DSHPD Office of Statewide Health Planning and Development

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Office of Statewide Health Planning and Development (OSHPD) Health Workforce Pilot Projects (HWPP) Program **HWPP #173 Community Paramedicine** Advisory Committee Meeting Notes October 15, 2015

The HWPP #173 Advisory Committee meeting was scheduled on October 15, 2015 from 9:00am-12:00pm at the Office of Statewide Health Planning and Development (OSHPD) in Sacramento, California in Conference Room 471.

Welcome and Introductions

Liz Martin, Healthcare Workforce Development Division Access to Care Section Chief, welcomed the meeting attendees, OSHPD staff and public guests. Ms. Martin announced that this was the second meeting for HWPP #173 and asked all members of the Advisory Committee and Council of Advisors to introduce themselves and their representation to the group.

<u>October 15, 2015 Meeting Highlights</u> Jalaunda Munroe, Program Administrator, provided a summary of the committee's oversight and monitoring activities related to HWPP #173 since the previous Advisory Committee Meeting, which was held on January 22, 2015. These activities included:

- Review and approval of the application with modifications. Including, clarifications related to the sites' medical protocol and data collection elements
- Completion of 4 site visits and summaries
- Review of baseline data, monthly progress reports and maintained regular contact with Project Manager and Advisory Committee/Council

These activities have resulted in the determination that this project has been executed per the approved application and patient safety protocol.

Advisory Committee/Council of Advisors were informed that the first guarter 2016 site visits have been scheduled and they were encouraged to sign up for at least two site visits and save the date for the next Advisory Committee meeting on May 31, 2016.

Ms. Munroe reviewed the agenda and reminded the Advisory Committee/Council of Advisors of their roles before introducing Lou Meyer, HWPP #173 Project Manager and Janet Coffman, PhD from The Regents of the University of California, San Francisco, HWPP #173 Independent Evaluator.

Presentation of HWPP #173 Update* - EMSA

Mr. Meyer reported on the progress of the project. Mr. Meyer outlined the history of the project and the timeline which included data revisions, Internal Review Board

(IRB) approvals, core and site specific training. He discussed that 77 out of 79 enrollees completed the Community Paramedic training and are serving on this project. He discussed the dashboard and monthly reports which have been used to track the

progress of the project and the data collection tool that has been used to capture data related to the services provided under this project.

Mr. Meyer shared the timeline related to this project and some of the challenges sites have experienced related to moving into the implementation phase.

Mr. Meyer reported that there were some issues related to project start dates as some sites awaited IRB approval. For example, Kaiser had questions related to the care delivered to Medicare Advantage patients under the Carlsbad site. These patients have subsequently been carved out of the project and must be taken to the ER. The Pasadena site, attempting to test Alternate Destination, ultimately dropped out of the pilot because their Urgent Care Center was not able to meet the staffing requirements set by the Local EMS Agency.

The group was reminded that no new project sites will be allowed to join the pilot as that would be outside of the original approved application.

*Full Power Point presentation is available.

<u>Presentation of HWPP #173 Evaluation – Regents of the University of California - San</u> <u>Francisco*</u>

Janet Coffman, PhD, Lead of the Independent Evaluation Team, shared highlights from the project baseline data report and outlined existing operations of each site prior to project implementation; comparing the first round of implementation data received from those sites who have implemented.

Due to the staggered implementation dates for each site, the first set of implementation data contained information from three project sites testing four different concepts. The first implementation report discusses, Post Discharge Follow up, Frequent 911 Users, Hospice Support, and Direct Observed Tuberculosis Treatment covering a small number of patients and visits. Subsequent data evaluation reports are expected to be more robust and provide more information for analysis.

*Full Power Point presentation is available.

Questions and Comments

Is the care being delivered under this pilot cost effective?

Because of the early stage of this pilot project, any conclusions related to the success or failure of the pilot would be premature. In addition to current evaluative measures, the Advisory Committee has requested that the evaluators:

- Track the length of the first visit vs. subsequent visits,
- Continue to explore whether these models are cost effective and
- Record best practices for cost of care and delivery for exploration in any final assessments and recommendations.

What about the International Classification of Diseases (ICD) 10?

As the ICD 10 is being rolled out, Advisory committee recommended that the evaluators may crosswalk the ICD 9 codes with the ICD 10 codes. Ms. BJ Bartleson and Dr. Aimee Boulin indicated that they would explore and may be able to provide resources that could be helpful in this endeavor.

Are Urgent Care Centers (UCC) held to a specific standard in order to be considered as an Alternate Destination under this project?

Project staff has determined UCC standards that serve as indicators of a good alternate destination for care under this project. These standards are available and will be shared as part of the final assessment and recommendations under this project.

Is the project tracking services that are utilized outside of the urgent care center?

Yes. This information will be available as part of future data evaluation reports.

<u>Opportunity for Public Comment</u> There were no public comments made.

Follow Up Items and Adjournment

Follow-Up Items

Mr. Meyer to add additional detail to monthly project reports related to opportunities, challenges and success for Alternate Destination sites

Ms. Bartleson and Dr. Boulin to research and provide any information related to ICD 9 to ICD 10 conversion tools and provide them to Dr. Coffman

Ms. Munroe will complete these follow-up items:

- Distribute meeting notes and presentations to Advisory Committee
- Revise any timelines to reflect that data reports are due to OSHPD 45 days from the date of collection

The meeting adjourned at 11:20am.