

# Hospital Disclosures and Compliance System & Hospital Supplier Diversity Reporting Resource Manual



Page | 1 HDC 1-25 v2.2

#### **NOTICE**

This Hospital Disclosures and Compliance System & Hospital Supplier Diversity Reporting Resource Manual, Version 2.2, January 2025, consists of discussion and comments related to the Hospital Disclosures and Compliance System and Hospital Supplier Diversity Plan. In the case of any perceived conflict between the non-regulatory material in this Manual and any regulations, the regulations shall prevail.

Page | 2 HDC 1-25 v2.2

# **Table of Contents**

HDC System Navigation	4
How to Create an Account	5
How to Login	9
How to Recover a Forgotten Password	11
How to Associate to a Facility	15
How to Cancel a Request to Associate to a Facility	18
How to Approve Another User for a Facility	19
How to Review Facility Status and Submission Due Date	21
How to Request an Extension	22
How to View Past Submissions	24
Hospital Supplier Diversity Reporting	25
What are the Reporting Regulations?	26
Individual Supplier Diversity Plan Template	27
How to Submit an Individual Plan – Option #1	31
How to Submit an Individual Plan – Option #2	32
How to Revise an Individual Plan	38
System/Regional-Level Supplier Diversity Plan Template	39
How to Submit a System/Regional Plan – Option #1	41
How to Submit a System/Regional Plan – Option #2	44
How to Revise a System/Regional Plan	52
Who to Contact with Program Specific Questions	53
Glossary of Terms and Abbreviations	54

# **HDC System Navigation**



Background Information: Starting in 2022 the Department of Health Care Access and Information (HCAI), has changed from submitting plans via email to now utilizing the Hospital Disclosures and Compliance (HDC) System. The HDC System will collect Hospital Supplier Diversity Plans.

Page | 4 HDC 1-25 v2.2

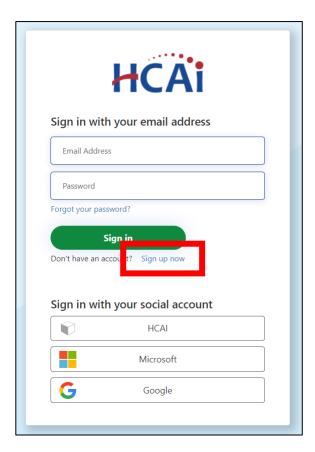
#### **How to Create an Account**

Step 1: Go to Hospital Report Submission Portal.

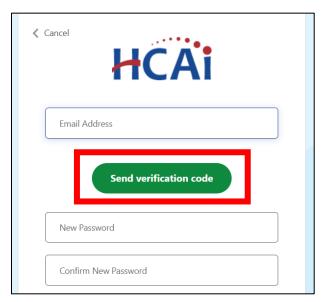
Step 2: Click "Login."

Step 3: Click "Sign up now."

\*\*\*Please note: the system also allows users to create an account and sign in utilizing social media.\*\*\*



- Step 4: Type in your email address.
- Step 5: Click "Send verification code."



Page | 5 HDC 1-25 v2.2

Step 6: Check your email inbox or junk mail for the verification code and type it into the verification code field.

Step 7: Click "Verify code."



Step 8: Create a password and confirm the password in the corresponding fields.

\*\*\*Please note: the password must meet these criteria:

- Between 16 and 64 Characters
- A lowercase letter
- An uppercase letter
- A digit
- A symbol

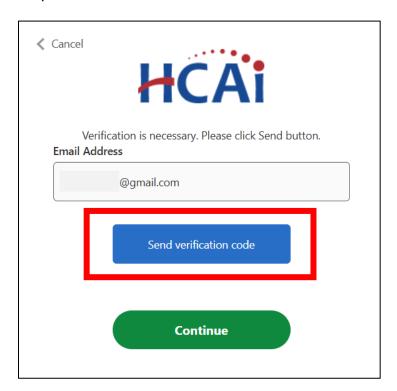
Step 9: Type your first name for the "Display Name" and "Given Name" fields then type your last name for the "Surname" field.

Step 10: Click "Create."

< Cancel  HCAi
E-mail address verified. You can now continue.
@ymail.com
Change e-mail
New Password
Confirm New Password
Display Name
Given Name
Surname
Create

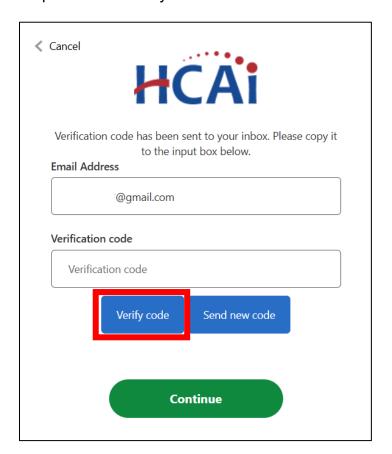
Page | 6 HDC 1-25 v2.2

Step 11: Click "Send verification code."



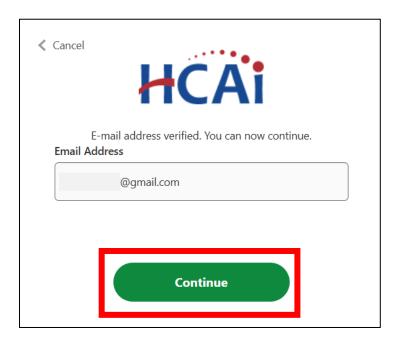
Step 12: Check your email inbox or junk mail for the verification code and type it into the verification code field.

Step 13: Click "Verify code."



Page | 7 HDC 1-25 v2.2

#### Step 14: Click "Continue."

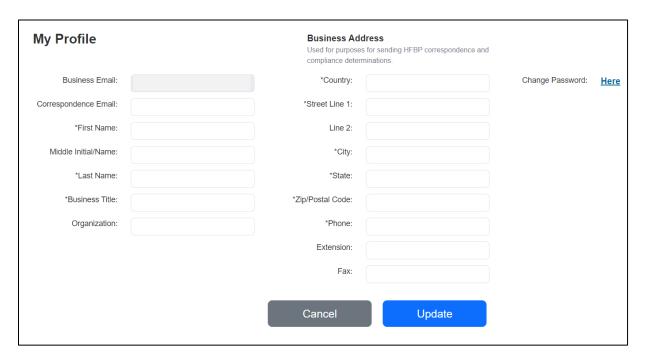


Step 15: Enter the required information for your profile and select "Update."

Please refer to <u>California Code of Regulations § 95001 subsection (b)</u> for required contact information:

A contact person must provide the following information:

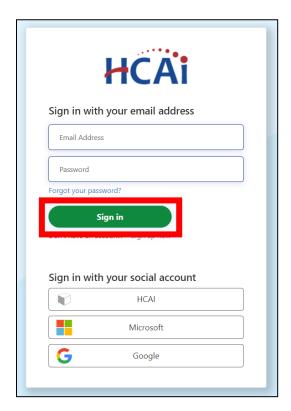
- (1) The legal name of the hospital or hospital system.
- (2) The name of a contact person designated to receive notices.
- (3) The business title of the designated contact person.
- (4) A business address.
- (5) A business email address.
- (6) A business phone number.



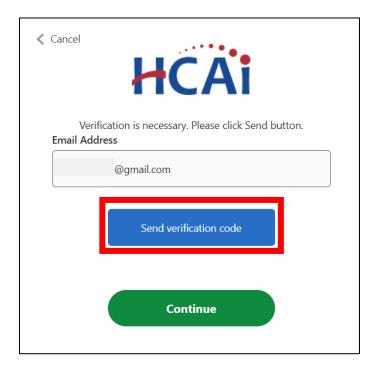
Page | 8 HDC 1-25 v2.2

# **How to Login**

- Step 1: Go to Hospital Report Submission Portal and click "Login."
- Step 2: Type your email address and password in the corresponding fields.
- Step 3: Click "Sign in."



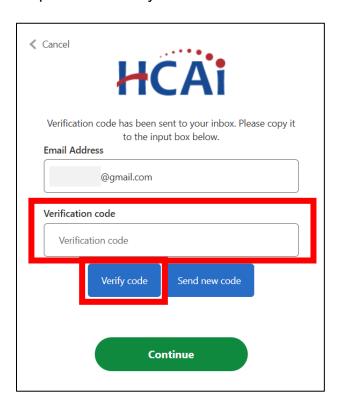
Step 4: Click "Send verification code."



Page | 9 HDC 1-25 v2.2

Step 5: Check your email inbox or junk mail for the verification code and type it into the verification code field.

Step 6: Click "Verify code."



Step 7: Click "Continue."



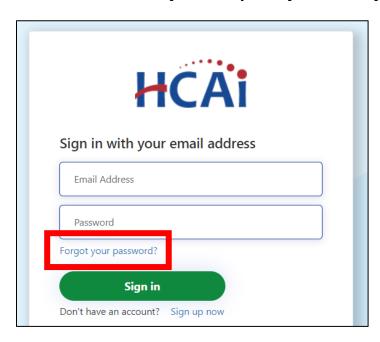
Page | 10 HDC 1-25 v2.2

# **How to Recover a Forgotten Password**

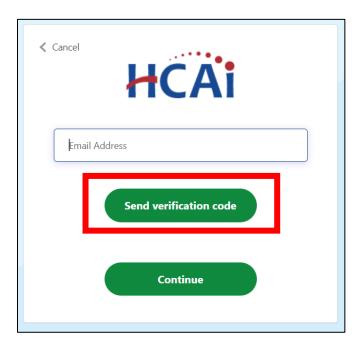
Step 1: Go to Hospital Report Submission Portal and click "Login."

Step 2: Click "Forgot your password?"

\*\*\*Please note: the system requires you to verify your account twice. \*\*\*



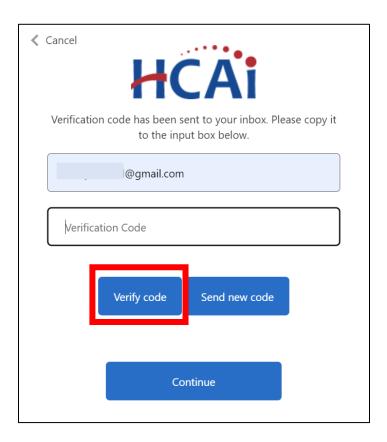
- Step 3: Type the email address you used to create your account.
- Step 4: Click "Send verification code."



Step 5: Check your email inbox or junk mail for the verification code and type it into the verification code field.

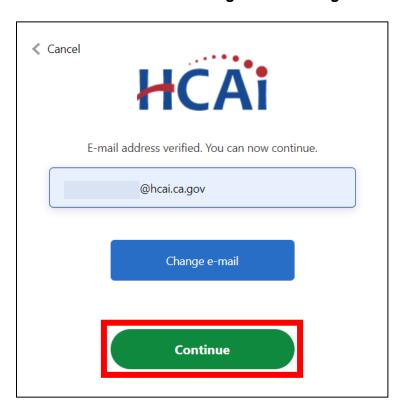
Step 6: Click "Verify code."

Page | 11 HDC 1-25 v2.2



Step 7: After your email address is verified click "Continue."

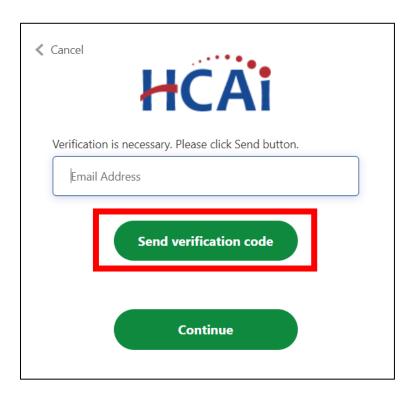
\*\*\*Please note: Please disregard the change email button.\*\*\*



Step 8: Reenter your email

Step 9: Click "Send verification code."

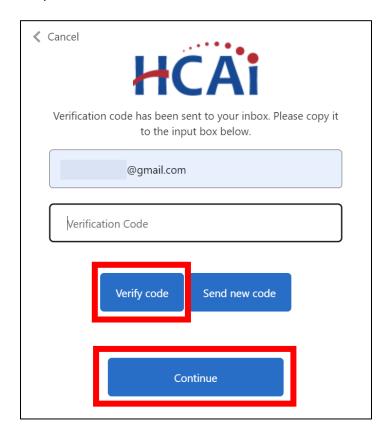
Page | 12 HDC 1-25 v2.2



Step 10: Check your email inbox or junk mail for the verification code and type it into the verification code field.

Step 11: Click "Verify code."

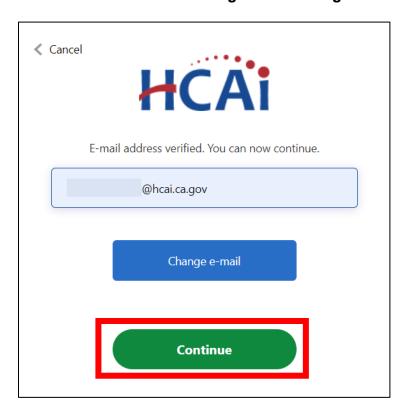
Step 12: Click the blue "Continue" button.



Step 13: Click the green "Continue" button.

Page | 13 HDC 1-25 v2.2

#### \*\*\*Please note: Please disregard the change email button.\*\*\*



Step 14: Create a password and confirm the password.

\*\*\*Please note: the password must meet these criteria:

- Between 16 and 64 Characters
- A lowercase letter
- An uppercase letter
- A digit
- A symbol

Step 15: Click "Continue." The system will sign you in and you will be redirected to the reporting homepage.



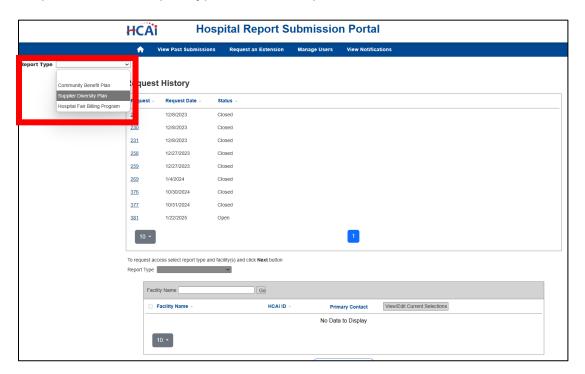
Page | 14 HDC 1-25 v2.2

# How to Associate to a Facility

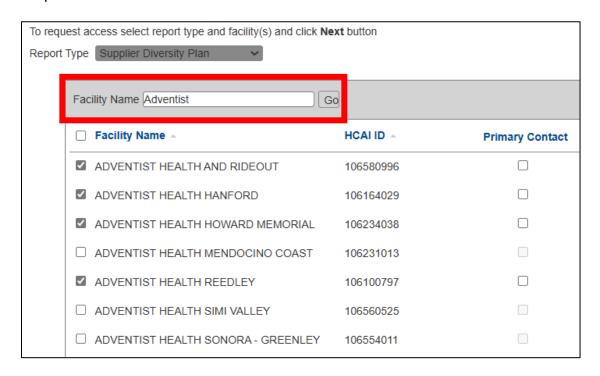
Step 1: Go to Hospital Report Submission Portal, and Sign in.

\*\*\*Please Note: If already associated to a facility and you need to associate to another, click "Manage Users" and then click "Request Report Association."\*\*\*

Step 2: Choose a report type from the drop-down menu.



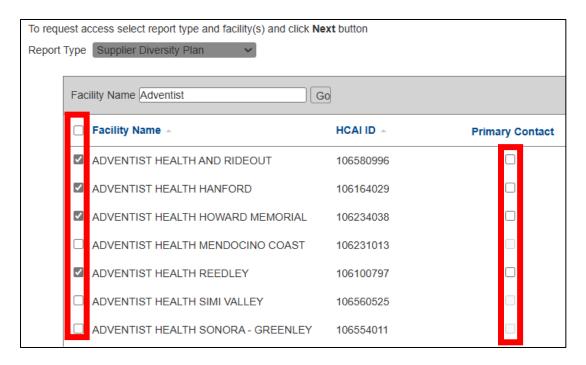
Step 3: In the "Facility Name" field, type the name of the facility you would like to be associated with. Step 4: Click "Go."



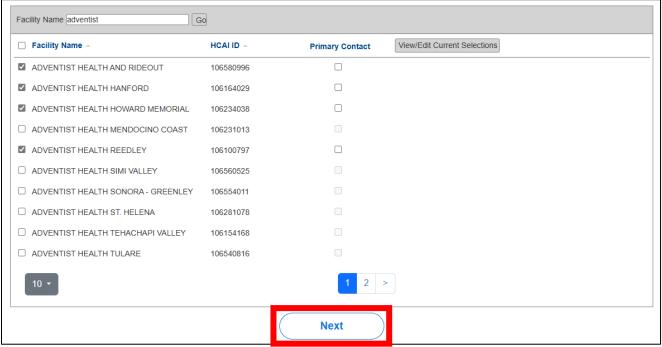
Page | 15 HDC 1-25 v2.2

Step 5: Select the box to the left of any facilities you would like to be associated with (when selected a checkmark will appear in the box).

\*\*\*Please Note: Only check the "Primary Contact" box if you are the designated primary contact for this facility. The primary contact is who HCAI would reach out to in the event of an issue with a facility's plan. An associated user is anyone within a facility who has authorization to submit a plan.\*\*\*



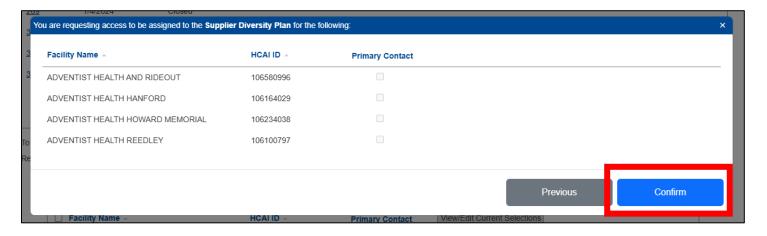
Step 6: Click "Next."



Step 7: Review the facilities in the pop-up window.

Step 8: Click "Confirm" if facilities listed are correct.

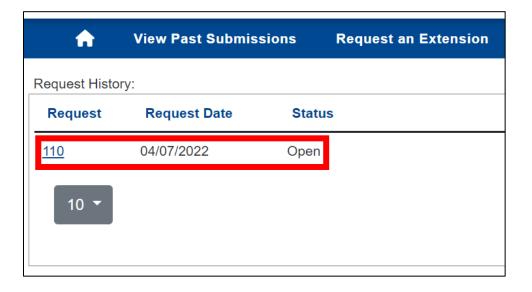
Page | 16 HDC 1-25 v2.2



Step 9: A pop-up window will appear that states "Your request has been submitted!"

Step 10: Click "OK."

Step 11: Your facility request will appear on the table at the top of the page under request history.



Page | 17 HDC 1-25 v2.2

# How to Cancel a Request to Associate to a Facility

Step 1: Go to Hospital Report Submission Portal, and Sign in.

Step 2: Click on the request number that you would like to cancel.

\*\*\*Please Note: You can only cancel requests with an "Open" status. \*\*\*



- Step 3: A pop-up window will appear with the facility(s) that were included in the original association request.
- Step 4: Select the box, under the cancel request column of any facilities you would like to cancel your association request (when selected a checkmark will appear in the box). Step 5: Click "Save."

Facility Name	HCAI ID	Primary Contact	Status	Cancel Request	Note
Adventist Health and Rideout 2	365987567		Pending		
Adventist Health and Rideout 4	879465234		Pending		
ADVENTIST HEALTH AND RIDEOUT	106580996		Pending		
		Cancel		Contact HDC	Save

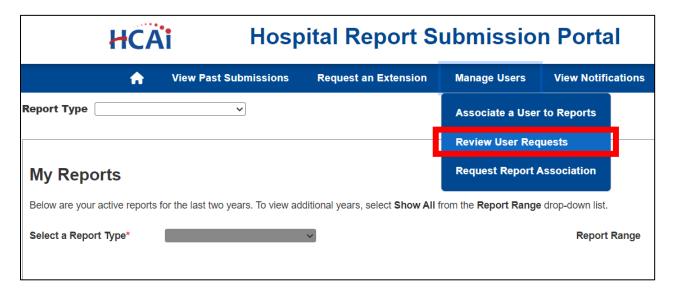
- Step 6: A pop-up window will appear that states "Do you want to save the changes?"
- Step 7: Click "Save."
- Step 8: A pop-up window will appear that states "Selected Items are Canceled Successfully!"
- Step 9: Click "OK."

\*\*\*Please Note: When you click on the request number, the facilities you canceled will show their status as "Canceled" and no longer "Pending."\*\*\*

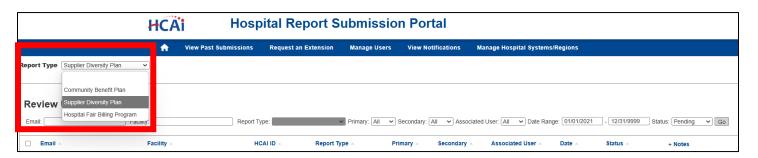
Page | 18 HDC 1-25 v2.2

# **How to Approve Another User for a Facility**

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click "Manage Users" then click "Review User Requests" from the drop-down menu.

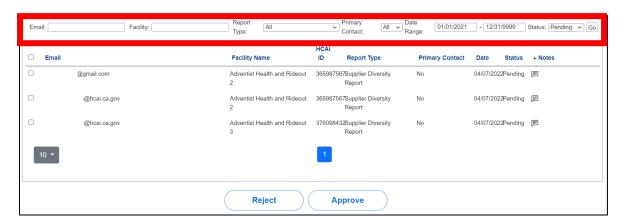


Step 3: Select the desired report type.



Step 4: Search by typing either the email of the person who's request you want to approve or the facility name.

Step 5: Click "Go."



Step 6: Select the box to the left of any user's email you would like to approve (when selected a checkmark will appear in the box).

Page | 19 HDC 1-25 v2.2

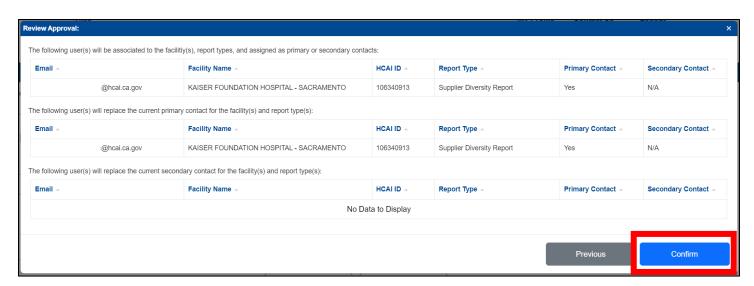
#### Step 7: Click "Approve."

\*\*\*Please Note: You can only see requests for the facilities you are associated with. If your account is not associated to a facility, you will not see any requests for that facility.\*\*\*



Step 8: A pop-up window will appear for you to review your approval.

Step 9: Click "Confirm."

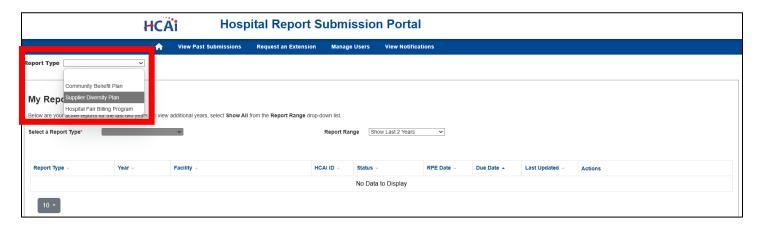


- Step 10: A pop-up window will appear that states "Do you want to approve these requests?"
- Step 11: Click "Save."
- Step 12: A pop-up window will appear that states "All Selected Items Approved Successfully!"
- Step 13: Click "OK."

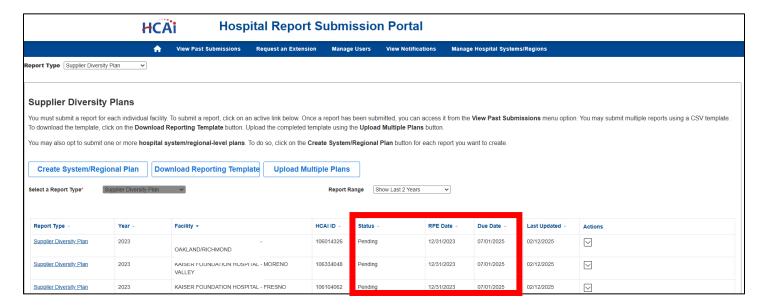
Page | 20 HDC 1-25 v2.2

# How to Review Facility Status and Submission Due Date

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click "Report Type"
- Step 3: Choose a report type from the drop-down menu.



Step 4: All facilities you are associated with for the report type selected will appear. The status, reporting period end date, and due date are visible under the status and due date columns.



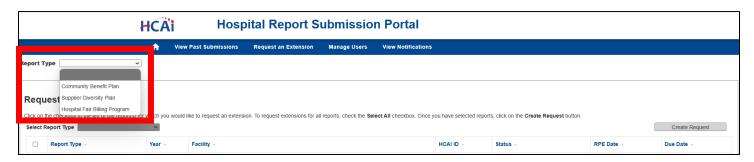
Page | 21 HDC 1-25 v2.2

# **How to Request an Extension**

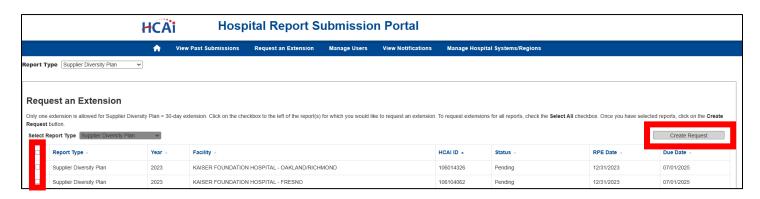
- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click "Request and Extension."

HCAi Hospital Report Submission Portal									
<b>^</b>	View Past Submissions	Request an Extension	Manage Users	View Notifications					
Report Type	~		•						
My Reports  Below are your active reports	for the last two years. To view a	dditional years, select <b>Show All</b> f	rom the <b>Report Range</b>	e drop-down list.					
Select a Report Type*		<b>v</b>		Report Range	Show Last 2 Years	~			

Step 3: Choose a report type from the drop-down menu.

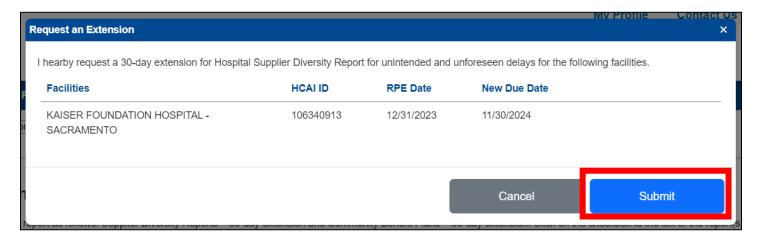


- Step 4: Select the box to the left of the facility you would like to request an extension for (when selected a checkmark will appear in the box).
- Step 5: Click "Create Request."



Step 6: Review the requested information and click "Submit."

Page | 22 HDC 1-25 v2.2



Step 7: A pop-up window will appear that states "Your extension request has been approved." Step 8: Click "OK."

Page | 23 HDC 1-25 v2.2

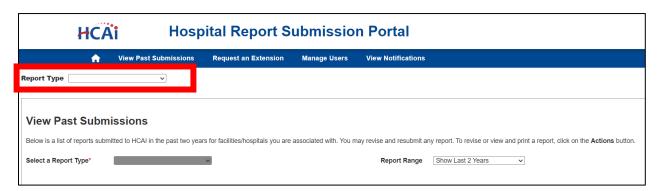
<sup>\*\*\*</sup>Please Note: When requesting an extension, if a request is made before or on the July 1 due date, the new due date with a granted extension will be 30 days from July 1 (July 31). If a request is made after July 1, the new due date with a granted extension will be 30 days from the date the extension was requested. For example, if a request is made on July 2, the new due date with a granted extension will be 30 days from July 2 with a 1-day penalty.\*\*\*

#### **How to View Past Submissions**

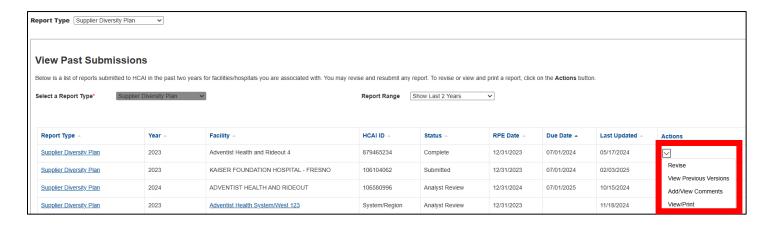
- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click "View Past Submissions."

HC	i Hos	pital Report Submission Portal					
<b>^</b>	View Past Submissions	Request an Extension	Manage Users	View Notifications			
Report Type	V						
My Reports							
Below are your active report	s for the last two years. To view a	additional years, select <b>Show All</b>	from the <b>Report Range</b>	drop-down list.			
Select a Report Type*		<b>v</b>		Report Range			

Step 3: Select the desired report type.



- Step 4: All previously submitted plans, for facilities you are associated to, will be listed here.
- Step 5: Click on the drop-down menu under the "Actions" column, for the individual facility plan you would like to view.



Page | 24 HDC 1-25 v2.2

# **Hospital Supplier Diversity Reporting**



Background Information: <u>Health and Safety Code Section 1339.85-1339.87</u> requires the Department of Health Care Access and Information (HCAI) to develop and administer a Hospital Supplier Diversity Reporting program to collect and post hospital supplier diversity plans explaining the hospital's supplier diversity statement and procurement efforts regarding certified minority, women, lesbian, gay, bisexual, transgender (LGBT), and disabled veteran business enterprises.

Hospitals, with operating expenses over \$50M or \$25M if part of a hospital system, are required to annually submit a plan to HCAI on their minority, women, LGBT, and disabled veteran business enterprise procurement efforts. HCAI is required to maintain a link on the <a href="https://example.com/HCAI">HCAI website</a> that provides access to the content of hospital supplier diversity plans to the public. The annual submission of supplier diversity plans are due by July 1st of each year.

Page | 25 HDC 1-25 v2.2

# What are the Reporting Regulations?

The regulations are available to view in full on the <u>California Code of Regulations website</u>.

Page | 26 HDC 1-25 v2.2

# **Individual Supplier Diversity Plan Template**

\*\*\*Please Note: you may use this template to assist you in gathering the information required for submission. Please provide the following information to the extent that the data is available. All plans are required to be submitted in the Hospital Disclosures and Compliance System. All information provided on this plan will be available for viewing by the public, including numerical and written responses\*\*\*

#### **General Information**

Hospital Name:

Reporting Organization: [If reporting is being completed by someone other than the facility, please enter the name of the reporting organization.]

HCAI Hospital ID: [Is a nine-digit number that may start with 106]

Report Period Start Date: [1/1/XXXX]
Report Period End Date: [12/31/XXXX]

\*\*\*Please Note: the reporting period will be for the previous calendar year. For example if you are submitting a plan on July 1, 2022 the reporting period would be for 1/1/2021-12/31/2021.\*\*\*

Supplier Diversity Policy Statement [If you do not have one, please take this opportunity to add any information you would like to share with the public about this topic, such as information currently unavailable or being developed.

Please describe your hospital's short-term goals and timetables, but not quotas, for increasing procurement from women, minority, LGBT, and disabled veteran business enterprises. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe your hospital's long-term goals and timetables, but not quotas, for increasing procurement from women, minority, LGBT, and disabled veteran business enterprises. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the methods in which the hospital encourages and seeks out both prime and subcontract suppliers from women, minority, LGBT, and disabled veteran business enterprises to become potential suppliers. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the methods in which the hospital encourages its employees involved in procurement to seek out women, minority, LGBT, and disabled veteran business enterprises to become potential suppliers. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the methods in which the hospital conducts outreach and communication to women, minority, LGBT, and disabled veteran business enterprises. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this

Page | 27 HDC 1-25 v2.2

topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the methods in which your hospital supports, partners with, or interacts with organizations and other entities in the procurement ecosystem that promote, certify, or contract with women, minority, LGBT, and disabled veteran business enterprises. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the methods in which your hospital resolves any issues that may limit or impede an enterprise from becoming a supplier. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the past implementation of relevant recommendations made by the Hospital Supplier Diversity Commission. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe the planned implementation of relevant recommendations made by the Hospital Supplier Diversity Commission. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Please describe your hospital's procurement process. [If you do not have any at this time, please take this opportunity to add any information you would like to share with the public about this topic, such as information that is not yet available or is currently being developed. All information provided will be made available to the public.]

Website Link(s): [Website(s) for hospital procurement where information, instructions, requirements, and/or other information related to procurement will be available.]

#### **Supplier Certification**

Do you require suppliers to be certified? [Yes/No]

\*\*\*Please Note: the next question will only populate if you answer yes to this question\*\*\*

Do you accept self-certification? [Yes/No]

#### <u>Diverse Procurement Spending – Minorities</u>

For the reporting period, enter the whole dollar amounts procured by your hospital from those business enterprises that employ the majority of their workforce in California. If \$0 were spent on procurement for a category enter \$0. If the data is not accessible, please leave the category blank. Tier I procurement means the procurement by direct contract between a hospital and a supplier directly to provide goods and services that support the operations of your hospital. Tier II procurement means procurement by any agreement or arrangement between a contractor and any third party.

Page | 28 HDC 1-25 v2.2

# \*\*\*Please Note: you will be unable to enter anything but rounded whole numbers in the following table.\*\*\*

Business Ownership	Tier I Procurement	Tier II Procurement	Total Procurement
African American			Will auto-populate
Hispanic American			Will auto-populate
Native American			Will auto-populate
Asian Pacific American			Will auto-populate
Unknown			Will auto-populate
TOTAL	Total will auto-populate	Total will auto-populate	Total will auto-populate

#### <u>Diverse Procurement Spending – Other</u>

For the reporting period, enter the whole dollar amounts procured by your hospital from those business enterprises that employ the majority of their workforce in California. If details are not accessible, enter Total Procurement amounts only. If the same amounts are included in multiple categories, enter those dollars in the Duplicate Amount fields.

When a supplier qualifies for more than one diverse category, their procurement total is reported in each category. To prevent the procurement from being counted multiple times in the combined total, the less duplicate amount should be reported in the less duplicate amount row. Please see example below.

Business Ownership	Tier I Procurement		Tier II Procurement			Total Procurement			
Minority	(Total	from	previous	(Total	from	previous	(Total	from	previous
	table)			table)			table)		
Women							Will auto-populate		
LGBT							Will auto-populate		
Disabled Veteran							Will au	to-popi	ulate
Less Duplicate Amount (-)							Will au	to-popi	ulate
Combined Total	Total w	/ill auto	-populate	Total v	vill auto	-populate	Total v	vill auto	-populate

Example: For a Disabled Veteran and Women-owned business that your facility procured \$200 worth of supplies from, you would enter the \$200 in each corresponding category (Disabled Veteran and women, respectively) and then enter \$200 in the Less Duplicate Amount category to prevent duplicative dollar amounts being counted towards the combined total.

#### **Total Procurement**

What is your hospital's total procurement? Total procurement includes all procurement from diverse and non-diverse suppliers by the hospital. Diverse procurement shall not exceed the hospital's total procurement.

Total Procurement means the purchase or lease of supplies, services, equipment, and capital expenditures related to buildings and fixed equipment during the previous calendar year. Procurement does not include items such as employee salaries and wages, fixed asset depreciation, amortization, or taxes.

[Enter a whole dollar amount, no decimal points.]

Page | 29 HDC 1-25 v2.2

#### **Supplier Point of Contact**

Enter the contact information for the individual(s) that business enterprises who are interested in contracting with your facility can reach out to.

Name

Email:

Phone Number:

#### **Business Outreach Liaison**

Enter the contact information for the individual(s) of the diverse business outreach liaison of your hospital.

Name:

Email:

Phone Number:

#### **Third-Party Procurement**

Does your hospital use a third-party procurement company (for example, a Global Purchasing Organization)? [Yes/No]

\*\*\*Please Note: the next two questions will only populate if you answer yes to this question\*\*\*
Procurement Company Name:

Website:

#### **Additional Information**

Other Relevant Information (optional)

[Please take this opportunity to add any information you would like to share with the public about your Supplier Diversity plan and/or procurement process. All information provided will be made available to the public.]

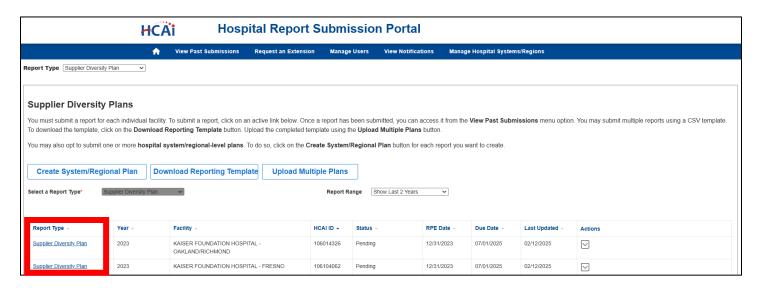
Page | 30 HDC 1-25 v2.2

# How to Submit an Individual Plan - Option #1

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan."



Step 3: Click on "Supplier Diversity Plan" under the column "Report Type" next to the individual facility you would like to submit a plan for.



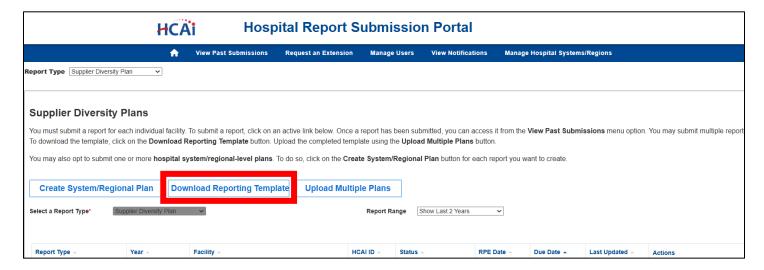
- Step 4: Answer all the narrative questions and complete the financial data tables. Please refer to our Individual Supplier Diversity Plan Template for guidance on information needed to complete this plan.
- Step 5: Check the Plan Certification Statement box at the end of plan.
- Step 6: Click "Submit."
- Step 7: A pop-up window will appear that states "Are you sure you want to submit this plan?"
- Step 8: Click "Ok."
- Step 9: A pop-up window will appear that states "You successfully submitted your plan."
- Step 10: Click "OK."

Page | 31 HDC 1-25 v2.2

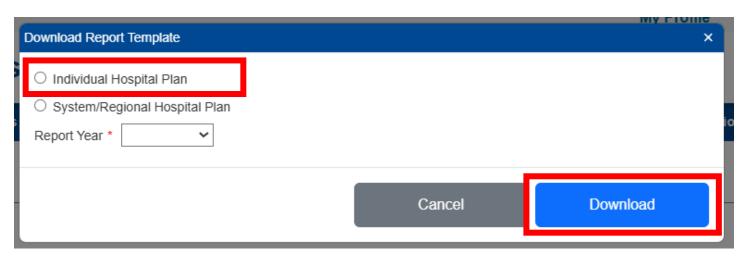
#### **How to Submit an Individual Plan – Option #2**

\*\*\*Please note: Plans can be submitted either by option 1 or 2. Either option is acceptable and is at the user's preference. Option 2 can be an efficient method for a plan submitter to submit multiple individual plans via the "Upload Multiple Plans" function. Prior to submitting, ensure that formatting will meet requirements. The system will validate the data for approved formatting. If errors are found, the error will be identified in the current window.\*\*\*

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan"
- Step 3: Click "Download Reporting Template"



- Step 4: Click "Individual Hospital Plan" and add the reporting year.
- Step 5: Click "Download."



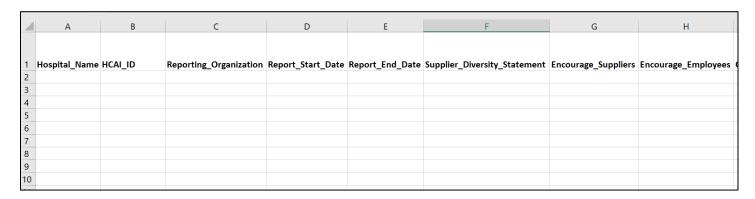
Page | 32 HDC 1-25 v2.2

#### Step 6: Open the downloaded Excel Spreadsheet.



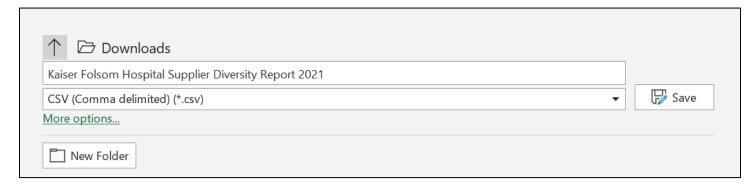
Step 7: Fill in the narrative and financial data questions by populating the columns on the first tab of the Excel Spreadsheet. Please refer to our <u>Individual Supplier Diversity Plan Template</u> for guidance on information needed to complete this plan.

\*\*\*Please Note: Explanations for the different columns are available on the second tab of the Excel Spreadsheet titled "Field Specifications." Please delete the second tab titled "Field Specifications" before uploading the file.\*\*\*



Step 8: Save the document in .csv format with the name of the facility, "Hospital Supplier Diversity Plan" and the reporting year, see sample image below.

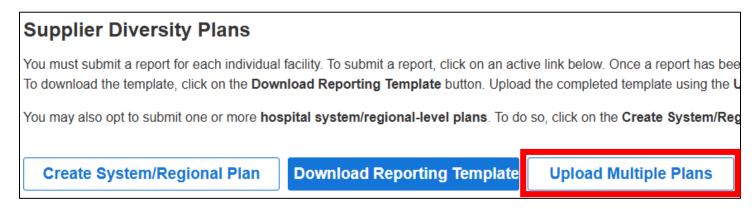
#### \*\*\*Please note: You must rename your file before attempting to upload. \*\*\*



\*\*\* Please note: If you have been logged out of the system, please see steps one through two prior to proceeding to step nine\*\*\*

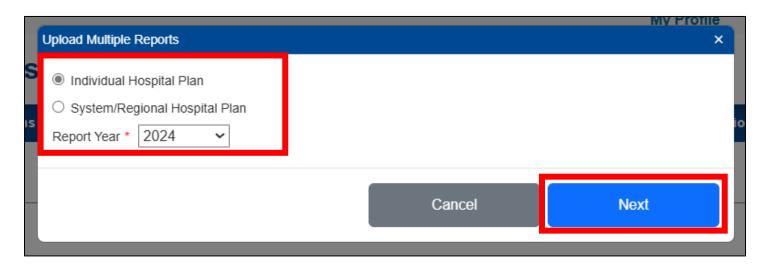
Page | 33 HDC 1-25 v2.2

#### Step 9: Click "Upload Multiple Plans."



Step 10: Click "Individual Hospital Plan" and add the reporting year.

Step 11: Click "Next."



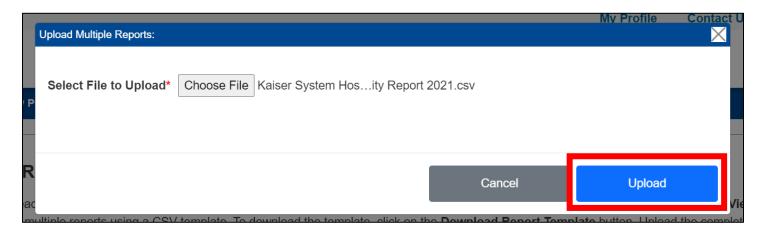
Step 12: Click "Choose File" and select the previously saved .csv formatted document described step eight.

\*\*\*Please note: Prior to submitting, ensure that formatting will meet requirements. The system will validate the data for approved formatting. If errors are found, the error will be identified in the current window.\*\*\*



Step 13: Click "Upload."

Page | 34 HDC 1-25 v2.2



Step 14: Check the Plan Certification Statement box.

Step 15: Click "Submit."

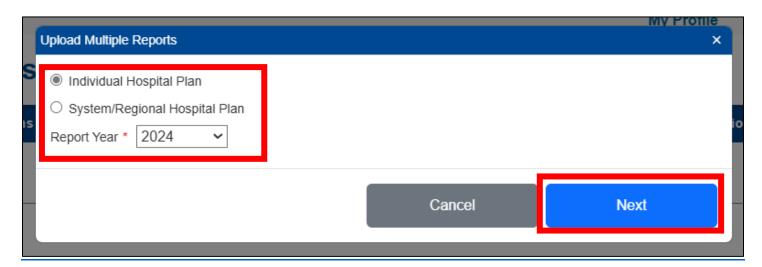
Page | 35 HDC 1-25 v2.2

# **How to Upload Multiple Individual Plans**

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan"
- Step 3: Click "Upload Multiple Plans."

# Supplier Diversity Plans You must submit a report for each individual facility. To submit a report, click on an active link below. Once a report has bee To download the template, click on the Download Reporting Template button. Upload the completed template using the U You may also opt to submit one or more hospital system/regional-level plans. To do so, click on the Create System/Reg Create System/Regional Plan Download Reporting Template Upload Multiple Plans

- Step 4: Click "Individual Hospital Plan" and add the reporting year.
- Step 5: Click "Next."



Step 6: Click "Choose File" and select the previously saved .csv formatted document.



Step 7: Click "Upload."

Page | 36 HDC 1-25 v2.2

\*\*\*Please note: Prior to submitting, ensure that formatting will meet requirements. The system will validate the data for approved formatting. If errors are found, the error will be identified in the current window.\*\*\*



Step 8: Check the Plan Certification Statement box.

Step 9: Click "Submit."

Page | 37 HDC 1-25 v2.2

### How to Revise an Individual Plan

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan"
- Step 3: Click on the drop-down under the action's column next to the individual facility plan you would like to revise.



- Step 4: Update your plan. Please refer to the <u>Individual Supplier Diversity Plan Template</u> for additional guidance.
- Step 5: Check the Plan Certification Statement box at the end of the plan.
- Step 6: Click "Submit."
- Step 7: A pop-up window will appear that states "Are you sure you want to submit this Plan?"
- Step 8: Click "Ok."
- Step 9: A pop-up window will appear that states "You successfully submitted your plan."
- Step 10: Click "OK."

Page | 38 HDC 1-25 v2.2

# System/Regional-Level Supplier Diversity Plan Template

\*\*\*Please Note: you may use this template to assist you in gathering the information for submission. Please provide the following information to the extent that the data is available. All plans are required to be submitted in the Hospital Disclosures and Compliance System. All information provided on this plan will be available for viewing by the public, including numerical and written responses\*\*\*

#### **General Information**

Reporting Organization: [If a plan is being completed by someone other than the facility, please enter the name of the reporting organization.]

System/Regional Network Description: Report Period Start Date: [1/1/XXXX] Report Period End Date: [12/31/XXXX]

\*\*\*Please Note: the reporting period will be for the previous year. For example if you are submitting a plan on July 1, 2022 the reporting period would be for 1/1/2021-12/31/2021.\*\*\*

#### **Supplier Certification**

Do you require suppliers to be certified? [Yes/No]

\*\*\*Please Note: the next question will only populate if you answer yes to this question\*\*\*

Do you accept self-certification? [Yes/No]

#### <u>Diverse Procurement Spending – Minorities</u>

For the reporting period, enter the whole dollar amounts procured by your hospital from those business enterprises that employ the majority of their workforce in California. If \$0 were spent on procurement for a category enter \$0. If the data is not accessible, please leave the category blank.

Tier I procurement means the procurement by direct contract between a hospital and a supplier directly to provide goods and services that support the operations of your hospital. Tier II procurement means procurement by any agreement or arrangement between a contractor and any third party.

# \*\*\*Please Note: you will be unable to enter anything but rounded whole numbers in the following table.\*\*\*

Business Ownership	Tier I Procurement	Tier II Procurement	Total Procurement
African American			Will auto-populate
Hispanic American			Will auto-populate
Native American			Will auto-populate
Asian Pacific American			Will auto-populate
Unknown			Will auto-populate
TOTAL	Total will auto-populate	Total will auto-populate	Total will auto-populate

#### **Diverse Procurement Spending – Other**

For the reporting period, enter the whole dollar amounts procured by your hospital from those business enterprises that employ the majority of their workforce in California. If \$0 were spent on procurement for a category enter \$0. If the data is not accessible, please leave the category blank. When a supplier qualifies for more than one diverse category, their procurement total is reported in each category. To prevent the procurement from being counted multiple times in the combined total, the less duplicate amount should be reported in the less duplicate amount row.

Page | 39 HDC 1-25 v2.2

Business Ownership	Tier I Procurement		Tier II Procurement			Total Procurement			
Minority	(Total	from	previous	(Total	from	previous	(Total	from	previous
	table)			table)			table)		
Women							Will auto-populate		
LGBT							Will auto-populate		
Disabled Veteran							Will au	to-popi	ulate
Less Duplicate Amount (-)							Will au	to-popi	ulate
Combined Total	Total w	/ill auto	-populate	Total w	vill auto	-populate	Total w	/ill auto	-populate

Example: For a Disabled Veteran and Women-owned business that your facility procured \$200 worth of supplies from, you would enter the \$200 in each corresponding category (Disabled Veteran and Women, respectively) and then enter \$200 in the Less Duplicate Amount category to prevent duplicative dollar amounts being counted towards the combined total.

#### **Total Procurement**

How much your hospital system/regional network has spent on procurement in total during the reporting period (prior calendar year)? Total procurement includes all procurement from diverse and non-diverse suppliers by the hospital system/regional network. Diverse procurement shall not exceed the hospital system/regional network's total procurement.

Total Procurement means the purchase or lease of supplies, services, equipment, and capital expenditures related to buildings and fixed equipment during the previous calendar year. Procurement does not include items such as employee salaries and wages, fixed asset depreciation, amortization, or taxes.

[Enter a whole dollar amount, no decimal point]

#### **Additional Information**

Other Relevant Information (optional)

[Please take this opportunity to add any information you would like to share with the public about your Supplier Diversity plan and/or procurement process. All information provided will be made available to the public.]

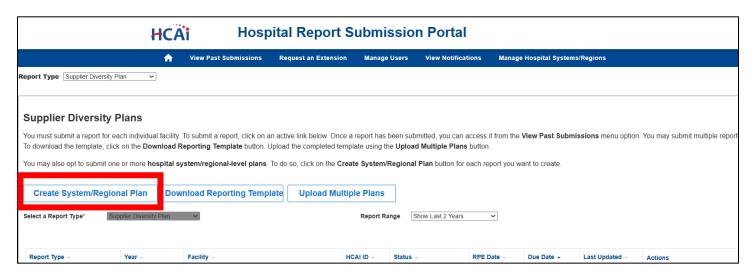
Page | 40 HDC 1-25 v2.2

# How to Submit a System/Regional Plan - Option #1

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan"



Step 3: Click on "Create System/Regional Plan."



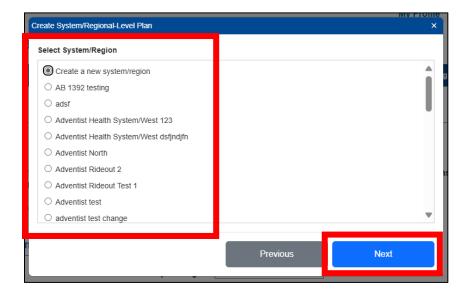
Step 4: A pop-up window will appear. Enter the reporting year and click "Next."

Create System/Regional-Level Plan		×
Report Year * 2024 ~		
	Cancel	Next

Page | 41 HDC 1-25 v2.2

Step 5: Click a system/region you previously reported on or click "Create a new system/region" if you need to create a new system/regional plan.

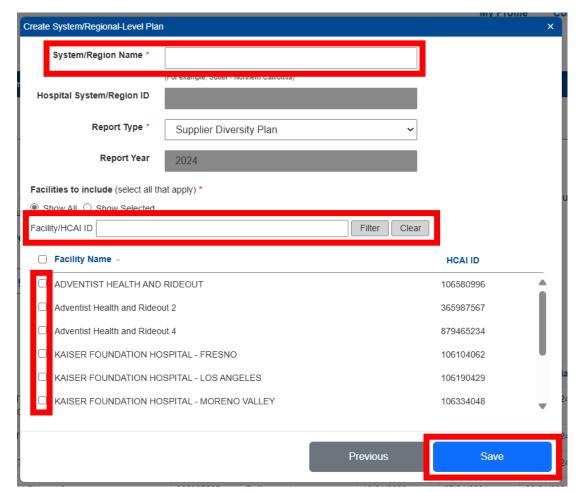
Step 6: Click "Next."



Step 7: Please enter the System/Region Name.

Step 8: Please search the facilities in the "Facility/HCAI ID" search bar and click the facilities that will be a part of the plan.

Step 9: Click "Save."



Page | 42 HDC 1-25 v2.2

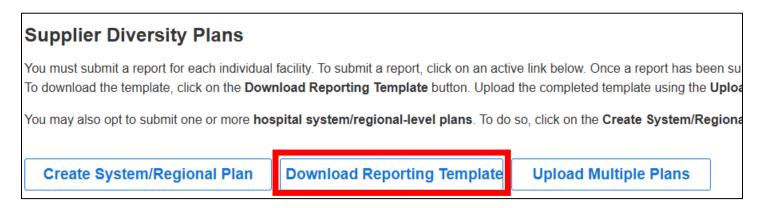
- Step 10: A pop-up window will appear that states "Plan has been Saved!"
- Step 11: Click "OK."
- Step 12: Answer all the narrative questions and complete the financial data tables. Please refer to our <a href="System/Regional-Level Supplier Diversity Plan Template">System/Regional-Level Supplier Diversity Plan Template</a> for guidance on information needed to complete this plan.
- Step 13: Check the Plan Certification Statement box at the end of the plan.
- Step 14: Click "Submit."
- Step 15: A pop-up window will appear that states "Are you sure you want to submit this plan?"
- Step 16: Click "Ok."
- Step 17: A pop-up window will appear that states "You successfully submitted your plan."
- Step 18: Click "OK."

Page | 43 HDC 1-25 v2.2

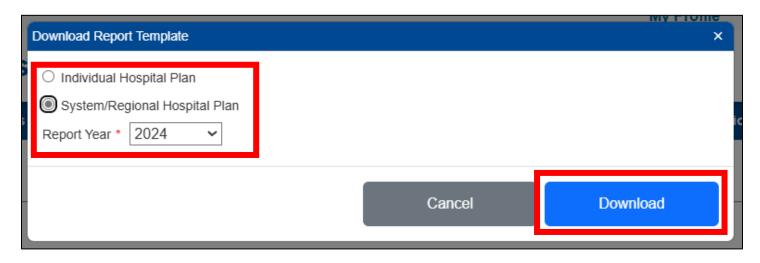
# How to Submit a System/Regional Plan - Option #2

\*\*\*Please note: plans can be submitted either by option 1 or 2. Either option is acceptable and is at the user's preference. Option 2 can be an efficient method for a plan submitter to submit multiple system plans via the "Upload Multiple Plans" function. Prior to submitting, ensure that formatting will meet requirements. The system will validate the data for approved formatting. If errors are found, the error will be identified in the current window.\*\*\*

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan."
- Step 3: Click "Download Reporting Template."



- Step 4: Click "System/Regional Hospital Plan" and enter the reporting year.
- Step 5: Click "Download."



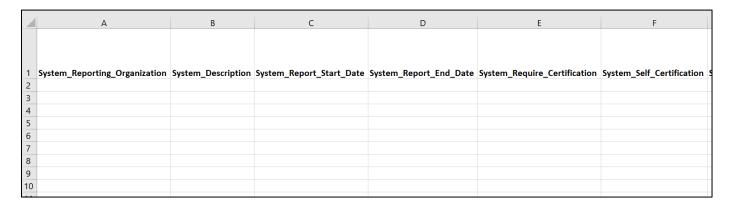
Step 6: Open the downloaded Excel Spreadsheet.



Page | 44 HDC 1-25 v2.2

Step 7: Answer all of the narrative and financial data questions. Please refer to our <a href="System/Regional-Level Supplier Diversity Plan Template">System/Regional-Level Supplier Diversity Plan Template</a> for guidance on information needed to complete this plan.

\*\*\*Please Note: Explanations for the different columns are available on the second tab of the Excel Spreadsheet titled "Field Specifications." Please delete the second tab titled "Field Specifications" before uploading the file.\*\*\*

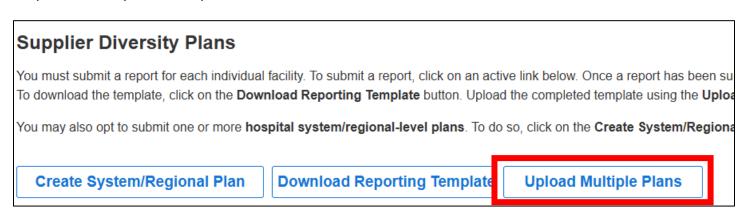


Step 8: Save the document in .csv format with the name of the hospital system, "Hospital Supplier Diversity Plan" and the reporting year, see sample image below.

↑ Downloads  Kaiser System Hospital Supplier Diversity Report 2021  CSV (Comma delimited) (*.csv)   Save						
More options  New Folder						

\*\*\* Please note: If you have been logged out of the system, please see steps one through two prior to proceeding to step nine\*\*\*

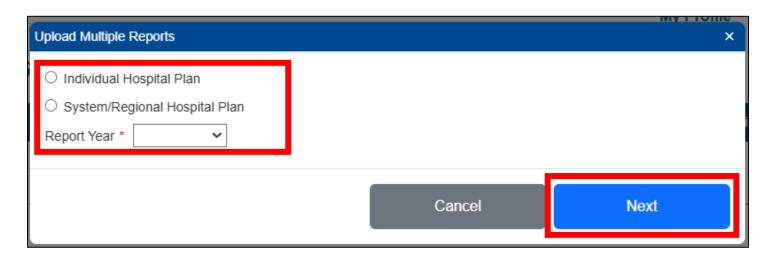
Step 9: Click "Upload Multiple Plans."



Step 11: Click "System/Regional Hospital Report" and select "report year."

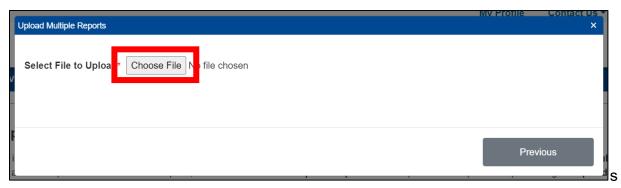
Step 12: Click "Next."

Page | 45 HDC 1-25 v2.2

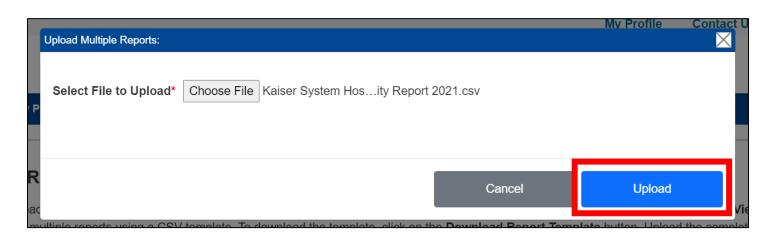


Step 13: Click "Choose File" and select the previously saved CSV formatted document."

\*\*\*Please note: Prior to submitting, ensure that formatting will meet requirements. The system will validate the data for approved formatting. If errors are found, the error will be identified in the current window.\*\*\*



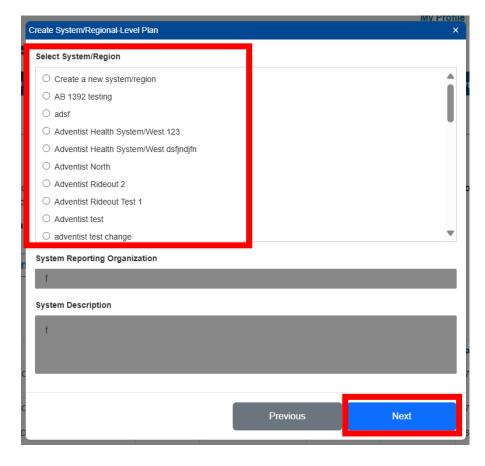
Step 14: Click "Upload."



Step 15: Click a system/region you previously reported on or click "Create a new system/region" if you need to create a new system/regional plan.

Step 16: Click "Next."

Page | 46 HDC 1-25 v2.2



Step 17: Please enter the System/Region Name.

Step 18: Please search the facilities in the "Facility/HCAI ID" search bar and click the facilities that will be a part of the plan.

Step 19: Click "Next."

Multiple Upload Reports 1 of 1			×
System/Region Name *			
Hospital System/Region ID  Reporting Organization  System Description	(rorexample, Suiter-women Callionna)		
Facilities to include (select all	that apply) *		
Facility/HCAI ID		Filter Clear	
		Clear	
☐ Facility Name △		HCAI ID	•
Facility Name	D RIDEOUT		
		HCAI ID	Î
ADVENTIST HEALTH AN	eout 2	HCAI ID 106580996	Î
ADVENTIST HEALTH AN	eout 2 eout 4	HCAI ID 106580996 365987567	Î
ADVENTIST HEALTH AN Adventist Health and Ride Adventist Health and Ride XAISER FOUNDATION H	eout 2 eout 4	HCAI ID 105580996 365987567 879465234	Î
ADVENTIST HEALTH AN Adventist Health and Ride Adventist Health and Ride Adventist Health and Ride XAISER FOUNDATION H	eout 2 eout 4 IOSPITAL - FRESNO	HCALID 106580996 365987567 879465234 106104062	Î

Page | 47 HDC 1-25 v2.2

Step 20: A pop-up window will appear. "The current changes will be updated and applied to the selected Hospital Region and this plan. Are you sure you want to continue?"

Step 21: Click "Ok"

Step 22: Check the Plan Certification Statement box.

Step 23: Click "Submit."

Page | 48 HDC 1-25 v2.2

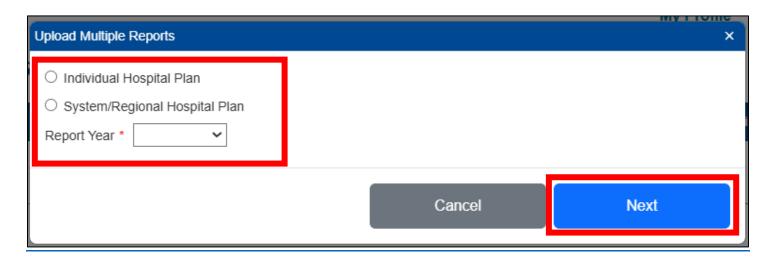
## How to Upload Multiple System/Regional Plans

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan."
- Step 3: Click "Upload Multiple Plans."

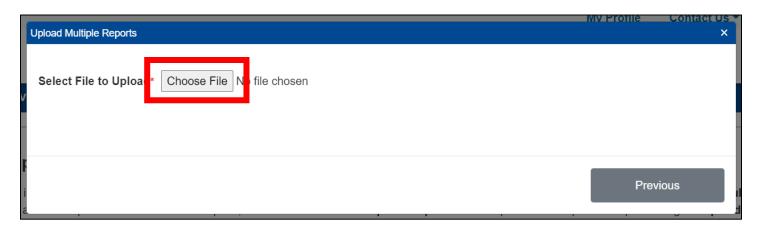
# Supplier Diversity Plans You must submit a report for each individual facility. To submit a report, click on an active link below. Once a report has been a download the template, click on the Download Reporting Template button. Upload the completed template using the U You may also opt to submit one or more hospital system/regional-level plans. To do so, click on the Create System/Regional Plan Download Reporting Template Upload Multiple Plans

Step 4: Click "System/Regional Hospital Plan" and select the report year.

Step 5: Click "Next."



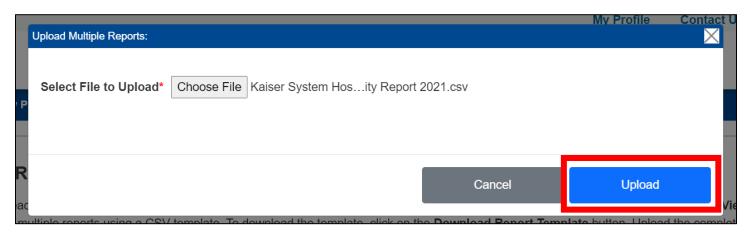
Step 6: Click "Choose File" and select the previously saved .csv formatted document.



Page | 49 HDC 1-25 v2.2

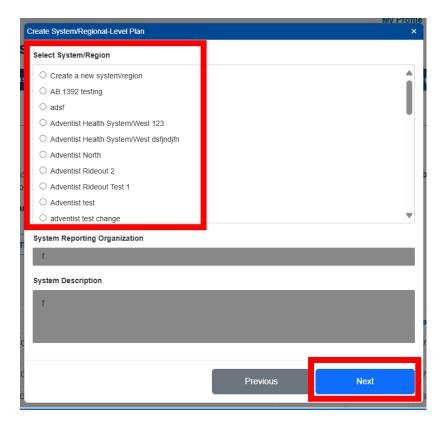
\*\*\*Please note: Prior to submitting, ensure that formatting will meet requirements. The system will validate the data for approved formatting. If errors are found, the error will be identified in the current window.\*\*\*

Step 7: Click "Upload."



Step 8: Click a system/region you previously reported on or click "Create a new system/region" if you need to create a new system/regional plan.

Step 9: Click "Next."

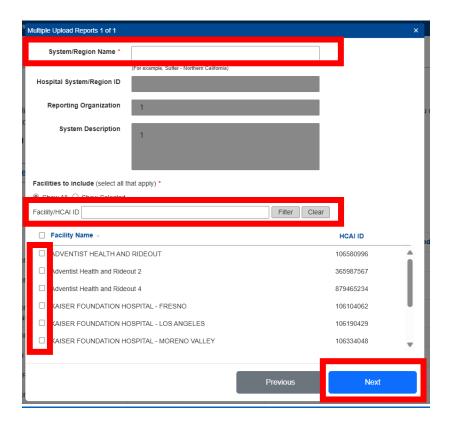


Step 10: Please enter the System/Region Name.

Step 11: Please search the facilities in the "Facility/HCAI ID" search bar and click the facilities that will be a part of the plan.

Step 12: Click "Next."

Page | 50 HDC 1-25 v2.2



Step 12: A pop-up window will appear. "The current changes will be updated and applied to the selected Hospital Region and this plan. Are you sure you want to continue?"

Step 13: Click "Ok"

Step 14: Check the Plan Certification Statement box.

Step 15: Click "Submit."

Page | 51 HDC 1-25 v2.2

# How to Revise a System/Regional Plan

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click on "Report type" and select "Supplier Diversity Plan"
- Step 3: Click on the drop-down under the column "Actions" next to the individual facility plan you would like to revise.
- Step 4: Click "Revise."

Supplier Diversity Plan	2024	Adventist North	System/Region	Submitted	12/31/2024	01/29/2025	
Supplier Diversity Plan	2024	Adventist North	System/Region	Submitted	12/31/2024	01/29/2025	Revise
Supplier Diversity Plan	2023	adventist test change	System/Region	Revision Submitted	12/31/2023	02/22/2024	View Previous Versions Add/View Comments
Supplier Diversity Plan	2023	<u>Just testing</u>	System/Region	Complete	12/31/2023	03/28/2024	View/Print

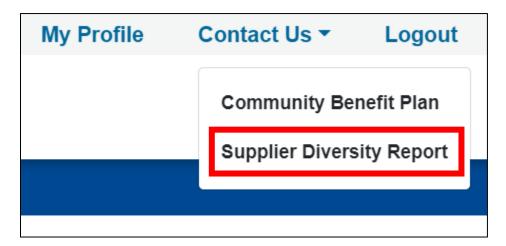
- Step 5: Update plan. Please refer to our <u>System/Regional-Level Supplier Diversity Plan Template</u> for guidance on information needed to complete this plan.
- Step 6: Check the Plan Certification Statement box at the end of the plan.
- Step 7: Click "Submit."
- Step 8: A pop-up window will appear that states "Are you sure you want to submit this Plan?"
- Step 9: Click "Ok."
- Step 10: A pop-up window will appear that states "You successfully submitted your plan."
- Step 11: Click "OK."

Page | 52 HDC 1-25 v2.2

# **Who to Contact with Program Specific Questions**

\*\*\*Please Note: you may also contact support by emailing us directly at <a href="mailto:supplier.diversity@hcai.ca.gov.">supplier.diversity@hcai.ca.gov.</a> or by calling us at (916)326-3830\*\*\*

- Step 1: Go to Hospital Report Submission Portal, and Sign in.
- Step 2: Click "Contact Us" in the top right corner of the window.
- Step 3: Click "Supplier Diversity Plan."



Step 4: An email pop-up window will appear with the following email address populated: <a href="mailto:supplier.diversity@hcai.ca.gov">supplier.diversity@hcai.ca.gov</a>

Page | 53 HDC 1-25 v2.2

# **Glossary of Terms and Abbreviations**

**Department**: means the Department of Health Care Access and Information.

**Director**: means the Director of the Department of Health Care Access and Information.

**Disabled Veteran Business Enterprise**: means a business certified by the administering agency as meeting all of the following requirements:

- It is a sole proprietorship at least 51 percent owned by one or more disabled veterans or, in the case of a publicly owned business, at least 51 percent of its stock is unconditionally owned by one or more disabled veterans; a subsidiary that is wholly owned by a parent corporation, but only if at least 51 percent of the voting stock of the parent corporation is unconditionally owned by one or more disabled veterans; or a joint venture in which at least 51 percent of the joint venture's management, control, and earnings are held by one or more disabled veterans.
- The management and control of the daily business operations are by one or more disabled veterans. The disabled veterans who exercise management and control are not required to be the same disabled veterans as the owners of the business.
- It is a sole proprietorship, corporation, or partnership with its home office located in the United States, which is not a branch or subsidiary of a foreign corporation, foreign firm, or other foreign-based business.

**Facility**: used to indicate a hospital.

**HCAI ID**: a number used by the Department of Health Care Access and Information to identify the different facilities.

**HCAI**: Department of Health Care Access and Information formerly the Office of Statewide Health Planning and Development.

**HDC System**: Hospital Disclosures and Compliance System.

**HDCU**: Hospital Disclosures and Compliance Unit.

**Hospital**: (pertaining to HSD reporting) means any facility that is licensed with operating expenses of fifty million dollars (\$50,000,000) or more, and each licensed hospital with operating expenses of twenty-five million dollars (\$25,000,000) or more that is part of either a hospital system, or regional network.

**Hospital System/Regional Network**: means two or more hospitals owned, sponsored, or managed by the same organization.

**HSD**: Hospital Supplier Diversity.

**LGBT Business Enterprise**: means a business enterprise that is at least 51 percent owned by a lesbian, gay, bisexual, or transgender person or persons or a publicly owned business with at least 51 percent of the stock of which is owned by one or more lesbian, gay, bisexual, or transgender persons;

Page | 54 HDC 1-25 v2.2

and whose management and daily business operations are controlled by one or more of those individuals.

LGBT: lesbian, gay, bisexual, or transgender.

**Minority Business Enterprise**: means a business enterprise that is at least 51% owned by a minority individual or group(s) or a publicly owned business with at least 51% of the stock of which is owned by one or more minority groups, and whose management and daily business operations are controlled by one or more of those individuals. The contracting hospital shall presume that minority includes, but is not limited to, African Americans, Hispanic Americans, Native Americans, Asian Pacific Americans, and other groups.

- African Americans: Black Americans-persons having origins in any black racial groups of Africa.
- *Hispanic Americans*: Hispanic Americans-all persons of Mexican, Puerto Rican, Cuban, South or Central American, Caribbean, and other Spanish culture or origin.
- Native Americans: Native Americans-persons having origin in any of the original peoples of North America or the Hawaiian Islands, in particular, American Indians, Eskimos, Aleuts, and Native Hawaiians.
- Asian Pacific Americans: Asian Pacific Americans-persons having origins in Asia or the Indian subcontinent, including, but not limited to, persons from Japan, China, the Philippines, Vietnam, Korea, Samoa, Guam, the U.S. Trust Territories of the Pacific, Northern Marianas, Laos, Cambodia, Taiwan, India, Pakistan, and Bangladesh.

**Operating Expenses**: means total patient-related operating expenses for the most recent fiscal year reported to the department on the Hospital Annual Financial Disclosures Report.

**OSHPD**: Office of Statewide Health Planning and Development.

**Procurement**: means the purchase or lease of supplies, services, equipment, and capital expenditures related to buildings and fixed equipment during the previous calendar year. Procurement does not include items such as employee salaries and wages, fixed asset depreciation, amortization, or taxes.

**Reporting Organization**: If a plan is being completed by someone other than the facility, please enter the name of the reporting organization.

**Tier I Procurement**: means the procurement by direct contract between a hospital and a supplier directly to provide goods and services that support the operations of your hospital.

**Tier II Procurement**: means procurement by any agreement or arrangement between a contractor and any third party.

**Unknown Minority:** means a diverse business who is certified as minority owned, but unclear which category it should be reported under.

Page | 55 HDC 1-25 v2.2

**Women business enterprise**: means a business enterprise that is at least 51% owned by a woman or women, or, in the case of any publicly owned business at least 51% of the stock of which is owned by one or more women.

**WMDVLGBTBE**: means a women-owned, minority-owned, disabled veteran-owned and/or LGBT-owned business enterprise.

Page | 56 HDC 1-25 v2.2