

Healthcare Payments Data Program Submitter Group

April 10, 2025

This meeting will be recorded.

Thank you for joining.

Housekeeping

- All attendees are muted upon entry
- Presentation materials are available at the HPD Submitters Website
- This meeting will have time for Questions & Answers

Today's Agenda

1. Welcome
2. Key Program Updates
3. Annual Data Quality Plan Reports and Engagement
4. Non-Claims Payment (NCP) Registration and Data Collection Overview
5. Q&A – Open Forum
6. Program Reminders
7. Adjournment

Welcome

Anna Dito

Cost Transparency Section (CTS) Manager, HCAI

Introduction of New Team Member

- Enterprise Data Operations Branch
 - Anthony Tapney, Assistant Branch Chief

Key Program Updates

*Jasmine Neeley,
Healthcare Payments Data Unit Manager, HCAI*

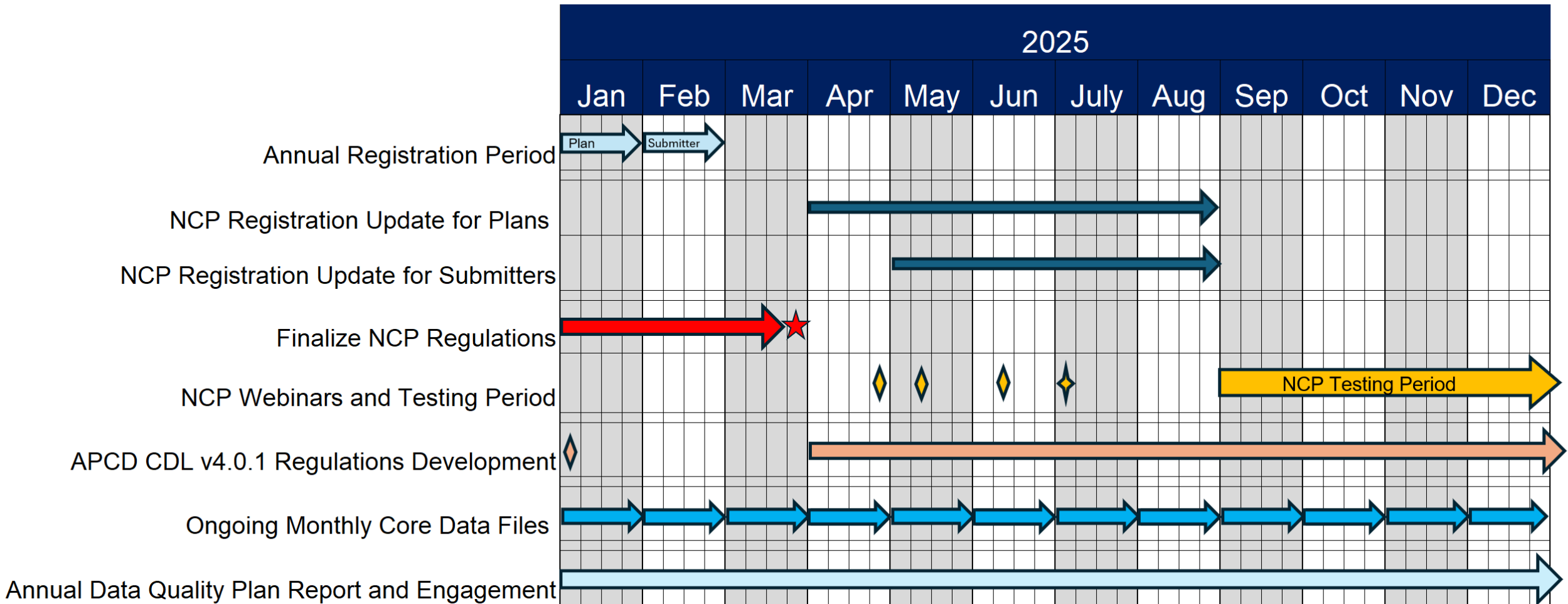
Key Program Updates

- HPD Key Deadlines
- HPD 2025 Timeline
- Regulations Update
- NCP Resources
- Past Committee Meeting Updates
- Data Collections Regulation reminder

HPD Key Deadlines

| Date | Event |
|--------------------|---|
| January 2025 | Plan Registration occurred during the month of January |
| February 2025 | Submitter Registration occurred during the month of February |
| March 25, 2025 | Adoption of NCP Regulations |
| April 1, 2025 | Plan Registration reopens for inclusion of NCP data submission information |
| April 10, 2025 | Submitter Group Meeting |
| May 1, 2025 | Submitter Registration reopens for inclusion of NCP data submission information |
| May 1, 2025 | March monthly core data files due: Eligibility, Provider, Medical, Pharmacy, and Dental |
| September 1, 2025 | Submit at least one test file for each historic NCP Data File |
| July 31, 2026 | Historical Annual Payment Files and Pharmacy Rebate Files for the time period from June 29, 2017, through December 31, 2024 due |
| September 1, 2026 | Historical Capitation Files, for the time period from June 29, 2017, through July 31, 2026 due |
| September 30, 2026 | Initiation of ongoing Annual Payment and Pharmacy Rebate files, starting with CY 2025 due |
| October 1, 2026 | Initiation of ongoing Monthly Capitation file, starting with Aug 2026 due |

HPD Timeline for 2025



Regulations Updates*

- Changes to various definitions and addition of definition for NCP Data Layouts
- Added new section for Data Submission due dates clarifying when monthly and annual data files are due
- Added 3 new file types to Data File Contents section: Capitation File, Annual Payment File, and Pharmacy Rebate File
- Identified registration and testing requirements for NCP Data to be contained in Section 4 of the Data Submission Guide

*Updated Sections 97300, 97305, 97340, 97341, 97344, 97350, 97351, 97352, and 97353 in the [California Code of Regulations Title 22, Division 7, Chapter 11, Articles 1 to 7](#)

Regulations Updates

- One test file for each historic NCP Data File type due by September 1, 2025.
- Historic data for Annual Payment Files and Pharmacy Rebate Files for the time period of June 29, 2017, through December 31, 2024, are due by July 31, 2026.
- Historic data for Capitation Files for the time period of June 29, 2017, through July 31, 2026, are due by September 1, 2026.
- Regular annual data submission for Annual Payment Files and Pharmacy Rebate files will begin with calendar year 2025 and are due by September 30, 2026.
- Regular monthly data submission for Capitation Files will begin with the time period of August 2026 and is due by October 1, 2026.

NCP Resources

1. [Updated Regulations](#)
2. [Data Submission Guide v3.0](#)
3. [NCP Fact Sheet](#)
4. [NCP Data Layout](#)

HPD Committee Meeting Updates

- [HPD Submitter Group](#)
 - January 09, 2025
- [HPD Data Release Committee](#)
 - November 20, 2024
- [HPD Advisory Committee](#)
 - January 23, 2025
 - Upcoming: April 24, 2025

Data Collection Regulations Reminder

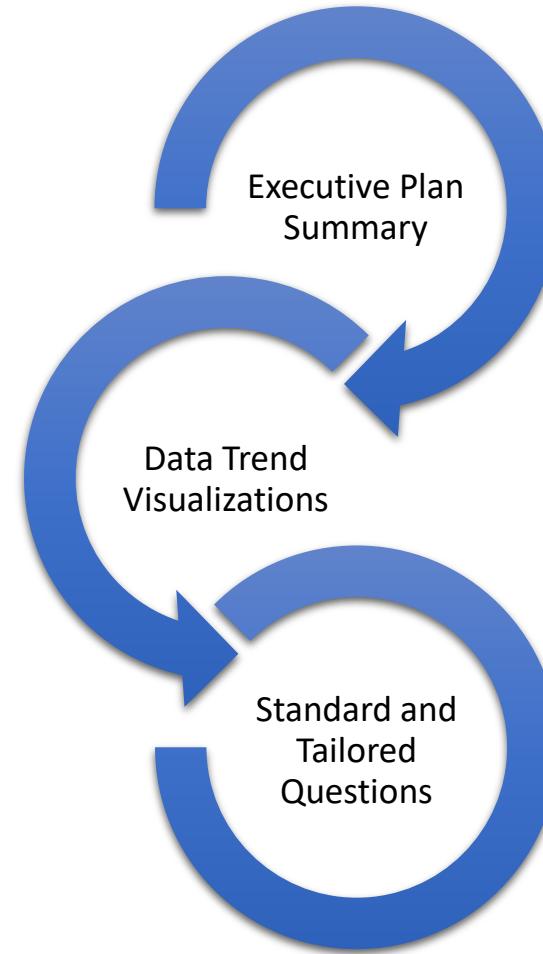
- HPD data collection regulations were updated to include NCP Data Collection on March 25, 2025
 - [California Code of Regulations Sections 97300-97370](#)
- Regulations will need to be updated with additions of new data collection requirements and/or for each biennial release of the All-Payer Claims Database-Common Data Layout (APCD-CDL)
- Stay up-to-date on HPD regulations by reviewing the [HPD Program](#) and [Submitter Group](#) pages, Newsletter, and Listserv blasts
- Be sure to add noreply@hcai.ca.gov to safe sender list

Annual Data Quality Reports and Engagement

David Winston, Cost Transparency Section, HCAI

Annual Data Quality Reports and Engagement

- Initiated annual reports and engagement with plans in May 2024
- Opportunity for plans to validate historical data in HPD, assessing data collected from 2020-2022
- Feedback loop with plans to share experiences and best practices



Annual Data Quality Reports and Engagement

- Designed to share the plan's data in HPD and gather more information on:
 - Data Completeness
 - Methods of data collection
 - Implementation of demographic data tracking
- Will engage with 20 commercial plans
 - Higher level plans representing 57 registered plans
 - E.g., Kaiser Permanente and Kaiser Foundation rolled up to Kaiser
- Reached out to 10 plans since May 2024, received 7 responses
 - 2 small (<100K covered lives), 3 medium (100k to <1M covered lives), 2 large (1M+ covered lives)
- Developed standard and tailored questions for each plan to gain further insight on data quality

Data Collection Method – Demographic Data, 2020-2022

| <u>Demographic Element</u> | <u>Collection Method</u> | <u>Plan Size</u> | | |
|----------------------------|------------------------------|------------------|--------|-------|
| | | Small | Medium | Large |
| Ethnicity | Imputed | | 1 | 1 |
| | Reported on Someone's Behalf | | 1 | 1 |
| | Self-Reported | | 2 | 1 |
| | Combination | 2 | | |
| Language | Imputed | | 1 | 1 |
| | Reported on Someone's Behalf | | 1 | 1 |
| | Self-Reported | 1 | 2 | 1 |
| | Combination | 1 | | |
| Race | Imputed | | 1 | 1 |
| | Reported on Someone's Behalf | | 1 | 1 |
| | Self-Reported | | 2 | 1 |
| | Combination | 2 | | |

- Plans were asked what methods were used to collect demographic data
- Some plans selected multiple methods and others indicated a combination of methods
 - We are following up for more specifics on the exact methods
- Results indicate plurality of data was gathered directly from patient
- One plan indicated they now impute data from clinical data collection as of 2024

Plan Response for Missing or Incomplete Demographic Data, 2020-2022

- Most plans populated missing ethnicity data with race data for part of their data, regardless of collecting as a single field or separate
- Multiple plans have not updated their reporting to separate out Hispanic/Latino indicator
- Almost half of the plans did not track race and ethnicity separately during the reporting period
- Both large plans reported issues with integrating the submitter source systems leading to missing demographic data
- The count of plans for each data collection issue is greater than the total number of plans due to multiple responses

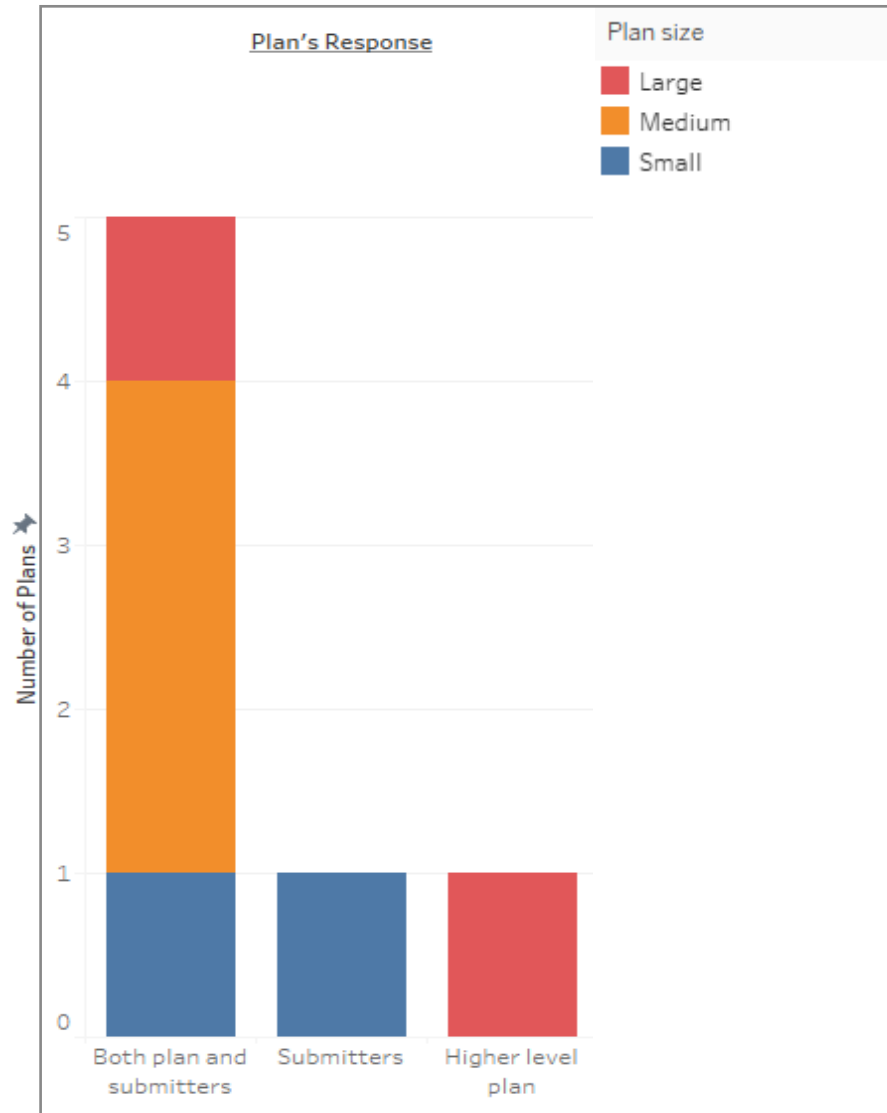
| <u>Data collection issue</u> | <u>Plan Size</u> | | |
|---|------------------|--------|-------|
| | Small | Medium | Large |
| Combined Race and Ethnicity fields | 2 | 1 | |
| Data integration issue | | | 2 |
| Does not collect Race and Ethnicity data | | 1 | |
| Limited categories in APCD-CDL V.2 - select Other | | 1 | |
| No race code for Hispanic/Latino/South American | | | 1 |
| Not required field | 1 | 2 | |
| Partial use of Race data for Ethnicity Field | 1 | 1 | 1 |
| Selection 'not Hispanic or Latino' not included | 1 | | |

Race and Ethnicity Data Collection Status, 2020-2022

- Combined field with separate tracking – One plan duplicates Ethnicity data into Race data, but tracks fields separately to collect Race
 - Plan to be consolidated into system that already collects race data later this year
- Two plans that combined Race and Ethnicity data during reporting period have since begun tracking each separately as of 2024
- Both large plans implemented separate tracking of Race and Ethnicity data
- All but one plan that responded will have separated race and ethnicity reporting by the end of this year

| <u>Plan Size</u> | <u>Race and Ethnicity Collection</u> | <u>Plans</u> |
|------------------|--|--------------|
| Small | Combined field with separate field tracking | 1 |
| | Combined for reporting period, separate as of 2024 | 1 |
| Medium | Collected separately | 1 |
| | Combined for reporting period, separate as of 2024 | 1 |
| | Does not collect either | 1 |
| Large | Collected separately | 2 |

Plans' Preference for Completeness Data Aggregation



- Plans were asked about their preference of data aggregation for public reporting on data completeness.
- Aggregation method options were:
 - Plan
 - Submitters
 - Plan and Submitters
 - Other
- Most plans preferred showing completeness data at both plan and submitter level, regardless of plan size.
 - One small plan recommended to share data at the submitter level.
 - One plan selected "other" to suggest rolling data up to higher plan level.

Non-Claims Payment (NCP) Registration & Data Collection Overview

Nicole Jakubowski, Onpoint HPD Data Operations Analyst

Topics of Discussion

- Non-Claims Payment Registration
 - Walkthrough of access, review, and completion of registration form
- Non-Claims Payment Data Collection Overview
 - New NCP file types
 - NCP file submission testing
 - Implementation and training timeline
 - Next steps

Non-Claims Payment Data Registration

Nicole Jakubowski, Onpoint HPD Data Operations Analyst

Non-Claims Payments Registration Update

Plan Registration reopens April 1, 2025

- All plans are requested to reopen and review NCP registration information prior to beginning NCP test submissions
- On April 1, 2025, Onpoint sent a link to the HPD registration form to all plans
- Using this link, plans can gain access to the registration form they completed in January 2025
- Plans may update previously submitted NCP registration information or resubmit the form without making changes

Non-Claims Payment Registration Update (cont.)

Submitter Registration reopens May 1, 2025

- Once plan registration is complete, all submitters are requested to update submitter registration for NCP file submission
- Submitters will receive an email from Onpoint in early May 2025 to begin the process. All submitters will need to reopen and review prior NCP submission information, make changes if needed, and resubmit their submitter registration form.

Note: If your organization completed more than one plan or submitter registration, expect to receive separate emails for each organization

Accessing the NCP Registration Form – Step 1



Thank you for submitting your 2025 registration form for the Healthcare Payments Data (HPD) program via Onpoint CDM. We have released your registration form back to you for additional review at the request of the California Department of Health Care Access and Information (HCAI), which oversees the HPD program.

Submitter Name: Test Submitter
Submitter Code: TESTSUB

Beginning in January 2025, the HPD has expanded its data collection to include non-claims payments made to providers and facilities. In support of this work, please take a moment to review your registration information with Onpoint CDM and, if applicable, enter relevant information about non-claims payments for your organization. Once you have completed this review, please resubmit your form to Onpoint for approval. Simply click the button below to get started.

Please note: **Review is required of all plans and submitters to the HPD**, regardless of whether your organization has non-claims-based payment data. If no updates are required to your registration form, please resubmit without changes.

If you have any questions about this process, please reach out to [cdm-support@onpointhealthdata.org](mailto:support@onpointhealthdata.org) or your dedicated Onpoint operations analyst.

Thank you.

Resume My Registration

- On April 1, 2025, Onpoint emailed all plans a link to the HPD registration system
- When plans log into the system, they are greeted by the registration landing page
- Clicking “Resume My Registration” triggers an automatic email that contains a secure link to the registration form for the specific plan or submitter

We have sent you a secure link to your email address.
This link will allow you to pick up where you left off.

Accessing the NCP Registration Form – Step 2

Click “Continue” in the secure link to resume your registration

It looks like you've completed some of the registration form. What would you like to do?


| | |
|--|---|
| Start Over You will lose previous progress | Continue Pick up where you left off |
|--|---|

Accessing the NCP Registration Form – Step 3

Click “Resume My Registration” to launch Onpoint CDM



The screenshot shows a web interface for Onpoint Health Data. At the top is a dark blue header with the Onpoint Health Data logo and name. Below the header, the text reads: "Thank you for participating in the Onpoint CDM plan registration process." followed by "Below is a link to continue with your registration form. This link will expire in 15 minutes." At the bottom, there is a blue button with the text "Resume My Registration" which is highlighted by a red rectangular border.

 **ONPOINT Health Data**

Thank you for participating in the Onpoint CDM plan registration process.

Below is a link to continue with your registration form. This link will expire in 15 minutes.

[Resume My Registration](#)

Review & Complete the Registration Form

- Review NCP information
- Make updates, as needed
- Complete and resubmit

Annual Payments
Select the plans for which your organization is responsible for submitting annual payments submissions and please provide the contact information of the person responsible for annual payments submissions.

Plan * Other (Please Specify)

Annual Payment Plan

+ Add Another Plan

Select a Contact * Taylor Vaillancourt

Pharmacy Rebates
Select the plans for which your organization is responsible for submitting pharmacy rebates submissions and please provide the contact information of the person responsible for pharmacy rebates submissions.

Plan * Other (Please Specify)

A Plan

+ Add Another Plan

< Previous Step

Submitter

Contacts

Submissions

4 Review

Next Step >

Overview of Data Collection for Non-Claim Payments Data Files

Nicole Jakubowski, Onpoint HPD Data Operations Analyst

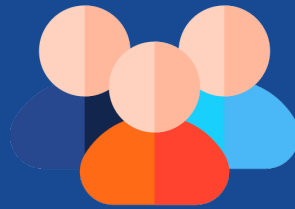
New Non-Claims Payment File Types

New file types for collection of non-claims payment data



Pharmacy Rebates

- Prescription drug rebate payments
- Submitted annually



Capitation

- Payments made by a payer to a provider for member-attributable services under a capitation arrangement
- Submitted monthly



Annual Payments

- Contractually based non-claims payments made by a payer to a provider
- Submitted annually

NCP File Submission Testing

*When submitting test files, use a value of “T” in the file header, which indicates a test file



Submitter A is submitting all three NCP file types



By **September 1, 2025**, Submitter A must submit at least one test file* for each file type: Annual payments, capitation, and pharmacy rebates



By **June 30, 2026**, Submitter A must have successfully completed testing, meaning that all files have a status of Validation / Pass in Onpoint CDM

Implementation & Training Timeline

| Date | Description |
|--------------------|--|
| April 1, 2025 | Plan registration opens for NCP file types |
| April 10, 2025 | Submitter Group Meeting – NCP Registration and Data Collection Overview |
| April, 30 2025 | Webinar: Overview of NCP Data Collection |
| May 1, 2025 | Submitter registration opens for NCP file types |
| May 14, 2025 | Webinar: Introduction to SFTP and PGP File Encryption |
| June 11, 2025 | Webinar: Overview of CDM & Submission Best Practices |
| July 1, 2025 | CDM system available for submission of NCP test files |
| September 1, 2025 | Deadline for submitting at least one test file for each historical NCP data file type |
| June 30, 2026 | Deadline for successfully completing testing for each historical NCP data file type |
| July 31, 2026 | Historical annual payment files and pharmacy rebate files due for June 29, 2017 to December 31, 2024 |
| September 1, 2026 | Capitation files due for reporting period beginning June 29, 2017 and ending July 31, 2026 |
| September 30, 2026 | Initiation of ongoing annual payment and pharmacy rebate files, starting with CY2025 due |
| October 1, 2026 | Initiation of ongoing monthly capitation file, starting with Aug 2026 due |

Summary & Next Steps

- Complete plan registration(s) with inclusion of NCP information suggested by April 30, 2025
- Complete submitter registration(s) with inclusion of NCP information suggested by May 31, 2025
- Review [NCP Data Layout™ v1.0](#) for Annual Payment, Capitation, and Pharmacy Rebate file specifications and reach out to HPD and Onpoint with any questions
- Attend NCP data collection webinar in April 2025
- If you are new to PGP encryption and the SFTP file submission process, attend the PGP/SFTP webinar in April 2025

Thank you.

Questions & Answers

HCAI Team

Q&A Session Operations

- Questions posed in Chat will be addressed first
- If you raise your hand, a number will appear next to your hand, and it is the order in which we will get to your raised hand
- Please ask us anything that pertains to Healthcare Payments Data and how we can help you provide that information (???)
- All questions will be collected and sent out after the meeting by email.

Program Reminders

*Sherry Mung,
Cost Transparency Section, HCAI*

HPD Resource Sites

- [HPD Program Data Submission Guide v2.0](#)
- [APCD-CDL™ v3.0.1](#)
- [HPD Program Reporting Manual v2.1](#)
- [HPD Program Regulations](#)

HPD Resource Sites

- [HPD Program Webpage](#)
 - Includes program goals, reporting principles, statute, resources and regulations.
- [HPD Submitter Webpage](#)
 - Submitter resources: Claims Data Manager (CDM), Data Submission Guide, APCD-CDL™, NCP Data Layout, HPD Reporting Manual, past meeting information and trainings, 2020 Legislative Report, etc.
- Contact Us
 - hpd@hcai.ca.gov: regulation or statute interpretation, join HPD's mailing list, or program implementation questions.
 - hpd-support@onpointhealthdata.org: data submission, technical data file specifications, or mapping questions.

Adjournment

Thank you for attending!
The next meeting will be
July 10, 2025