

Community Health Workers/Promotores/Representatives (CHW/P/R) Dialogue Sessions

Health Workforce Development
Department of Health Care Access and Information

Last Updated: October 1, 2024

Community Dialogues Overview

Launch: February 2024 CalHHS, HCAI, and DHCS began statewide dialogues.

Purpose:

- **Broad Representation:** Engage CHW/P/Rs, communities, and related organizations across the state and covering a broad range of role types and communities served.
- **Identify Needs:** Focus on workforce competency and professional growth.

Expected Timeline: Feb - Fall 2024 of statewide sessions.

Goal: Guide solutions and investments for the CHW/P/R workforce.



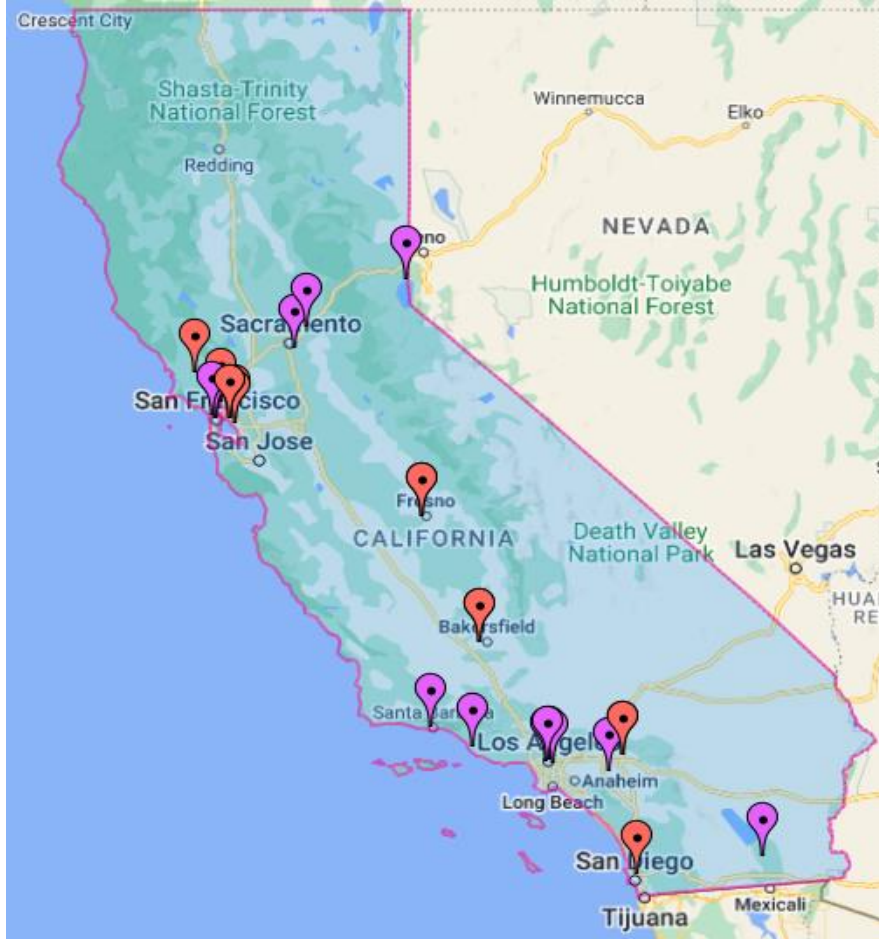
Sample Dialogue Questions

During the dialogues, discussions have taken place with the community to identify needs and brainstorm possible solutions. Below, are types of questions being discussed at the sessions. Please note this is not an exhaustive list.

1. What skills, knowledge, and resources do you need to support your professional development as a CHW/P/R and to help you stay in the field?
2. What does that support look like and who should be responsible for providing it?
3. Would a statewide certificate or state funded training meet your needs? If so, how? If not, why?
4. Are there any other solutions that the state should consider to support your professional advancement and skill development?



Statewide Community Dialogue Sessions: Geographic Distribution (Feb. – Fall 2024)



Dialogue Host Selection Process

Dialogue sessions and host sites were selected with attention to addressing both geographic distribution (urban and rural) and coverage of the wide array of CHW/P/R types and the diverse communities they serve. This approach includes a comprehensive outreach plan aimed at addressing regional health needs.

Timeline & Coverage:

- **Feb-May 2024 (Red Pins):** Northern, Central, Southern CA
- **Sept-Oct 2024 (Purple Pins):** Expanded statewide coverage (In progress and Expected)

Note: The pins are indicative of host site address and their community reach extends beyond that location. For example, some pins in the Northern area represent host sites that serve communities from the Northern California region.

Community Dialogue Participation



Populations Serviced by Host Sites

- Latine (English & Spanish speaking, U.S. born, immigrants)
- African American
- Justice system involved (formerly incarcerated)
- Community colleges and students
- Asian American Pacific Islander
- Mesoamerican-Indigenous communities
- Native American and Tribal groups
- Unhoused populations

Participating Workforce Roles

- Community Health Workers
- Promotores (including Mesoamerican-Indigenous communities)
- Community Health Representatives
- Administrators
- Allies

Note: Sessions have been held in-person and virtually, facilitated in Spanish and English, and aim to accommodate diverse community needs

Community Dialogue Hosts (Feb. - May 2024)



CHWs, Administrators, and Community Colleges

- Transitions Clinic Network
- Roots Community Health Center
- Alameda County Health Care Services Agency
- California Association of Community Health Workers
- Community College Community of Practice

Promotores and CHWs

- Centro La Familia Advocacy Services
- El Sol Neighborhood Education Center
- La Clínica de la Raza (Cultura y Bienestar)
- Promotoras con Alma
- San Diego Wellness Collaborative
- The Latina Center

Stakeholder Engagement Sept. to Oct. 2024 (In Progress and Expected)



CHWs, Promotores and Administrators

- Keck School of Medicine of USC (USC Street Medicine)
- Chinese Community Health Resource Center (CCHRC), AAPI Equity Alliance, & Asian Resources Inc.
- Santa Barbara collaborative group

Promotores

- Sierra Community House
- Comite Civico
- East LA Women's Center
- Mixteco Indigena Community Organizing Project (MICOP)

Indigenous and Tribal

- CA Consortium for Urban Indian Health (CCUIH)
- California Rural Indian Health Board

Other Stakeholder Engagement

- CDPH Office of Health Equity, Advisory Committee
- Community Health Synergy
- Visión y Compromiso Conference
- CA Department of Developmental Services group
- Riverside County Department of Public Health
- Local health jurisdictions (counties)
- Managed Care Plans via the CA Department of Health Care Services