

# OHCA Investment and Payment Workgroup

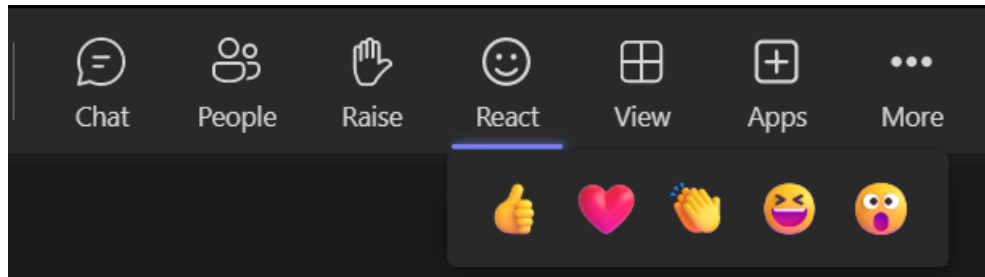
January 15, 2025

# Agenda

- 9:00 a.m.     **1. Welcome, Updates, and Introductions**
- 9:05 a.m.     **2. Defining Behavioral Health Spending: Review Work and Feedback To Date**
- 9:20 a.m.     **3. Proposed Approach for Using Claims to Measure Behavioral Health Spending**
- 10:15 a.m.    **4. Measuring Non-Claims Behavioral Health Spending**
- 10:25 a.m.    **5. Next Steps**
- 10:30 a.m.    **6. Adjournment**

# Meeting Format

- Workgroup purpose and scope can be found in the [Investment and Payment Workgroup Charter](#)
- Remote participation via Teams Webinar only
- Meeting recurs the third Wednesday of every month
- We will be using reaction emojis, breakout rooms, and chat functions:



Date: January 15, 2025

Time: 9:00 am PST

Microsoft Teams Link  
for Public Participation:  
[Join the meeting now](#)

Meeting ID: 289 509 010 938

Passcode: r5gbsW

Or call in (audio only):  
+1 916-535-0978

Conference ID:  
456 443 670 #

# Investment and Payment Workgroup Members

## Providers & Provider Organizations

### Bill Barcellona, Esq., MHA

Executive Vice President of Government Affairs, America's Physician Groups

### Lisa Folberg, MPP

Chief Executive Officer, California Academy of Family Physicians (CAFP)

### Paula Jamison, MAA

Senior Vice President for Population Health, AltaMed

### Amy Nguyen Howell MD, MBA, FAFP

Chief of the Office for Provider Advancement (OPA), Optum

### Parnika Prashasti Saxena, MD

Chair, Government Affairs Committee, California State Association of Psychiatrists

### Catrina Reyes, Esq.

Deputy General Counsel, California Primary Care Association (CPCA)

### Janice Rocco

Chief of Staff, California Medical Association

## Hospitals & Health Systems

### Ash Amarnath, MD, MS-SHCD

Chief Health Officer, California Health Care Safety Net Institute

### Kirsten Barlow, MSW

Vice President Policy, California Hospital Association (CHA)

### Jodi Nerell, LCSW

Director of Local Mental Health Engagement, Sutter Health

## Health Plans

### Stephanie Berry, MA

Government Relations Director, Elevance Health (Anthem)

### Rhonda Chabran, LCSW

Vice President, Behavioral Health & Wellness, Kaiser Foundation Health Plan, Southern CA & HI

### Keenan Freeman, MBA

Chief Financial Officer, Inland Empire Health Plan (IEHP)

### Nicole Stelter, PhD, LMFT

Director of Behavioral Health, Commercial Lines of Business, Blue Shield of California

### Yagnesh Vadgama, BCBA

Vice President of Clinical Care Services, Autism, Magellan

## Consumer Reps & Advocates

### Beth Capell, PhD

Contract Lobbyist, Health Access California

### Jessica Cruz, MPA

Executive Director, National Alliance on Mental Illness (NAMI) CA

### Nina Graham

Transplant Recipient and Cancer Survivor, Patients for Primary Care

### Héctor Hernández-Delgado, Esq.

Senior Attorney, National Health Law Program

### Cary Sanders, MPP

Senior Policy Director, California Pan-Ethnic Health Network (CPEHN)

## Academics/ SMEs

### Sarah Arnquist, MPH

Principal Consultant, SJA Health Solutions

### Crystal Eubanks, MS-MHSc

Vice President Care Transformation, California Quality Collaborative (CQC)

### Kevin Grumbach, MD

Professor of Family and Community Medicine, UC San Francisco

### Reshma Gupta, MD, MSHPM

Chief of Population Health and Accountable Care, UC Davis

### Vicky Mays, PhD

Professor, UCLA, Dept. of Psychology and Center for Health Policy Research

### Catherine Teare, MPP

Associate Director, Advancing People-Centered Care, California Health Care Foundation (CHCF)

## State & Private Purchasers

### Cristina Almeida, MD, MPH

Medical Consultant II, CalPERS

### Teresa Castillo

Chief, Program Policy Section, Medical Behavioral Health Division, Department of Health Care Services

### Jeffrey Norris, MD

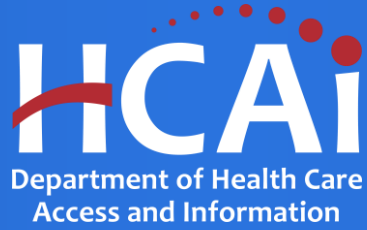
Value-Based Care Payment Branch Chief, California Department of Health Care Services (DHCS)

### Monica Soni, MD

Chief Medical Officer, Covered California

### Dan Southard

Chief Deputy Director, Department of Managed Health Care



# Defining Behavioral Health Spending: Review Work and Feedback to Date

Margareta Brandt, Assistant Deputy Director

# Measuring Behavioral Health Spending

## Numerator



$\times 100\% =$  Behavioral health investment as a % of total medical expense



## Denominator

Note: The numerator will include patient out-of-pocket responsibility for behavioral health services obtained through the plan i.e., services for which a claim or encounter was generated. The denominator will include pharmacy spending and all patient out-of-pocket responsibility for services obtained through the plan.

# Still to Come

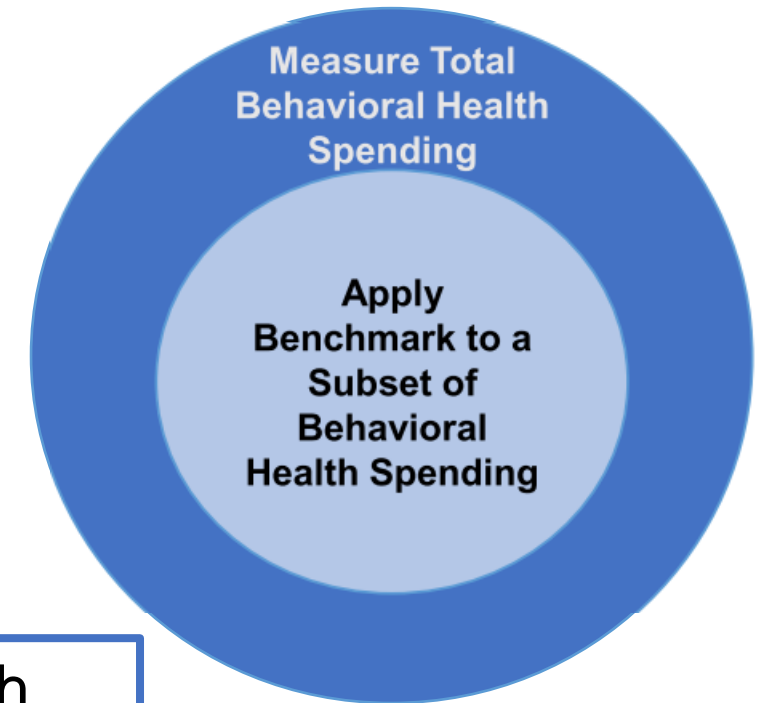
- **Measurement** of spending using non-claims payments
- **Defining the Benchmark:** claims and non-claims
- **Behavioral Health in Primary Care Module**

# Broad Measurement, Focused Benchmark

- **Measurement:** OHCA will be measuring **total** behavioral health spending as a percentage of total health care expenditures.
- **Benchmark:** OHCA proposes that the behavioral health investment benchmark applies to a **subset** of behavioral health care spend.

Today's discussion will focus on defining behavioral health using claims for use in the ***measurement of total*** behavioral health spending.

## Spending Included





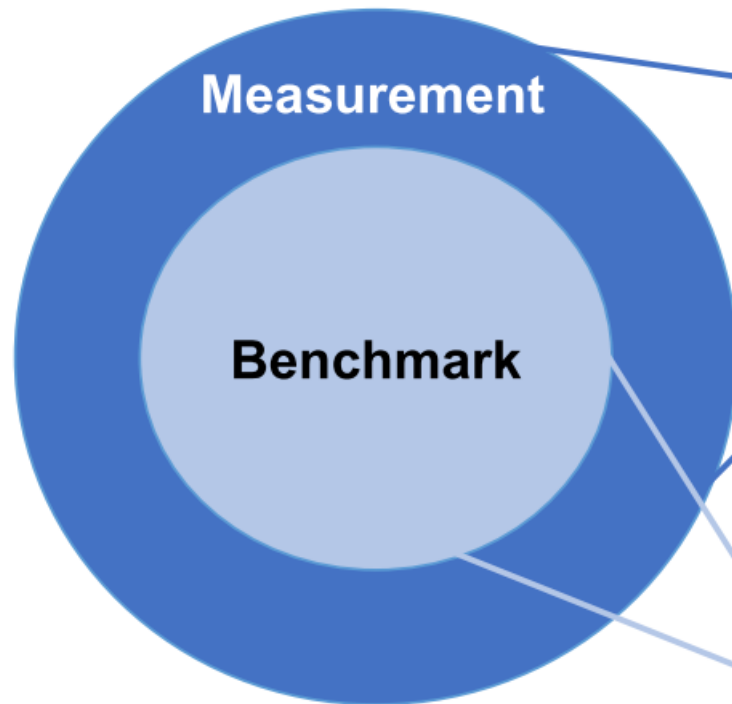
# Recap: Benchmark Straw Model

Question	Working Straw Model
What should the increased behavioral health investment achieve?	Increased investment should help individuals in need of behavioral health care to receive more timely, high quality, and culturally-responsive care, in more appropriate settings, and with less out-of-pocket spending via improved access to outpatient and community-based services that are in-network.
How should OHCA structure the benchmark to achieve this aim?	Include in-network outpatient and community-based behavioral health services covered via commercial and Medicare Advantage* plans, excluding pharmaceutical spend.**

\*OHCA would initially focus on commercial and Medicare Advantage and expand to Medi-Cal when data collection and methodology allow.

\*\*Still under consideration.

# Example: Measurement vs. Benchmark



## Potential Service Categories for Total Spend Measurement:

- Long-term Care
- Residential
- Inpatient (including partial hospitalization)
- Emergency Department/Observation
- Outpatient Facility and Professional, including
  - Primary Care
  - Telehealth
  - Community-based services
- Community-based Mobile Clinic Services

## Potential Service Categories for Benchmark:

- Outpatient Facility and Professional (including Primary Care, Telehealth, Community-based Services)
- Community-based Mobile Clinic Services

# Alignment Opportunities: Prop 1 (2023)

Legislation	Element	OHCA Alignment
Proposition 1	Behavioral Health Services Act focus on community-based care.	Focused benchmark incentivizes payers to increase investment in community-based services.
	Behavioral Health Infrastructure Bond Act authorizes \$6.4 billion in bonds to finance behavioral health treatment beds, supportive housing, community sites, and funding for housing veterans with behavioral health needs.	Focused benchmark on community-based services would complement Proposition 1 investments and direct investment to additional areas of need.

# Alignment Opportunities: SB 855 (2020)

Legislation	Element	OHCA Alignment
SB 855	Requires insurers cover “medically necessary treatment” for all mental health and substance use disorders.	Includes a broad set of services to treat mental health and substance use disorders.
	Mandates in-network coverage for out-of-network providers when access is not available within geographic and timely access standards.	Incentivizes payers to increase investment in-network BH coverage.
	Prohibits plans from denying medically necessary services on the basis they should be or could be covered by a public entitlement program.	Benchmark focus on in-network care.

# Alignment Opportunities: SB 221 (2021)

Legislation	Element	OHCA Alignment
SB 221	Ensures that appointments with nonphysician mental health and substance use disorder providers are subject to the timely access requirements.	Focused benchmark on community-based services provided in-network seeks to increase access.
	Ensures that an enrollee undergoing a course of treatment for an ongoing mental health or substance use disorder condition can get a follow-up appointment within 10 business days.	Potential HPD Analyses that can leverage OHCA’s behavioral health measurement definition: <ul style="list-style-type: none"> <li>• Quality measures related to behavioral health care and follow-up</li> </ul>
	If a plan operates in an area with a shortage of providers and is not able to meet the geographic and timely access standards with an in-network provider, the bill requires the plan to arrange coverage outside its contracted network.	<ul style="list-style-type: none"> <li>• Number and distribution of providers and facilities billing for behavioral health services</li> <li>• Licensed providers in payer networks as a percentage of total licensed providers in California</li> </ul>

# December Board Feedback

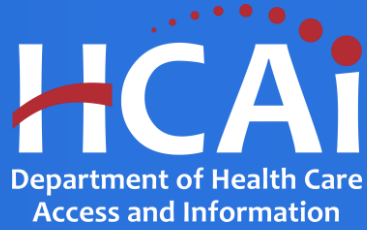
## Feedback

- Support for a focused benchmark approach.
- Interest in shaping the benchmark to support clearly-articulated statewide goals.
- Highlighted importance of future incorporation of Medi-Cal.
- Need for continued collaboration and information sharing with parallel efforts including those measuring out-of-plan spending.
- Interest in alignment with other transformation efforts including legislation to strengthen behavioral health system and enhance access to school-based care.

# December Workgroup Feedback

## Feedback

- Strong Workgroup support for including autism and other developmental disorders in claims-based behavioral health measurement.
- Mixed support for including the medical procedures related to dementia and adverse effects of self-harm, though stronger support for including the behavioral health treatments related to those diagnosis categories.
- Workgroup members favor a broad definition of diagnoses and a wide, yet more focused, list of services for behavioral health treatments.
- Interest in aligning with Proposition 1, SB 855, and SB 221.



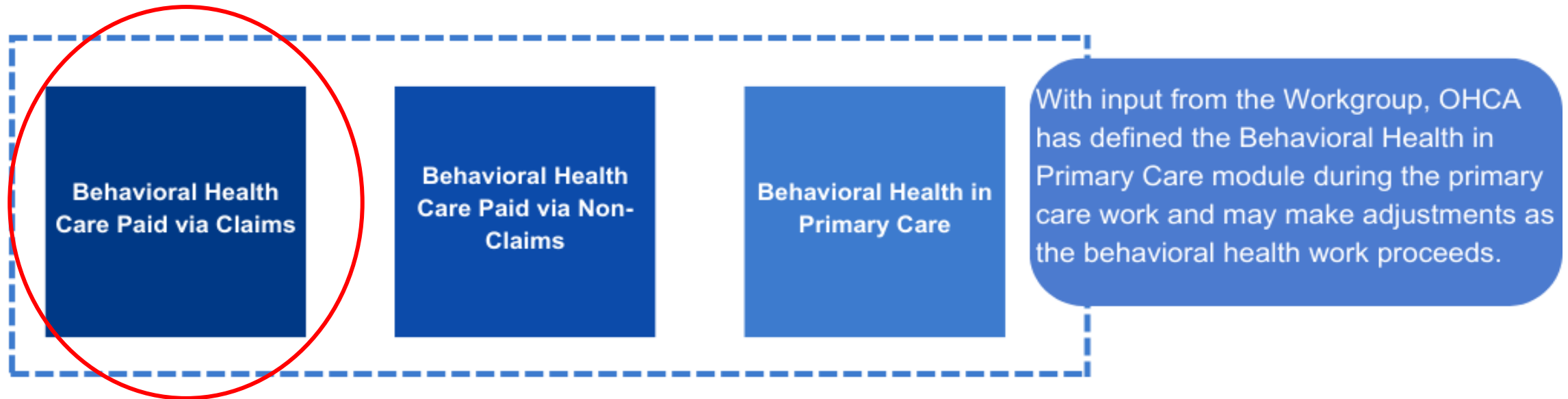
# Proposed Approach for Using Claims to Measure Behavioral Health Spending

Debbie Lindes, Health Care Delivery System Group Manager  
Mary Jo Condon, Principal Consultant, Freedman HealthCare

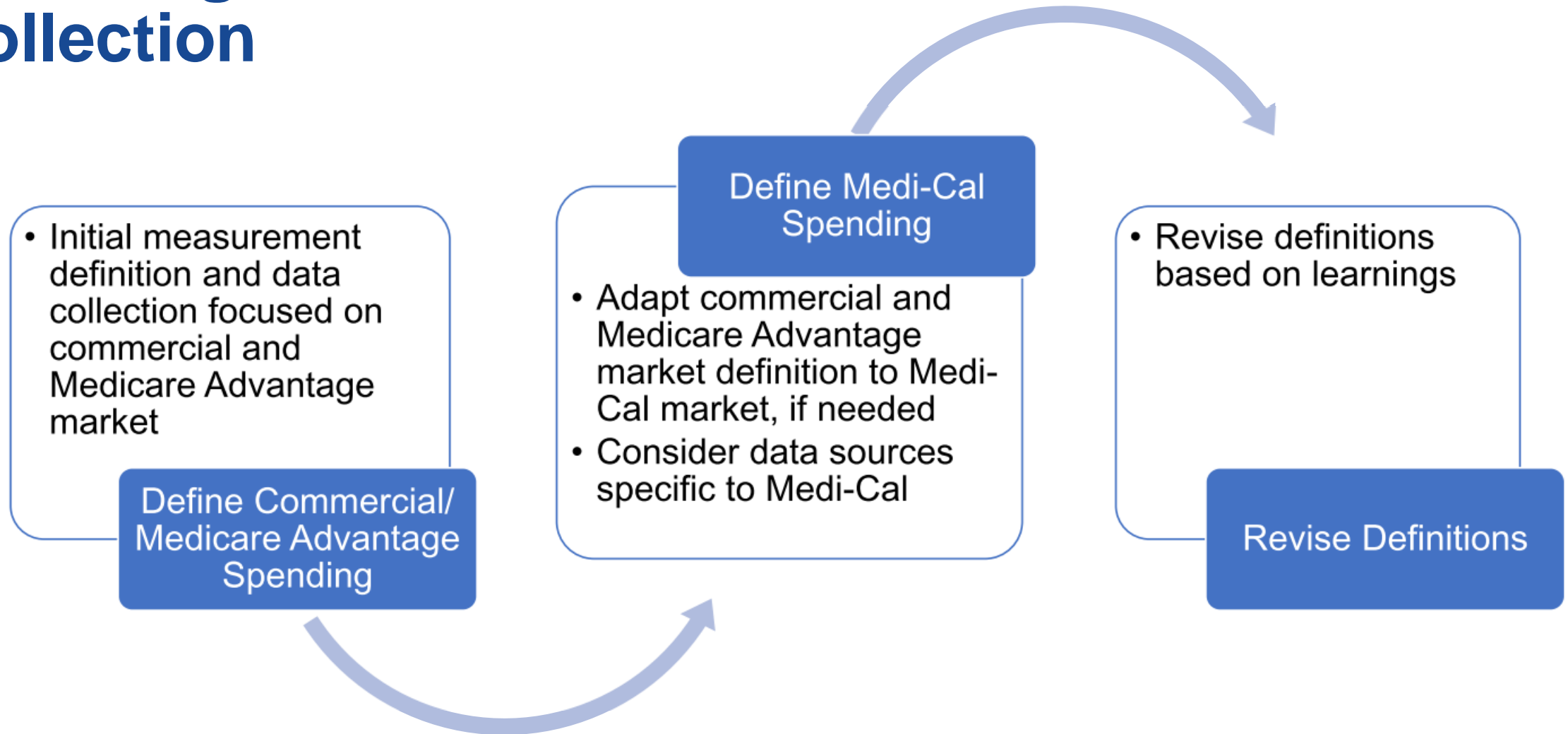


# Three Recommended Modules for Behavioral Health Spending Measurement

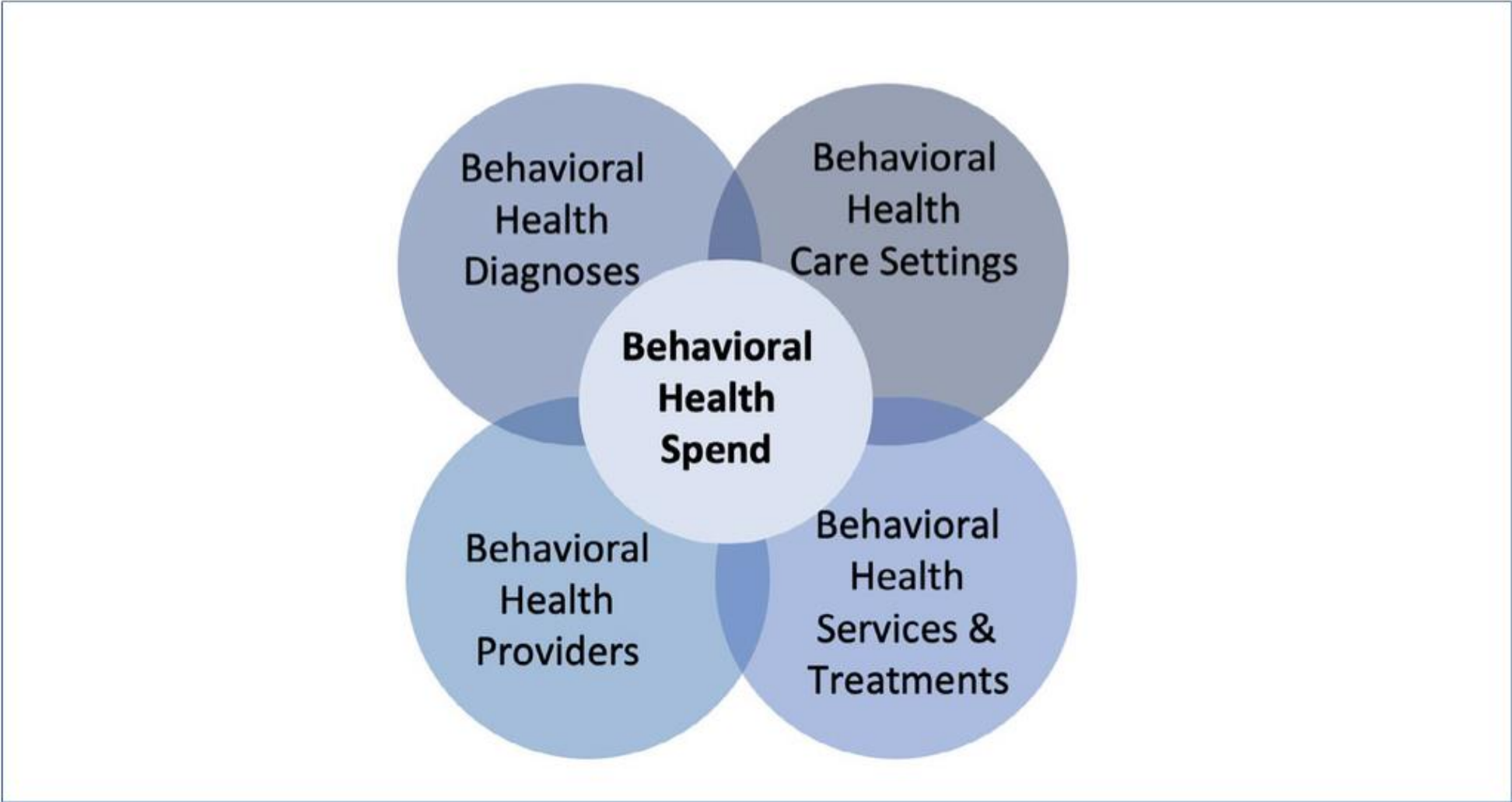
OHCA proposes to use three modules to measure behavioral health spending, following the approach for measuring primary care spending. Behavioral health in primary care will be measured separately so it can be included in analyses of behavioral health or primary care spending.



# Proposed Phased Approach to Behavioral Health Spending Measurement Definition and Data Collection



# Defining Behavioral Health Spending



# Proposed Approach to Defining Code Sets

Review Milbank definition

Review Department of Managed Health Care coverage requirements and Medi-Cal code sets; incorporate additions

Circulate draft code sets to Workgroup members for review and feedback

# Proposed Approach to Claims-based Behavioral Health Spending Measurement

## Medical claims:

- ✓ The primary diagnosis is a behavioral health diagnosis
- ✓ Include a broad list of services defined as behavioral health
- ✓ Services provided by any provider taxonomy; not restricted

## Pharmacy claims:

- ✓ Include National Drug Codes for behavioral health pharmaceutical treatments

# Measurement Component: Diagnosis

## Milbank Principles

- Include a specific set of diagnosis codes to identify patients with a primary diagnosis of a behavioral health condition
- Include all diagnosis codes for mental health and substance use disorders consistently used in state definitions (Maine, Massachusetts, Rhode Island)
- Assign diagnoses and associated spending to mental health and substance use disorder categories



# Identifying Behavioral Health Spending via Diagnosis

Approach	Considerations	Recommendation
Primary behavioral health diagnosis only	<ul style="list-style-type: none"> <li>Reduces likelihood of overcounting, such as for medical (non-BH) services in facility and professional claims</li> <li>Only primary diagnosis is used for payment; other diagnosis fields are generally not well populated</li> </ul>	OHCA recommends using the primary diagnosis only to identify behavioral health spending. Using other diagnoses creates a risk of greatly overcounting behavioral health spend, particularly in facility settings where medical services are also provided. Selective use of additional Dx adds to data submitter burden.
Behavioral health in any diagnosis place on the claim	<ul style="list-style-type: none"> <li>Patients seeking primary care may have several conditions, so some behavioral health services can be missed if looking only at primary diagnosis</li> <li>Primary care providers may not code with the same precision as in other settings</li> <li>Captures more behavioral health spending in integrated settings, where providers are more likely to include a secondary diagnosis</li> </ul>	

# Measurement Component: Provider

## Milbank Principles

- Do not restrict by provider type, consistent with all state approaches
- Track behavioral health services delivered by primary care providers in the primary care setting

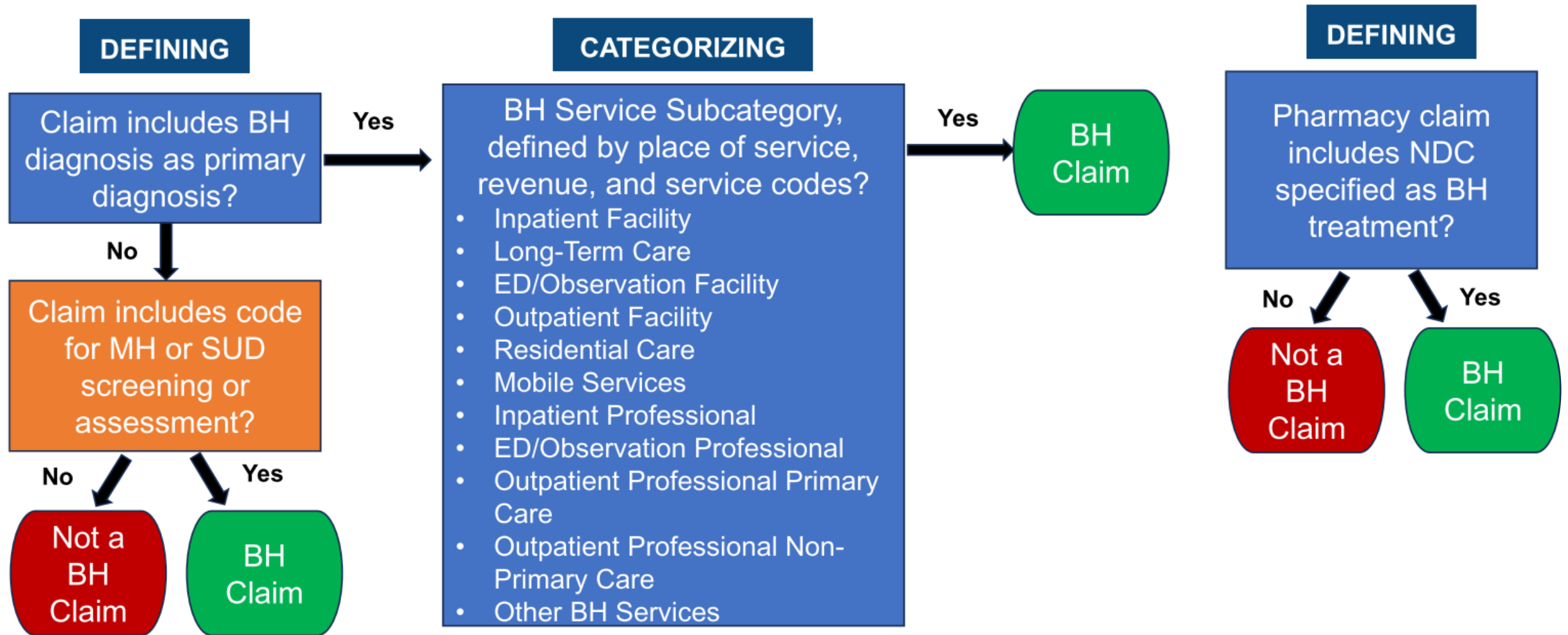




# Restricting Behavioral Health Spending Measurement by Provider Type

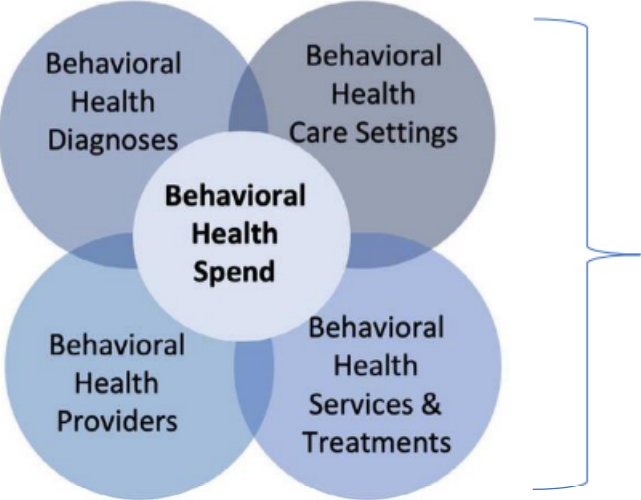
Approach	Considerations	Recommendation
Do not restrict by provider type	<ul style="list-style-type: none"> <li>Captures behavioral health services delivered by non-specialty providers</li> </ul>	OHCA recommends not restricting the behavioral health definition to only certain provider types. Recommend tracking behavioral health services and treatments delivered in a primary care setting using PCP taxonomy codes.
Include only certain provider types (e.g., psychologist, social worker, peer specialist) in behavioral health definition	<ul style="list-style-type: none"> <li>Would include only services delivered by certain providers</li> <li>Does not reflect how care is delivered; likely to miss a lot of behavioral health spending (e.g., primary care) and innovative care delivery</li> <li>Burden for data submitters</li> </ul>	

# Process Map for Identifying Behavioral Health Claims



# Organizing Behavioral Health Spending Data for Analysis and Reporting

**Step 1:** Code sets define what is included as behavioral health spend.



- Subcategories
- Subcategories
- Subcategories
- Subcategories
- Subcategories

**Step 3:** Subcategories can be grouped into Categories for more streamlined reporting.



**Service Category**

**Step 2:** Care Settings, Services, and Treatments are grouped together into subcategories to support analyses.

# Defining Behavioral Health Claims Using Service Subcategories

Subcategory	All Claim Lines?	Codes Used
Inpatient Facility	Yes	Revenue
Long-Term Care	Yes	Revenue
ED/Obs Facility	Yes	Revenue
Outp Fac	Yes	Revenue
Residential	Yes	Revenue
Mobile Services	Yes	Place of Service (POS) <b>or</b> specified HCPCS
Inpatient Prof	No	POS <b>and</b> CPT
ED/Obs Prof	No	POS <b>and</b> specified CPT codes
Outp Prof PC	No	POS <b>and</b> CPT/HCPCS, with primary care taxonomy
Outp Prof Non-PC	No	POS <b>and</b> CPT/HCPCS
Other BH Services	No	Claims with BH diagnosis that do not fit into a subcategory

# Example #1: Patient with dementia admitted to hospital with hip fracture

- Dementia is a behavioral health diagnosis
- However, the primary diagnosis on the hospital claim is hip fracture
- While the patient's dementia may have contributed to the circumstances that resulted in the hip fracture, the claim is not considered a behavioral health claim because the primary diagnosis is not in the code set

# Example #2: Poisoning related to intentional self-harm

- Poisoning related to intentional self-harm diagnoses are in the code set as behavioral health diagnoses
- Claims for emergency department facility and professional services have primary diagnosis of T400X2, "Poisoning by opium, intentional self-harm"
- The revenue code in the facility claims and place of service and procedure codes in the professional claim are included in the behavioral health claim code set
- Though the services connected to the claim may be predominantly medical, poisoning related to intentional self-harm is a serious behavioral health event, and the immediate treatments are directly related to that event
- All claim lines on the facility claim and claim lines on the professional claim with POS code 23 (Emergency Room) and CPT codes in the code set are considered behavioral health claims

# Example #3: Adolescent with Autism Receiving Applied Behavior Analysis Services

- Outpatient professional claim includes primary diagnosis code F840, "Autistic disorder"
- Claim includes Place of Service code 11 (Office) and service codes include CPT 97153 (Adaptive Behavior Treatment by Protocol)
- This combination of codes is included in the code set specifications for the outpatient professional claim subcategory

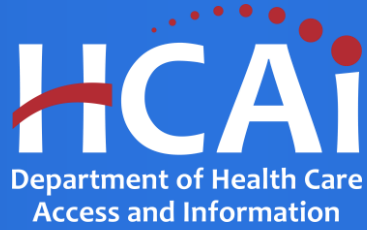
# Discussion

- Do members have feedback on:
  - Using primary diagnosis on the claims?
  - Including a broad set of services, not all services?
  - Including those services regardless of the provider rendering the service so long as it has a primary behavioral health diagnosis?
- Is there feedback on which care settings or service categories would be most interesting to report separately and distinctly?

## BH Service Subcategory

- Inpatient Facility
- Long-Term Care
- ED/Observation Facility
- Outpatient Facility
- Residential Care
- Mobile Services
- Inpatient Professional
- ED/Observation Professional
- Outpatient Professional Primary Care
- Outpatient Professional Non-Primary Care
- Other BH Services





# Measuring Non-Claims Behavioral Health Spending

Debbie Lindes, Health Care Delivery System Group Manager  
Mary Jo Condon, Principal Consultant, Freedman HealthCare

# Behavioral Health Non-Claims Data

## Milbank Principles

- Data collection via Expanded Non-Claims Payment Framework
- Include all behavioral health non-claims subcategories
- Apportion professional and global capitation payments and payments to integrated, comprehensive payment and delivery systems to behavioral health
- Include other non-claims payments to third-party providers and consider whether to include a limited amount of payer investments in behavioral health

Figure 6. Expanded Framework Behavioral Health Categories



\*Payers would be instructed to calculate the behavioral health component based on fee-for-service equivalents for services outlined in Appendix A adjusted for geography and payer type and their associated utilization.

# Expanded Framework, Categories A-C

**Green** = Include all of payment  
**Orange** = Include portion of payment

	Expanded Non-Claims Payments Framework	Corresponding HCP-LAN Category
<b>A</b>	<b>Population Health and Practice Infrastructure Payments</b>	
A1	Care management/care coordination/population health/medication reconciliation	2A
A2	Primary care and behavioral health integration	2A
A3	Social care integration	2A
A4	Practice transformation payments	2A
A5	EHR/HIT infrastructure and other data analytics payments	2A
<b>B</b>	<b>Performance Payments</b>	
B1	Pay-for-reporting payment	2B
B2	Pay-for-performance payment	2C
<b>C</b>	<b>Shared Savings Payments and Recoupments</b>	
C1	Procedure-related, episode-based payments with shared savings	3A
C2	Procedure-related, episode-based payments with risk of recoupments	3B
C3	Condition-related, episode-based payments with shared savings	3A
C4	Condition-related, episode-based payments with risk of recoupments	3B
C5	Risk for total cost of care (e.g., ACO) with shared savings	3A
C6	Risk for total cost of care (e.g., ACO) with risk of recoupments	3B

# Expanded Framework, Categories D-F

**Green** = Include all of payment  
**Orange** = Include portion of payment

	Expanded Non-Claims Payments Framework	Corresponding HCP-LAN Category
<b>D</b>	<b>Capitation and Full Risk Payments</b>	
D1	Primary Care Capitation	4A
D2	Professional Capitation	4A
D3	Facility Capitation	4A
D4	Behavioral Health Capitation	4A
D5	Global Capitation	4B
D6	Payments to Integrated, Comprehensive Payment and Delivery	4C
<b>E</b>	<b>Other Non-Claims Payments</b>	
<b>F</b>	<b>Pharmacy Rebates</b>	

# Apportioning Professional and Global Capitation to Behavioral Health

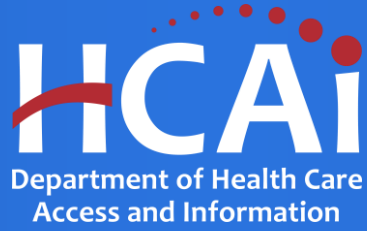
$$\left[ \frac{\Sigma (\# \text{ of BH Encounters} \times \text{FFS-equivalent Fee})_{\text{segment}}}{\Sigma (\# \text{ of All Prof Encounters} \times \text{FFS-equivalent Fee})_{\text{segment}}} \right] \times \text{Capitation Payment} = \text{Behavioral Health spend paid via capitation}$$

“Segment” means the combination of payer type (e.g., Medicaid, commercial), payer, year and region or other geography as appropriate.

Note: Methodology aligns with OHCA primary care approach.

# Discussion

- Do members have feedback on:
  - The proposed Expanded Framework subcategories that count towards behavioral health spending?
  - The methodology to apportion capitated payments to behavioral health?
- Do payers make behavioral health non-claims payments to provider organizations or other third-party providers that would not be included in the Expanded Framework behavioral health non-claims payment subcategories?
- Are there other categories of payer clinical behavioral health spending that OHCA should consider?



# Next Steps

Margareta Brandt, Assistant Deputy Director

# Tentative Timeline for Behavioral Health Work

Between meetings, OHCA will revise draft behavioral health definitions and investment benchmarks based on feedback.

	Jul-Sep 24	Oct 24	Nov 24	Dec 24	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Jun 25	Jul 25
<b>Workgroup</b>	X	X	X	X	X	X	X	X	X	X	X
<b>Advisory Committee</b>		X			X		X			X	
<b>Board</b>				X		X		X		X	✓

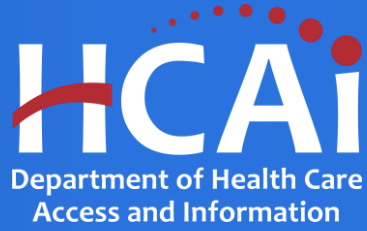
X Provide Feedback

✓ Board Approval



# February Workgroup Meeting Preview

- Defining the Benchmark: claims and non-claims
- Behavioral Health in Primary Care Module



# Adjournment