Questions & Answers from Submitter Group Meeting held January 8, 2026

Teams Chat questions

Q: *When will we receive the link for the registration renewals?*
A: The following links will take you the plan and submitter registration.
Plan Registration: https://hcai-plan-registration.onpointhealthdata.org/
Submitter Registration: https://hcai-submitter-registration.onpointhealthdata.org/?submitter_id=new

Q&A Session

Q: *I just had a question looking at the NCP data layout file. In the technical specifications, there is a paragraph that says the guidance is intentionally silent on establishing the definition for primary care and behavioral health so I wanted to follow up.*
A: The HPD program does not have an officially adopted definition. The Office of Healthcare Affordability (OHCA) has created a Primary Care code set which is available as an optional resource in the HPD Reporting Manual for plans to utilize. OHCA is currently developing a Behavioral Health Code Set that we are also planning to offer as an optional resource once finalized. We are aware that that is a point of question for a lot of people, and we expect to provide additional guidance in Summer 2026.

Q: *You have a slide about California non-residents, would that mean for date of service they would be a non-resident? We are not talking about once they move.*
A: Residency is assessed at date of service. If the member was a resident of California at the date of service, we would expect to receive that data.

Q: *NDC Product Code, should I submit 9-digit or 11-digit NDC Product Code?*
A: Currently, both formats are acceptable, but the 11-digit format is preferred for more accurate pharmacy file submissions. Once regulations are approved and we transition to APCD CDL v4.0.1, submitters will be required to use the 11-digit format.