

# Health Care Payments Data Program Submitter Group

October 14, 2021

# Welcome and Key Program Updates

Starla Ledbetter, Chief Data Office, HCAI



# Today's Agenda

- Welcome and Key Program Updates
- HPD Platform Vendor Introduction
- 2022 Timeline for HPD Data Submissions
- Submitter Outreach
- Adjournment



#### **HPD Platform Vendor Introduction**

Starla Ledbetter, Chief Data Office, HCAI Joanna Duncan, Onpoint Gina Robertson, Onpoint Taylor Vaillancourt, Onpoint



### **About Onpoint**

- Independent nonprofit
- Based in Portland, ME
- Frontrunner in APCD development and support
- Team with deep technical expertise
- CA market expertise (with support of IHA)
- Innovator in APCD analytics





#### **Onpoint Team Members**

Executive Sponsor



**Jim Harrison** President & CEO

Project Manager



**Carolyne Conrad** Senior Client Account Manager



Senior

Advisor

Joanna Duncan Chief Operating Officer

Submitter Liaison



**Gina Robertson** Data Operations Manager

Taylor Vaillancourt **Operations Analyst** 

Submitter

Support



#### Supporting APCD Clients in 10 States + CMS

Washington State Health Care Authority















**GREEN MOUNTAIN CARE BOARD** 



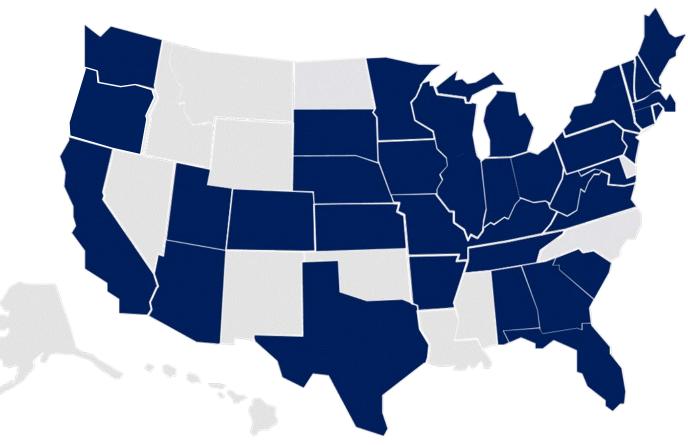






### Supporting 250 Health Plans Across Country

- Across 37 states
- Including 16 here in California





#### Submitter Onboarding

"Onpoint provided very complete guidance on connecting to their submission portal and making submissions. Bravo for good documentation."

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		Relationship Code			
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14	MC012	Member Gender Code	Text	1	Use this field t
					F = Female
					M = Male
					U = Unknown
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16	MC014	Member City	Text	30	Use this field
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20	MC018	Admission Date	Date	8	Use this field
					CCYYMMDD

#### Submitter Liaison



#### Submitter Support



**Gina Robertson** Data Operations Manager

**Taylor Vaillancourt** *Operations Analyst* 



#### **Key Implementation Steps**





#### Registering to Submit Data to the HPD Platform

- Registration helps us identify...
  - -Key contacts
  - -TPA, PBM, and carve-out relationships
- Getting started
  - -Register online in Q1/2022
  - -Save your progress at any time
  - -Download a PDF version ahead of time



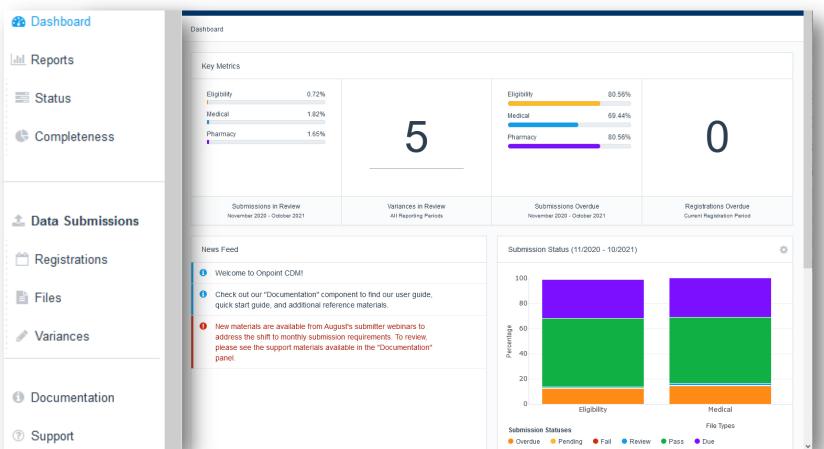
### Setting Up for File Transfer & Encryption

- Upcoming webinar will...
  - Discuss requirements for Secure File Transfer Protocol (SFTP) and Pretty Good Privacy (PGP) encryption
  - Offer an overview of the process
  - Review the key exchange and testing steps
  - Provide SFTP registration information
  - Answer any questions



### Using the Claims Data Manager (CDM)

- Submit data
- Review quality and completeness
- Request variances
- Update your contacts
- Get 24x7 support / documentation





#### Using the Claims Data Manager (CDM) (cont.)

- Upcoming webinar will...
  - Provide data submitters with insight into the CDM portal and processing solution
  - Introduce the submitter portal for self-service reporting on file status and data quality
  - -Review the variance process and next steps



#### Getting Started with the APCD-CDL<sup>™</sup> & DSG

B- Eligibility									
NEW CDL Data Element #	Data Element Name Type		Max Length	Description/ Codes/ Sources	ASC X12 271 and 834 References				
CDLME001	Data Submitter Code	varchar	8	APCD-assigned identifier of payer submitting data file. Code assigned to the plan by the APCD registration system (may be multi-tiered to support different platforms). This may or may not be the same code used in the Payer Code field.	N/A				
CDLME002	Payer Code	bde varchar 8 APCD-assigned identifier of insurer in the case of premiums-based coverage, or of the administrator in the case of self-funded coverage. Code assigned to the plan by the APCD registration system (may be multi-tiered to support different platforms).		N/A					
CDLME003	Plan ID	varchar	30	CMS National Plan ID. The National Plan ID is a code assigned by CMS. (PLACEHOLDER)	271/2100A/NM1 / XV/09				



### **Joining One-on-One Onboarding Meetings**

- Our team will...
  - Schedule one-on-one meetings with any data submitter that has additional questions
  - Explore specifics and nuances directly related to you and your data systems
  - Help identify any limitations and proactively address any concerns



#### **Reaching Onpoint for Support**

- Documentation available 24x7
- Team of experienced Data Operations Analysts
- Support will always be one click, phone call, or email away



#### Thank you.



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### 2022 Timeline for HPD Data Submissions

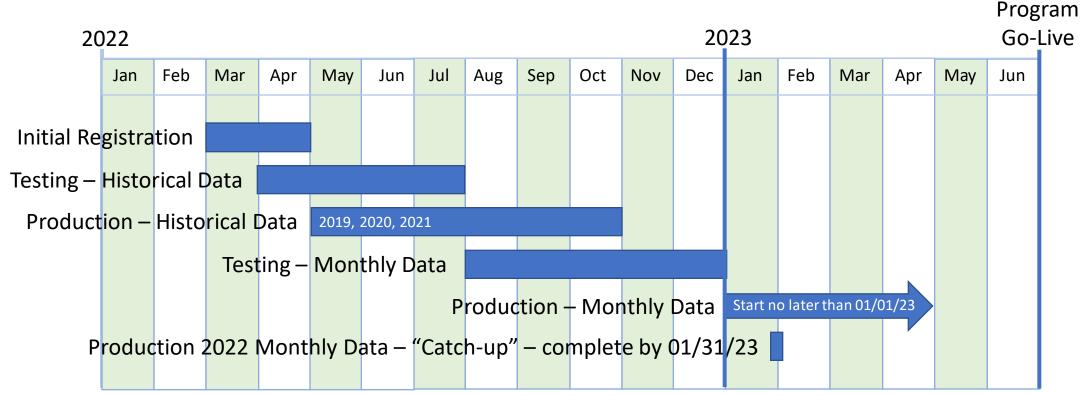
Greg Dawson, HPD Consultant



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#### **2022 Draft Timelines**

HPD





#### Registration

- Plans and submitters should register by April 29, 2022
- There are two different types of entity registration:
  - -Who is responsible for the data:
    - This will include CA Department of Managed Health Care (DMHC) and CA Department of Insurance (CDI) licensees, and self-insured entities
  - –Who is submitting the data to HPD:
    - This could be a health plan, a contracted entity or a parent organization



Plan



#### **Plan Registration**

- Entity responsible for the data
- Register at the license level for DMHC and CDI licensees
- Provide the following type of information:
  - Legal name of the entity and address
  - Information about the entity type, the types of product and lines of business
  - License numbers
  - Regulatory and business contacts
  - The submitters who will be submitting the data
- Once registration is complete, the entity will receive a Payer Code to use in data submission





#### **Submitter Registration**

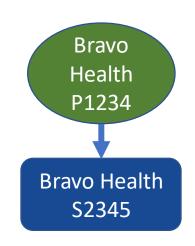


- Entity who is submitting the data
- Each submitter need only register once, regardless of how many plans they will be submitting data for
- Provide the following type of information:
  - Legal name of the entity and address
  - At least two technical contacts
  - All of the Payer Codes submitting data for, including the types of data files to be submitted for each
- Once registration is complete, the entity will receive a Submitter Code to use in data submission



#### **Registration Scenarios – One to One**

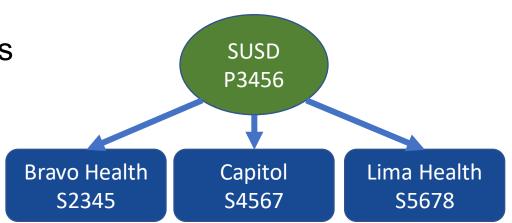
- Bravo Health
  - -Licensed Plan with DMHC
  - -Intends to submit their own data
  - -Registers as a "Plan" with Plan Code = "P1234"
  - -Must also register as a Submitter
  - -Is assigned Submitter Code = "S2345"





#### **Registration Scenarios – One to Many**

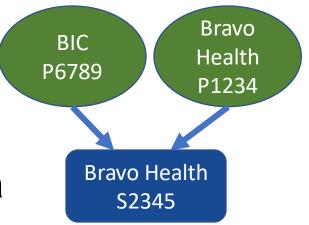
- Smallville Unified School District (SUSD)
  - Public self-insured with 41,000 covered lives
  - Contracts with:
    - Bravo Health (Medical)
    - Capitol Pharmacy (Pharmacy)
    - Lima Health (Behavioral)
  - SUSD registers as a "Plan" with Plan Code = "P3456"
  - Capitol Pharmacy must register as a submitter, assigned "S4567"
  - Lima Health must register as a submitter, assigned "S5678"
  - Bravo Health is already registered as a submitter





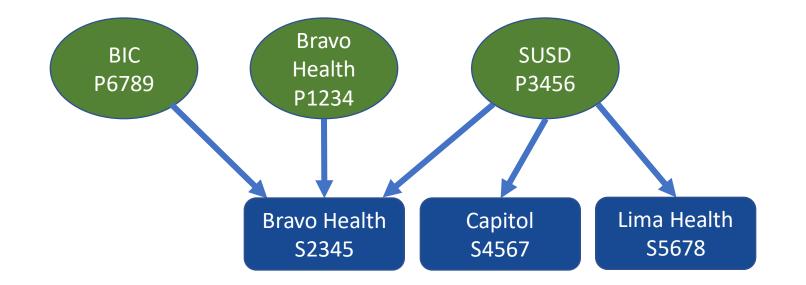
#### **Registration Scenarios – Many to One**

- Bravo Insurance Company (BIC)
  - -Owned by Bravo Health
  - -BIC holds a license with CDI
  - -Intends to have the parent company submit data
  - -BIC must register as a "Plan" assigned "P6789"
  - -Bravo Health is already registered as a submitter (S2345)
- Bravo Health is already registered as a plan "P1234"





#### **Registration Scenarios Summary**





#### **Testing Historical Data**

- Testing for historical data submission can start once registration is complete, as early as April 2022 but must be completed by July 29, 2022
- Suggested test cases will be available for submitters to use
- Submitters can submit test data, modified production data or a full production dataset
- Test files are identified by CDLHD008 = "T"



#### **Production Submission - Historical Data**

- Production submission for 2019, 2020 and 2021 data can start once registration is complete, as early as May 1, 2022 and must be completed by October 28, 2022
- Data files may be submitted in month or yearly increments, contact HCAI with questions on any volume concerns that a submitter may have



#### **Testing - Monthly Data**

- Testing for monthly data submissions can start once registration is complete and must be completed by December 31, 2022
- Suggested test cases will be available for submitters to use
- Submitters can submit test data, modified production data or a full production dataset
- Test files are identified by CDLHD008 = "T"



#### **Production Submission - Monthly Data**

• Monthly production submission can start once testing is complete and must be implemented by January 1, 2023



#### **Production Submission – 2022 Catch-Up**

- 2019, 2020 and 2021 data must be submitted by 10/28/2022
- Monthly Production submission must be implemented by 01/01/2023
- 2022 catch-up data is for January 2022 through the month before when monthly production submission starts
- This must be accepted before 02/01/2023



#### Submitter Outreach

Greg Dawson, HPD Consultant



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#### **Outreach Status**

- HCAI has met with:
  - -All mandatory commercial submitters
  - -A number of public self-insured entities (Non-ERISA)
  - -Administrative Services Only (ASO) submitters



### **Types of Outreach**

- Introductory Meeting (32)
  - -Introduce HPD
  - -Overall timeline
- Technical Meeting (16)
  - -APCD CDL
  - -Platform vendor
  - -Edits
  - -Detailed timeline
- Walkthrough of the Intake Specifications (12)



#### **Next Phase**

- Submitter Check-In (Oct-Dec)
  - -Follow-up on any questions
  - -Introduce Onpoint Health Data and HCAI staff
  - -Review submitter timeline
- Submitter Training (Dec-Feb)
  - -Registration
  - -File Submission



#### **Available Documentation**

- HPD Emergency Regulations
- Data Submission Guide (Incorporated in the Emergency Regulations)
  - -Includes Intake Specifications
- HPD Reporting Manual (under development)
- APCD CDL <sup>™</sup> specifications



#### Thank you.



## Adjournment

