



**ONPOINT**  
Health Data

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# Introduction to the Claims Data Manager (CDM)

February 22, 2024

# Welcome & Introductions

- Dawn Hamlin, *Senior Operations Analyst*
- Nicole Jakubowski, *Operations Analyst*

# Agenda

- Overview of the Claims Data Manager (CDM)
- CDM portal demonstration
  - Login
  - Dashboard review
  - File upload
  - Submission status tracking
  - Variance requests
  - Contact management
  - Documentation and user support
- Questions?

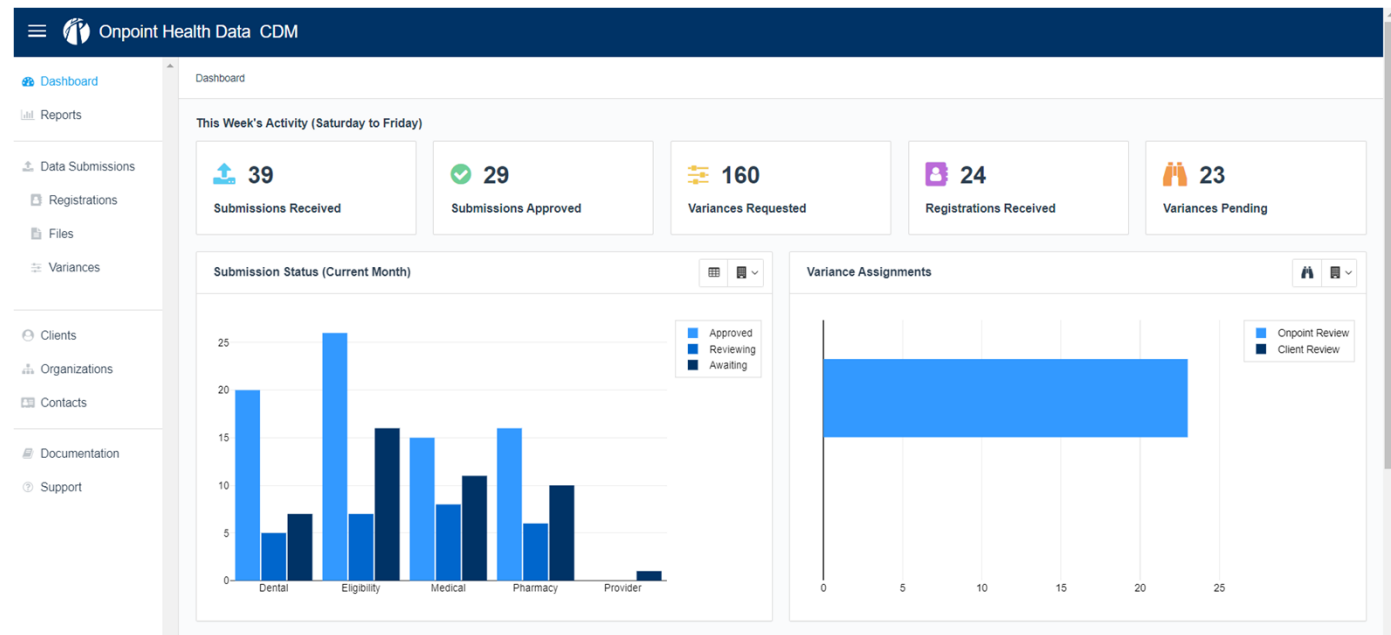


# Overview of the Claims Data Manager (CDM)

Dawn Hamlin, *Senior Operations Analyst*

# Using the Claims Data Manager

- Access provided to registered submitters
- Submit data
- Review quality and completeness
- Request variances
- Request variances
- Keep record of submission schedule
- Update your contacts
- Get 24x7 support / documentation



# Prerequisites for Portal Access & Submitting Files

- Completed and approved submitter registration(s)
- Submitter code(s) received and incorporated into submissions
- Successful sign-in to the claims data manager (CDM)
- Public PGP key sent to Onpoint for data encryption
- If submitter will be sending data via SFTP:
  - Public SSH key sent to Onpoint for SFTP connectivity
  - Confirmation from Onpoint of SFTP account creation



# CDM Portal Demonstration

Dawn Hamlin, *Senior Operations Analyst*



## Questions?

### **Technical questions:**

[hpd-support@onpointhealthdata.org](mailto:hpd-support@onpointhealthdata.org)

### **Regulatory questions:**

[hpd@hcai.ca.gov](mailto:hpd@hcai.ca.gov)



# Implementation & Training Timeline

Date		Details
January 2, 2024	✓	Opening of submitter registration for HPD plans
January 4, 2024	✓	<b>Webinar:</b> HPD Submitter Registration Training
January 11, 2024	✓	<b>Webinar:</b> Overview of HPD Dental Data & CDL v3.0.1
January 31, 2024	✓	Health plan/insurer (non-dental) registration deadline
February 5, 2024	✓	<b>Webinar:</b> Introduction to PGP Encryption & Secure File Transfer Protocol (SFTP)
February 22, 2024		<b>Webinar:</b> Overview & Demo of Onpoint CDM
February 29, 2024		Health submitter (non-dental) registration deadline
March 1, 2024		Deadline for existing HPD submitters to submit files for first reporting period (January 2024), formatted using CDL™ v3.0.1 specifications
March 4, 2024		<b>Webinar:</b> Overview of Onpoint CDM Variance Request Process & Data Submission Best Practices
March 29, 2024		Dental plan and submitter registration deadline
July 31, 2024		Deadline for successful submission of historical dental test data, formatted using CDL™ v3.0.1 specifications
Ongoing		One-on-one meetings between individual dental submitters and Onpoint staff as needed

# Thank you.



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75 Washington Avenue  
Suite 1E  
Portland, ME 04101

207 623-2555

[www.OnpointHealthData.org](http://www.OnpointHealthData.org)