# Family Nurse Practitioner/ Physician Assistant Technical Assistance Guide

Song-Brown Program
Office of Statewide Health Planning and Development (OSHPD)
Healthcare Workforce Development Division (HWDD)
June 2021



### About Song-Brown

- Song-Brown provides funding to education programs:
  - Family Nurse Practitioner/Physician Assistant training programs
  - Registered Nurse education programs
  - Family Medicine, Internal Medicine, Pediatrics, OB/GYN residency programs
- Song-Brown provides financial incentives to programs to:
  - Train graduates in medically underserved areas
  - Attract and admit members of underrepresented groups in medicine
  - Place graduates in medically underserved areas



#### **Application Release Dates**

Registration: Open now

Application release: June 16, 2021

Application deadline: July 16, 2021

Application opens and closes at 3:00 p.m.



# Before You Apply

- If your program requires approval to contract from a coordinating authority, please inform the authority of terms and conditions contained in the Grant Agreement.
- Applicants must agree to the terms and conditions before receiving funds.
- OSHPD will not make changes to the terms and conditions specified in the Grant Agreement.
- Funding shall be used to expand primary care services.
- Funds shall not supplant existing state or local funds to provide primary care services.



#### Information to Gather

- Grant Agreement and Payee Data record (STD-204) signatories.
- Name and full address of your training sites used in the last academic year.
- Facility type for each training site.
- Race/ethnicity data for all current students.
- High school information (name and address) for all current students.



#### Information to Gather, Continued

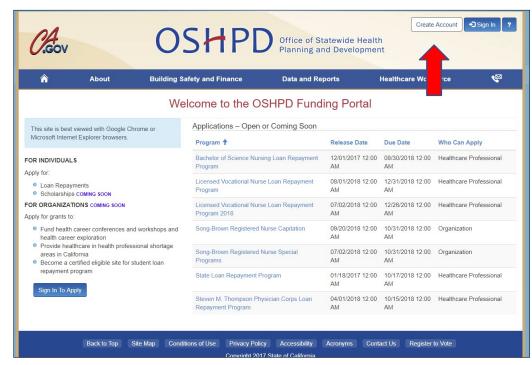
- Current practice site information for all graduates entered.
- National Provider Identification number for all graduates entered.
- Applicable required attachments
  - Program approval letter from the California Board of Registered Nursing (BRN)
  - Accreditation Review Commission on Education for the Physician Assistant (ARC-PA) letter



#### eApplication (eApp) Registration



# Creating an Account

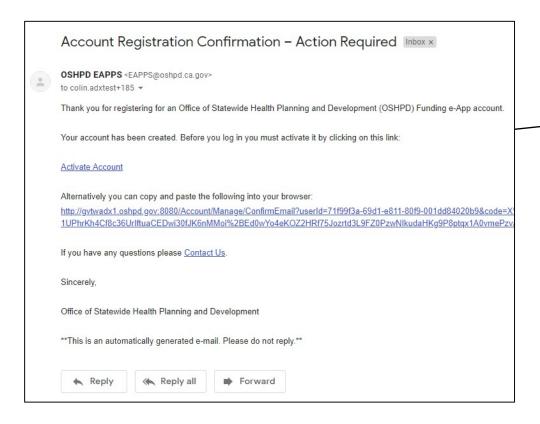


If you are a new applicant, register now – do not wait.

Note: For the best experience, use Google Chrome or Microsoft Edge



# Registration

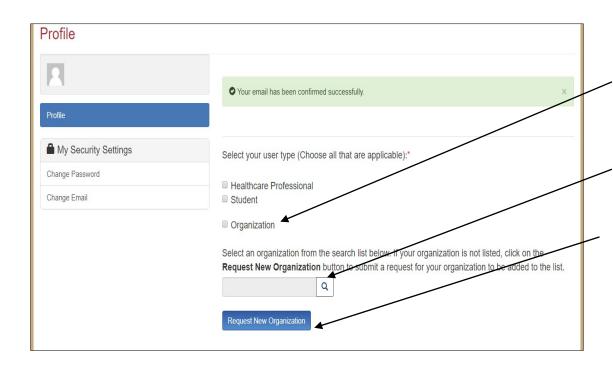


- 1. After creating a new account you will receive a validation email.
- 2. Click "Activate Account" to be taken to your Profile page.
- 3. Please allow 1-3 minutes to receive the email.

Note: If you don't see the email, please check your spam folder.



#### Setting up Your Profile

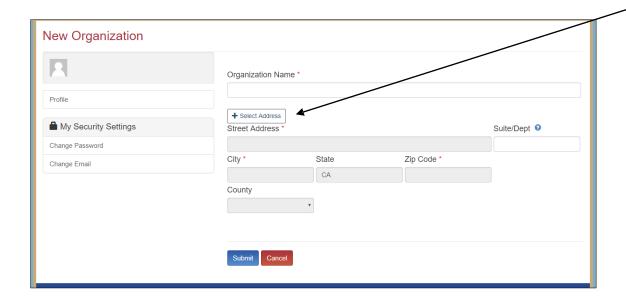


- 1. Check the "Organization" box to gain access to Song-Brown FNP-PA applications (do not check the "Healthcare Professional" box).
- 2. Click the magnifying glass to search for a pre-existing organization.
- 3. Click "Request New Organization" to submit a new organization for approval.
- 4. Once you have selected or submitted an organization, it will populate the search field.

Note: Most organizations are in the system. Returning applicants should use the search function before requesting a new organization.



# Adding a New Organization

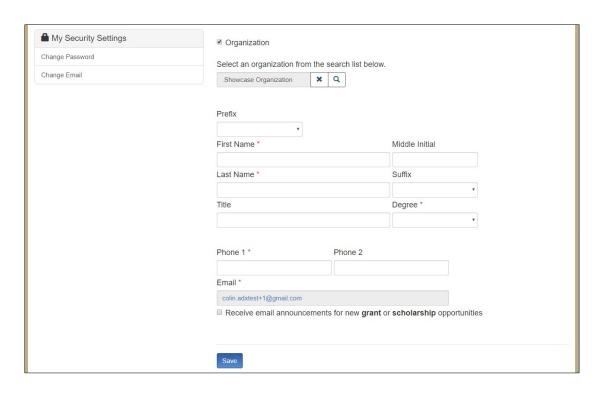


- 1. Enter the new "Organization Name".
- 2. Click the "+Select Address" button.
- 3. A new window opens up and you can enter and search for an address.
- 4. Click the confirmed address and it will auto-populate the address fields on the page.

Note: Song-Brown staff will review the new organization request within 5 business days. During this time, you may still begin an application.



### Completing Your Profile

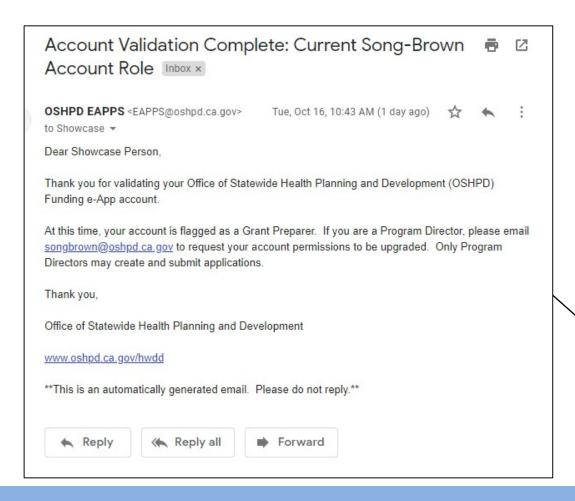


- 1. Enter all required fields. When finished click the "Save" button.
- 2. If there are no errors on the page you will receive a message that states your profile has been updated successfully.

Note: Incomplete information may delay your registration.



#### Account Roles

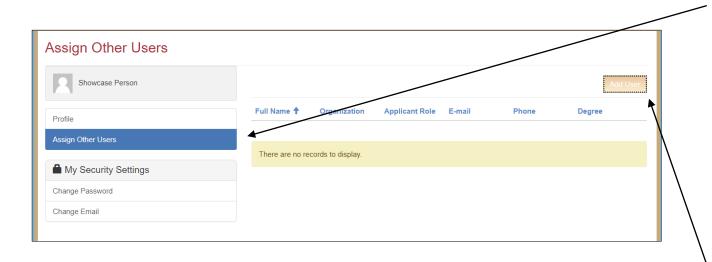


- 1. All newly created accounts are assigned the "Grant Preparer" role.
- 2. If you are the training Program Director, email <a href="mailto:SongBrown@oshpd.ca.gov">SongBrown@oshpd.ca.gov</a> to request the "Program Director" role.
- 3. Only accounts with the "Program Director" role may initiate and submit applications.
- 4. Once Song-Brown staff approves your request you will receive a follow-up email confirming the approval.

Note: Program Directors may initiate, view, edit, and submit applications. Grant Preparers may view and edit applications only.



# **Assigning Other Users**



- Program Directors have an additional tab on their "Profile" page called "Assign Other Users".
- 2. Navigating to this page from your "Profile" page allows you to add users who can view and edit applications only.
- 3. Click the "Add User" button to give registered Grant Preparers access to your applications.



# Apply Here



- 1. Navigate to the "Apply Here" page on the main menu.
- 2. Select the "Song-Brown Family NursePractitioner/Physician Assistants" link.



# **Helpful Tips**



#### **Useful Information**

#### Navigating the application

Use the "Previous" and "Save & Next" buttons found at the bottom left of each page.



#### Saving your application

The eApp saves your application each time you click "Save & Next". Navigate to the "Applications-In Progress/Submitted" page to resume your application.





#### Useful Information, Continued

#### **Asterisks**

A red asterisk indicates a required response before you can proceed to the next page.



#### **Tooltips**

Throughout the application you may see a blue circle with a question mark at the end of a question, title, or sentence. Click on these icons for additional information.

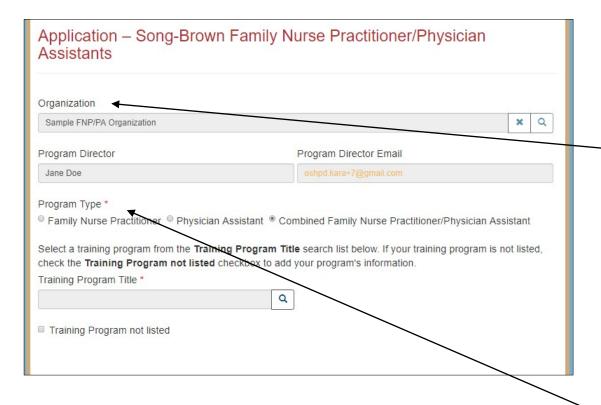
	The last name of the primary contact at the contract organization.
Contract Administ	rator Last Name * 🧕
Pickles	



# Starting the Application



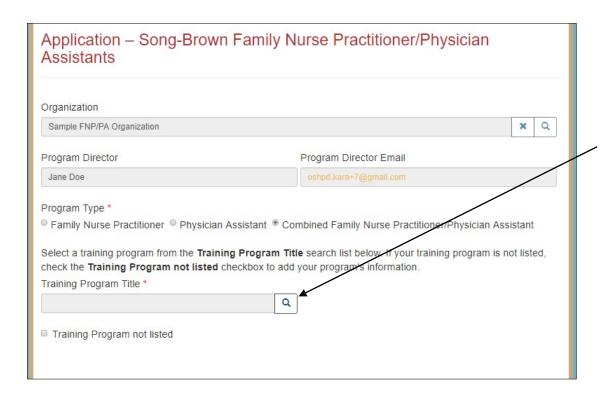
# **Program Information**



- 1. Your program information prepopulates with information you entered in your "Profile" page.
- 2. The "Organization" name is the applicant's organization as listed on the applicants eApp profile.
- 3. The "Organization" name is not editable in the application, go to the applicant's profile to change it.
- 4. Select the "Program Type" you want to apply for.



# Program Information: Training Program

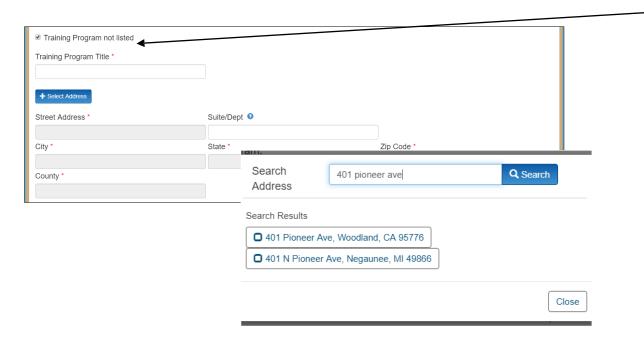


- 1. The "Training Program Title" is the official name of the school's training program and will be listed on the Agreement.
- 2. Select an existing "Training Program Title" by clicking on the magnifying glass.
- 3. To link data from prior applications to the new application, you must use the magnifying glass search function to select the "Training Program Title" from the list.
- 4. If your training program is not listed, check the box "Training Program not listed".

Note: Most training programs are in the system. Use the search function before adding a new training program.



# Program Information: Training Program

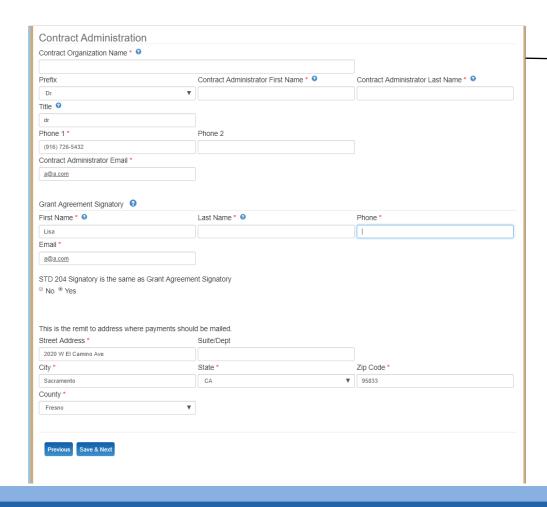


- If you select the box "Training Program Not Listed", new fields appear.
- 2. Type in the program name under "Training Program Title".
- 3. Click the "+Select Address" button.
- 4. A new window opens and allows you to enter and search for an address.
- 5. Click the confirmed address and it will auto-populate the address fields on the page.

Note: You will see this feature throughout the application.



#### **Contract Administration**

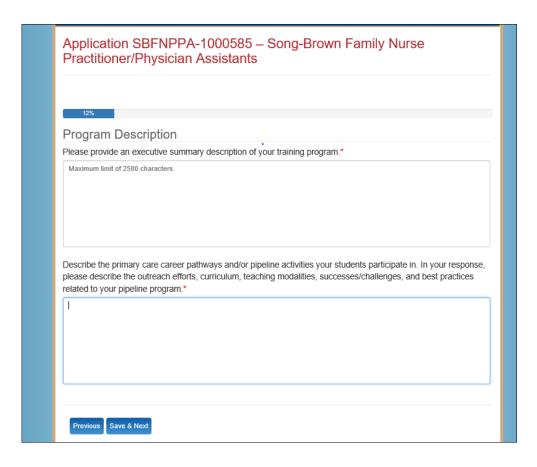


- 1. Type in the "Contract Organization Name".
  This is the official business name as reported to the Internal Revenue Service and will be included in the Agreement.
- 2. The "Grant Agreement Signatory" must be an individual with authority to enter into a grant agreement.
- 3. The "STD. 204 Signatory" name must be an authorized signatory.

Note: Please verify this information with your finance or contracts office to ensure this information is correct. Providing incorrect information will delay your grant agreement should you be awarded.



# **Program Description**

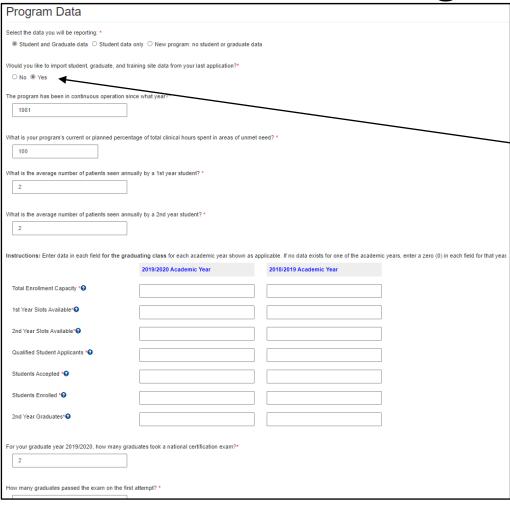


- 1. Complete both required fields.
- 2. There is a maximum 2500 character limit for each question.
- 3. After completing this page, click "Save & Next".

Note: If you exceed the character limit, you will receive a pop-up message. If you copy and paste text from another document, text will be cut off at 2,500 characters for each page. Please double-check the information you enter and make sure everything is captured.



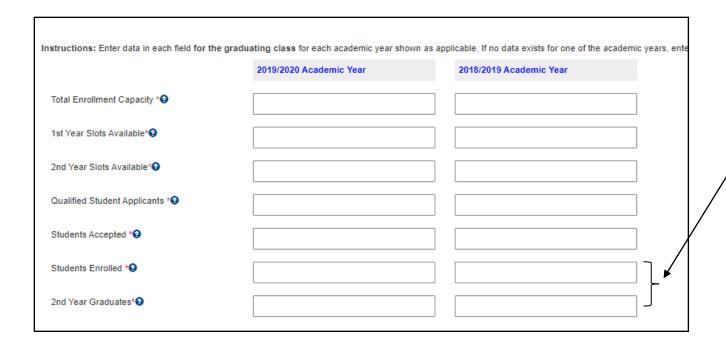
# **Program Data**



- 1. After checking the box next to the desired award category, more fields will populate.
- 2. The import data option defaults to "Yes".
  - To import training site, student, and graduate data from your prior application into the new application, use the magnifying glass search function on the "Program Information" page to select the "Training Program Title".
  - If you did not apply in 2020, select "No" to the import question. In this case, add all training site, student, and graduate data one by one on the appropriate page.



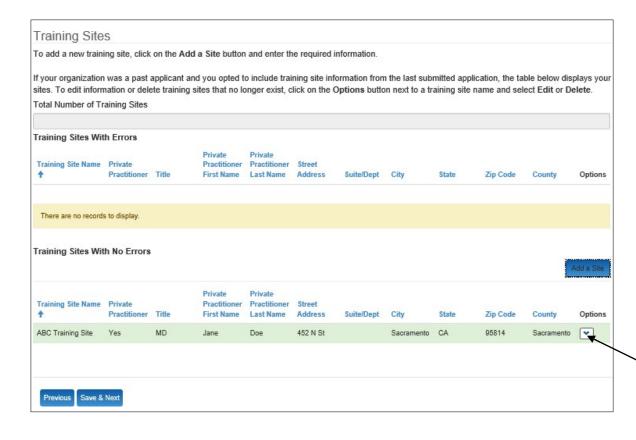
# Program Data, Continued



- 1. The number of students and graduates you enter here must match the corresponding number you entered on the "Student Data" and "Graduate Data" pages.
- 2. After completing this page, click "Save & Next".



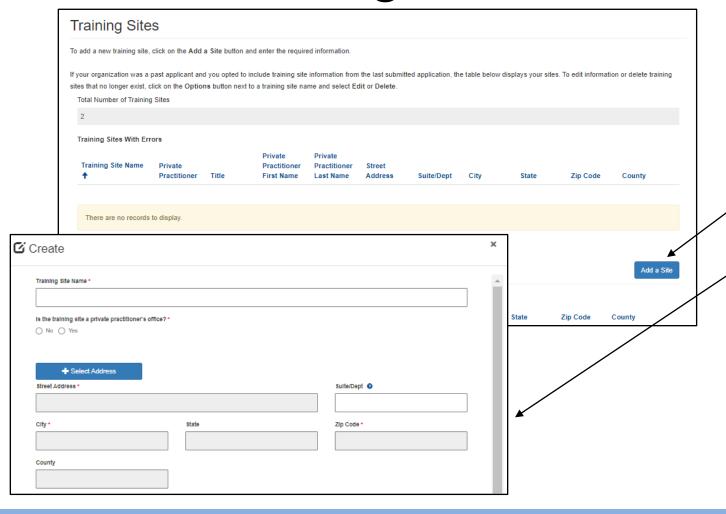
# **Training Sites**



- 1. You must include all current training sites on your application.
- 2. Imported training sites
  - If you selected "Yes" to import prior year's data on the "Program Data" page, you will see training sites from the prior year's application.
  - Verify the imported site information is correct.
  - Edit or delete an imported site by selecting the "Options" dropdown list for that line.
  - Click the down-arrow button next to the desired entry.



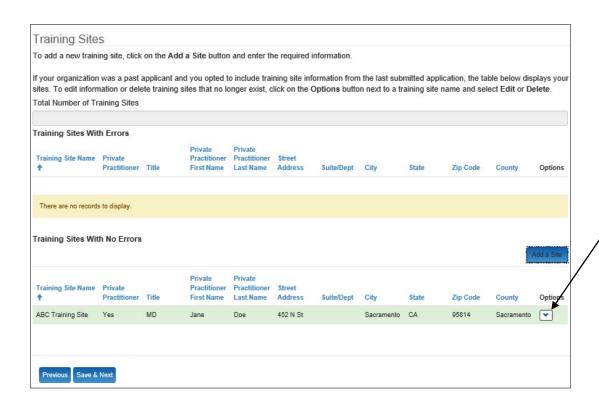
# Training Sites: Add New Sites



- Click the "Add a Site" button.
- A pop-up window displays.
- Complete all required fields.



# Training Sites: Edit or Delete Sites



- 1. Scroll to the far right for the "Options" column.
- 2. Click the down-arrow button next to the desired entry.
- 3. This menu gives you the options to edit or delete each individual entry.
- 4. After completing this page, click "Save & Next".



# Training Sites: Facility Type

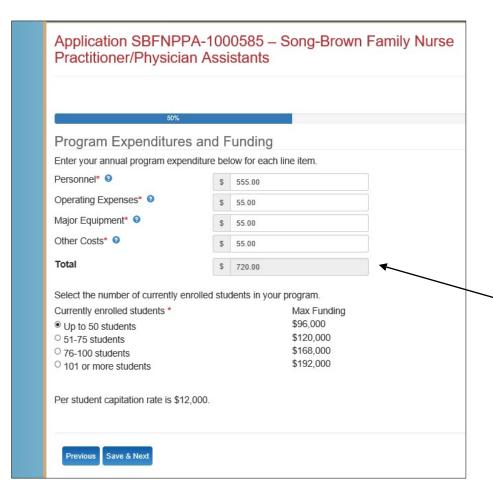
Note: For scoring purposes, it is important that you select the correct facility type(s). Please research your facility using the provided links. Please click on More Information to research your facility using the provided links and resources.  ▼ More Information		
OshPD HPSA Search or Licensed Healthcare Facilites functions to research your facility for the following types:  Community Health Centers  Disproportionate Share Hospital  Free Clinic  Government Owned Facility  Rural Hospital		
<ul> <li>Teaching Hospital</li> <li>Use OSHPD's list of approved Federally Qualified Health Centers (FQHC) to research your facility for the following types:</li> <li>FQHC and FQHC-Look-a-Like</li> <li>Indian Health Services Clinic</li> <li>For the County Primary Care Clinic facility type, review the specific county's website to see if your clinic is listed under Primary Care Clinics.</li> <li>For the Student Run Clinic facility type, review the specific college's website to see if it has a student-run clinic.</li> </ul>		
Facility Type (select all that apply) *  Community Health Centers  County Primary Care Clinic  Disproportionate Share Hospital  FQHC  FQHC  FQHC  FQHC Look-a-Like	Government Owned Facility  Indian Health Services Clinic  Rural Hospital  Student Run Clinic  Teaching Hospital  None of the Above	

- 1. You must enter the "Facility Type" for all training sites.
- 2. Follow the instructions in the drop down to verify facility type.
- 3. Choose all facility types that apply to the facility.

Note: Tool tips offer a definition of each facility type.



# Program Funding and Expenditures

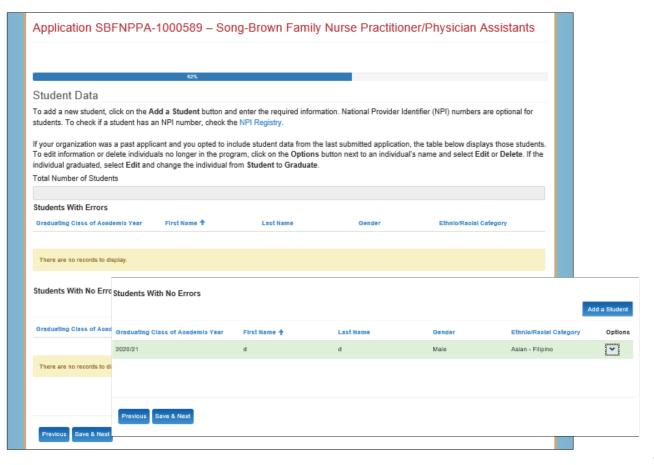


- 1. Complete all required fields.
- 2. After completing this page, click "Save & Next".

Note: "Total Program Annual Budget" must be equal to or greater than the total requested Song-Brown funding.



#### Student Data

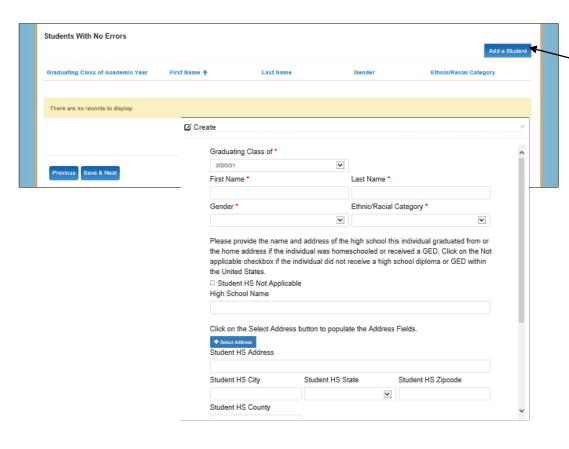


- 1. You must include all current students with a projected graduation in Academic Year (AY) 21/22 and AY 22/23 in your application.
- 2. Imported student data
  - If you selected "Yes" to import prior year's data on the "Program Data" page, student data from the prior application appears.
  - Verify the student information is correct.
  - Edit or delete imported students by selecting the "Options" dropdown list for that line.
  - Click the down-arrow button next to the desired entry.

Note: NPI numbers and Practice Specialty are optional for students.



#### Student Data: Add New Students



- Click the "Add a Student" button.
- A pop-up window will display.
- Complete all required fields.

Note: Provide the home address for all students that were homeschooled or received a General Educational Development certification.



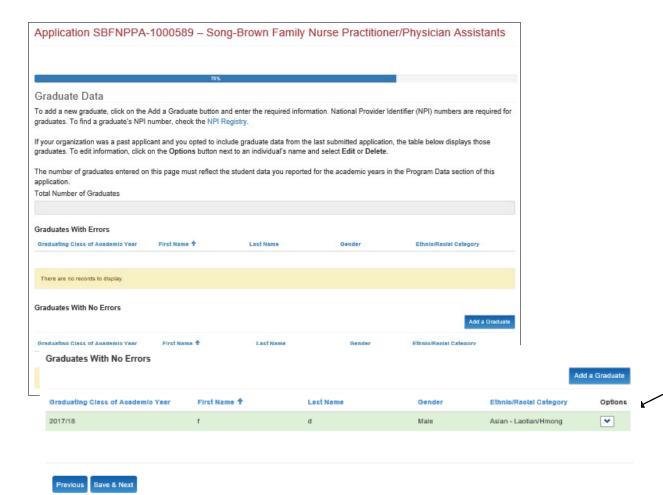
#### Student Data: Edit New Student Entries



- 1. Scroll to the far right for the "Options" column.
- 2. Click the down-arrow button next to the desired entry.
- 3. This menu gives options to edit or delete each individual entry.
- 4. After completing this page click "Save and Next".



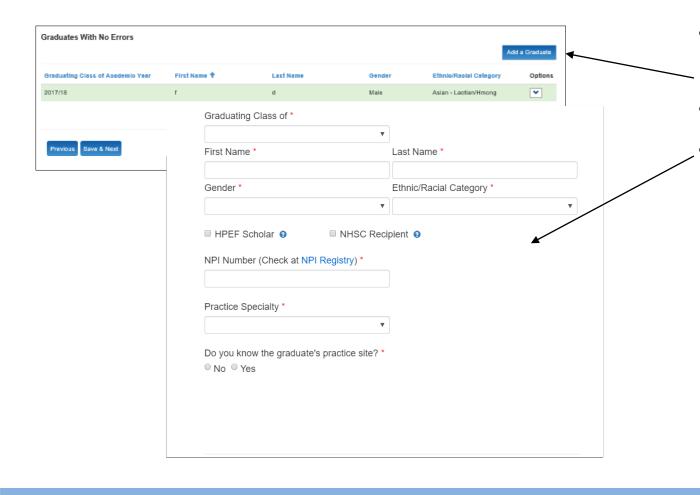
#### **Graduate Data**



- 1. You must include all AY 18/19 and AY 19/20 graduates.
- 2. Imported graduate data.
  - If you selected "Yes" to import prior year's data, the graduate data from the prior year's application appears.
  - Verify the imported graduate information is correct.
  - Edit or delete imported graduates by selecting the "Options" dropdown list for that line.
  - Click the down-arrow button next to the desired entry.



#### Graduate Data: Add New Graduates



- Click the "Add a Graduate" button.
- A pop-up window will display.
- Complete all required fields.



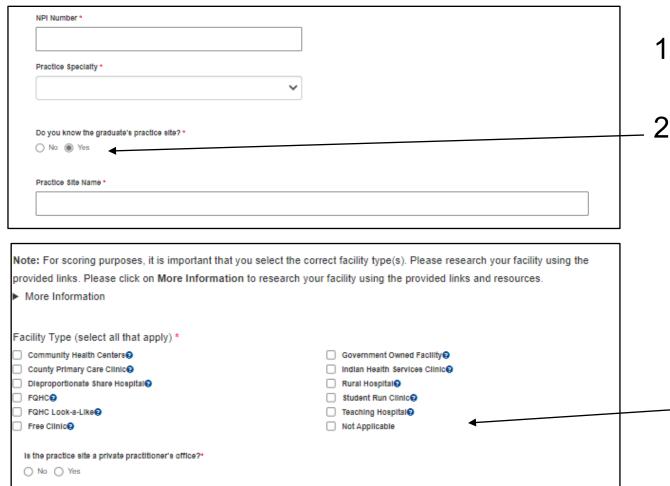
#### Graduate Data: Edit or Delete New Graduates



- 1. Scroll to the far right for the "Options" column.
- 2. Click the down-arrow button next to the desired entry.
- 3. This menu gives options to edit or delete each individual entry.
- 4. After completing this page, check the box to confirm then click "Save and Next".



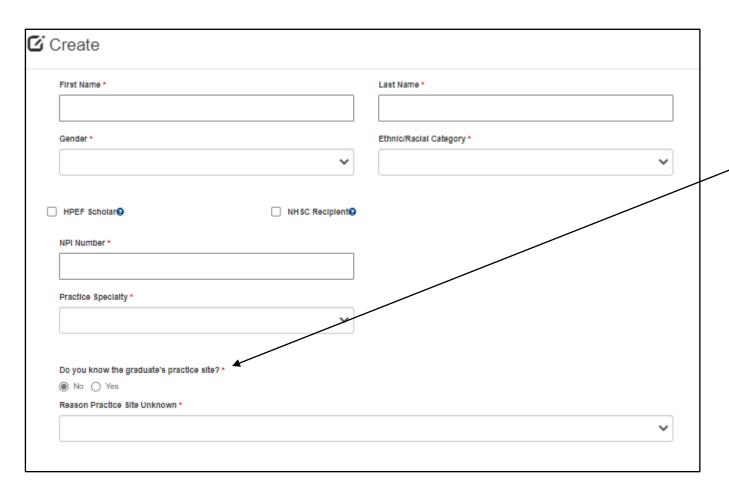
#### Graduate Data: Practice Site Information



- 1. You must add practice site information for all graduates.
- 2. If your graduate is working in California and you know their practice site:
  - Select "Yes" under "Do you know the graduate's practice site?"
  - Enter the practice site name.
  - If the practice site is not listed, select "Practice Site not Listed" and enter the practice site name.
  - Select the appropriate "Facility Type."



#### Graduate Data: Out of State Graduates



If your graduate is working outside of California:

- Select "No" as your response regardless if you know the practice site name and address.
- Select "Out of State" under "Reason Practice Site Unknown."



### Common Application Errors

- 1. Incorrect Signatory: Provided incorrect signatories for the Grant Agreement and/or Std 204 Payee Data Record. Verify with your finance or contracts office before submitting the application to ensure this information is correct or the agreement may be delayed.
- 2. Incorrect or Missing Required Documents: Did not attach the correct documents. Ensure you have attached the required documents, attaching the incorrect documents is cause for ineligibility.
- 3. Wrong Facility Type: Facility type entered incorrectly. Applicants must verify the correct facility type using the links in the application. Incorrect facility types may impact scoring.
- **4. Outdated Remit To Address**: Entered an outdated remit to address for payments. Verify with your finance office that there has been no change to the remit to address. If there is an outdated address, you may experience lost or delayed payments.



# Common Data Import Errors

- 1. Wrong Training Program Name: Entered a new Training Program Title for an existing program. Use the search function to select the exact Training Program Title used in the prior application, or the data import feature will not work.
- 2. Missing Data: Did not include all training site, student and/or graduate data. Data import must be verified, new data must be entered, and all data must be verified prior to submitting.
- 3. Inconsistent Data: Data entered is inconsistent with the prior application. Ensure reporting method consistency by comparing the current application to the prior application.



### Required Documents

#### Before Attaching Documents:



#### After Attaching Documents:

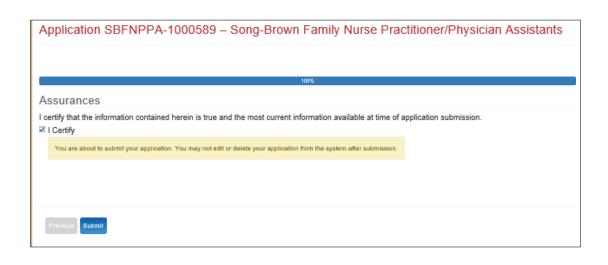


- The red button on this page indicates required documents.
- For example, click on the "Accreditation Letter Upload" button to upload the required letter.
- Once you upload all required documents, the buttons turn green signifying that you may continue.
- Click "Next" to save continue to the final page of the application.

Note: You may delete an uploaded document by clicking the down-arrow button next to the desired entry.



#### Assurances



- 1. Read the statement.
- 2. Agree to the statement by checking the "I Certify" box.
- 3. Click the "Submit" button.

Note: Only Program Directors may submit an application. The "Submit" button will not appear for Grant Preparers. Once you submit an application, you will not be able to edit or delete your application.



# **Submission Complete**

Application SBFNPPA-1000585 – Song-Brown Family Nurse Practitioner/Physician Assistants

Thank you for submitting your application. Your application has been received and will be reviewed. Return to your dashboard.

- 1. Once your application is submitted, you will see the message in green below.
- 2. You may navigate to your eApp dashboard by following the dashboard link in the message.



#### View and Print Application



 Under "Application in Progress" tab, select the "Options" dropdown to view or print your application.



#### Post-Submission Maintenance

#### Program Directors must:

- Log into your eApp profile to maintain current contact information and maintain the approved Grant Preparer list. Otherwise, your program may miss important notifications.
- Email <u>SongBrown@oshpd.ca.gov</u> when the Agreement Signatory, Payee Data Signatory, or Contract contact changes. Failure to do so may delay the start of your grant agreement.



#### Questions?

- Email us at <a href="mailto:SongBrown@oshpd.ca.gov">SongBrown@oshpd.ca.gov</a>.
- Email subject line must include the application number and program name.