



HCAI Health of Primary Care in California Snapshot Workgroup

January 14, 2026

Agenda

- 9:00 a.m. **1. OHCA's Primary Care Definition**
- 9:10 a.m. **2. Recent Feedback on Primary Care Snapshot**
- 9:15 a.m. **3. Primary Care Snapshot Workgroup Charter Review and Discussion**
- 9:25 a.m. **4. Evaluating Primary Care Indicators**
- 9:35 a.m. **5. Primary Care Investment Indicators**
- 9:55 a.m. **6. Future Workgroup Meetings and Next Steps**
- 10:00 a.m. **7. Adjournment**

Primary Care Snapshot Workgroup Members

Providers & Provider Organizations	Health Plans	Academic/SMEs
Eric Ball, MD Chair, Board of Directors, American Academy of Pediatrics in California (AAP-CA)	Edward Juhn, MD, MBA, MPH Chief Medical Officer, Inland Empire Health Plan (IEHP)	Kevin Grumbach, MD Professor of Family and Community Medicine, UC San Francisco (UCSF)
Rene Bravo, MD President, California Medical Association (CMA)	Todd May, MD VP Medical Director, Health Net	Sunita Mutha, MD Director, Healthforce Center at UCSF
Lisa Folberg, MPP Chief Executive Officer, California Academy of Family Physicians (CAFP)	Consumer Reps & Advocates  Selene Betancourt, MPP Senior Policy Manager, California Pan-Ethnic Health Network (CPEHN)	Carlina Hansen, MHA Senior Program Officer, California Health Care Foundation (CHCF)
Susan Huang, MD Chief Medical Officer, America's Physician Groups (APG)	Diana Douglas, MA Director of Policy and Legislative Advocacy, Health Access	Purchasers  Crystal Eubanks, MS-MHSc VP of Care Transformation, Purchaser Business Group on Health (PBGH)
Melissa Marshall, MD Chief Medical Officer, California Primary Care Association (CPCA)	Hospitals & Health Systems  Shunling Tsang, MD, MPH Chair of Family Medicine, Riverside University Health System (RUHS)	
Jeremy Meis, PA-C, MPH Immediate Past President, California Academy of Physician Associates (CAPA)		
Aimee Paulson, DNP, MSN President, California Association for Nurse Practitioners (CANP)	Raul Ayala, MD, MHCM Ambulatory Medical Officer, Adventist Health	

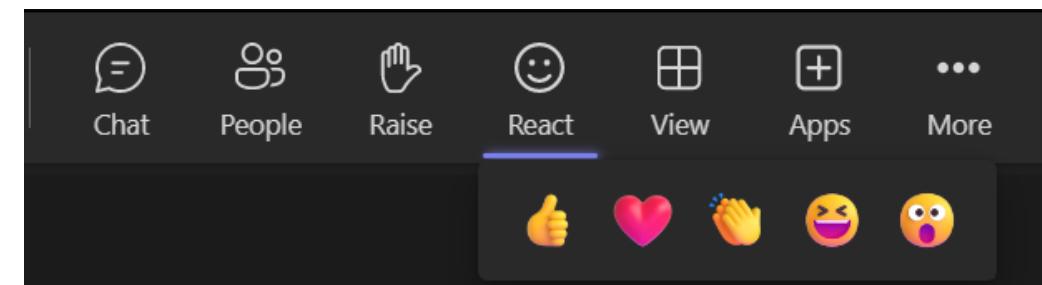
Meeting Format

Workgroup members may provide verbal feedback during the meeting. Non-workgroup members are welcome to participate during the meeting via the chat or provide written feedback to the HCAI team after the meeting.

Meeting recurs the second Wednesday of every other month from 9:00 a.m. – 10:30 a.m., with the following exceptions:

- Wednesday, January 14, 2026, 9:00 – 10:00 a.m. (shortened due to conflict with HCAI Health Care Affordability Advisory Committee meeting)
- Wednesday, November 11, 2026 (to be rescheduled due to Veterans Day holiday)

- Remote participation via Teams Webinar only
- We will be using reaction emojis, and chat functions



Etiquette for Easy Collaboration

- Mute your microphone when you are not speaking to avoid background noises
- Use of your camera is encouraged
- Use the “raise hand” button to make a comment, provide feedback, or offer an idea
- Use the chat box, reactions, and emojis to contribute to the conversation
- Be present and practice active listening, we want to hear your insights
- Be respectful of differences in understanding and perspective
- Be mindful of when to step up and when to step back during discussion



OHCA's Primary Care Definition

One Vision for Primary Care Delivery in CA

Accessible

Person- and family-centered

Relationship-based

Integrated

Team-based

Coordinated

Comprehensive

Equitable



Approach to Develop the OHCA Primary Care Definition

- ✓ Guided by vision for primary care delivery in California to identify primary care providers, places of service, and services
- ✓ Reviewed 18 state and national primary care definitions to inform codes included in OHCA definition
- ✓ Discussed principles and key decisions for claims and non-claims with the Office of Health Care Affordability's Investment and Payment Workgroup, Health Care Affordability Advisory Committee and Board, and state agencies and departments
- ✓ Incorporated stakeholder feedback through public comment process

Overview of OHCA Primary Care Definition

Definition includes:

- A list of primary care provider taxonomies, places of service, and services to identify primary care claims and capitation encounters
- All primary care and behavioral health integration payments and primary care capitation payments
- Allocation methodologies for non-claims payments (e.g., population health and infrastructure, performance, shared savings, and professional capitation payments)

Primary Care Snapshot indicators will use the OHCA primary care definition as feasible.



Recent Feedback on Primary Care Snapshot

November Primary Care Snapshot Workgroup Feedback

- Appreciation for Massachusetts Primary Care Dashboard and interest in California indicators on non-physician practitioner workforce, continuity, geographic variation, and underserved areas
- Interest in understanding:
 - Funds flow within provider organizations to support primary care
 - Differences in performance based on type of ownership (e.g., hospital-owned, physician-owned, large corporation, private equity)
 - Measurement of team-based primary care delivery and non-billable services
 - Process of defining primary care and stakeholder reactions to the Massachusetts primary care definition

HCAI Stakeholder Feedback on the Primary Care Snapshot

- Interest in indicators that measure:
 - Patient-provider relationships – continuity of care and of coverage
 - Performance across markets and within market (e.g., commercial market with and without Kaiser)
 - Geographic variation and variation across populations (children vs. adults)
 - Performance for underserved populations
 - The practicing primary care workforce (both physician and non-physician), including pipeline through and beyond residency, and capacity of primary care
- Interest in the following topics:
 - Primary care provider reimbursement relative to specialists
 - Barriers to improving primary care investment and delivery
 - Differences in performance based on primary care practice maturity
 - Relationships between primary care policy initiatives and performance in each of the domains



Primary Care Snapshot Workgroup Charter Review and Discussion

Primary Care Snapshot Workgroup Objectives

- Offer a transparent, public forum to understand stakeholders' priorities for the Primary Care Snapshot
- Engender thoughtful, comprehensive, and balanced stakeholder engagement to ensure strong buy-in and smooth implementation
- Provide expert technical input on the availability and feasibility of primary care indicators to include in the Primary Care Snapshot

Workgroup Member Roles and Responsibilities

- Actively participate in meetings, preparing to the best of their ability
- Contribute expertise, insights, and ideas
- Share the perspectives of their organization and the stakeholder group they represent
- When requested, solicit feedback from colleagues within their organization and across the state

Workgroup Activities

- Review best practices and lessons learned from other states, previous work in California, and literature on primary care measurement and reporting
- Inform the development of primary care indicators for the Primary Care Snapshot that promote equitable, high-quality, and cost-efficient care
- Engage stakeholders to gain the benefit of their knowledge and experience
- Discuss strategies to catalyze collective action towards high-quality, sustainable primary care in California through the Snapshot

Discussion and Next Steps

- Do Workgroup members have questions or feedback on the Workgroup Charter?

Next Steps:

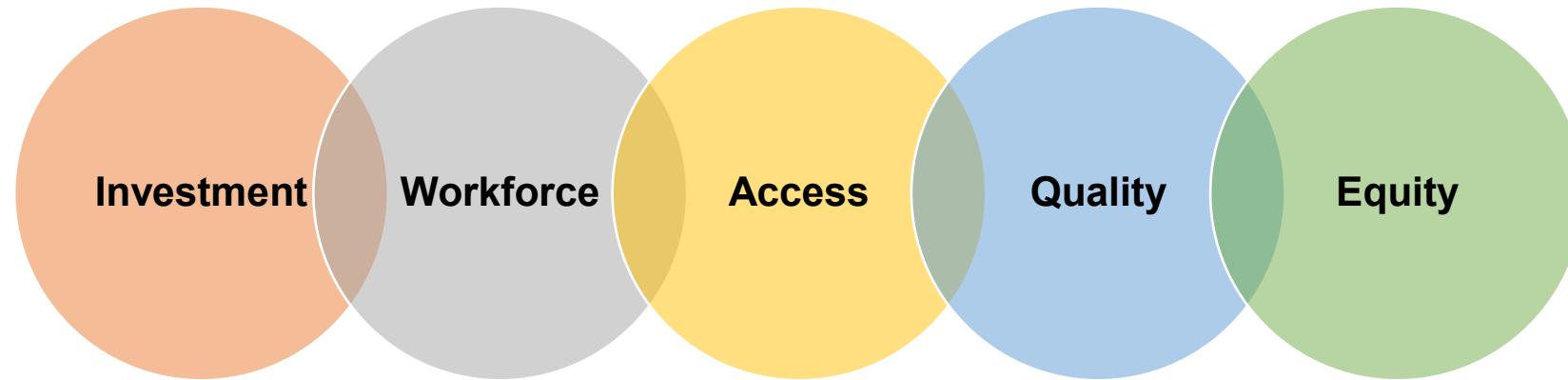
- Please provide feedback to Miranda Werts at Miranda.Werts@hcai.ca.gov by **Wednesday, January 28th**
- Finalize Workgroup Charter at March 11th Primary Care Snapshot Workgroup meeting



Evaluating Primary Care Indicators

Primary Care Snapshot Purpose and Approach

- Create a **shared understanding** of the health of California's primary care sector, both statewide and for geographic regions within the state, for an audience of **engaged stakeholders**
- **Track progress** toward equitable, high-quality, sustainable primary care for all Californians
- **Compile and report on data** from across HCAI and other sources to create a comprehensive picture of primary care in California using a **phased approach** that begins with a static report on the key domains and adds indicators and interactive features over time
- Monitor performance on **key elements of the health of primary care**, with a focus on **five key domains**:



Primary Care Snapshot Data and Analyses

HCAI will:

- Include key insights from existing California and national primary care reports
- Develop new analyses on existing data or new data that is collected and available through other data collection mechanisms
- Align methodologies for analyses with state and national best practices when possible
- Update reporting to align with OHCA's primary care definition when possible

Note: New data collection is not a part of the Primary Care Snapshot project.

Proposed Criteria for Evaluating Primary Care Snapshot Indicators



Is the indicator of interest to, and actionable for, California stakeholders?



Is the indicator supported by existing, accessible California data sources or national data sources with California-specific data that can be tracked over time?



Does the indicator directly measure strength of the primary care sector?



Does the indicator track change in the primary care sector, aligned with the five key domains?

Discussion

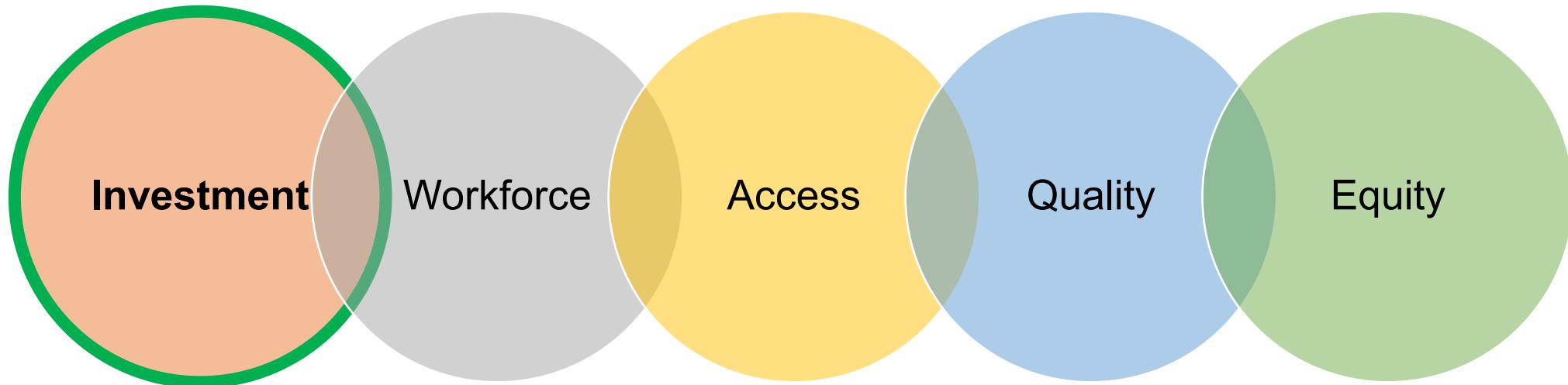
- Do workgroup members have questions on the purpose, approach, and analyses for the Primary Care Snapshot?
- Do workgroup members have feedback on the criteria for evaluating Primary Care Snapshot indicators?



Primary Care Investment Indicators

Primary Care Snapshot Domains

The Primary Care Snapshot will focus on **five key domains**. The indicators proposed in this section are for the *investment* domain.



Overview of Primary Care Investment Indicators

Proposed Criteria for Evaluating Primary Care (PC) Indicators					
Indicator	Stratifications	 Stakeholder Interest	 Data Source (Years of Data Available)	 Direct Measure of PC Sector	 Tracks changes in PC Sector
Primary care investment as a percent of total medical expense and on a per member, per year basis	<ul style="list-style-type: none"> Payment Category Market, Payer and/or Product Type (Commercial HMO vs PPO, Medicare Advantage, Medi-Cal Managed Care) 	<p>Increased investment in primary care is expected to result in improved primary care delivery and outcomes</p>	<p>OHCA (2023 and 2024)</p> <p>Data collected and reported annually</p>	<p>Directly measures primary care spending through claims and non-claims payments</p>	<p>Will track changes in primary care investment in California, as well as shifts in claims and non-claims payment categories, over time</p>
Change in primary care investment from 2023 to 2024					
Primary care investment by claims and non-claims payment categories					

Potential Investment Indicator

Potential Indicator:

Primary care investment as a percent of total medical expense and on a per member, per year basis

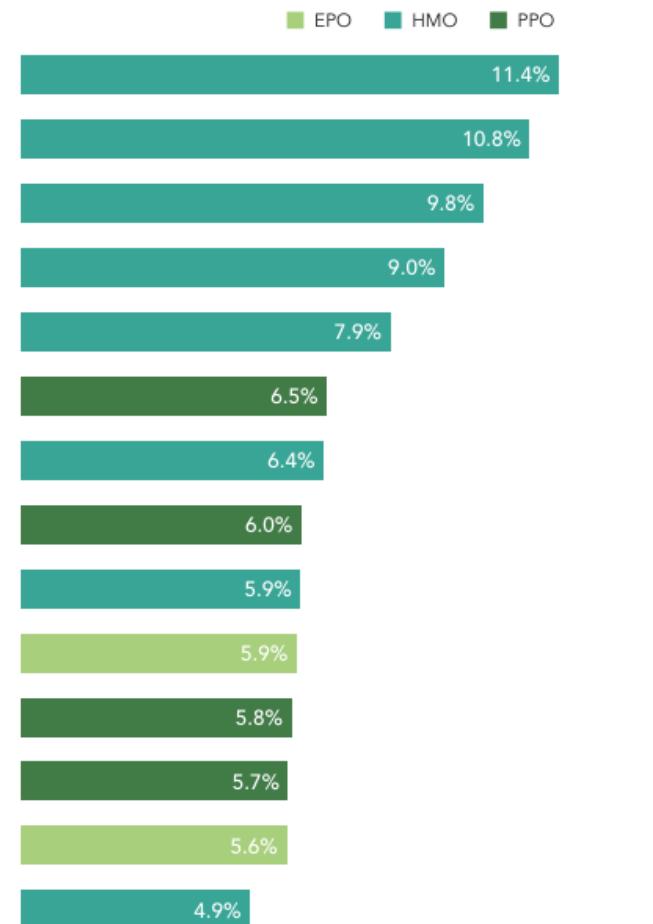
Indicator Evaluation Criteria



Example from Prior Reporting:

California Commercial Adjusted Primary Care Spending Percent of Total Medical and Pharmacy Expense, by Health Plan Product, 2021 (CHCF)

In 2021, California commercial adjusted primary care spending percentage varied widely, ranging from a low of 4.9% to a high of 11.4% across both health plans and different product types.



Notes: EPO is exclusive provider organization. HMO is health maintenance organization. PPO is preferred provider organization.

Potential Investment Indicator

Potential Indicator:

Primary care investment by claims and non-claims payment categories

Indicator Evaluation Criteria

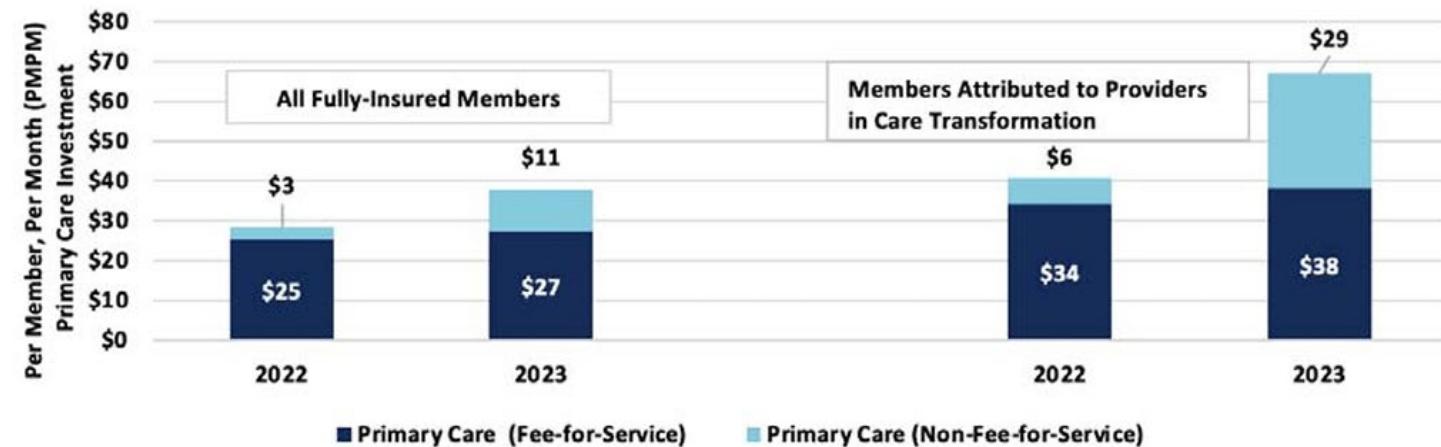


Example from Prior Reporting:

Delaware Projected Primary Care Investment via Claims and Non-Claims, 2022-2023

Regardless of population, growth in primary care investment is driven by flexible non-claims payments to support care transformation.

Projected Growth in Primary Care Investment Focused on Flexible Payments to Support Care Transformation



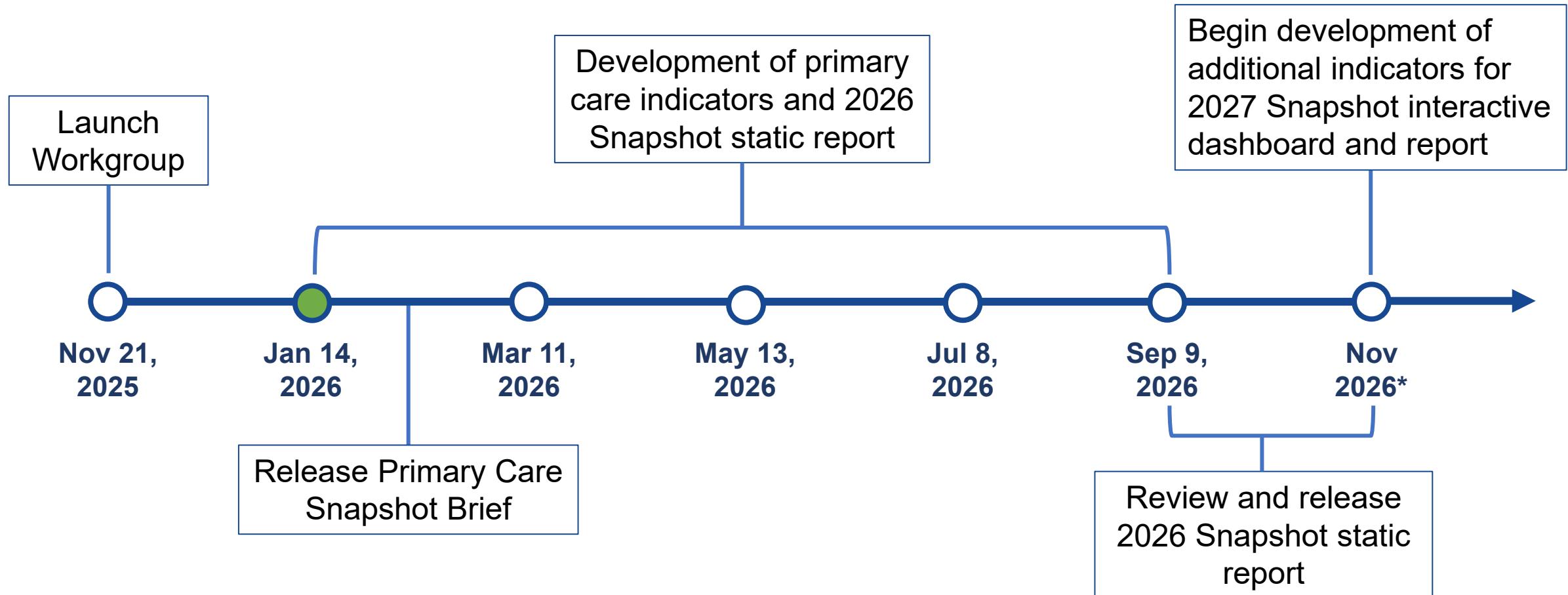
Discussion

- Do workgroup members have questions or feedback on the proposed investment indicators for the Primary Care Snapshot?
- Do workgroup members want to highlight any other key investment indicators for the Primary Care Snapshot?



Future Workgroup Meetings and Next Steps

Workgroup Focus for Next 12 Months



HCAI Primary Care Snapshot Next Steps

1. Post-meeting survey on investment indicators for feedback on whether indicators meet evaluation criteria and should be interactive indicators in 2027
2. Workgroup member review of Workgroup Charter - Please provide feedback to Miranda Werts at Miranda.Werts@hcai.ca.gov by **Wednesday, January 28th**
3. Release of the HCAI Brief on the Health of Primary Care in California to introduce the Primary Care Snapshot
4. Continue review of 2026 Primary Care Snapshot indicators



Adjournment