



Healthcare Payments Data Program Submitter Group

January 11, 2024

The webinar will begin shortly. Thank you for joining.

Housekeeping

- This meeting is being recorded
- All attendees are muted upon entry
- Send questions using the “Chat” feature
 - Chat feature will be enabled for questions
 - We will collect questions and respond after the meeting
 - Meeting technical assistance: contact hpd@hcai.ca.gov

Today's Agenda

1. Welcome and Key Program Updates
2. Status of Production File Submissions
3. Data Quality and Completeness
4. Dental Data Overview and Implementation
5. Program Reminders
6. Adjournment

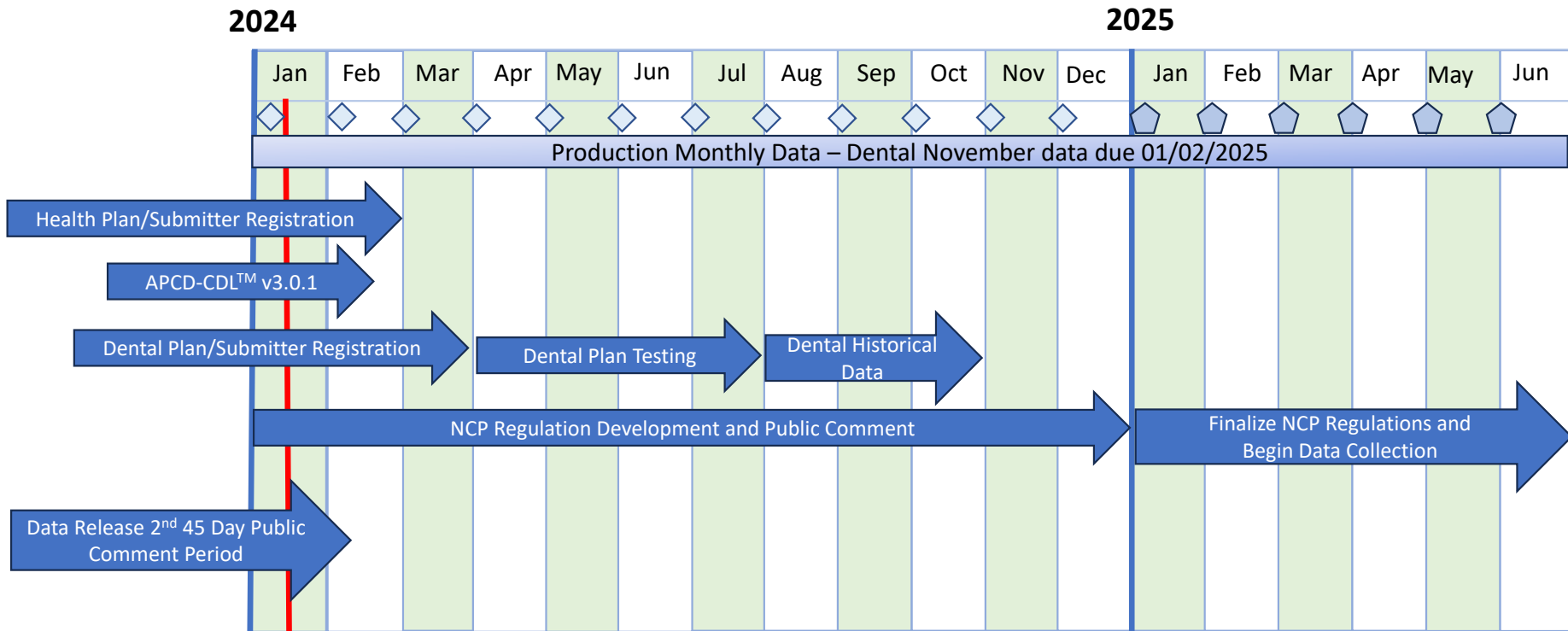
Welcome and Key Program Updates

*Dionne Evans-Dean, Assistant Branch Chief
Enterprise Data Operations Branch, HCAI*

Key Program Updates

- Introduction of New HCAI HPD staff
- Regulations Update
- HPD Committee Meeting Updates
- HPD Timelines for 2024-2025 and Key Deadlines

HPD Timelines for 2024-2025



Status of Production File Submissions

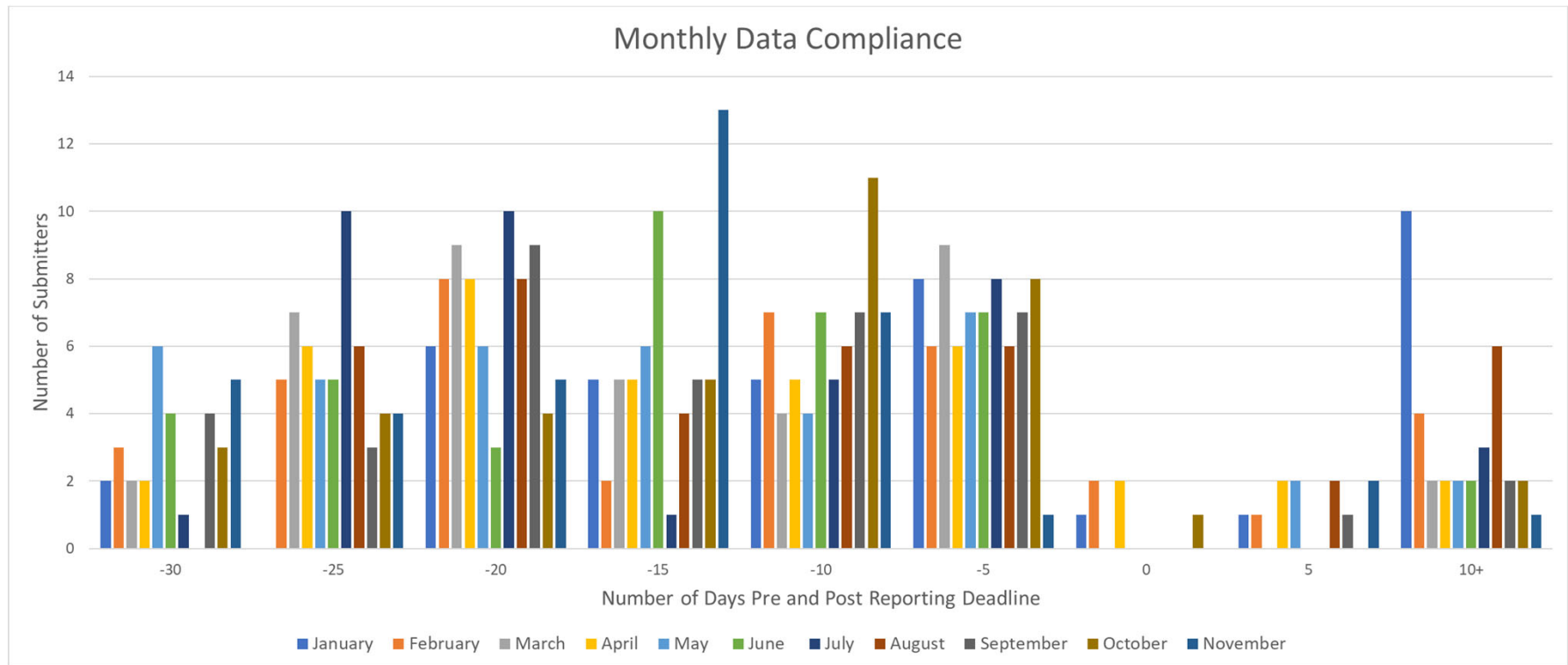
Jenny Chi, Unit Manager

Healthcare Payments Data Unit, HCAI

HPD Program – Submission Status

- Historical data submission complete (12/31/2023)
37 of 38 submitters
- 2022 catch-up data complete (12/31/2023)
37 of 38 submitters
- Monthly production submissions
 - January 2023 (03/01/2023) - 27 of 38 submitters
 - February 2023 (04/03/2023) - 33 of 38 submitters
 - March 2023 (05/01/2023) - 36 of 38 submitters
 - April 2023 (06/01/2023) - 36 of 38 submitters
 - May 2023 (07/03/2023) - 34 of 38 submitters
 - June 2023 (08/01/2023) - 36 of 38 submitters
 - July 2023 (09/01/2023) - 35 of 38 submitters
 - August 2023 (10/02/2023) - 30 of 38 submitters
 - September 2023 (11/01/2023) - 35 of 38 submitters
 - October 2023 (12/01/2023) - 36 of 38 submitters
 - November 2023 (01/02/2024) - 37 of 38 submitters

Production Submission Status



Monthly Production Submission Schedule

Reporting Period	Accepted Submission is Due By
January	March 1
February	April 1
March	May 1
April	June 1
May	July 1
June	August 1
July	September 1
August	October 1
September	November 1
October	December 1
November	January 1
December	February 1

Source: [HPD Reporting Manual 2.0, Page 14-15](#)

Variance Request Reminder

- When submitting a [variance request](#), the request shall clearly indicate the following:
 - Current issues
 - The plan for correction
 - The anticipated date of correction

Data Quality and Completeness

Ertug Misirli, Research Data Specialist

Cost Transparency Section, HCAI

RECAP

- In March 2024, HCAI will submit a report to the Legislature that will include information on HPD data quality.
 - The report is under internal review and is on track to be released in March
 - Last meeting's focus was on overall data completeness a key aspect of data quality.
 - Today we will be talking about our workplan on 'Annual Data Quality Report by Plans'
 - Timeline of plans/submitters engagement
 - High level example of REaL actionable completeness rate

Preview of topics to be covered in the March 2024 Status Report to Legislature:

- Covered lives
- Percent of population
- Voluntary submission (e.g., ERISA, small plans)
- Variation of completeness across geographic regions
- Frequency of submissions by type of data
- Hospital and physician data

Data Quality Reports

- The Cost Transparency Section (CTS) within HCAI is in the process of creating data quality reports for each Plan with their Submitter breakout.
 - Completeness rates for key metrics
 - Variance requests analysis for key metrics
 - Unique covered lives count trend analysis
 - We will be sending these reports to each plan with discussion questions

Data Quality Reports

- Goal
 - Improve engagement with Plans/Submitters
 - Opportunity for Plans/Submitters to review their data
 - Opportunity for HCAI to understand data collection methods
 - Improve data quality
- Timeline
 - Anticipate reaching out to Plans/Submitters starting in March through December 2024.

Data Quality Reports – High Level Sample

RACE Fields Completeness Rates (Commercial + Medicare Advantage)

	2020	2021	2022
American Indian & Alaskan Native	0.22%	0.22%	0.22%
Asian	6.41%	6.68%	7.02%
Black and African American	2.49%	2.47%	2.43%
Native Hawaiian & Other Pacific Islander	0.02%	0.02%	0.02%
Other	8.64%	8.62%	8.82%
White	18.41%	18.31%	18.37%
Unknown	26.21%	26.33%	26.89%
Missing	37.58%	37.35%	36.23%
Actionable Rate (Excludes Unknown + Missing)	36.20%	36.32%	36.88%

Data Quality Reports – High Level Sample

Ethnicity Fields Completeness Rates (Commercial+Medicare Advantage)

	2020	2021	2022
Hispanic or Latino	5.59%	5.59%	5.76%
Not Hispanic or Latino	8.49%	8.33%	8.23%
Reported Race Code	18.61%	18.32%	18.58%
Unknown	2.77%	3.16%	3.84%
Missing	64.37%	64.42%	63.40%
Invalid	0.17%	0.18%	0.19%
Actionable Rate	14.08%	13.92%	13.99%

*Actionable Rate: Includes Hispanic or Latino + Not Hispanic or Latino.

Data Quality Reports – High Level Sample

Language Completeness Rates (Commercial+Medicare Advantage Only)

	2020	2021	2022
English	64.47%	63.26%	62.74%
Spanish	4.30%	4.34%	4.43%
Chinese	0.16%	0.14%	0.17%
Korean	0.17%	0.19%	0.21%
Vietnamese	0.22%	0.23%	0.23%
Other Values	0.87%	0.94%	1.04%
Unknown	3.42%	3.37%	3.27%
Missing	26.05%	27.22%	27.58%
Invalid	0.33%	0.32%	0.33%
Actionable Rate	70.20%	69.08%	68.82%

*Actionable Rate: Excludes Unknown+Missing+Invalid

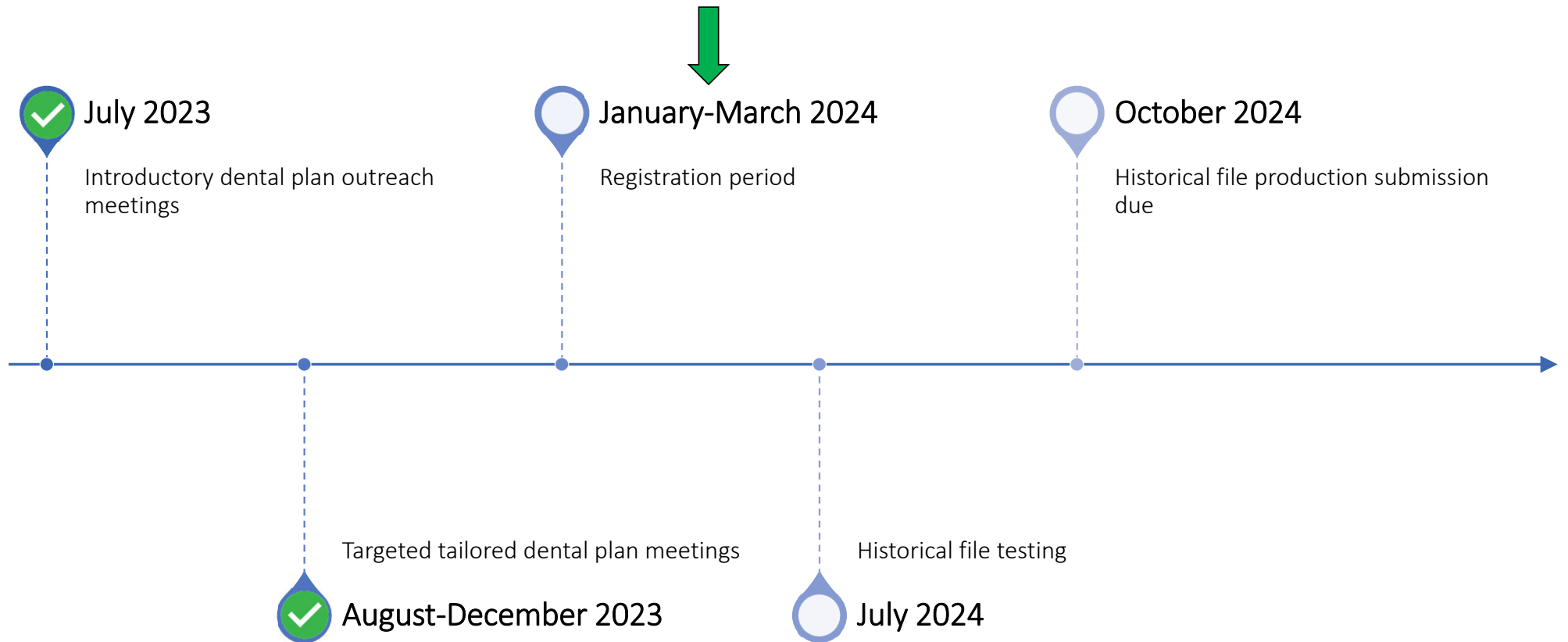
Dental Data Overview and Implementation

*Dawn Hamlin, Senior Operations Analyst,
Onpoint Health Data*

Reminder: Implementation & Training Timeline

Date	Details
January 02, 2024	✓ Plan registration opens for HPD plans
January 04, 2024	✓ Webinar: HPD Plan & Submitter Registration Training
January 11, 2024	Webinar: Overview of HPD Dental Data & CDL v3.0.1
January 31, 2024	Health plan/insurer (non-dental) registration due
February 05, 2024	Webinar: Introduction to PGP Encryption & Secure File Transfer Protocol (SFTP)
February 22, 2024	Webinar: Overview and demo of Onpoint's Claims Data Manager (CDM) portal
February 29, 2024	Health submitter (non-dental) registration due
March 01, 2024	First reporting period (January 2024) formatted using the CDL™ v3.0.1 specifications due for existing HPD submitters
March 04, 2024	Webinar: Overview of CDM variance requests and data submission best practices
March 29, 2024	Dental plan and submitter registration due
July 31, 2024	Successful submission of historical dental test data due, formatted using the CDL™ v3.0.1
Ongoing	Schedule one-on-one meetings with individual dental submitters to provide support as needed

Dental Outreach and Onboarding Timeline



Key Implementation Steps

1

Registering to submit data to the HPD Platform

2

Setting up for file transfer and encryption

3

Using the Claims Data Manager (CDM)

4

Getting started with the APCD-CDL and DSG

5

Joining one-on-one onboarding meetings

6

Reaching out to Onpoint for support



Next Steps for New HPD Plans and Submitters

- Complete the HPD plan and submitter registration forms
- Receive assigned HPD plan and submitter codes from Onpoint
- Review HPD program documentation
- Review CDL™ v3.0.1 technical specifications
- Attend upcoming training webinars:
 - 2/05/24: Introduction to PGP Encryption & Secure File Transfer Protocol (SFTP)
 - 2/22/24: Overview and demo of Onpoint's Claims Data Manager (CDM) portal
 - 3/04/24: Overview of CDM variance requests and data submission best practices
- Coordinate with your technical teams to prepare for:
 - Establishing SFTP connectivity & PGP Encryption with Onpoint
 - Dental plans complete historical file testing by 7/31/24
- Reach out to the Onpoint and HCAI teams for support needs

Getting Started with the APCD-CDL™ Version 3.0.1

- Governed by the APCD-CDL Maintenance Committee
- Updated biennial cycle
- Use the following link to download a free copy:
 - [Download APCD-CDL™ | APCD Council](#)



Understanding the APCD-CDL™ Structure

B- Eligibility					
NEW CDL Data Element #	Data Element Name	Type	Max Length	Description/ Codes/ Sources	ASC X12 271 and 834 References
CDLME001	Data Submitter Code	varchar	8	APCD-assigned identifier of payer submitting data file. Code assigned to the plan by the APCD registration system (may be multi-tiered to support different platforms). This may or may not be the same code used in the Payer Code field.	N/A
CDLME002	Payer Code	varchar	8	APCD-assigned identifier of insurer in the case of premiums-based coverage, or of the administrator in the case of self-funded coverage. Code assigned to the plan by the APCD registration system (may be multi-tiered to support different platforms).	N/A
CDLME003	Plan ID	varchar	30	CMS National Plan ID. The National Plan ID is a code assigned by CMS. (PLACEHOLDER)	271/2100A/NM1 / XV/09

Review HPD Program Documentation

- [APCD-CDL™ v3.0.1](#)
- [HPD Program Reporting Manual v2.0](#)
- [HPD Program Data Submission Guide v2.0](#)
- [HPD Program Regulations](#)

Next Steps for Existing HPD Plans and Submitters

- Indicate the submitter code that will be sending your organization's dental data during submitter registration
- Verify with Onpoint and HCAI how your organization plans to submit historical eligibility and provider data
 - Please note: if your team has already submitted dental coverage and dental providers in the historical eligibility and provider files, no action is needed

Next Steps for Existing HPD Plans and Submitters (cont.)

- If your team has submitted historical eligibility and provider files without incorporating dental enrollees and dental providers:
 - Option 1: submit all dental data (eligibility, dental, provider) under a new dental-specific submitter code
 - Option 2:
 - For provider data: submit a one-time historical data pull of your organization's dental providers appended to your next regular production provider submission
 - For eligibility data: resubmit all historical eligibility to include dental enrollees (resubmissions must include pharmacy and medical enrollees already reported)
 - For dental data: submit all dental claims paid from June 29, 2017, and onward

APCD-CDL™ v3.0.1 Transition Reminders

*Dawn Hamlin, Senior Operations Analyst,
Onpoint Health Data*

APCD-CDL™ v3.0.1 – Transition Timeline

Date	Key Milestone in Transition to APCD-CDL™ v3.0.1
February 01, 2024	December 2023 reporting period due to HPD Program, formatted using the APCD-CDL™ v2.1 specifications
February 01, 2024 – February 16, 2024	HPD submitters may request to send test files using the APCD-CDL™ v3.0.1 format prior to the February 17, 2024, submitter-wide transition date
February 17, 2024	All HPD submitters configured to send data formatted in the APCD-CDL™ v3.0.1 specifications in Onpoint’s claims data manager (Onpoint CDM)
March 01, 2024	January 2024 reporting period due to HPD Program, formatted using the APCD-CDL™ v3.0.1 specifications

APCD-CDL™ v3.0.1 – Testing Procedure

- HPD submitters may request to send test files using the APCD-CDL™ v3.0.1 format prior to February 17, 2024
- To initiate a testing request:
 - Confirm successful submission of the December 2023 reporting period using the APCD-CDL™ v2.1 specifications
 - Contact Onpoint at hpd-support@onpointhealthdata.org
- Test files sent prior to February 17, 2024, must:
 - Indicate their test status using the Test File Flag in each file's header (CDLHD008)
 - Utilize the APCD-CDL™ v2.1 format for the header and trailer

APCD-CDL™ v3.0.1 – Summary of Next Steps

- Review submission updates required as part of the transition to APCD-CDL™ v3.0.1 specifications (see October 12, 2023, HPD Submitter Group Meeting [presentation](#))
- Reach out to Onpoint with any questions regarding technical interpretations of the updated APCD-CDL™ v3.0.1 specifications
- Successfully submit December 2023 data in APCD-CDL™ v2.1 format no later than February 01, 2024

APCD-CDL™ v3.0.1 – Summary of Next Steps (cont.)

- Successfully submit January 2024 data in APCD-CDL™ v3.0.1 layout no later than March 01, 2024
 - Reminder: all submitters will be transitioned to send data using the APCD-CDL™ v3.0.1 format on February 17, 2024
 - To test your organization's APCD-CDL™ v3.0.1 mapping prior to February 17, 2024, contact Onpoint at: hpd-support@onpointhealthdata.org
 - Please note: all files sent prior to February 17, 2024, are required to maintain the APCD-CDL™ v2.1 header and trailer format

Questions

- Questions asked in Chat during the meeting will be addressed first
- Questions can continue to be asked in Chat
- Or use the “Raise your hand” feature
 - Raised hands will be numbered
 - You will be unmuted and able to ask a question directly

Program Reminders

Sherry Mung & Suzanne Hermreck

Cost Transparency Section, HCAI

Non-claims Payment Regulations

- Non-claims payments (NCP) are identified as information that mandatory submitters must provide to HPD as described in [Health and Safety Code section 127673](#)
- NCP regulations anticipated to be completed by 2025
- Feedback requested from health plans and submitters:
 - **NCP data layouts collection guidance** in development with NAHDO and the APCD Council. Please email Charles Hawley, Direct of Projects at NAHDO, at chawley@nahdo.org by January 15, 2024
 - **NCP survey** to learn about business processes for submitting NCP data files and potential economic impacts. Will be sent after Submitter Group Meeting

Onpoint's HPD Dental Submitters Onboarding Training Series

- Feb 05, 2024, 1:00 PM – 2:00 PM PST - Introduction to PGP Encryption & Secure File Transfer Protocol (SFTP). Register [here](#).
- Feb 22, 2024, 10:00 AM – 11:00 AM PST - Overview and demonstration of Onpoint's Claims Data Manager (CDM) portal. Register [here](#).
- March 04, 2024, 1:00 PM – 2:00 PM PST- Overview of CDM variance requests and data submission best practices. Register [here](#).

HPD Resources

- [HPD Program Webpage](#)
 - Includes program goals, reporting principles, statute, and regulations.
- [HPD Submitter Webpage](#)
 - Includes submitter resources (links to CDM, APCD-CDL™, HDP Reporting Manual, Data Submission Guide, past trainings, 2020 Legislative Report, etc.).
- Contact Us
 - hpd@hcai.ca.gov: regulation or statute interpretation, to subscribe to HPD's mailing list, program implementation questions.
 - hpd-support@onpointhealthdata.org: data submission, technical data file specifications or mapping questions.

Adjournment