HPD January 2024 Submitter Group Meeting Questions & Answers

1. Do we need to re-register annually as Health Plan and Submitter?
   - Yes. For the HPD Program, registration is an annual process for health plans, insurers, and dental plans. Please refer to California Code of Regulations, sections 97330 through 97334.

2. We are already submitting Dental Claims as a part of medical claims. Do we still need to submit Dental claims as separate file?
   - Greg Dawson - Dental claims are specific to services provided in a dental setting, the data elements are different from the medical claims file. We would expect a dental claims file from all plans who offer dental benefits to members.
   - Gina Robinson – Presumably the dental claims that were included in your plan's medical file were emergency dental services that were covered under your medical benefit. The dental claims submitted in the dental file come through on a specific dental claim form and include dental data for standalone benefits.
     If you have questions about the components of that data set or believe you were submitting dental data in a different way, please be sure to reach out to the Onpoint team and we will help clarify that for you.

3. For Dental submitters, monthly production data for the month of Nov 2024 must be submitted by Feb 1, 2025? Historical data for Jan 2022 through Oct 2024 is also due Feb 1, 2025?
   - Dionne Evans-Dean – Yes, but there is a slight correction for November 2024. That reporting month is due on January 2, 2025. (Jan 1 is a holiday) Please refer to the Monthly Production Submission Schedule in the HPD Reporting Manual. Also refer to California Code of Regulations 97352.

4. Will there be a new "Data Submission Guide" to supplement the APCD CDL V3.0.1 layout?
   - Suz - Yes, there is a DSG V2.0.

5. Will the version updates be annual or as needed?
   - HCAI versions are updated as needed. APCD-CDL is updated biennially.

6. If we as a health plan have to re-register annually, are we all considered 'new submitters'? (In relation to the dental registration process?)
   - As part of the annual registration process, there is a field called the Plan Code in your plan registration and one called the Submitter Code in your submitter registration. When you complete the annual registration process, you will populate these fields with the values that your teams were

assigned in the year prior; you will not be considered a "new plan" or a "new submitter."

However, you do have the option to provide any new data you plan to submit (e.g., dental data) under a new Submitter Code, which would require a new registration be completed for this new entity. You will be required to submit data for that new plan under your new Submitter Code moving forward, if that is the direction you choose to follow to submit your dental historical data.

For more information on that process, please be sure to review the [Plan/Submitter Registration Webinar slides](#) or recording (available upon request).

7. Can you confirm the length of historical Dental data to be submitted?
    o The historical data file time period is between June 29, 2017, through December 31, 2021, and is due to HCAI due by Oct 31, 2024.
    o The remaining dental data files for the time period beginning January 2022 through October 2024 is due to HCAI by February 01, 2025.
    o Please refer to California Code of Regulations sections [97351](#) and [97352](#).

8. Even though we are not a Dental Plan, do we still need to submit Dental Claims that we received from our Dental Providers?
    o That depends on the type of benefit that you're administering. Please follow-up with [Onpoint](#) or the [HPD teams](#) to clarify.

9. For a new HPD plan do we need to include the historical dental and medical claims and how far back for medical claims?
    o Yes, if submitting the historical data for any existing dental plans you will need to submit data back to June 29, 2017. Plans that have just met the eligibility requirements need only provide data from 2024 onwards.

10. Regarding the 07/31/2024 due date for Historical file testing: Is this the deadline for submitters to submit the historical file? Or is this the deadline for submission of files as well as getting the feedback from Onpoint/HCAI?
    o The July 31st deadline is for historical file testing, which includes verifying that the format of your historical files complies with automated formatting validations in the portal and verifying that the data completeness of your historical data will align with the thresholds set forth by the HPD Program. We encourage submitters to use real and complete historical data to test, so that they understand how their data will perform against the automated validations that are generated on their files in Onpoint's Claims Data Manager and we encourage submitters to start that testing process much

earlier than July 31st.

11. For existing HPD plans and submitters, if we decide to use new dental specific submitter code (option 1), then should we maintain a separate dental specific eligibility and provider files? How does this work - can you help to differentiate Option 1 and Option 2?
    o Yes. If you decide to use a separate submitter code to send the dental data, you will need to send the dental eligibility file and the dental provider file using that same submitter code, and you will need to submit production data under that submitter code moving forward.

12. If we decide to go with Option 2 (Instead of Option 1 - new dental submitter code), we can append eligibility and provider data to the existing submission files, and dental claims will be the only new file. Just want to confirm if my understanding is correct.
    o Correct – you will need to resubmit your historical eligibility to incorporate the dental enrollees as part of your historical enrollment. You will need to append historical dental providers to one future provider file. And the only new file type will be the dental claims submission.