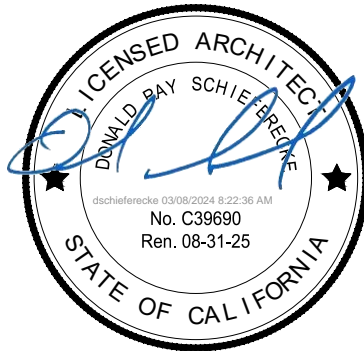




**KINDRED HOSPITAL PARAMOUNT
FACILITY NO. 12787, BLD-00910
BUILDING 2 – EMERGENCY ROOM
SB 1953 NPC EVALUATION REPORT**

03/06/2024



Prepared by:

**c|a
architects**

3738 Bayer Ave., Suite 104
Long Beach, CA 90808
562.595.5666



222 S. Harbor Boulevard, Suite 800
Anaheim, CA 92805
714.490.5555



300 South Grand Ave, Suite 3850
Los Angeles, CA 90071
213.596.5000

c|a architects Project: 1792.03



Seismic/Earthquake Operational Plan

Kindred Hospital Paramount (HCAI Facility #12787)

16453 Colorado Ave, Paramount, CA 90723

Los Angeles County

BLD-00909, BLD-00910, BLD-06652, BLD-06653

Plan Creation Date: November 2023

Last Review/Update: December 2023

Plan reviewed and approved by:

Mark Apadaca
Market CEO
Kindred Hospital Baldwin Park

Michael Dunning
AVP Public Safety & Emerg Mgmt
ScionHealth

Operational Plan per CAC 20 ,22 Chapter 6, Article 11, Section 11.2.3.2.f.

Contents

Purpose:	4
Assumptions.....	4
Procedures: Implementation: Complete the following upon implementation of this plan:.....	4
Alternate Communications	5
Code Provisions.....	6
Level 1 Areas	6
Central Supplies	7
Sterile Supplies.....	7
Dietary.....	7
Pharmaceutical Service	8
Emergency Power	8
Water Supply.....	8
Medical Gas.....	9
Ventilation	9
Waste Disposal.....	9
Utilities Management – System Failure Response	10
Key Contacts Hospitals/Resources.....	18
ScionHealth/Kindred Facilities	18
Local Hospitals	19
Distance from Paramount Hospital to Umbrella Hospitals.....	19
Trauma Centers – Contact Information.....	20
Other Facility Contact Information	23
LOS ANGELES COUNTY HOSPITAL REGIONAL RESPONSE PLAN.....	27
BACKGROUND	27
HEALTH DEPARTMENT CONTACTS	27
PLAN OVERVIEW	29
RESPONSE.....	31
Surge Capacity.....	31
Isolation and Quarantine	31
Risk Communication and Public Relations.....	32
Security	32
Medical Waste.....	33
Mass Fatality Management.....	33
RECOVERY	33

RESOURCES	34
Steps to Request DRC Cache Resources and Other Assistance	34
RESOURCES OVERVIEW	35
Pharmaceuticals	35
Personal Protective Equipment.....	35
Decontamination	35
DRC Cache Resources Available for Request.....	35
Surge Capacity Equipment	36
Pharmaceutical Cache.....	36
CHEMPACK	36
Medical/Surgical Supplies Cache	36
Ventilators	36
Agency Point of Contact or Public Information Officer List.....	37

Purpose:

The purpose of this plan is to provide operational direction for a seismic event/earthquake. This plan is supported by the facilities Emergency Operations/All Hazards Plan and all subsequent emergency plans.

This plan may be implemented by any member of the hospital's leadership. Once implemented, the plan may only be terminated by the facility's senior leadership or the Market CEO and above.

This plan runs concurrently with the Los Angeles County All-Hazards Disaster Plan.

Assumptions

It is possible that outside assistance will be available in most major disaster situations, and plan by Los Angeles County have been developed to facilitate coordination of this assistance. However, it is necessary for Kindred – Paramount to plan for, and to be prepared to carry out, disaster response and short-term recovery operations on an independent basis. Refer to the 96-Hour Sustainability and Shelter-in-Place plans.

The following assumptions may be made for this hospital:

- A major man-made, terrorist, technological, or natural disaster incident may cause an immediate demand for healthcare services more than normal demand.
- A disaster incident may threaten, or seriously damage or destroy a health care facility. This may necessitate evacuation of patients or residents receiving care at that facility.
- A disaster incident can give rise to secondary sources of infection and disease if proper medical steps are not taken in time.
- There are limited resources in Los Angeles County for treating burns, radiological contamination, and/or isolation needs.
- This plan may be activated in phases.

Procedures: Implementation: Complete the following upon implementation of this plan:

1. Implement the facility All-Hazards Emergency Operations Plan.
2. Announce the implementation to hospital staff by using overhead announcement and activate call tree notifications.
3. Complete an immediate assessment with a focus on:
 - a. Staff and patient accountability
 - b. Injuries
 - c. Damage
 - d. Utilities (power, water, med gas, communications)
 - e. Supplies (include medical, pharmaceutical, and food/water)
 - f. Ability to provide care and services.
4. Notify local emergency services of the event through 911. If communication failures exist

see alternative communication methods in the chart below. Request assistance as determined by immediate assessment.

5. Implement shelter-in-place or evacuation procedures as determined by initial assessment IAW triage and evacuation protocols.
6. Notify the Corporate Support Center of the event: (502) 596-7000 and state: “This is the Paramount hospital; we have activated our command center due to {EVENT}. Our contact number is {provide working phone number}.” Provide them with your immediate needs if possible. Alternate notification methods: Email: dg_hd_notification_high_alert@kindred.com
7. Follow the All-Hazards plan and conduct continuous updates on facility assessments until normal operations can be resumed.
8. Upon termination of the response announce termination to hospital staff, contact the Corporate Support Center, and activate call tree notifications.

Alternate Communications	
There are alternative internal communication methods in place.	The primary method of internal communication is through overhead paging. If this method is interrupted, two-way radios are distributed to nursing stations and to key personnel to facilitate internal communications.
There are alternative external communication methods in place.	<p>The primary method of external communication is through the hospital’s VOIP telephone system. The system is on emergency power, however, if the system should fail the following alternative communication methods are in place:</p> <ol style="list-style-type: none"> 1. Analog phone lines. Fax machines and patient rooms are equipped with analog telephone lines. 2. GETS (Government Emergency Telecommunications Service). If a fast busy signal is heard when dialing a number, the GETS service may be used: <ol style="list-style-type: none"> a. At dial tone, dial 1-710-627-4387 b. After tone, enter the facilities GETS PIN (3841 8849 3020) c. When prompted, dial area code and number desired. 3. Satellite telephone. 4. Use cellular telephones. Personal WPS (Wireless Priority Service) codes have been issued to specific personnel in facilities if wireless services are overloaded.

Code Provisions: CAC 2019, Chapter 6, Article 11, Section 11.2.3.2.f

Nonstructural Performance Category 4D Operational Plan (Operational Plan) for Levels 1, 2, and 3 areas required for continuous operations. For minimum compliance with NPC 4D the facility must prepare an owner-approved Operational Plan specifying how it will repair nonstructural damage and bring systems and services back online, or provide them in an alternative manner to accommodate continuation of critical care operations. This plan may include any other units or departments that hospitals may wish to keep operational for a minimum of 72 hours after a seismic event or other. natural or human-made disaster. The Operational Plan shall be filed with the Office and shall include an executive summary, a detailed narrative of management of utilities, provisions, sustainability, and alternate means. The Operational Plan shall include, but is not limited to, the following topics for each unit or service that is not in compliance with NPC 4:

Code Provisions	Details
<u>Level 1 Areas</u>	Critical care areas, clinical laboratory, pharmaceutical areas, radiological service, and central and sterile supply areas.
a. As-built plans, schematic, or other means showing the routing for all utilities serving the areas from their source to the areas they serve.	Utility routing plans are provided in Appendix 4, 5 and 6 of the NPC Evaluation Report and will be maintained on site.
b. Materials on hand to make necessary repairs to these systems in the event of failure, breakage, or other causes of nonoperational status.	The Engineering Department (through JLL) keeps an inventory of spare parts (motors, fuses, breakers, belts etc.) to repair and maintain the utility systems. Parts may also be obtained through JLL and through other Kindred hospitals in the area. (See phone list) The department maintains service relationships with large electrical and mechanical contractors for assistance in urgent and emergent repairs of these systems.
c. Prioritize the restoration of the essential electrical system.	Restoration of essential electrical systems is prioritized by: 1. Critical Branch Emergency Power, 2. Life Safety Branch Emergency Power, 3. Equipment Branch Emergency Power, and 4. Normal Commercial Power circuits. The campus is provided with single feed 12KV electrical power service from Edison Power. If power is lost, contact provider. (800) 655-4555 then press “1”
d. Facility has a plan to maintain the areas in operation, including all	The Emergency plan is followed per the Utilities Management, of the Emergency Operations System Failure Response Plan.

necessary utilities and equipment for functionality.	
e. An arrangement is in place to transfer the services in the event the hospital's services are not operational or cannot be made operational immediately.	<p>Patients may be transferred to any of the 12 Kindred facilities in the Los Angeles area with additional Kindred facilities located in San Francisco, San Diego, and Las Vegas. Additionally, a transfer plan is addressed in the County of Los Angeles Operational Area Emergency Operations Plan. (https://ceo.lacounty.gov/emergencydisaster-plans-and-annexes/)</p> <p>The Transfer Plan is addressed in the facilities All-Hazards Emergency Operations Plan, Tab D & M. The plan addresses local and regional transfers with agreements in place with nearby hospitals along with local and regional Kindred/ScionHealth facilities.</p>
<u>Central Supplies</u>	
The facility has a means to obtain additional medical equipment and supplies for the areas in the event in-house central supplies storage is damaged or unusable.	The hospital maintains 72 hours of basic supplies. Emergency supplies may be provided directly through vendors. Emergency supplies may also be obtained through the network of Kindred/ScionHealth facilities. (12 Kindred facilities in the Los Angeles area with additional Kindred facilities located in San Francisco, San Diego, and Las Vegas). Additional Scion facilities outside the region may provide supplies if needed.
<u>Sterile Supplies</u>	
Facility has a means to obtain additional medical equipment and supplies for the areas in the event in-house sterile supplies storage is damaged or unusable.	This facility only performs elected surgeries, which would be cancelled in the event of a disaster. In the event sterile supplies are needed, the facility maintains 72 hours of supplies, which are replenished as needed. Disposable sterile supplies are on hand at the facility for use in an emergency, and may also be obtained through the network of Kindred/ScionHealth facilities. (12 Kindred facilities in the Los Angeles area with additional Kindred facilities located in San Francisco, San Diego, and Las Vegas). Additional Scion facilities outside the region may provide supplies if needed.
<u>Dietary</u>	
Facility has a means to obtain food service for the areas in the event in-house dietary is damaged or unusable.	Dietary maintains 96-hours of onsite food storage. In the event stores are damaged or unusable, emergency supplies may also be obtained through the network of Kindred/ScionHealth facilities. (12 Kindred facilities in the Los Angeles area with additional Kindred facilities located in San Francisco, San Diego, and Las Vegas). Additional Scion facilities outside the region may provide supplies if needed.

<u>Pharmaceutical Service</u>	
Facility has means to obtain pharmaceutical services for the areas in the event in-house pharmaceutical services are damaged or unusable.	The hospital maintains 96-hours of basic pharmacy supplies. Pharmaceutical supplies are provided by vendors and are replenished daily. Emergency supplies may be provided directly through vendors. Emergency supplies may also be obtained through the network of Kindred/ScionHealth facilities. (12 Kindred facilities in the Los Angeles area with additional Kindred facilities located in San Francisco, San Diego, and Las Vegas). Additional Scion facilities outside the region may provide supplies if needed.
<u>Emergency Power</u>	
Reliable emergency power generating capacity for the areas is provided.	Upon loss, the emergency generator will automatically provide power to the hospital.
Emergency power is adequate to provide for all essential services for 72 hours of continuous, full-load demand before replenishment is needed.	A generator can provide power for 96-hours without refueling the 3,000-gallon capacity diesel fuel storage tank. See additional information in the NPC 5 Evaluation Report. Lighting for patient rooms may be provided by portable lighting and flashlights if needed.
Facility has a means for emergency fuel replenishment.	A relationship with Power Plus has been established to automatically refuel the generator once fuel levels reach 2/3 capacity.
Facility has a means of providing essential electrical power in the event of its generator(s) failure.	Power Plus provides emergency generator repair along with disaster response and emergency generator rental (20kW to 2MW trailer mounted generators). Contact: (888) 237-9234 Trailer mounted generators can be directly connected at the facilities main electrical room should the campus electrical distribution system fail.
Stat Lab and blood bank have been identified as essential services.	These services are not provided at this facility.
<u>Water Supply</u>	
Facility has a means to obtain water service for the areas in the event normal water service is not available.	The facility has 250 gallons of potable water stored in a hot water tank along with a pallet of water equating to 200 gallons. See the Water Use Reduction / Water Conservation Plan included with the NPC 5 Evaluation Report for additional information.

	A relationship with Wendys Water (661) 944-4420 who can provide potable water tanker trucks (4,000-gallon capacity each). This company is CDPH certified.
<u>Medical Gas</u>	
Facility has a means to obtain medical gases for areas in the event normal medical gas systems and supplies are not available.	<p>The facility maintains a storage of medical gas to include a 72-hour supply through a combination of a main (9000) and a reserve (3000) tank, along with 12 H, 4 nitrous and numerous portable tanks. The tanks is filled weekly to maintain capacity.</p> <p>Additional emergency supplies may also be obtained through the vender and through the network of Kindred/ScionHealth facilities. (12 Kindred facilities in the Los Angeles area with additional Kindred facilities located in San Francisco, San Diego, and Las Vegas). Additional Scion facilities outside the region may provide supplies if needed. Quick connect lines for oxygen are available to connect tanker trucks to the facility.</p>
<u>Ventilation</u>	
Facility can isolate and shut down Heating, Ventilation, and Air Conditioning (HVAC) system zones in an emergency.	The HVAC system is divided into separate units (package units run 3 to 4 patient rooms and specific areas of the hospital). These packs can be isolated and shut down as needed either manually or through the use of thermostats.
Guidelines are in place for emergency shutdown.	House supervisors are trained in emergency shut-down procedures. An engineer is on call 24/7 and checklists have been created to provide detailed instructions in the event an engineer cannot be contacted.
Sections of the facility can be isolated.	Use of fire doors to section off sections of the buildings. The Facility maintains the ability to shut off all or specific HVAC packs in the event of an emergency. In the event of smoke or fire intrusion, the dampers are designed to isolate and shut down.
Individuals are identified who have authority for ordering HVAC shutdown 24/7.	Under the Hospital Incident Command System, the incident Commander has the authority to order an HVAC shutdown should an emergency occur.
Air intakes are protected from tampering.	Air intakes are located on the roof and are additionally protected by key access.
Facilities and Engineering staff have knowledge of HVAC shutdown procedures.	Facilities and Engineering staff are trained on the locations of HVAC systems, zones, and procedures to shut down through the BAS or manually at the air handler units.
<u>Waste Disposal</u>	
Procedures for management and disposal	If waste disposal is interrupted, the facility will use red bags to collect waste.

of an increased volume of contaminated wastes, goods, and fluids for 72 hours are in place.	Solidifiers will be used to reduce the risk of splashes and spills and better accommodate storage until proper disposal can be accomplished. Waste storage capacity exceeds 72-hour capability.
---	--

Utilities Management – System Failure Response

System Failure	What to expect	Who to Contact	Response Actions
Access Control and Surveillance Systems	Security cameras not working. Card access readers not working	Security/Engineering Administration	<ol style="list-style-type: none"> 1. Identify security sensitive areas that need additional monitoring. 2. Inform staff of need for increased vigilance 3. Verify if cameras are functioning. 4. Evaluate the need for additional staffing. <p>Cameras are not on emergency power. There is no electronic access control system, access control is maintained through locks and punch codes.</p>
Computer Systems	System down	Administration Support Center	<ol style="list-style-type: none"> 1. Use backup manual/paper system/Implement Downtime Procedures 2. Pharmacy to implement downtime procedures. 3. Evaluate need for additional staffing for charting and data entry once power is restored.

System Failure	What to expect	Who to Contact	Response Actions
Normal Power Electrical Power Failure (Emergency Generators operational)	Many lights are out. Only red outlets work. Emergency generators are operational	Plant Ops/JLL FM Safety Officer Security Administration	<ol style="list-style-type: none"> 1. Activate Emergency Operations Plan 2. Ensure that critical medical equipment is on emergency power (red outlets) 3. Check for trapped persons in elevators 4. Consider: <ol style="list-style-type: none"> a. Relocating services to unaffected areas if possible. b. Use downtime procedures c. Utilize flashlights, headlamps etc. d. Deliver portable lights to public restrooms. 5. Turn off equipment to prevent damage from unexpected surge 6. Prepare for resumption of power <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Verify that life support systems are on emergency power (red outlets). <ol style="list-style-type: none"> a. Utilize ventilator battery back-up & monitor time period of functionality. b. Ventilate patients by hand as necessary. c. Restrict use of emergency (red) outlets to critical medical equipment only. d. Complete surgical cases ASAP. 2. Assure adequacy of O2 and Me Gas 3. Request additional supplies/equipment as needed 4. Do not start new cases in Surgery/procedural areas 5. Evaluate impact to Dialysis 6. Notify Pharmacy to implement downtime procedures 7. Evaluate visitation and facility security 8. If power outage is community-wide prepare for “worried well” and persons in need of electricity for oxygen etc.

System Failure	What to expect	Who to Contact	Response Actions
Emergency Generator Electrical Power Failure	Normal power is working but the emergency generators are not working so should there be a failure to the normal power, the facility would be without any back up power.	Administration Plant Operations/JLL FM Respiratory Therapy Safety Officer Support Center	<ol style="list-style-type: none"> 1. Activate Emergency Operations Plan 2. Assess critical areas 3. Check for trapped persons in elevators 4. Consider: <ol style="list-style-type: none"> a. Relocating services to unaffected areas if possible. b. Finishing cases in progress, not starting, postponing or rescheduling cases/procedures c. Use downtime procedures d. Utilize flashlights, headlamps etc. e. Deliver portable lights to critical areas, public restrooms. 5. Turn off equipment to prevent damage from unexpected surge 6. Prepare for resumption of power 7. If failure is prolonged, arrange for back-up generator to be delivered
Total Electrical Power Failure	Failure of all electrical systems: no normal or emergency generator power. No lighting. No electrical power to any outlet for devices	Administration Plant Operations/JLL FM Safety Officer Support Center	<ol style="list-style-type: none"> 1. Activate Emergency Operations Plan 2. Assess critical areas affected 3. Check for trapped persons in elevators 4. Consider: <ol style="list-style-type: none"> a. Relocating services to unaffected areas if possible. b. Use downtime procedures c. Utilize flashlights, head lamps etc. d. Deliver portable lights to critical areas. 5. Prepare for resumption of power 6. Notify Pharmacy to implement downtime procedures

Kindred Paramount Seismic Operations Plan – December 2023

System Failure	What to expect	Who to Contact	Response Actions
Total Electrical Power Failure cont.			<p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Utilize ventilator battery back-up & monitor time of functionality 2. Ventilate patients by hand as necessary. 3. Manually regulate IV's 4. Complete surgical cases ASAP. Do not start new cases in surgery/procedural areas 5. Assure adequacy of O2 and med gas. 6. Request additional supplies/equipment as needed 7. Evaluate impact to Dialysis. 8. Evaluate visitation and facility security 9. If power outage is community-wide prepare for "worried well" and persons in need of electricity for oxygen etc.
Fire Alarm System/Sprinkler System	No alarms or fire sprinklers	Administration Plant Operations/JLL FM Safety Officer	<ol style="list-style-type: none"> 1. Implement a fire watch (if outage 4 hours or more for fire alarm system or 10 hours or more for fire sprinkler system) 2. Round to minimize fire hazards 3. Use phone and runners to report fire. 4. Alert staff
Medical Gases	Gas system in alarm No O2 or medical air	Administration Plant Operations/JLL FM Safety Officer	<ol style="list-style-type: none"> 1. Provide portable tanks & regulators to all patients who require medical gases 2. Surgical/ procedural areas review cases in progress. <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Activate backup oxygen system/plan 2. Delay/cancel new cases
Medical Vacuum	No suction at wall outlets System in alarm	Administration Plant Operations/JLL FM Safety Officer	<ol style="list-style-type: none"> 1. Surgical/ procedural areas review cases in progress. <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Finish surgical cases in progress 2. Delay/cancel new cases 3. Call central supply portable suction

Kindred Paramount Seismic Operations Plan – December 2023

System Failure	What to expect	Who to Contact	Response Actions
Natural Gas Leak or Failure	Odor No flames on burners, etc.	Administration Plant Operations/JLL FM Safety Officer	1. Open windows or doors to ventilate 2. Turn off gas equipment 3. Do not use any spark producing devices, electric motors, switches, etc.
Nurse Call System	No patient contact	Administration Plant Ops/JLL FM	1. Obtain hand bells and distribute to patients 2. Designate a rover to continually check patients on each patient care unit
Patient Care Equipment Defective Device with Possible Adverse Patient Event	Equipment/system does not function properly	Administration Plant Ops/JLL FM	1. Replace and tag defective equipment and sequester 2. Save any packaging and supplies 3. Do not change settings or attempt to repair 4. Notify Manager 5. Complete RL
Sewer Stoppage or Disruption	Drains backing up Sewer line has ruptured	Administration Plant Operations/JLL FM EVS Food and Nutrition Services Infection Prevention Safety Officer	1. Do not flush toilets 2. Do not use water 3. Bag toilets (use regular trash bags – into red bags) 4. Transfer patients as needed 5. Prepare for additional storage of waste 6. Notify waste hauler of increased volume 7. Obtain portable toilets 8. Prepare alternate meals Additional considerations in clinical environments 1. Discontinue shower/bathing activities as possible 2. Implement waterless oral hygiene 3. Use cleansing wipes for bathing 4. Request delivery of drinking water 5. Use hand sanitizer 6. Evaluate impact to Dialysis.

Kindred Paramount Seismic Operations Plan – December 2023

System Failure	What to expect	Who to Contact	Response Actions
Steam Failure	<ol style="list-style-type: none"> 1. No building heat 2. No hot water 3. Limited cooking 4. Loss of steam sterilizers 	Administration Plant Operations/JLL FM Food and Nutrition Services Infection Prevention Safety Officer	<ol style="list-style-type: none"> 1. Prepare alternate meals. 2. Use self-generated flash autoclave 3. Determine impact to equipment sterilization <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Provide extra blankets to patients as needed 2. Evaluate the need to delay/cancel cases
Telemetry/ Patient Monitoring systems	Monitors inoperative	Administration Plant Operations/JLL FM Medical Staff Information Systems	<ol style="list-style-type: none"> 1. Use portable equipment if the problem cannot be resolved quickly. 2. Conduct clinical assessment of patients. 3. Consider increase of staffing.
Telecomm Landline Down Cell Phones Down	No phone service Heavy phone congestions	Administration Plant Operations/JLL FM Telecom Support Information Systems	<ol style="list-style-type: none"> 1. Use: <ol style="list-style-type: none"> a. Overhead paging b. Direct line phones c. Personal cell phone d. Pay phones e. Emergency cell phones f. Emergency analog phones g. Satellite phones h. Runners i. Use GETS cards <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Deliver radios and/or cell phones to each nursing unit. 2. Assign runners to each unit.

System Failure	What to expect	Who to Contact	Response Actions
Ventilation	No ventilation No heating or cooling	Administration Plant Operations/JLL FM Infection Prevention Safety Officer	<ol style="list-style-type: none"> 1. Open windows, if appropriate 2. Promote cooling activities (close window coverings, portable fans etc.) 3. Restrict use of hazardous materials 4. Monitor temperature of data rooms <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Open windows, if appropriate for patient 2. Obtain blankets as needed 3. Delay/cancel surgical procedures 4. Evaluate the need to delay/cancel cases
Water Disruption	Sinks and toilets inoperative No fire sprinkler system	Administration Plant Operations/JLL FM Infection Prevention Safety Officer Support Center	<ol style="list-style-type: none"> 1. Institute fire watch (if outage 4 hours or more for fire alarm system or 10 hours or more for fire sprinkler system) 2. Use: <ol style="list-style-type: none"> a. Bottled water for drinking b. Plastic bags in toilets c. Hand sanitizer for hand hygiene d. Box water for lab chemistry systems 3. Call for delivery of emergency bottled water supply 4. Call for delivery of portable toilets <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Discontinue shower/bathing activities as possible 2. Implement waterless oral hygiene 3. Use cleansing wipes for bathing 4. Request delivery of drinking water 5. Bag toilets/commododes. 6. Use hand sanitizer 7. Evaluate impact to Dialysis.

Kindred Paramount Seismic Operations Plan – December 2023

System Failure	What to expect	Who to Contact	Response Actions
Water – Non-potable	Tap water unsafe to drink	Administration Plant Operations/JLL FM Infection Prevention Safety Officer Support Center	<ol style="list-style-type: none"> 1. Place "do not drink" signs on all drinking fountains and sinks 2. Label ice machines "not for human consumption" 3. Call for delivery of emergency bottled water supply <p>Additional considerations in clinical environments</p> <ol style="list-style-type: none"> 1. Implement waterless oral hygiene 2. Use cleansing wipes for bathing 3. Request delivery of drinking water 4. Use hand sanitizer 5. Evaluate impact to Dialysis.
Wireless communications network	No wireless internet	Administration Plant Ops/JLL FM Information Systems Support Center	Evaluate situation and impact

Key Contacts Hospitals/Resources

ScionHealth/Kindred Facilities

Facility	Address	City	State	Zip	Facility	Cmd Cntr	CC Analog	Plant Ops
Baldwin Park	14148 Francisquito Avenue	Baldwin Park	CA	91706	(626) 388-2700	(626) 373-1943		(877) 822-4616
Brea	875 North Brea Blvd	Brea	CA	92821	(714) 529-6842	(714) 672-7209	(714) 672-7209	(562) 217-8242 (657) 222-7534
La Mirada	14900 E. Imperial Highway	La Mirada	CA	90638	(562) 944-1900			
Las Vegas - Flamingo	2250 East Flamingo Road	Las Vegas	NV	89119	(702) 784-4300	(702) 994-1725	(502) 630-1660	(702) 539-8422
Las Vegas - Sahara	5110 W Sahara Ave	Las Vegas	NV	89146	(702) 871-1418	(702) 790-0858	(702) 871-4713	(877) 822-4616
Los Angeles	5525 West Slauson Avenue	Los Angeles	CA	90056	(310) 642-0325			
Ontario	550 N Monterey Avenue	Ontario	CA	91764	(909) 391-0333			
Paramount	16453 South Colorado Avenue	Paramount	CA	90723	(562) 531-3110			
Rancho	10841 White Oak Avenue	Rancho Cucamonga	CA	91730	(909) 581-6400			
Riverside	2224 Medical Center Drive	Perris	CA	92571	(951) 436-3535			
San Diego	1940 El Cajon Boulevard	San Diego	CA	92104	(619) 543-4500			
San Francisco Bay Area	2800 Benedict Drive	San Leandro	CA	94577	(510) 346-1806	(773) 368-0577	(510) 275-0791	(877) 822-4616
San Gabriel Valley	845 North Lark Ellen	West Covina	CA	91791	(626) 339-5451			
Santa Ana	1901 N. College Avenue	Santa Ana	CA	92706	(714) 564-7800			
South Bay	1246 W 155th Street	Gardena	CA	90247	(310) 323-5330	(310) 768-2217	(310) 768-2286	(877) 822-4616
Westminster	200 Hospital Circle	Westminster	CA	92683	(657) 666-7700			

Local Hospitals

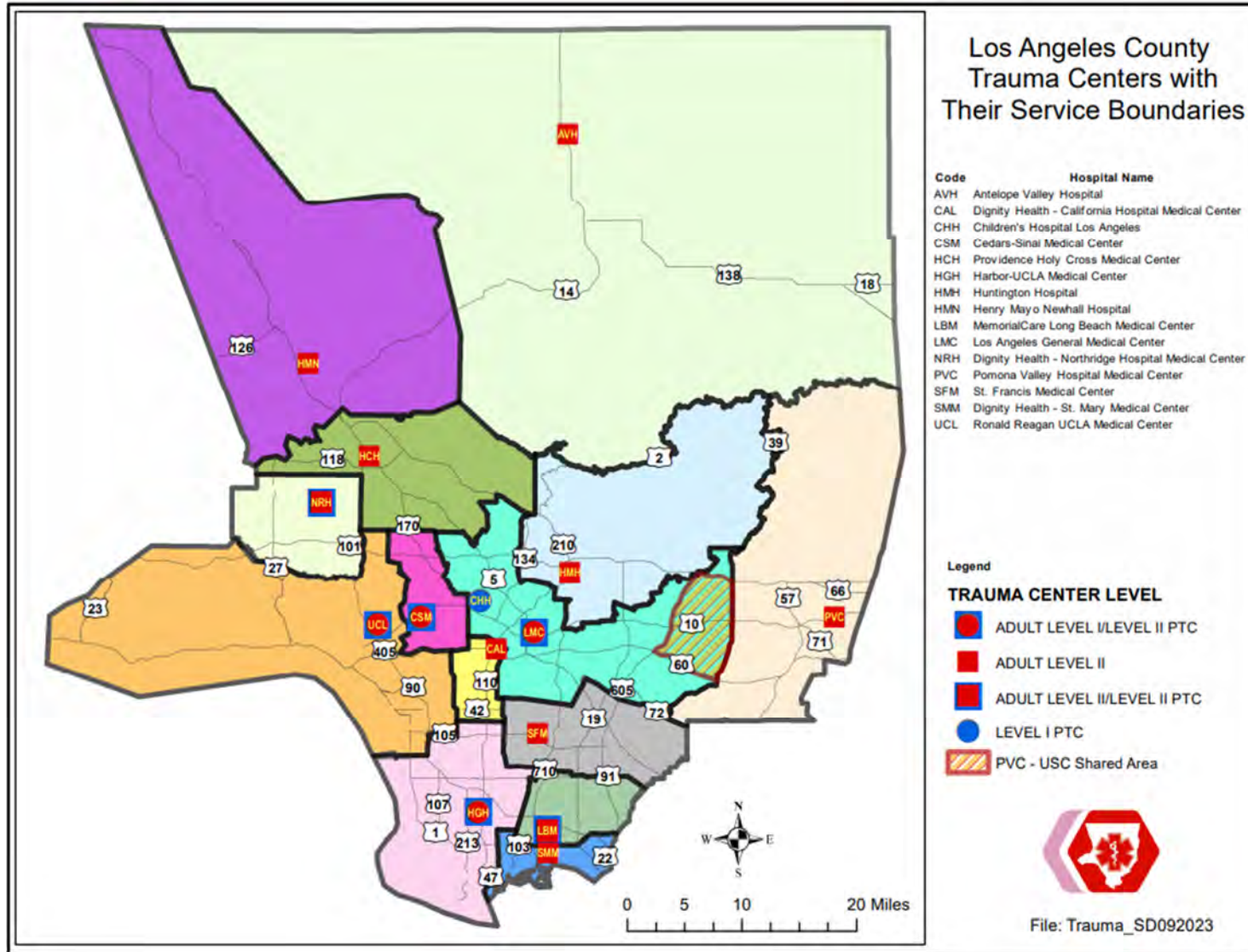
Distance from Paramount Hospital to Umbrella Hospitals

Supplemental resources may be coordinated by Los Angeles County for distribution to the DRCs who will then in turn arrange for distribution or pick up at DRC Umbrella facilities. Below is a map and listing identifying the distance and time from the hospital to Umbrella Hospitals.

List from closest to farthest from Paramount Hospital:

- Lakeside Regional Medical Center: 2.5 miles, 5 minutes
- St Francis Medical Center: 5 miles, 10 minutes
- Martin Luther King Jr Community Hospital: 6.8 miles, 15 minutes
- PIH Downey Hospital: 4.5 miles, 10 minutes
- Memorial Hospital of Gardena: 8.4 miles, 18 minutes
- Kindred South Bay Hospital: 8.7 miles, 20 minutes

Trauma Centers – Contact Information



Hospital	PCC	Phone	FAX	Address
USC Arcadia Hospital	Brandon Koulabouth	626-574-3748	626-821-6927	300 West Huntington Drive Arcadia, CA 91006
Antelope Valley Hospital	Annette Mason	661-949-5176		1600 West Avenue J Lancaster, CA 93534
Dignity Health - California Hospital Medical Center	Susana Sanchez Erin Munde	213-742-5562	213-765-4014	1401 S. Grand Avenue Los Angeles, CA 90015
Cedars-Sinai Medical Center	Lauren Spina Travis Fisher	310-423-8606	310-423-0424	8700 Beverly Blvd. Los Angeles, CA 90048
Adventist Health Glendale	Karyn Robinson	818-863-4025		1509 East Wilson Terrace Glendale, CA 91206
Providence Holy Cross Medical Center	Melissa Carter	818-496-4542	818-496-4495	15031 Rinaldi Street Mission Hills, CA 91345
Harbor-UCLA Medical Center	Yvonne Elizarraraz Antoinette Salas	424-306-5118 424-306-5356	310-222-3078	1000 W. Carson Street Torrance, CA 90502
Huntington Hospital	Jenny Van Slyke	626-397-8482		100 W. California Blvd. Pasadena, CA 91105
Henry Mayo Newhall Hospital	Allison Bozigian	661-200-1612	661-200-1619	23845 W. McBean Parkway Valencia, CA 91355
MemorialCare Long Beach Medical Center	Samantha Verga-Gates Laurie Donegan	562-933-1461	562-933-1412	2801 Atlantic Avenue Long Beach, CA 90806
Providence Little Company of Mary Medical Center Torrance	Christine Farnham	310-303-5684		4101 Torrance Blvd. Torrance, CA 90503
Los Angeles General Medical Center	Leonila Mier Emerson Martell	323-409-6674		1200 N. State Street IPT Room C2K100 Los Angeles, CA 90033
Dignity Health - Northridge Hospital Medical Center	Rachel Caffey	818-885-8500 X2745	818-700-2374	18300 Roscoe Blvd. Northridge, CA 91328

Kindred Paramount Seismic Operations Plan – Dec 2023

PIH Health Whittier Hospital	Alina Candal	562-698-0811 x 12942	562-789-4336	12401 E. Washington Blvd. Whittier, CA 90602
Pomona Valley Hospital Medical Center	Laurie Sepke	909-865-9906	909-469-9462	1798 N. Garey Avenue Pomona, CA 91767
Emanate Health Queen of the Valley Hospital	Leslie Alberti	626-814-2590	626-813-2890	1115 S. Sunset Avenue West Covina, CA 91790
St. Francis Medical Center	Tom Ryan	310-900-4544	310-900-8287	3630 E. Imperial Hwy Lynwood, CA 90262
Providence Saint Joseph Medical Center	Jessica Strange	818-847-4007	818-847-4030	501 S. Buena Vista Street Burbank, CA 91505
Dignity Health - St. Mary Medical Center	Melissia Turpin	562-491-9672	562-491-7919	1050 Linden Avenue Long Beach, CA 90813
Torrance Memorial Medical Center	Shelly Trites	310-891-6794	310-784-8771	3330 W. Lomita Blvd. Torrance, CA 90505
Ronald Reagan UCLA Medical Center	Ryan Burgess	310-267-8438		757 Westwood Plaza Los Angeles, CA 90095

Other Facility Contact Information

Facility Name	EM Coordinator	Emergency Dept Director	Infection Control Practitioner	Security	Public Relations
Emanate Health Queen of the Valley Hospital 1115 S. Sunset Ave, West Covina, CA 91790 (626) 492-4011	Angela Sharma Emergency & Disaster Program Manager (626) 938-7548 Cell (626) 825-4727 ansharma@emanatehealth.org	Vincent Baliton ED Director Work: (626) 814-2597 Cell: 626-422-0920 vbaliton@emanatehealth.org	Loucine Kasparian Director, Infection Control lkasparian@emanatehealth.org Work: (626) 813-2909 Cell: (626) 485-3743	George Diaz Corporate Director, Safety, Security, Emergency Management Work: (626) 813-9421 gdiaz@emanatehealth.org	Christina Hong Vice President Service Lines Work: 626.938.7578 chong@emanatehealth.org
Kaiser Permanente Baldwin Park Medical Center 1011 Baldwin Park Bl, Baldwin Park, CA 91706 (833) 574-2273	Hannah Bui Interim Managing Director – Operations Support Services Hannah.x.bui@kp.org 626-851-5992 Corina Lemus EH&S Site Coordinator Corina.X.Lemus@kp.org 626-851-6956	Cecelia Leon (Interim) (626) 851-7150 Cell (626) 851-7907 Cecilia.Leon@kp.org	Bruce Corigliano Hosp Epidemiologist (626) 851-6294 Cell (626) 245-6074 Bruce.E.Corigliano@kp.org Russ Abellera (626) 851-7905 Russ.M.Abellar@kp.org Craig Verzani 626-851-5275 Craig.F.Verzani@kp.org	Lee Diers Security Director Ofc: (626) 851-5689 H.L.Diers@kp.org Matthew Johnson Security Manager (626) 851-5032 Matthew.C.Johnson@kp.org	Reyna DelHaro (626) 851-5211 Cell (626) 245-5442 Reyna.Delharo@kp.org
Kindred - San Gabriel 845 N. Lark Ellen Ave. West Covina, CA 91791	Randy Gaston Director of Quality Management (626) 430-5011 Email: randy.gaston@kindred.com Susan Beyersdorf Chief Clinical Officer (626) 430-5022 Susan.beyersdorf@kindred.com	N/A	Sheila Segura Infection Preventionist (626) 339-5451 Sheila.Segura@kindred.com	Victor Reyes (626) 339-5451 Victor.Reyes@kindred.com	Anthony Nguyen (626) 339-5451 Anthony.Nguyen@kindred.com

Facility Name	EM Coordinator	Emergency Dept Director	Infection Control Practitioner	Security	Public Relations
USC Arcadia Hospital 300 W. Huntington Dr Arcadia, CA 91007 (626) 898-8000	Eduardo Montez Safety & Security Manager (626) 574-3673 Eduardo.Montez@med.usc.org		Deborah Foss (626) 898-8755 Susan LaPisto (626) 574-3670	Ever Carro (626) 574-3726 Timothy Plumb Facilities (626) 574-3465	Brian Greene (626) 898-8378
San Dimas Community Hospital 1350 W. Covina Blvd, San Dimas, CA 91733 (909) 599-6811	Gabriel Esquivel Regional Emergency Preparedness Manager 909-599-6811 ex 2382 gesquivel@primehealthcare.com	Laura Robinson ED Director 909-394-2738 lrobinson6@primehealthcare.com	Sadaf Imran Infection Control Preventionist 909-292-9565 simran1@primehealthcare.com	Donnell Johnson Security Supervisor (909)599-6811 x5659 djohnson2@primehealthcare.com	Roxanne Meyers Regional Dir Public Relations (interim) 909-599-6811x2405 rmeyers1@primehealthcare.com Or The EM as Local
Additional Healthcare Facilities					
East Valley Community Health Center	Danielle Gonzalez (909) 620-8088 x3330 dgonzalez@evchc.org	N/A			
Glendora Hospital 150 W Rte 66, Glendora Ave 91740	Janelle Blackwell				
Landmark Medical Center 2030 N. Garey Ave, Pomona, CA 91767 (909) 593-2585	Jeff Kilby (951) 712-3765 jeff.kilby@yahoo.com	N/A	Marilyn Palar (909) 593-2585 Ext: 309 M.palar@landmarkmedicalcenter.net	Rosemary Kilby (951) 830-6919 RosemaryCK@aol.com	Mark Horsman (760) 562-3756 mark.horsman@yahoo.com
Olive Vista Behavioral Health Center 2335 S. Towne Ave, Pomona, CA 91766 (909) 628-6024	Mariela Pizzatti Administrator (909) 628-6024 Cell: (909) 236-0215 Mariela.pizzatti@olivevistabhc.com	N/A	Gideon Prihandayadi (909) 628-6024 gideon.prihandayadi1@olivevistabhc.com	Mariela Pizzatti Administrator (909) 628-6024 Cell (909) 236-0215 Mariela.pizzatti@genesishcc.com	Hector Pelayo (909) 628-6024 Hector.pelayo@olivevistabhc.com

Facility Name	EM Coordinator	Emergency Dept Director	Infection Control Practitioner	Security	Public Relations
Parktree Community Health Center	Juliet Dominguez (909) 630-7927 x6037 Juliet.dominguez@parktreechc.org	N/A			
Brookdale 1740 San Dimas Avenue San Dimas, CA 91773	Kelley Gruoner kgruonder@brookdale.com	N/A			
Claremont Manor Care 621 W Bonita Ave, Claremont, CA 91711 (909) 626-3490	Jeffrey Zheng Admin jzheng@frontporch.net Greg Hirst CEO ghirst@frontporch.net	N/A	Shawna Weiner RN Sweiner@frontporch.net		Sylvia Jaramillo sjaramillo@frontporch.net
El Monte Convalescent Hospital 4096 Easy St El Monte, CA 91731	Sharron Nicholas snicholas@emch.us				
Gladstone Care 435 E. Gladstone St, Glendora, CA 91740	Ed Mate ed.mate@gladstonecare.com	N/A			
Westminster Gardens (Human Good) 1420 Santo Domingo Ave, Duarte, CA 91010 (626) 709-5845	Gary Walter Dir, Bldg & Grounds (626) 358-2569 Gary.Walter@HumanGood.org	N/A			
Huntington Drive Health and Rehabilitation Center 400 W. Huntington Dr, Arcadia, CA 91007	Tony Agoncillo JoseAntonio.Agoncillo@huntingtondrivehcc.com	N/A			

Facility Name	EM Coordinator	Emergency Dept Director	Infection Control Practitioner	Security	Public Relations
Monrovia Post Acute 1220 Huntington Dr, Duarte, CA 91010	Eileen Baltazar Administrator@m onroviahealth.co m	N/A			
Mt. San Antonio Gardens 900 Harrison Ave, Pomona, CA 91767 (909) 624-5061	Frank Salas Safety & Security Manager fsalas@the- gardens.org Will Levitt Dir, Facilities wlevitt@the- gardens.org	N/A			
Pilgrim's Place 625 Mayflower Rd, Claremont, CA 91711	Ted Morales tmorales@pilgrim place.org	N/A			
Santa Anita Convalescent Hospital 5522 Gracewood Ave, Arcadia, CA 91007	Shelley Anderson sandresen@sach email.com	N/A			
LA Downtown Medical Center- West Covina Medical Center 725 S. Orange Ave, West Covina, CA 91790 (626) 338-8481	Brenda Valenzuela (213) 484-3582 Brenda.Valenzuela@ladowntownmc.com				

LOS ANGELES COUNTY HOSPITAL REGIONAL RESPONSE PLAN

Updated: February 24, 2023

Disclaimer: This response plan has been developed by Los Angeles County for the purpose of providing a coordinated, effective response by healthcare providers to hazardous or life-threatening disasters in this region. This plan is a tool to be used by each hospital and the Department of Health Services during a disaster event. It is understood by all entities that circumstances surrounding such an event may require hospitals or other healthcare providers to change their response from that stated in the plan. If this occurs, the facility must communicate directly with their Disaster Resource Center and/or the County of Los Angeles EMS Agency. It is imperative that the implementation of this plan be in full accordance with all Federal and State regulations to include recent HIPAA regulations regarding patient privacy and the handling of patient information.

BACKGROUND

The Disaster Resource Center Program

The Los Angeles County Department of Health Services Emergency Medical Services (EMS) Agency, as a recipient of the National Bioterrorism Hospital Preparedness Program (NBHPP) Grant, now known as the Hospital Preparedness Program (HPP), developed the Disaster Resource Center (DRC) program to address issues related to surge capacity. This program is intended as a starting point to develop plans, relationships, and procedures for responding to any disaster or emergency facing the community. Program goals include:

- Enhanced surge capacity for hospitals through the forward deployment of ventilators, pharmaceuticals, medical/surgical supplies, and large tent shelters.
- Enhanced healthcare facility planning and cooperation in a geographical area.

The DRC program assists hospitals and other healthcare facilities in meeting Joint Commission, Centers for Medicaid & Medicare Services (CMS) and other accreditation and regulatory requirements related to all hazard's emergency preparedness and community/coalition participation.

There are thirteen DRCs geographically located throughout Los Angeles County, and all medical facilities, clinics and hospitals are/will be assigned to a DRC Umbrella. In addition to cache procurement, DRCs are expected to take the lead in planning and communication with umbrella hospitals, and host or assist in the planning of meetings and exercises.

All hospitals participating as a DRC are currently participating in the HPP grant at the Expanded level. The sustainment of this program is dependent on continued funding from the federal government through ASPR HPP. It is currently scheduled to be funded through fiscal year 2022.

HEALTH DEPARTMENT CONTACTS

LOS ANGELES COUNTY DEPARTMENT OF HEALTH SERVICES

Emergency Medical Services Agency

Director	Richard Tadeo	(562) 378-1610
Assistant Director	Roel Amara	(562) 378-1646
Nursing Director, Disaster Programs		(562) 378-1596
DRC Program Manager	Chris Sandoval	(562) 347-6931
Medical Alert Center (MAC)		(866) 940-4401
Department Operations Center (DOC)		(866) 940-4401

Public Health

Acute Communicable Disease Control Unit (ACDC)	(213) 240-7941
	(213) 974-1234 after hours

CALIFORNIA DEPARTMENT OF HEALTH SERVICES

24 Hour Communicable Disease Reporting	(916) 650-6416
	(888) 397-3993
	Fax (888) 397-3778

CENTERS FOR DISEASE CONTROL

Information Line	(888) 246-2675
------------------	----------------

RED CROSS CONTACT INFORMATION

The Los Angeles Regional Chapter of the American Red Cross.
1450 S. Central Ave
Los Angeles, CA 90021
(310) 445-9900
<https://www.redcross.org/local/california/los-angeles.html>

PLAN OVERVIEW

Responsibility for Plan

The DRC Coordinator at each Disaster Resource Center Hospital will make updates and share these plans with their DRC participants.

Scope

This all-hazards plan was designed for use by hospitals within Los Angeles County, and is supported by the Department of Health Services EMS Agency and Public Health, local hospitals, clinics, other healthcare entities, and provider agencies to encourage, support and enhance surge capacity for hospitals to provide treatment to victims of a disaster, such as a terrorist incident, natural disaster, or other public health emergency.

The plan also enhances healthcare planning and cooperation in a geographical area to include planning regarding surge capacity. This planning should address the use of non-hospital space to shelter and treat mass casualties, including the role of local community health centers and clinics.

Mission

To coordinate medical activities, efforts and resources of Los Angeles County DRCs healthcare providers in a crisis event; to improve the ability to provide emergency medical care, and treatment of casualties resulting from a natural or manmade disaster, including chemical, biological, radiological, nuclear and explosive (CBRNE) incidents that may occur as a result of terrorism; and to help ensure the continued provision of routine emergency and medical care for the population in general.

Purpose

To complement each individual facility's Emergency Management Plan for the purpose of ensuring optimal utilization of resources and disaster support to each geographic region.

Health care providers in Los Angeles County have many responsibilities as a part of their routine duties. Among these include the responsibility to react to and assist in possible scenarios of emergencies that could range from an extremely limited geographically isolated situation to county, a region-wide, statewide, national, or global (such as a pandemic).

Assumptions

It is possible that outside assistance will be available in most major disaster situations, and plans are being developed to facilitate coordination of this assistance. However, it is necessary for Los Angeles County to plan for, and to be prepared to carry out, disaster response and short-term recovery operations on an independent basis.

The following assumptions may be made for Los Angeles County:

- A major man-made, terrorist, technological, or natural disaster incident may cause an immediate demand for healthcare services in excess of normal demand.

- A disaster incident may threaten, or seriously damage or destroy a health care facility. This may necessitate evacuation of patients or residents receiving care at that facility.
- A disaster incident can give rise to secondary sources of infection and disease if proper medical steps are not taken in time.
- There are limited resources in Los Angeles County for treating burns, radiological contamination, and/or isolation needs.
- This plan may be activated in phases.

Hazards

Disasters, which result from natural or technological hazards, may occur in Los Angeles County at any time. Such disasters can vary in kind, geographic location, length of warning, number of casualties and requirements for recovery.

Los Angeles County is exposed to many hazards, all of which have the potential to disrupt the community, cause damage and cause casualties.

Possible natural hazards include:

- Earthquakes
- Wildland Fires
- Floods
- Flash floods
- Drought

There is also the threat of terrorist activities using CBRNE weapons of mass destruction involving:

- Chemical or conventional weapons
- Biological
- Radiological
- Nuclear
- Explosives / incendiary

Top three regional hazards:

- Earthquake
- Emerging Infectious Diseases / Pandemic
- Wildfire

Drills

The DRC Coordinator at each DRC Hospital will coordinate the following exercises:

1. Tabletop Exercise: One annual.
2. Functional: One Annual DECON Exercise
3. Full Scale: One full-scale exercise will be done in conjunction with Los Angeles County EMS Agency, State Agencies, and DRC and Umbrella Hospitals.

RESPONSE

Surge Capacity

Notification process of a potential surge or mass casualty (500+ victims) event would be activated by the responding agency.

1. Activation of the Health Care DOC, located at LA County EMS Agency, would be made by the initial responding agency.
2. Hospital facilities would activate plans to begin the process to determine early discharge.
3. Hospitals would activate plans to call in additional staff as needed.
4. Red Cross will provide and update regional medical volunteer database as needed.
5. Hospitals would activate plans to develop areas for additional beds/cots as needed.
6. Hospitals would activate plans with medical suppliers to obtain additional supplies of needed medications/supplies during the event.
7. Plans will be activated to begin the process of transferring stable patients to other hospitals/health care facilities outside of the affected area.
 - a. Manual tracking of patient identification and information will be assigned to designated staff and this information will be given to Red Cross.
 - b. Designated staff at each facility will also be responsible for manually tracking bed status and will provide this information on a regular scheduled basis to the Health Care EOC. NOTE: if electronic tracking capabilities are available, it will supersede manual tracking.
8. Hospital Emergency Administrative Radio System (HEAR) will be utilized to provide rapid communication to EMS units to allow them to determine a destination immediately.
9. Surveillance information from Emergency Departments, Urgent Cares and incident site triage centers will be given to the Health Care DOC for the distribution of available equipment, bed capacity and the diversion of non-critical/walking well to established locations off site of the facility.
10. Each facility has in place plans in accordance with Joint Commission and/or State Licensure for the accommodation of special needs populations. This plan would be activated by each facility as needed.

To address mental health issues, a central patient/victim resource and information center is being planned to expedite families reuniting, provide counseling, and divert traffic from the hospitals to a central site. More information to follow as systems are in place.

Isolation and Quarantine

Los Angeles County Public Health Department (DPH) Regulations state when the Public Health Officer believes that there is probability that any infectious or contagious disease will invade this county, it shall take such action and adopt and endorse such rules and regulations as it deems efficient in preventing the introduction or spread of such infectious or contagious disease or diseases within this county, and to accomplish these objects shall establish and strictly maintain quarantine and isolation at such places as it deems proper.

1. The County Epidemiologist will serve as the coordinator of isolation or quarantine activities in the event of an outbreak in Los Angeles County. Local and/or state statutes regarding public health authorities for isolation and quarantine of potentially infected and incubating persons shall be followed.
2. When necessary, federal public health statutes for the control of infectious diseases may be enacted to assist local and state authorities in implementing the necessary outbreak control measures.
3. In the event of an outbreak, asymptomatic contacts will be placed under surveillance for symptoms at their home or in designated areas for 14 days after successful vaccination (as indicated by the current science).
4. A state of quarantine will be instituted only as a last resort to control an outbreak situation when other previously listed containment measures have failed or are falling behind the accrual of new cases.
5. California laws establish adequate authority for the Governor to institute quarantine measures at local, county, or state level in a declared emergency.
6. If quarantine is indicated, the Governor of California, in consultation with the Secretary of Health, Commissioner of Health and the State Epidemiologist, as well as federal authorities, will be responsible for declaring this state of emergency and marshaling resources to implement the quarantine plan.

Specific locations of isolation/quarantine will be determined by public health authorities and will be based on the events that precede such an occurrence. Local public health and Emergency Management will act as liaison to identify sites that meet specific need under the direction of the state public health authority.

Risk Communication and Public Relations

Health Risk Communication will be activated as needed during an emergency event to ensure public concerns are addressed. Designated staffs to implement educational programs are as follows:

- LA County DPH will be the lead agency in addressing disease issues and providing educational materials for both local health care providers and the general public.
- LA County DPH will be the coordinating agency working with each facility's public relations personnel regarding disease issues.
- Hospitals will be lead agencies in addressing patient information and issues relating to their facilities.
- Red Cross will be assigned the task of addressing patient information off-site for family members.

Each facility will assign a staff member to track patient identification, patient information and patient location. It will be the responsibility of this assigned staff to provide updated patient information as requested.

Security

1. Level of activation will be determined by the incident.

2. Each facility has in place “lock-down” procedures/policies that would go into activation.
3. Signs (directing persons to a centralized entrance or alternate site) will be posted at each entrance/exit.
4. Security personnel will be posted if needed/possible.
5. Emergency Management will notify other local health care providers as to the security procedures in process in other facilities in their area.
6. Local law enforcement will be utilized as available and needed for additional security measures.

Medical Waste

Medical waste created by a surge event will be disposed of according to facility procedures as possible. In the event normal procedures for the disposal of medical waste are not an option, then each facility would activate “Bag and Contain” procedures. Waste would be contained in a secured area of each facility until disposal is possible. Emergency Management would be notified of the need for additional measures for the expedient and safe disposal of medical waste that will be generated at each affected facility by the incident.

Mass Fatality Management

Each facility will utilize their morgue capacity and follow procedures designated in their individual mass fatality incident plans. The County Emergency Operation Plan (EOP) has in place pre-designated alternate morgue sites to be utilized once facility capacity is reached. This plan is activated and coordinated by the County Coroner. County Coroner and/or Emergency Management will activate plans for refrigeration units/trucks if needed. The County Coroner will request DMORT if needed.

RECOVERY

Once the incident has been determined to be under control, Los Angeles County will begin to recover from the activation of this regional plan with respect to the following areas:

- A. **Communication:** The Health Care DOC, in consultation with Emergency Management, and local and state authorities will communicate to affected facilities the need to begin recovery from the activation of this plan and to return to a normal state of operations.
- B. **Facility Decontamination:** If necessary affected facilities will activate plans to decontaminate facilities as needed and to begin the process to allow facility employees and civilians to reenter facility once decontamination has been completed.
- C. **Patient Repatriation:** Affected facilities will activate in-house plans for the repatriation of patients to the facility of origin prior to the activation of this plan.
- D. **Mental Health Counseling:** Services will be available for access by both staff of the affected facilities and the public as outlined in the County EOP.

- E. **Lessons Learned:** Once the situation is stable, a lessons learned/critique process would be conducted for affected facilities. If the event required Emergency Management involvement, then EMS Agency would be the coordinating agency for the critique process regarding the Regional Plan. Each facility has plans in place to conduct an internal critique process. Approved change orders will be applied to the plan and will be written into the plan at the next scheduled plan review.

RESOURCES

Steps to Request DRC Cache Resources and Other Assistance

The use and deployment of the DRC caches is under the direction of the EMS Agency, in their role as the Medical and Health Disaster Coordinator for the County of Los Angeles. While you may notify your DRC of your resource needs, the decision to deploy DRC caches is at the discretion and direction of the LA County EMS Agency.

Step 1: Identifying an Emergency Incident

Contact Los Angeles County Dept of Health Services by one of these means to report the incident and request resources:

24 Hours Notification

- Medical Alert Center (MAC) (323) 722-8073
- ReddiNet
- Hospital Emergency Administrative Radio (HEAR)

Step 2: Emergency Response

Receiving supplies:

- A. For DRC Pharmaceuticals, Ventilators, Medical/Surgical Supplies, and Surge Capacity Equipment, each DRC and its partners will either deliver the supplies to the requesting facility or to the County for disbursement, as directed by LA County EMS.
- B. For ChemPack supplies, you must send a representative to, or arrange for Los County DHS EMS to pick up the supplies (indicate this when you make your request in Step 1), a DRC representative will meet you there and provide your representative with a color coded set of medications.

Step 3: Post-Emergency

Unused pharmaceuticals and medical/surgical supplies will remain at your facility and become part of your inventory, unless otherwise notified by LA County EMS.

Ventilators and surge capacity equipment will be arranged to be picked up by Los Angeles County DHS EMS. The items will be restocked if funds are available, and then returned to storage for staging.

RESOURCES OVERVIEW

Pharmaceuticals

The pharmaceutical resources of the county and DRC local caches, additional hospital stockpiles, CHEMPACK and pre-positioned antibiotics must be coordinated and well organized to respond effectively in a terrorism event or other public health emergency.

- Facilities have the capability of providing short-term antibiotic prophylactic treatment for each staff members. Plans would be activated as needed.
- Some facilities have the capability of providing short-term antibiotic prophylactic treatment for the immediate family members of their staff. Plans would be activated as needed.
- Plans are in place for the distribution of antibiotic prophylactic treatment to staff. This plan would be activated as needed.
- In the event of a large-scale disaster, a request for the Strategic National Stockpile (SNS) would be placed by LA County EMS Agency who would in turn contact the Governor to request the SNS if deemed necessary.
- If the SNS were called out, Los Angeles County Public Health Department would activate the SNS Distribution Plan.
- CHEMPACK deployment in a confirmed nerve agent release.
- In the event it is deemed necessary to vaccinate for Smallpox, Los Angeles County Public Health Department would activate the Post-event Smallpox Vaccination Plan.

Personal Protective Equipment

Ensuring adequate Personal Protective Equipment (PPE) for healthcare providers is essential to preparing for terrorist incidents and other public health emergencies. LA County has provided each participating hospital with PPE and has stockpiled a supply of this equipment to ensure a level of readiness. Additionally, LA County has stockpiled thousands of N-95 respirators.

Decontamination

In providing mass decontamination hospitals employ fixed, warm water, turn-key capabilities.

- All Fire Departments in Los Angeles County have gross decontamination capabilities to support efforts within their responding area. Incident Command Officer would be the responsible party to initiate, notify and coordinate gross decontamination procedures in the event of an emergency.
- Each hospital has limited capabilities to provide decontamination on site. Plans are in place to activate the decontamination process and would be determined by the event at each hospital.
- Each Expanded Participant hospital has a fixed, warm water decontamination capability equipped to handle 50 patients per hour.

DRC Cache Resources Available for Request

Cache and equipment lists were identified by the LA County EMS Agency and advisory groups.

The following tables describe the surge capacity equipment, pharmaceutical, medical/surgical supplies lists in detail.

Since the caches contain delicate materials that have expiration dates and require rotation, each DRC will use an organizationally appropriate process to manage the DRC inventories. Each DRC will use its existing pharmaceutical and medical equipment supplier, which has capabilities to procure, store, rotate and maintain the DRC pharmaceutical and medical caches.

Surge Capacity Equipment

An assortment of equipment to establish surge capacity patient care including tents, cots, tables, chairs, HVAC, etc.

Pharmaceutical Cache

A variety of medications to treat biological, radiological, and chemical (except for nerve agents) illnesses. Also includes medications to treat complications and sequelae.

CHEMPACK

A cache of medications to treat chemical nerve agent illnesses.

Medical/Surgical Supplies Cache

Over 1000 pounds of medical and surgical supplies such as bandages, scalpels, surgical gloves, catheters, syringes, endotracheal tubes, stethoscopes, etc.

Ventilators

Twenty-two ventilators, which are suitable for adult and pediatric cases.

Agency Point of Contact or Public Information Officer List

Alphabetical by agency. Updated: April 2020

American Medical Response

7925 Center Ave
Rancho Cucamonga, CA
91730

(909) 948-0394

POC: Diana McCafferty

(909) 477-5094

diana.mccafferty@amr.net

American Red Cross

San Gabriel Pomona Valley
376 W. Huntington Dr
Arcadia, CA 91007

(626) 447-2193

Duty Officer: (800) 675-5799

Antelope Valley Hospital

(Trauma Center)

1600 W Avenue J

Lancaster, CA 93534

(661) 949-5000

POC: Cynthia Marin

(661) 949-5633

cynthia.marin@avhospital.org

PIO: Timothy Lindberg

(661) 949-5672

timothy.lidberg@avhospital.org

Brackett Airport

1615 McKinley Ave

La Verne, CA 91750

(909) 593-1395

POC 1: Pete Lonctaux

(909) 593-1395

Cell: (909) 844-7806

POC 2: David Price

(909) 593-1395

Cell: (909) 844-7807

California Highway Patrol

Rancho Cucamonga

9530 Pittsburgh Ave

Rancho Cucamonga, CA

91730

(909) 980-3994

POC: Jeff Briggs

(909) 980-3994

jbriggs@chp.ca.gov

California Institution for Women

16756 Chino Corona Road

Corona, CA 92878

(909) 597-1771

PIO: Lt. Felix Figueroa

(909) 909-1771, x4921

Felix.figueroa@cdcr.ca.gov

Caltrans - Dept of Transportation

District 8 – Division of
Maintenance

464 W. 4th St, 6th Floor

MS-1247

San Bernardino, CA 92401

(909) 383-4631

PIO: Shelli Lombardo

(909) 383-6290

shelli.lombardo@dot.ca.gov

Canyon Ridge Hospital

5353 "G" Street

Chino, CA 91710

(909) 590-3700

POC: Kevin Nolan

(909) 590-4028

Alt: (909) 590-3700, x4028

Kevin.nolan@uhsinc.com

Casa Colina Hospital

255 E. Bonita Ave

Pomona, CA 91767

(909) 596-7733

POC: Stefan Kaweck

(909) 596-7733, x4000

SKaweck@casacolina.org

CDCR - California Institution for Men

14901 Central Ave

Chino, CA 91710

(909) 597-1821

POC: Lt. Dirk Williams

(909) 606-7068

Cell: (909) 927-7838

Dirk.Williams@cdcr.ca.gov

CDCR - Prado Fire Camp

14467 Central Ave

Chino, CA 91710

(909) 597-3917

scc_prado@verizon.net

Cedars-Sinai Medical Center (DRC-Trauma)

8700 Beverly Blvd

Beverly Hills, CA 90048

(310) 423-3277

DRC: Ryan Tuchmayer

(310) 423-4336

Pager: (310) 433-5520 *1445

Ryan.tuchmayer@cshs.org

PIO: Richard Elbaum

(310) 423-4827

Richard.elbaum@cshs.org

HCC: (310) 423-2800

Sat Phone: (866) 217-3904

Chaffey College - Chino Campus

5897 College Park Ave

Chino, CA 91710

(909) 652-8000

PIO: Melissa Pinion

(909) 652-6121

melissa.pinion@chaffey.edu

Children's Hospital Los Angeles

(DRC-Trauma)

4650 Sunset Blvd

Los Angeles, CA 90027

(323) 660-2450

DRC: Katie Meyer

(323) 361-2566

kmeyer@chla.usc.edu

Chino Airport

7000 Merrill Ave
Chino, CA 91710
(909) 465-5201
PIO: David Wert
(909) 597-5412

Chino Valley Medical Center

5451 Walnut Ave
Chino, CA 91710
(909) 464-8600
POC: Brian Lugo
(760) 241-8000, x8977
blugo@primehealthcare.com

Chino Valley School District

5130 Riverside Dr
Chino, CA 91710
(909) 628-1201
PIO: Andrea Johnston
(909) 628-1201, x1617
andrea_johnston@chino.k12.ca.us

**Chino Valley Independent
Fire District**

14011 City Center Dr
Chino Hills, CA 91709
(909) 902-5260
PIO: Massiel DeGuevara
(909) 315-8816
Cell: (909) 261-1715
mdeguevara@chofire.org

Citrus College

1000 W. Foothill Blvd
Glendora, CA 91741
(626) 963-0323
PIO: Melissa Utsuki
(626) 914-8872

City of Arcadia

240 W. Huntington Dr
Arcadia, CA 91066
(626) 574-5400
PIO: Michael Bruckner
(616) 574-5433

mbruckner@arcadiaca.gov

City of Arcadia Fire

710 S. Santa Anita Ave
Arcadia, CA 91006
(626) 574-5100
EP Coord: Chief Chen Suen
(626) 574-5100

City of Arcadia Police

250 W. Huntington Dr
Arcadia, CA 91066
(626) 574-5150
Community Affairs:
(626) 821-2648

City of Azusa

809 N. Angeleno Ave
Azusa, CA 91702
PIO: Martin Quiroz
(626) 812-5178
mquiroz@AzusaCa.Gov

City of Azusa Fire

LA County Fire Station #32
605 N. Angeleno Ave
Azusa, CA 91702
(626) 334-0011

City of Azusa Police

725 N. Alameda Ave
Azusa, CA 91702
(626) 812-3200
PIO: Sgt Erin Coulter
(626) 812-3200

City of Baldwin Park

14403 E. Pacific Ave
Baldwin Park, CA 91706
(626) 960-4011

City of Baldwin Park Fire

LA County Fire Station #29
14334 Los Angeles St
Baldwin Park, CA 91706
(626) 337-0525
(626) 444-2581

City of Baldwin Park Police

14403 E. Pacific Ave
Baldwin Park, Ca. 91706
(626) 960-1955
OES: Ofcr David Rodriguez
(626) 813-5219
drodriguez@baldwinpark.com

City of Bradbury

600 Winston Ave
Bradbury, CA 91008
(626) 358-3218
EP: Julio Donayre
(626) 358-3218

City of Bradbury Fire

LA County Fire Station #44
1105 Highland Ave
Duarte, CA 91108
(626) 358-3118

City of Bradbury Police

LASD Duarte Sub-Station:
(626) 357-7938
LASD - Temple
8838 Las Tunas Dr
Temple City, CA
(626) 448-9861

City of Chino

13220 Central Ave
Chino, CA 91710
(909) 334-3250
PIO: Vivian Castro
(909) 334-3307
vcastro@cityofchino.org

City of Chino Police

5450 Walnut Ave
Chino, CA 91710
(909) 334-3000
PIO/EP Coord: Chris Wolff
(909) 334-3084
cwolff@chinopd.org

City of Chino Hills

14000 City Center Dr
Chino Hills, CA 91709

(909) 364-2600
POC: Valerie McClung
(909) 364-2618
vmcclung@chinohills.org
EP Program: Chris Eddy
(909) 364-2713
ceddy@chinohills.org

City of Claremont
207 Harvard Ave
Claremont, CA 01711
(909) 399-5460
PIO: Bevin Handel
(909) 399-5497

City of Claremont Fire
606 W. Bonita Ave
Claremont, CA 91711
(909) 626-7351
LACo Stations #101, 102 & 62

City of Claremont Police
570 W. Bonita Ave
Claremont, CA 91711
(909) 399-5411

City of Covina
125 E. College St
Covina, CA 91723
(626) 384-5400
PIO Office
(626) 384-5401
info@covinaca.gov

City of Covina Police Dept
444 N Citrus Ave
Covina, CA 91723
(626) 331-3391
PIO: David Rodriguez
(626) 384-5663
drodriguez@covinaca.gov

City of Diamond Bar
21810 Copley Drive,
Diamond Bar, CA 91765
(909) 839-7000
PIO Office
(909) 839-7055

PublicInfo@DiamondBarCa.gov
EOC: 909-839-7000

City of Diamond Bar Fire
1051 S. Grand
Diamond Bar, CA 91765
(909) 861-5995
LA Co Stations #119, 120 & 120

City of Diamond Bar Police
LASD - Walnut/Diamond Bar
21695 E. Valley Blvd
Walnut, CA, 91789
(909) 595-2264

City of Duarte
1600 Huntington Dr
Duarte, CA 91010
(626) 357-7931
PIO: Karen Herrera
(626) 357-7931, x221
City of Duarte Fire
LA County Fire Station #44
1105 Highland Ave
Duarte, CA 91010
(626) 358-3118

City of Duarte Police
LASD Duarte Sub-Station:
(626) 357-7938
LASD - Temple
8838 Las Tunas Dr
Temple City, CA
(626) 448-9861

City of Eastvale
12363 Limonite Ave, Ste 910
Eastvale, CA 91752
(951) 361-0900
PIO: Marc Donohue
(951) 703-4421
mdonohue@eastvaleca.gov
EM Specialist: Eva Terekhova
(951) 703-4413
eterekhova@eastvaleca.gov

City of El Monte
11333 Valley Blvd

El Monte, CA 91731
(626) 580-2001

City of El Monte Fire
2644 N. San Gabriel Blvd
Rosemead, CA 91770
(626) 433-4946
LA Co Stations #166, 167, 168 & 169

City of El Monte Police
11333 Valley Blvd
El Monte, CA 91731
(626) 580-2100

City of Glendora
116 E. Foothill Blvd
Glendora, CA 91741
(626) 914-8200

City of Glendora Fire
231 W. Mountain View Ave
Glendora, CA 91741
(626) 963-2733
LA Co Stations #151, 86 & 86

City of Glendora Police
150 S. Glendora Ave
Glendora, CA 91741
(626) 914-8250

City of Hope Medical Center
1500 E. Duarte Rd
Duarte, CA 91010
(800) 826-4673
POC: Krashawndra Edwards
(626) 218-4249
kedwards@coh.org

City of Industry
15625 E. Stafford St
City of Industry, CA 91744
(626) 333-2211
PIO: Sam Pedroza
(626) 333-2211, x120
spedroza@cityofindustry.org

City of Industry Fire
921 S. Stimson Ave

Industry, CA 91746
(626) 968-1978
LA Co Stations #43, 87, & 118

City of Industry Police
LASD - Industry Station
150 N. Hudson
City of Industry, CA 91744
(626) 330-3322

City of Irwindale
5050 N Irwindale Ave
Irwindale, CA 91706
(626) 430-2200
PIO: Iris Espino
(626) 430-2206
iespino@irwindaleca.gov

City of Irwindale Fire
LA County Fire Station #48
15546 E. Arrow Highway
Irwindale, CA 91706
(626) 337-8919

City of Irwindale Police
5050 N Irwindale Ave
Irwindale, CA 91706
(626) 962-3601
PIO: Sgt Rudy Gatto
(626) 430-2245
socialmedia@irwindaleca.gov

City of La Habra
110 E. La Habra Blvd
La Habra, CA 90633
(562) 383-4000
PIO: Robert Ferrier
(562) 383-4010
pio@lahabraca.gov

City of La Habra Fire
850 W. La Habra Blvd
La Habra, CA 90633
(562) 691-4692
LA CoStations #191, 192, 193, & 194

City of La Habra Police
150 N. Euclid St

La Habra, CA 90633
(562) 383-4300
PIO: Sgt Jose Rocha
(562) 383-4300
EM Coord: David Gonazalez
(562) 383-4306
dgonazalez@lahabraca.gov

City of La Verne
3660 "D" Street
La Verne, CA 91750
(909) 596-8726

City of La Verne Fire
2061 3rd St
La Verne, CA 91750
(909) 596-5991

City of La Verne Police
2061 3rd St
La Verne, CA 91750
(909) 596-1913

City of La Puente
15900 E. Main St
La Puente, CA 91744
(626) 855-1500

City of La Puente Fire
LA County Fire Station #26
15336 E. Elliott Ave
La Puente, CA 91744
(626) 968-1720

City of La Puente Police
LASD - Industry Station
150 N. Hudson
City of Industry, CA 91744
(626) 330-3322

City of Monrovia
415 S. Ivy Ave
Monrovia, CA 91016
(626) 932-5550

City of Monrovia Fire
141 E. Lemon Ave
Monrovia, CA 910106

(626) 256-8181
Dis Prep: Chief Patrick Brian
(626) 256-8104

City of Monrovia Police
140 E. Lime Ave
Monrovia, CA 91016
(626) 256-8000

City of Montclair
5111 Benito St
Montclair, CA 91763
(909) 626-8571
POC: Andrea Phillips
(909) 625-9416
cityclerk@cityofmontclair.org

City of Montclair Fire
8901 Monte Vista Ave
Montclair, CA 91763
(909) 447-3540

City of Montclair Police
4870 Arrow Highway
Montclair, CA 91763
(909) 448-3600

City of Ontario
303 East "B" St
Ontario, CA 91764
(909) 395-2000

City of Ontario Fire
425 East "B" St
Ontario, CA 91764
OEM: (909) 395-2545

City of Ontario Police
2500 S. Archibald Ave
Ontario, CA 91761
(909) 395-2001

City of Pomona
505 S. Garey Ave
Pomona, CA 91769
(909) 620-2311
PIO: Mark Gluba
(909) 620-2448

mwong@cityofrosemead.org

bbartlett@cityofsierramadre.com

City of Pomona Fire

590 S. Park Ave
Pomona, CA 91766
(909) 620-2003
POC: Leticia Pacillas
Work: (909) 469-2659
LA Co Fire Stations #181-189

City of Pomona Police Dept

490 W. Mission Blvd
Pomona, CA 91766
(909) 620-2155

City of Rancho Cucamonga

10500 Civic Center Dr
Rancho Cucamonga, CA
91730
(909) 477-2700
PIO: (909) 774-2048
pio@cityofRC.us

**City of Rancho Cucamonga
Fire District**

10500 Civic Center Dr
Rancho Cucamonga, CA
91730
(909) 477-2770
POC: Emergency Mgmt
(909) 477-2770
readyRC@cityofrc.us

**City of Rancho Cucamonga
Police**

10510 Civic Center Dr
Rancho Cucamonga, CA
91730
(909) 477-2800
rcpd@cityofrc.us
POC: Police Dispatch
(909) 941-1488

City of Rosemead

8838 E. Valley Blvd
Rosemead, CA 91770
(626) 569-2100
Public Safety: Mandy Wong
(626) 569-2292

City of Rosemead Fire

2644 N. San Gabriel Blvd
Rosemead, CA 91770
(626) 280-1833
LA County Fire Stations #4 & 42

City of Rosemead Police

LASD - Temple Station
8838 Las Tunas Dr
Temple City, CA 91780
(626) 285-7171

City of San Dimas

245 East Bonita Ave
San Dimas, CA 91773
(909) 394-6200
POC 1: Ken Duran
(909) 394-6214
POC 2: Debra Black
(909) 394-6216

City of San Dimas Fire

164 S. Walnut Ave
San Dimas, CA 91773
(909) 599-6727
LA Co Fire Stations #64 & 141

City of San Dimas Police

LASD - San Dimas Station
270. S. Walnut Ave
San Dimas, CA 91773
(909) 450-2763

City of Sierra Madre

232 W. Sierra Madre Blvd
Sierra Madre, CA 91024
(626) 355-7135
PIO: Laura Aguilar
(626) 355-7135
laguilar@cityofsierramadre.com

City of Sierra Madre Fire

242 W. Sierra Madre Blvd
Sierra Madre, CA 91024
(626) 355-3611
EM: Cpt Brent Bartlett

City of Sierra Madre Police

242 W. Sierra Madre Blvd
Sierra Madre, CA 91024
(626) 355-1414

City of South El Monte

1415 Santa Anita Ave
South El Monte, CA 91733
(626) 579-6540
PIO: Bertha Hernandez
(626) 579-6540, x3237
bhernandez@soelmonte.org
EP Coord 1: Rene Salas
(626) 579-6540, x3040
rsalas@soelmonte.org
EP Coord 2: Monica Heredia
(626) 579-6540, x3275
mheredia@soelmonte.org

City of South El Monte Fire

LA County Fire Station #90
10115 Rush St
South El Monte, CA 91733
(626) 444-2581

City of South El Monte Police

LASD - Temple Station
8838 Las Tunas Drive
Temple City, CA 91780
(626) 285-7171

City of Temple City

9701 Las Tunas Dr
Temple City, CA 91780
(626) 285-2171
EP: Bryan Ariizumi
(626) 285-2171, x4342
bariizumi@templecity.us
PIO: Brian Haworth
(626) 285-2171, x4121
bhaworth@templecity.us

City of Temple City Fire

LA County Fire Station #47
5946 Kauffman Ave
Temple City, CA 91780

(626) 287-9521

City of Temple City Police

LASD - Temple Station
8838 Las Tunas Drive
Temple City, CA 91780
(626) 285-7171

City of Upland

460 N. Euclid Ave
Upland, CA 91786
(909) 931-4100

EM Program: Aminah Mears
readyupland@ci.upland.ca.us

City of Upland Fire

475 N. 2nd Ave
Upland, CA 91786
(909) 931-4180

SB Co Stations #161, 12, 163, 164, 165

City of Upland Police

1499 W. 13th St
Upland, CA 91786
(909) 946-7624

City of Walnut

21201 La Puente Rd
Walnut, CA 91789
(909) 598-7543

PIO: Melanie Tep

(909) 348-0704
EP Program: (909) 348-0770

City of Walnut Fire

20011 La Puente Rd
Walnut, CA 91789
(909) 595-3001
LA Co Fire Stations #61 & 146

City of Walnut Police Dept

LASD - Walnut/Diamond Bar
21695 E. Valley Blvd
Walnut, CA 91789
(909) 595-2264

City of West Covina

1444 W. Garvey Ave South
West Covina, CA 91790
(626) 939-8400

City of West Covina Fire

1444 W. Garvey Ave
South, Room 218
West Covina, CA 91790
(626) 939-8824
OES: (626) 939-8824

City of West Covina Police

1444 W. Garvey Ave South
West Covina, CA 91790
(626) 939-8500

City of Yorba Linda

4845 Casa Loma Ave
Yorba Linda, CA 92885
(714) 961-7100
POC: Mark Alders
EM Division: (714) 961-7110
maalders@yorbalinda.gov
PIO: Geoff Spencer
gspencer@yorbalinda.gov
Comm Div: (714) 961-7110

City of Yorba Linda Fire

18422 Lemon Dr
Yorba Linda, CA 92886
(714) 573-6000
OC Fire #10, 32, & 53

City of Yorba Linda Police

OCSD - Yorba Linda Station
20994 Yorba Linda Blvd
Yorba Linda, CA 92887
(714) 779-7098

**Community Clinic
Association of Los Angeles
County**

445 S. Figueroa St, #2100
Los Angeles, CA 90071
POC 1: Brenda Rodriguez
(213) 204-1012

brodriguez@ccalac.com

POC 2: Lisa Fisher

(213) 201-6506
lfisher@ccalac.org

**Dignity Health California
Hospital Medical Center**

(DRC-Trauma)
1401 S. Grand Ave
Los Angeles, CA 90015
(213) 748-2411
DRC: TBA

**Dignity Health Northridge
Hospital Medical Center**

(Trauma)
18300 Roscoe Blvd
Northridge, CA 91328
(818) 885-8500
POC: Susan Shamban
(818) 885-4632
Susan.Shamban@DignityHealth.org

**Dignity Health St. Mary
Medical Center**

(DRC-Trauma)
1050 Linden Ave
Long Beach, CA 90813
(562) 491-9000
DRC: Kathy Dollarhide
(562) 491-4870
Kathy.dollarhide@dignityhealth.org

**East Valley Community
Health Center**

420 S. Glendora Ave
West Covina, CA 91790
(626) 919-4333
POC: Danielle Gonzalez
dgonzalez@evchc.org

**Emanate Health Foothill
Presbyterian Hospital**

250 S. Grand Ave
Glendora, CA 91741
(626) 963-8411
POC 1: Angela Sharma
(626) 938-7548

ansharma@ematehealth.org
POC 2: George Diaz
 (626) 813-9421
 gdiaz@ematehealth.org

Emanate Health Inter-Community Hospital

210 W. San Bernardino Rd
 Covina, CA 91722
 (626) 331-7331
POC 1: Angela Sharma
 (626) 938-7548
 ansharma@ematehealth.org
POC 2: George Diaz
 (626) 813-9421
 gdiaz@ematehealth.org

Emanate Health Queen of the Valley Hospital

1115 S. Sunset Ave
 West Covina, CA 91790
 (626) 492-4011
POC 1: Angela Sharma
 (626) 938-7548
 ansharma@ematehealth.org
POC 2: George Diaz
 (626) 813-9421
 gdiaz@ematehealth.org

Foothill Transit

100 S. Vincent Ave, Suite 200
 West Covina, CA 91790
 (800) 743-3463

Henry Mayo Newhall Hospital

(DRC-Trauma)
 23845 McBean Pkwy
 Valencia, CA 91355
 (661) 200-2000
DRC 1: Terry Stone
 (661) 200-1700
 stonetm@henrymayo.com
DRC 2: Scott Cossey
 (661) 200-1701
 cosseysa@henrymayo.com

Hillcrest

2705 Mountain View Dr
 La Verne, CA 91750
 (909) 392-4000
POC: Neil Fancher
 (909) 964-2997
 nfancher@LivingAtHillcrest.org

Huntington Hospital

(Trauma)
 100 W California Blvd
 Pasadena, CA 91105
 (626) 397-5000
HCC: (626) 397-3000
POC 1: Jennifer Waldron
 (626) 327-5661
 jennifer.waldron@huntingtonhospital.com
POC 2: Susan Thompson
 (626) 397-5900
 susan.thompson@huntingtonhospital.com
Decon: Janet Henderson
 (626) 397-5662
 janet.henderson@huntingtonhospital.com

Inland Empire Utilities Agency

6075 Kimball Ave
 Chino, CA 91710
 (909) 993-1600
Pio: Andrea Carruthers
 (909) 993-1935
 acarruthers@ieua.org
Kaiser Permanente Baldwin Park Medical Center
 1011 Baldwin Park Blvd
 Baldwin Park, CA 91706
 (833) 574-2273
POC: Hannah Bui
 626-851-5246
 hannah.x.bui@kp.org

Kaiser Permanente Los Angeles Medical Center

(DRC)
 4867 Sunset Blvd
 Los Angeles, CA 90027

(833) 574-2273
DRC: Adam Richards
 (323) 783-8415
 adam.d.richards@kp.org

Kindred Hospital - San Gabriel Valley

845 N. Lark Ellen Ave
 West Covina, CA 91791
 (626) 339-5451

LAC Harbor-UCLA Medical Center

(DRC-Trauma)
 1000 W. Carson St
 Torrance, CA 90502
 (310) 534-7600
DRC: Essence Wilson
 (310) 222-4221
 Cell: (310) 501-0810
 eswilson@dhs.lacounty.gov
PIO: Azar Kattan
 (310) 222-2155
POC 2: Julie Rees
 (310) 222-2106
 jrees@dhs.lacounty.gov
POC 3: Nicole Bosson
 (310) 222-3500
 nbosson@dhs.lacounty.gov

LAC+USC Medical Center

(DRC-Trauma)
 1200 N. State St
 Los Angeles, CA 90033
 (323) 226-2622
DRC: Chris Celentano
 (323) 226-6635
 ccelentano@dhs.lacounty.gov
DRC: Kellyn Pak
 (323) 226-6716
 kpak@dhs.lacounty.gov
HCC: (323) 409-1443
OEM: (323) 226-6012

Landmark Medical Center

2030 N. Garey Ave
 Pomona, CA 91767
POC: Jeff Kilby

(951) 712-3765
jeff.kilby@yahoo.com

**MemorialCare Long Beach
Medical Center**

(DRC-Trauma)
2801 Atlantic Ave
Long Beach, CA 90806
(562) 933-2000

DRC: Steve Shrubbs
(562) 933-1483
SShrubb@memorialcare.org
POC: Carol Nachreiner
(562) 933-1403
Nachrei@memorialcare.org

USC Arcadia Hospital

300 W. Huntington Dr
Arcadia, CA 91007
(626) 898-8000
POC 1: Ramon Retuya
Safety & Security Manager
(626) 574-3673
Ramon.retuya@methodisthospital.org

**Montclair Hospital Medical
Center**

5000 San Bernardino St.
Montclair, CA 91763
(909) 625-5411

Monte Vista Water District

10575 Central Ave
Montclair, CA 91763
(909) 624-0035
POC: Justin Scott-Coe
(909) 624-0035, x125
Cell: (909) 238-6199
jscottcoe@mvwd.org
PIO: Kelley Donaldson
(909) 267-2114
kdonaldson@mvwd.org

**Parktree Community Health
Center**

1450 E. Holt Ave
Pomona, CA 91767

(909) 630-7927
POC: Juliet Dominguez
juliet.dominguez@parktreehc.org

Pomona Health Center

750 S. Park Ave.
Pomona, CA 91767
(909) 868-0235

**Pomona Valley Hospital
Medical Center**

(DRC-Trauma)
1798 N. Garey Ave
Pomona, CA 91767
(909) 865-9500
DRC: Steven Storbakken
(909) 865-9909
Steven.Storbakken@pvhmc.org
DRC: David Bertola
(909) 630-7252
David.Bertola@pvhmc.org
PIO: Amber Brenneisen
(909) 469-9378
Amber.Brenneisen@pvhmc.org

**Pomona Unified School
District**

800 S. Garey Ave
Pomona, CA 91766
(909) 397-4800
PIO: Oliver Unaka
(909) 397-4800, x23411

**Presbyterian
Intercommunity Hospital**

(DRC)
12401 Washington Blvd
Whittier, CA 90602
(562) 698-0811
DRC: Melissa Johnston
(562) 698-0811
melissa.johnston@pihhealth.org
DRC: Carole Snyder
(562) 698-0811, x17684
Carole.Snyder@pihhealth.org

Providence Holy Cross

**Medical Center
(Trauma)**

15031 Rinaldi St
Mission Hills, CA 91345
(818) 365-8051
POC 1: Connie Lackey
(818) 847-3856
connie.lackey@providence.org
POC 2: Andrew Ward
(818) 847-3867
andrew.ward@providence.org

**Providence Saint Joseph
Medical Center**

(DRC)
501 S Buena Vista St
Burbank, CA 91505
(818) 853-5111
DRC: Connie Lackey
(818) 847-3856
connie.lackey@providence.org
DRC: Andrew Ward
Work: (818) 847-3867
andrew.ward@providence.org

**Ronald Reagan UCLA
Medical Center**

(DRC-Trauma)
757 Westwood Plaza
Los Angeles, CA 90095
(310) 825-9111
DRC: Kurt Kainsinger
(310) 267-9891
Pgr: (310) 206-8477, 96288
kkainsinger@mednet.ucla.edu

**San Bernardino County Fire
Office of Emergency Services**

1743 Miro Way
Rialto, CA 92376
(909) 356-3998
POC: Daniel Munoz
(909) 356-3943
Daniel.munoz@oes.sbcounty.gov

**San Bernardino County
Department of Public Health**

351 N. Mountain View Ave

San Bernardino, CA 92415
(800) 782-4264
Preparedness & Response:
(909) 252-4406

**San Dimas Community
Hospital**

1350 W. Covina Blvd
San Dimas, CA 91733
(909) 599-6811
POC: Adam Selayandia
(909) 599-6811 x2382
Cell: (909) 261-5450
aselayandia@primehealthcare.com

Southern California Edison

1351 E. Francis Ave
Ontario, CA 91762
(800) 655-4555
POC: Lydia Roman

(909) 930-8501
Lydia.roman@sce.com

Southern California Gas Co

920 S. Stimson Ave
City of Industry, CA 91745
Emergency: 800-427-2200
Media: 213-244-2442
POC: Tina Javid
(714) 319-1777
t.javid@semprautilities.com

**St. Francis Medical Center
(Trauma)**

3630 E. Imperial Hwy
Lynwood, CA 90262
(310) 900-8900
POC: Michael Garcia
(310) 900-8438
michaelgarcia@dochs.org

Union Pacific Railroad

4500 Etiwanda Ave
Mira Loma, CA 91752
(909) 685-2811
POC: Lupe Valdez
(562) 566-4612

**LA Downtown Medical
Center-West Covina Medical
Center**

725 S. Orange Ave
West Covina, CA 91790
(626) 338-8481
POC: Brenda Valenzuela
(626) 338-8481 x252
brenda.valenzuela@ladownt
ownmc.com

YMCA Pomona

1460 E. Holt Ave, Suite 196
Pomona, CA 91767
(909) 623-6433

