Healthcare Payments Data Program Submitter Group

July 11, 2024

The webinar will begin shortly. Thank you for joining.

Housekeeping

- This meeting is being recorded

- All attendees are muted upon entry

- Send questions using the "Chat" feature
  - Chat feature will be enabled for questions
  - We will collect questions and respond later in the meeting
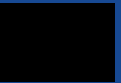 - Meeting technical assistance: contact hpd@hcai.ca.gov

Today's Agenda

1. Welcome and Key Program Updates
2. Status of Production File Submissions
3. Data Quality Assurance and Improvement
4. Non-Claims Payment (NCP) Updates
5. Reviewing the Dental Data Submission Process for HCAI
6. Program Reminders
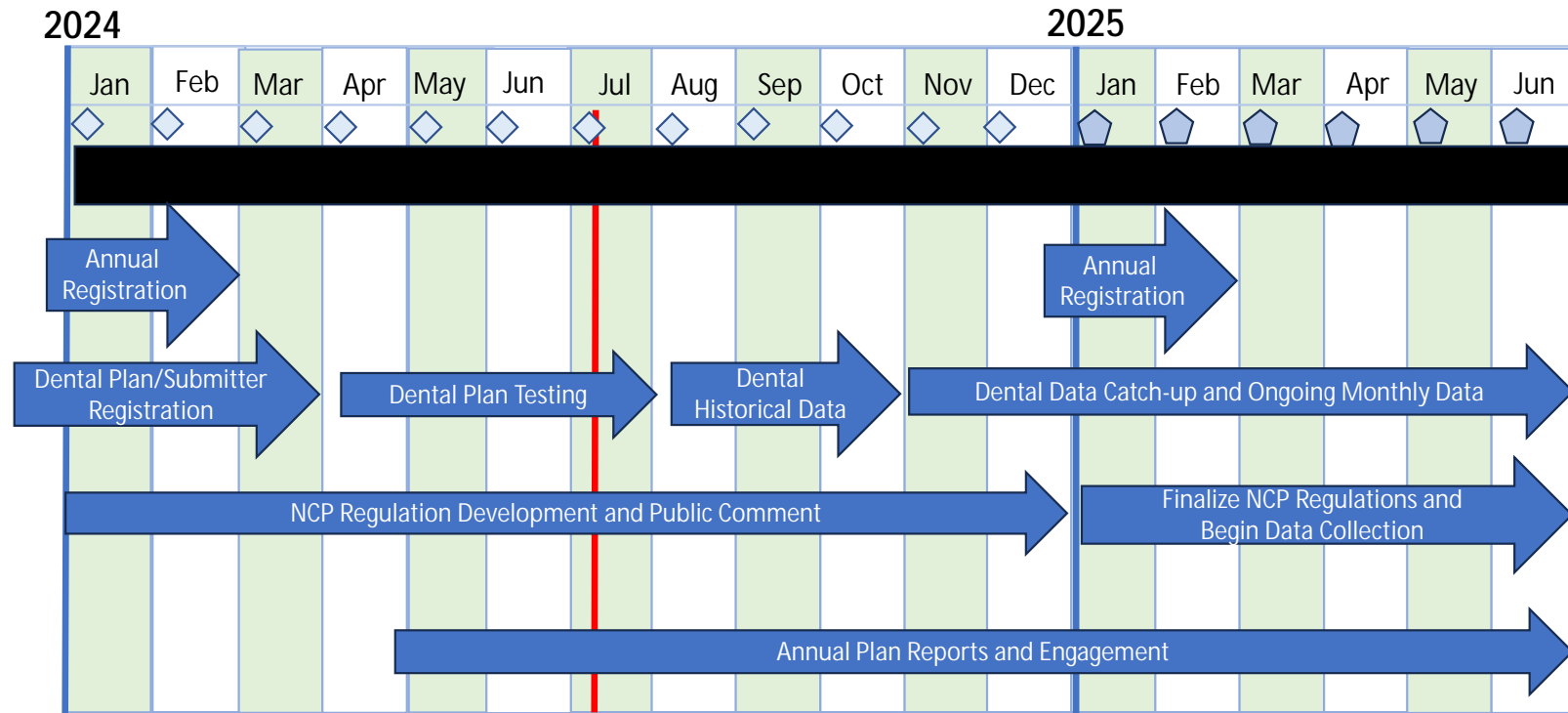7. Adjournment

Welcome and Key Program Updates

Anna Dito
Cost Transparency Section Manager, HCAI

Key Program Updates

- HPD Timelines for 2024-2025 and Key Deadlines
- Regulations Reminder
- 2024 Legislative Report
- HPD Committee Meeting Updates

HPD Timelines for 2024-2025

Regulations Reminder

- HPD data collection regulations were certified on November 17, 2023
  - [California Code of Regulations Sections 97300-97370](#)
- Regulations will need to be updated with additions of new data collection requirements and/or for each biennial release of the All-Payer Claims Database-Common Data Layout (APCD-CDL)
- Stay up-to-date on HPD regulations by reviewing the [HPD Program](#) and [Submitter Group](#) pages, Newsletter, and Listserv blasts
- Be sure to add noreply@hcai.ca.gov to safe sender list

2024 Legislative Report

- Published on March 1, 2024

- Focuses on HPD background, what's included and opportunities to expand HPD data collection, data quality and completeness, public reporting and data release, and findings/next steps

- [Report](#) and [Executive Summary](#) are available on the HCAI website
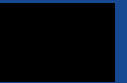
HPD Committee Past Meeting Updates

- [HPD Submitter Group](#)
  - April 11, 2024
- [HPD Data Release Committee](#)
  - March 20, 2024
  - June 19, 2024
- [HPD Advisory Committee](#)
  - April 25,2024
  - May 13, 2024
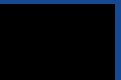
Status of Production File Submissions

Anastasia Andryukova
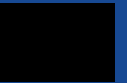
Research Data Specialist I, HCAI

HPD Program – Submission Status (2024)

- Monthly production submissions as of 7/8/2024.
    - January (03/01/2024) - 36 of 38 submitters
    - February (04/02/2024) - 36 of 38 submitters
    - March (05/01/2024) - 36 of 38 submitters
    - April (06/03/2024) - 35 of 38 submitters
    - May (07/01/2024) - 35 of 38 submitters

HPD Program – Submission Status 2024

Monthly Production Submission Schedule

Reporting Period	Accepted Submission is Due By
January	March 1
February	April 1
March	May 1
April	June 1
May	July 1
June	August 1
July	September 1
August	October 1
September	November 1
October	December 1
November	January 1
December	February 1

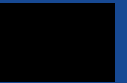Source: HPD Reporting Manual 2.1, Page 14-15

Variance Request

- FAQ #12 - Will a submitter be able to apply for a temporary data variance, if they are unable to comply with the current Data Submission Guide?
  - Yes. The process for requesting a temporary data variance is included in [California Code of Regulations Section 97370](). A data variance is intended to allow a submitter relief from specific requirements for a *limited time* while they enhance their data collection processes. Information on how to request a data variance is also included in the [HPD Reporting Manual 2.1]().

- When submitting a [variance request](), the request shall clearly indicate the following:
  - Current issues
  - The plan for correction
  - The anticipated date of correction

Data Quality Assurance and Improvement

Ertug Misirli

Research Data Specialist II, HCAI

Data Quality Assurance and Improvement

Annual Reports and Plan Engagement Updates

- The reports include:
  - Executive summary
  - Data tables, visuals, summary analyses and questions
    - Completeness Rates for key metrics
    - Unique covered lives count trend analysis.
    - Submission timeliness and Variance requests analyses

- Data quality team met with our first plan and presented their reports and findings.

- Currently, we are designing Annual Reports for several other plans.

Data Quality Assurance and Improvement

NAHDO Data Quality Study

- HCAI is funding a new NAHDO data quality study on completion of key metrics by payer breakout
  - Refresh [NAHDO's 2019 study](#) with more measures and more State par cipa on (19 States)
  - State comparison of key metrics and establishing benchmarks

- Timeline and process
  - Finalized the list of the key metrics and definitions of numerators and denominators during the first quarter of 2024
  - HCAI provided California's data to NAHDO in May 2024
  - Expected delivery timeline for NAHDO's public report is in Fall 2024

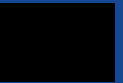# Data Quality Assurance and Improvement

NAHDO Data Quality Study Measures

- Completion rate of key metrics
  - Number of covered lives
  - Percent of enrollment records with valid Race, Ethnicity, Language, and SSN
  - Percent of medical service lines with valid Procedure code, Revenue Code, Rendering National Provider Identification (NPI), and Place of Service
  - Percent of medical claims with valid Principal Diagnosis code, Secondary Diagnosis Code, Type of Bill, and Billing NPI

- Two survey questions
  - Does your APCD collect Sexual Orientation and Gender Identity (SOGI) data currently?
  - Is your organization currently using the APCD-CDL as its APCD data submission guide or reporting manual?

Non-Claims Payment (NCP) Updates

Suzanne Hermreck

Health Program Specialist II, HCAI

Non-Claims Payment Regulations

- Non-claims payments (NCP) are identified as information that mandatory submitters must provide to HPD as described in [Health and Safety Code section 127673](#)
- NCP regulations anticipated to be completed by 2025
  - Two surveys were sent to gather feedback: (1) timeframes for submitting certain data files and (2) potential economic impact for complying with NCP data collection
- *NAHDO* [NCP Data Layout](#)
- Updated FAQ Section on the [HPD Webpage](#)
  - [NCP Fact Sheet](#)

Anticipated Timeline for Non-Claims Payment Data Collection

- Historical data collection: HCAI is required to seek data three years prior to the effective date of [HPD enabling statute](#)
  - Annual payment and pharmacy rebate files due by July 31, 2025
  - Historical capitation files due by September 1, 2025
- Ongoing annual payment and pharmacy rebate files
  - September 30, 2025
- Initiation of monthly capitation file
  - October 1, 2025

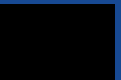# Review of HPD Dental Data Submission Process

Onpoint Health Data

Welcome & Introductions

- Nicole Jakubowski, *Operations Analyst II*
- Dawn Hamlin, *Data Operations Manager*

Agenda

- Overview of the Claims Data Manager (CDM)
- Dental submission timeline reminder and key implementation steps
- Review data submission best practices
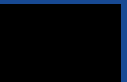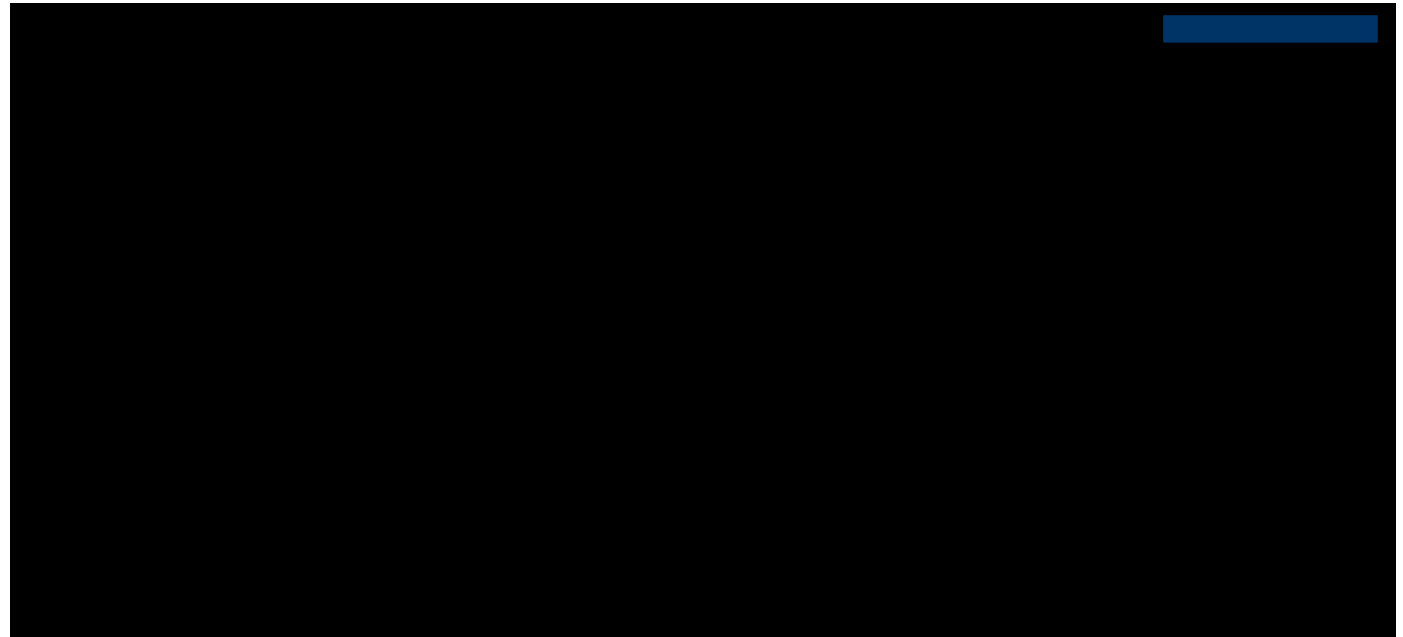- Questions?

Overview of Onpoint Claims Data Manager (CDM)

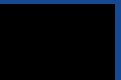Nicole Jakubowski, Operations Analyst II

Using Onpoint Claims Data Manager

- Snapshot view of submitter data and statuses
- Review quality and completeness reports
- Request variances
- View submission status reports
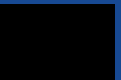- Update contacts
- Support and documentation

Prerequisites for Portal Access & Submitting Files

- Completed and approved submitter registration(s)
- Submitter code(s) incorporated into submissions
- Successful sign-in to the claims data manager (CDM)
- Public PGP key sent to Onpoint for data encryption
- If submitter will be sending data via SFTP:
  - Public SSH key sent to Onpoint for SFTP connectivity
  - Confirmation from Onpoint of SFTP account creation

Dental Submission Timeline Reminder and Key Implementation Steps

Nicole Jakubowski, Operations Analyst II

Implementation & Training Timeline

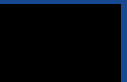| Date	Details
January 2, 2024	Opening of submitter registration for HPD plans
January 4, 2024	**Webinar:** HPD Submitter Registration Training
January 11, 2024	**Webinar:** Overview of HPD Dental Data & CDL v3.0.1
January 31, 2024	Health plan/insurer (non-dental) registration deadline
February 5, 2024	**Webinar:** Introduction to PGP Encryption & Secure File Transfer Protocol (SFTP)
February 22, 2024	**Webinar:** Overview & Demo of Onpoint CDM
February 29, 2024	Health submitter (non-dental) registration deadline
March 1, 2024	Deadline for existing HPD submitters to submit files for first reporting period (January 2024), formatted using CDL v3.0.1 specifications
March 4, 2024	**Webinar:** Overview of Onpoint CDM Variance Request Process & Data Submission Best Practices
March 29, 2024	Dental plan and submitter registration deadline
July 31, 2024	Deadline for successful submission of dental test data, formatted using CDL v3.0.1 specifications
October 31, 2024	All dental data for the period of June 29, 2017, through December 2021 must be accepted by HPD
January 2, 2025	Regular monthly reporting of dental data begins (November 2024 reporting period)
February 1, 2025	All dental data for the period beginning January 2022 through October 2024 must be accepted by HPD

Test PGP Encryption As Soon As Possible

- Submit a test file to verify successful encryption and decryption
- Test early to avoid file transfer obstacles later in the implementation

Submit Real, Complete Production Data to "test"

- After submitters confirm successful PGP encryption, Onpoint recommends submitters use real, complete production data to verify submission mappings
- Benefits of "testing" with real, complete production data:
  - Variances can only be applied to real, complete production data (not test environment or dummy data)
  - Submitters will gain a full understanding of how their dataset performs against CDM's automated data quality validations
  - Once a test file with real, complete production data passes CDM's data quality validations, that file can be used as a production submission
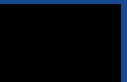
Monitor Program Compliance

- Track your submission progress…
  - In [CDM](#)
  - Through review of automated emails detailing submission status
- Review your data's formatting, completeness, and validation results
- Remediate mapping issues and request variances when necessary
- Reach out to [Onpoint](#) for support in reviewing your file

Be Detailed in Your Variance Requests

- Provide specific...
  - Explanations
  - Reporting periods applicable
  - Threshold adjustment required
- If applicable, provide your plan for future remediation
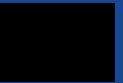- Only request variances on real and complete production data

Questions?

Technical Question:

Regulatory Question:

hpd-support@onpointhealthdata.org

hpd@hcai.ca.gov

Program Reminders

Suzanne Hermreck

Health Program Specialist II, HCAI

HPD Resource Sites

- [HPD Program Data Submission Guide v2.0](#)

- [APCD-CD██████v3.0.1](#)

- [HPD Program Reporting Manual v2.1](#)

- [HPD Program Regulations](#)

HPD Resource Sites

- [HPD Program Webpage](#)
  - Includes program goals, reporting principles, statute, and regulations.
- [HPD Submitter Webpage](#)
  - Submitter resources: Claims Data Manager (CDM), Data Submission Guide, APCD-CDL HPD Reporting Manual, past meeting information and trainings, 2020 Legislative Report, etc.
- Contact Us
  - hpd@hcai.ca.gov: regulation or statute interpretation, join HPD's mailing list, or program implementation questions.
  - hpd-support@onpointhealthdata.org: data submission, technical data file specifications, or mapping questions.

Adjournment