

**HCAI e-Services Portal** 

Public User Guide

Version Number: 1.0

# 17A. Application for Preapproval of Manufacturer's Certification (OPM)





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# **1** Introduction

HCAI's **Preapproval of Manufacturer's Certification (OPM)** is a voluntary program for review and approval of seismic design of supports and attachments for nonstructural components to be used in health facilities construction in California. The OPM program is limited to seismic design of supports and attachments for nonstructural components, seismic bracing of distribution systems, and seismic bracing of interior partition walls and suspended ceilings, equivalent to those approved through HCAI Preapproved Details (OPD).

See <u>PIN 62: OSHPD Preapproval of Manufacturers Certification (OPM)</u> for more information.



# 2 eServices Portal (eSP) Guide

#### Welcome to HCAI Electronic Services Portal (eSP) User Guide

**Prerequisites:** 

- <u>Account Registration</u>: You must have an active eSP user account to create and submit an application.
- <u>Facility Authorization</u>: In order to submit the application, you will need the Facility Authorization (PIN) number.
- <u>Account Management, Association and Delegation</u>: After the application is submitted to HCAI, your eSP user account must be associated with the application to interact with it.

Who to Contact:

- For eSP technical support, contact <u>eserv@hcai.ca.gov</u> or call (916) 440-8400.
- For eSP User Registration and Account Management, contact <u>eCA.AccessManager@hcai.ca.gov</u> or call (916) 440-8400.
- For questions about the OPM program, contact <u>OPM@oshpd.ca.gov</u>.

#### 2.1 Page Flow

The steps to create an application for OPM are detailed in this section. The table below lists the page flow steps.

Page No.	Page Title	Description
Application	for Preapproval	
1	Product	Select the CBC Code Year and Product Information. If there is an OSP
	Information	related to this OPM, provide the OSP details.
2	Contact	Add Contacts and Licensed Professionals
2	Information	Add Contacts and Licensed Professionals.
2	<b>Certification</b>	Salact the applicable Cartification Method(s)
5	<u>Method</u>	Select the applicable certification Method(s).
1	Supporting	Attach supporting documents
4	<b>Attachments</b>	Attach supporting documents.
5	Review	Review data and make edits as necessary.
c	Day Foos	The application fee is due at submission. You will not be able to
0	Pay Fees	submit the application without payment.
7	Pacard Issuance	The OPM application is submitted to HCAI and eSP issues a record ID
/	<u>Neculu Issualle</u>	number.

#### Table 1: eSP Pageflow



# 2.2 Rules and Tips

Below are some rules and tips for using the eServices Portal:

- ✓ You must click the Continue Application button at the bottom of each page to save your entries and move to the next page.
- $\checkmark$  You can navigate back and forth between saved pages using the tabs at the top of each page.
- ✓ If any required data is missing, an error message will be displayed at the top of the page when you click Continue Application. You must correct any errors before continuing to the next page.
- ✓ If you must exit the application for any reason, click Save and resume later. A temporary record number will be created, and a confirmation email will be sent to the email address associated with your eSP user account.
- ✓ Once a temporary record is created, you will have <u>30 days to submit the application</u>. After 30 days the record will be deleted and cannot be restored.
- ✓ To resume a saved application, log into your eSP account and select the Preapproval tab. Find the record number in your Records list and click on it, then choose "Start from the Beginning".
- ✓ It is recommended that you click the Save and resume later button as needed to prevent data loss due to system time-out.

# 3 Logging into eServices Portal (eSP)

Go to <u>https://esp.hcai.ca.gov/citizenaccess</u>. On the **Home** tab, enter your username or email and your password and click **Sign In**.

Home Projects E	nforcement Preapproval	Small Rural Hosp		
Advanced Search 🔫				
		Department of Health Care Access		Sign In
		and Information		USERNAME OR EMAIL: *
	P	oject Status Search		PASSWORD: *
Project Search To search a project's sta or by entering your pro	atus, use the Search Projects lir fessional license number.	ık. You will be able to find projects by e	entering your Project Number	Forgot Password?
Facility Look-Up	tion oligi on the Lookum Facili			SIGN IN



# 4 NEW Application for OPM

Select the **Preapproval** tab and click **Create an Application**.



#### **Online Application** Welcome to the HCAI eServices Portal Client Access online preapproval tracking system. Using eCA you can submit preapproval applications, pay fees, and track the status of your application - all from the convenience of your home or office, 24-hours a day. Please "Allow Pop-ups from This Site" before proceeding. You must accept the HCAI Privacy Policy below before beginning your application. **HCAI Privacy Policy** By continuing, I have read and accept the HCAI privacy policy. https://hcai.ca.gov/home/privacy-policy/ The Agency is neither responsible nor liable for any viruses or other contamination of your sy em nor for any delays, inaccuracies, errors or omissions arising out of of the site or with respect to the material contained on the site. including VOU I have read and accepted the above terms. **Continue Application »**

#### **Accept HCAI Privacy Policy**

Click on the link to review the <u>HCAI Privacy Policy</u>.

Check the box  $\square$  "I have read and accepted the above terms".

Click the **Continue Application** button.

#### Delegation

If you have <u>delegate permissions</u>, you can select which eSP user account to create the application under. Selecting **Myself** creates the application under <u>your</u> eSP user account. Selecting **Another Person** creates the application under <u>their</u> eSP user account, and allows both you and the other person access to the application.

Click **Continue Application** to proceed to the next page.

#### Select a License

If you are a Licensed Professional, you will be given the opportunity to select a license associated with your eSP user account. If you are not a Licensed Professional (or if your license has not been associated to your user account), this option will not be available.

Click **Continue Application** to proceed to the next page.

Create this appli O Myself	cation as
Another person *	Select 🔻
Continue Ap	plication »

Select a License
Select a license for this record from the list below. Th with your account.
*Licenses:
Select 🔻
<b>Continue Application »</b>



#### Select a Record Type

Select the desired Preapproval Program Application type;

✓ New Preapproved Manufacturer Certification (OPM)

Click **Continue Application** to proceed to the next page.

# 4.1 Product Information

A red asterisk \* indicates a required field.

#### **CBC Code Year**

• Select the CBC Code year

#### **Product Information**

Provide the following;

- Product Name
- Product Type
- Product Model Number
- General Description

### OSHPD Special Seismic Certification Preapproval (OSP)

• Enter related OSP information, if applicable

Click **Continue Application** to proceed to the next page.

<ul> <li>Preapproval Program Applications         <ul> <li>New OSHPD Preapproved Agency (OPAA)</li> <li>New Preapproved Manufacturer Certification (OPM)</li> <li>New Special Seismic Certification Preapproval (OSP)</li> </ul> </li> </ul>
Continue Application »

CBC Code Year		
OPM Enter the CBC code year being applied for.		
*What CBC Code Year are you applying for?:	Select	•
Product Information	richian Proceedings and all purchasis. Not all purchas	
Prioduct identification information and product desinguishes Product Name:	ription. For product model number(s), list all uniqu	e product identification numbers and/or part
*Product Type:		
* Product Model Number:		
*General Description:		
OSHPD Special Seismic Certification	on Preapproval (OSP)	
SPECIAL SEISMIC Enter related OSHPD Special Seismic Certification Preappr	oval (OSP) Information, if any.	
* Special Seismic Certification is preapproved under	r ∩ Yes ∩ No	
OSP:	0 0	



# 4.2 Contact Information

#### **Manufacturer (Required)**

The manufacturer produces supports and attachments to be certified.

#### **Applicant (Required)**

The applicant is the manufacturer's representative who receives HCAI communications.

Add New			
	Add New	Add New	Add New

Invoices and fees: The Applicant is the default billing contact and will automatically receive any invoices related to the OPM. If you would like to designate someone else as the billing contact, email HCAI at OPM@hcai.ca.gov.

There are two options for adding contacts:









Name

Robert D Fisher

00000 - NO FACILITY - SYSTEM USE ONLY

Select Contact from Account Select a contact to attach to this application.

Туре

Individual

Showing 1-2 of 2

Category

Associated

Contact Associated Owner

If the contact has multiple addresses, you can select which to use in the next step

- Select from Account: Choose a contact associated with your eSP user account. Select the contact and click Continue to save.
- Add New: Enter a new contact by completing the required fields and clicking **Continue** to save.

contact i	nformat	tion				
* First Name:	Middle:	*Last Na	ime:	Title	:	
Jane		Doe		Proj	ect Manager	
* Address Line 1	ent, Inc. L:		*City:		*State:	*Zip:
123 Main Street			Los Angeles	;	CA 🔻	90000
Work Phone:	Mobile	Phone:	Fax:		E-mai	Ŀ

**Discard Changes** 

Once contacts have been selected or added, you can edit or remove them by clicking on the Edit or Remove links.



#### **Registered Design Professional (Required)**

The Registered Design Professional is the licensed professional of record for the OPM.

There are <u>two</u> options for adding a licensed professional:



Select from Account

Look Up: To search for a licensed professional in our database, click Look Up and enter at least one search criteria such as License Type, State License Number, or Last Name. Then click Look Up to search.

Last:

Look Up License		
Revise Search Search results: Showing 1-10 of 22		
License Number	License Type	Licensed Professional Name Busines
S1182	Structural	Donald R Strand
□ S119	Structural	Manuel Morden
3	Structural	Earl E Mason
S12345	Structural	Robert Fisher
S1284	Structural	Joseph L Kurily
S1335	Structural	William R Dawson
<b>S1395</b>	Structural	Frank Bole
S1399	Structural	Gerald d Lehmer
S1439	Structural	Richard B Gould
S1487	Structural	Joseph P Mako
		< Prev 1 2 3 Next >
Continue Discard Cha	anges	

To obtain the best search results, limit the number of fields in the search. For instance, enter only the license number and leave all other fields empty. If you do not know the license number, enter the License Type or Last Name only.

Locate the correct professional and check the box  $\square$  next to their license number, then click **Continue**.

When using Look Up, please verify that the licensed professional information is correct. If there are errors, contact HCAI at <u>eserv@hcai.ca.gov</u> to update the licensed professional's information in our database.



# HCAi

Select from Account: If your eSP user account is associated with a license, click Select from Account and select the appropriate professional. Click Continue to save.

Once a licensed professional has been added, you can edit or remove them by clicking on the **Edit** or **Remove** links.

# Registered Design Professional Enter contact information for the Registered Design Professional (RDP) responsible for records, contact OPM@oshpd.ca.gov to have the license added to our database. 2 Select from Account Look Up

Inclusion method(s). Use of criteria other than those adopted by the California Building Standard Code for component supports and attachments are not permitted. For distribution system, interior partition wall, and suspended ceiling seismic bracings, test criteria other than those adopted in the CBSC may be used when approved by OSHPD prior to esting. You may check all that apply.

Click Continue Application to proceed to the next page.

# 4.3 Certification Method

#### **Certification Method**

Indicate the certification method(s). Check all that apply. If **Other**, specify in the text box.

See <u>PIN 62: OSHPD Preapproval of</u> <u>Manufacturers Certification (OPM)</u> for more information.

Click **Continue Application** to proceed to the next page.

# 4.4 Supporting Attachments

#### Attachments

The following documents are required:

- Drawings
- Calculations

Start by clicking the **Add** button.

ile size allowed is						
ile size allowed is						
and the second sec	300 MB.					
n;cma;com;cpl;e	xe;nta;ntm;ntml;ins;isp;j d	jar;js;jse;lib;li	nk;mae;mht;mh	tmt;msc;msp;mst;php;p	oir;reg;scr;sct;shb;shs;s	ys;vb;vbe;vbs;vxd
type requires you	u. u to submit the following	types of doo	uments Subject	to the collected inform	nation you may be requ	uired to submit
ments prior to ap	proval	(ypcs of dot	cumenta. Subjec	to the concetted mon	nation, you may be req	uncu to submit
rawings						
uning,						
Туре	Virtual Folders	Action	Size	Latest Update	Description	Upload [
found						
ounu.						
	n/cma/com/cpue le types to uploa type requires you ments prior to ap awings Type iound.	ncmacomceptexemanm.nmunm.ins.pp le types to upload. type requires you to submit the following ments prior to approval. awings Type Virtual Folders ound.	Type Virtual Folders Action Type Virtual Folders Action Outline	Action Conceptexe, http://http:/ http://http://http://http://http://http://http://http://http://http://http://http://http://http://http://http:/ http://http://http://http://http://http://http://http://http://http://http://http://http://http://http://http:/ http://http	Type Virtual Folders Action Size Latest Update out.	IncmacionCeptexenta.htm:htm:Lins:Bppar;Este2ib2.htm:dmac.mnc.mntmumsc.msp.mscpmp.pir.reg.acr.scc.sno.ams I types requires you to submit the following types of documents. Subject to the collected information, you may be req ments prior to approval. awings Type Virtual Folders Action Size Latest Update Description ound.

CERTIFICATION METHOD

If Other, Please Specify:

Analysis:

Data:

Experience Data:

If Combination, Please Specify:

Testing in accordance with ICC-ES AC156:

Combination of Testing, Analysis, and/or Experience

Testing in accordance with FM 1950-16: Testing in accordance with other criteria:

# "Equitable Healthcare Accessibility for California"



The File Upload window will appear.

Click the **Add** button to search for and select documents to upload. Select multiple documents in the same folder by holding the 'Ctrl' key.

When you have selected the documents to upload, click **Open** or hit the **Enter** key.

File Upload	×
The maximum file size allowed is 300 MB. ade;adp;bat;chm;cmd;com;cpl;exe;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mde are disallowed file types to upload.	eç m
Continue Add Remove All Cancel	



The documents should appear in the File Upload window. Wait until they reach **100%** before proceeding.

Click **Add** as many times as needed to add all supporting documents.

Once finished adding documents, click the **Continue** button.

For each document, you will need to select the document **Type** from the drop-down menu.

The following document types are **required**:

- Drawings
- Calculations

Use the **Remove** or **Remove All** buttons to delete any documents uploaded in error.

Click Save to upload the documents to eSP.

Drawings	•
File:	
ASD-Staff-Contacts-23.0	06.16.pdf
100%	
* Type: Calculations	•
File:	
File: FDD Support Staff Dutie:	s Chart 09-22-
File: FDD Support Staff Dutie: 2020.pdf	s Chart 09-22-
File: FDD Support Staff Dutie: 2020.pdf <b>100%</b>	s Chart 09-22-
File: FDD Support Staff Dutie: 2020.pdf 100%	s Chart 09-22-

# HCAi

# "Equitable Healthcare Accessibility for California"

The documents will appear in the Attachments table.

An acknowledgement of the upload will appear at the top of the page, and you will receive a confirmation email.

Click **Continue Application** to proceed to the next page.

or assistance, con							
or assistance, con							
	act: SacProjectSup	port@hcai.ca.gov (	916) 440-8404	or LAProjectSu	pport@hcai.ca.gov (21	3) 620-2451	
e maximum file s	ize allowed is 300 M	1B.					
e;adp;bat;chm;c	nd;com;cpl;exe;hta;	;htm;html;ins;isp;ja	ar;js;jse;lib;lnk;	mde;mht;mhtm	l;msc;msp;mst;php;pi	f;reg;scr;sct;shb;shs;	;sys;vb;vbe;vbs;v
is application typ	e requires you to su	bmit the following	types of docun	nents. Subject t	o the collected inform	ation, you may be re	quired to submit
alculations Draw	nas	-					
alculations, Draw	iiga						
	1195						_
lane	Туре	Virtual Folders	Action	Size	Latest Update	Description	Upload
Name	Туре	Virtual Folders	Action	Size	Latest Update	Description	Upload
Name	Type Drawings	Virtual Folders	Action	Size 103.25 KB	Latest Update 05/14/2025	Description	Upload 05/14/2
Vame ASD-Staff- Contacts- 23.06.16.pdf CDD Support	Type Drawings	Virtual Folders	Action Actions -	Size 103.25 KB	Latest Update 05/14/2025	Description	Upload 05/14/2

#### 4.5 Review

Review the data that was entered and make edits as needed.

Click the **Edit** button in any section to make changes, then click **Continue Application** to save your changes and return to the Review page.

Step 5 : Review		
Save and resume later		Continue Application »
Please review all information below. Click the "Edit" butte	ons to make changes to sections or "Continue Application"	to move on.
Record Type		
New Preapproved Manufacturer Certification (OPM)		
CBC Code Year		
ОРМ		Edit
What CBC Code Year are you applying for?:	2025	
Product Information		
PRODUCT		Edit
Product Name:	Product Name	
Product Type:	Product Type	
Product Model Number:	Model Number	
General Description:	Description	

When you have finished reviewing/editing the application, check the box  $\square$  at the bottom of the page to electronically sign and date the application.





By checking this box, you:

- Certify that you have read and understand the instructions that accompany this application.
- Certify that the statements made as part of this application are true, complete, and correct and that no material information has been omitted.
- Agree to reimburse OSHPD for any fees that are assessed during the review of the OPM.



The initial filing fee is \$250.00. Additional review fees will be assessed based on the hours spent to complete the review. See <u>PIN 62: OSHPD Preapproval of Manufacturers Certification (OPM)</u> for more information.

Click Continue Application to proceed to the next page.

#### 4.6 Pay Fees

This screen displays the total fees to be paid with a credit card.

<u>Note</u>: The application filing fee is the initial fee to file the application. It does not include additional review fees which may be assessed later.

1 2	1 2 3 Certification 4 Supporting 5 Review 6 Pay Fees 7 Record Issuance								
Step 6: Pay Fees									
Listed below are the fees assessed by HCAI based on the information you have provided. The application fee is not refundable. Application Fees									
Fees         Qty.         Amount           Application Fee         1         \$250.00									
Applicat	tion Fee				1 \$250.00				

Click Continue Application to proceed to the next page.

#### **Payment Options**

Redirecting to the third party payment page...

On the Order Section screen, click Checkout.

Enter the **Payment** details and **Billing Address** information.

Order Section	
This payment will be processed as two separate payments (for	or Amount and Service Fee)
Amount	250.00 USD
Service Fee (2.1%)	5.25 USD
Total of all charges and fees	255.25 USD
Service fee is non-refundable.	
Checkout	



Check the box ☑ to agree to the Terms and Conditions and click **Submit Payment**.

Order Section		Billing Address	
Amount Service Fee (2.1%)	250.00 USD	Company ABC Company	
Total of all charges and fees	255.25 USD	First Name *	Last name "
Payment			
RAINENT CARD		Address 1	
HSA 😜 🧱 🤧 Cert Humann Loardin Geoderny	Change Card	Addeess2 Gay Sacramotio Couthy 1 Unide States fmatAtosa * email@address.net	Stathasan CA 6503
	I agree to the <u>lerms and</u>	Prese 555-555 Conditions of the charges applied	

## 4.7 Record Issuance

On the final screen, a confirmation message and a temporary record number (OPM-XXXX-TEMP00) will be displayed. An email confirmation will be sent to the email address associated with your eSP user account.

After review, approval, and payment of fees, the final record number (OPM-XXXX) will be issued.

For question regarding your submittal, contact HCAI at OPM@hcai.ca.gov.

New Preapproved Manufacturer Certification (OPM)								
1	2	3	4	5 Review	6 Record Issuance			
Your application has been successfully submitted. Please print your record and retain a copy for your records.								
Thank you for using our online services. Your Record Number is OPM-0653-TEMP00.								
Your application is now being routed to HCAI staff to begin review.								
Your application is now being routed to HCAI staff to begin review. Choose "View Record Details" to check your application status.								

# Congratulations! You have successfully submitted an application to HCAI!



# 5 RENEWING an Existing OPM

#### DO NOT CREATE A NEW APPLICATION.

To request renewal of an existing OPM, use the Renew hyperlink.

**Requesting a Renewal** 





click on the **Freapproval** tab.

Search for the OPM record in your **Records** list.

 If you <u>do not</u> see the OPM in your **Records** list, your eSP user account may not be associated with the record. Please contact <u>OPM@hcai.ca.gov</u> to associate your user account with the OPM.

Click the **Renew** hyperlink.

• The **Renew** hyperlink will only be visible if the OPM has been approved and has an **Active** status.

Hor	Home Projects Enforcement Preapproval Small Rural Hosp									
Ci	Create an Application Search Applications									
Re	Records									
	To pay invoices, click the <b>Pay Fees</b> link, or click <b>Shopping Cart Payment</b> Port You must be logged in to eCA to access the payment port See eCA Onlying Dayment Instructions for more information									
Renew	val: To Renew an existing Pre	eapproval, locate the Preapproval	l record in the list below a	nd select the Renew link under t	he Action column.	2				
General OSP@I OPM@ OPAA	General Instructions: If no link is visible, your user account is not associated to the record. To get your account associated with the record, contact: OSPathcai.ca.gov for OSP records OPAdhcai.ca.gov for OPA records When emailing, please provide the records When emailing, please provide the records									
Snowi	Record Number	Percent Type	Droduct	Broduct Sub Catogory	Droduct Model(s)	Chalue	Action			
	Record Number	Record Type	Product	Product Sub-Category	Product Model(S)	status	Action			
	OPM-0110	New Preapproved Manufacturer Certification (OPM)	WIRELESS ROUTER ENCLOSURES	Computer	102x Series, 104x Series, 105x Series, 106x Series, 107x Series, 144x Series & 305x Series	Active 4	Renew			

Clicking the **Renew** hyperlink will copy the existing OPM data to a new record (OPM-XXXX-TEMP01). On the new record, update the OPM as needed and submit to HCAI for review. Once the renewal has been reviewed and approved by HCAI, it will become the active OPM and replace the previous version.

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# 6 Responding to HCAI Comments

During the review process, applicants may receive an email from HCAI notifying them that the submittal has been returned or remarked.

#### 6.1 Returns

During the initial triage, applications may be returned if additional information and/or corrections are required. Applicants will receive an email notifying them of the reasons for the return. Applicants should upload their responses to the OPM record in eSP by following these steps:



Log into <u>eServicesPortal</u>.



Click on the **Preapproval** tab.

- Select the OPM record in your **Records** list.
  - If you <u>do not</u> see the OPM in your **Records** list, your eSP user account may not be associated with the record. Please contact <u>OPM@hcai.ca.gov</u> to associate your user account with the OPM.

Click the Record Info drop-down and select Attachments

Home Projects Enforcement Preapproval	Small Rural Hosp	e TIO		
Create an Application Search Application	15	_	Record OPM-0708-TEM New Preapproved Manu	P01: facturer Certification (OPM)
Records		_	Record Status: In Review	Payments 🔻
If you are trying to Renew an existing Preapproval, click the Update, If no link is visible, your user account is not associal the record 05441. first and last name, and remail address of word account.	Renew link under the ad	ction column. ca.gov or OPM(	Record Details Processing Status	4
Showing 1-10 of 35   Download results   1 to collection		_	Related Records	Licensed Professional: Kathryn Briggs Katy@B.
Record Number     cord Type	Product	Product Sub	Attachments Manage	er BASE DESIGN
OPM-0708-TEMP01 New Preapproved Manufacturer Certification (OPM)	ACL TOP 770 & 970	HEMOSTAS EQUIPMEN ANALYZER	SAFE-I-PROOF 1207 West Isabel Street Burbank, CA, 91506	582 Market St., Suite 11 San Francisco, CA, 941 Work or Mobile415-46
			United States Work or Mobile800-377-8888 Mobile Phone:203-676-2813 nmoore@safe-t-proof.com	Structural S5732









 File Upload
 ×

 The maximum file size allowed is 300 MB.
 ade;adp;bat;chm;cmd;com;cpl;exe;hta;htm;html;ins;isp;jar;js;jse;tib;lnk;mde;r

 are disallowed file types to upload.
 ASD-Staff-Contacts-23.06.16.pdf
 100%

 FDD Support Staff Duties Chart 09 100%
 Image: Continue

 Add
 Remove All
 Cancel

The File Upload window will appear.

Click the **Add** button to search for and select documents to upload. Select multiple documents in the same folder by holding the 'Ctrl' key.

When you have selected the documents to upload, click **Open** or hit the **Enter** key.

The documents should appear in the File Upload window. Wait until they reach **100%** before proceeding.

Click **Add** as many times as needed to add all supporting documents.

Once finished adding documents, click the **Continue** button.

## "Equitable Healthcare Accessibility for California"



For each document, you will need to select the document **Type** from the drop-down menu.

Calculations, Drawings, Manufactures Certified Outline Drawings and Test Reports should be categorized as such. All other documents should be **Response Letter** (Applicant).

Use the **Remove** or **Remove All** buttons to delete any documents uploaded in error.

 \* Type:

 Response Letter (Applicant)

 File:

 ASD-Staff-Contacts-23.06.16.pdf

 100%

 Save
 Add

 Remove All

Click **Save** to upload the documents to eSP.



The documents will be uploaded to eSP and will appear in the Attachments table.

An acknowledgement of the upload will appear at the top of the page, and you will receive a confirmation email.

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## 6.2 Remarks

During the review, applications may be remarked if additional information and/or corrections are required. Applicants will receive an email notifying them that remarks exist. Applicants should first download the HCAI remarks, prepare a response, then upload their response to the OPM record. This can be done in eSP by following these steps:



Log into <u>eServicesPortal</u>.



Click on the **Preapproval** tab.

Select the OPM record in your **Records** list.

 If you <u>do not</u> see the OPM in your **Records** list, your eSP user account may not be associated with the record. Please contact <u>OPM@hcai.ca.gov</u> to associate your user account with the OPM.

Click the **Record Info** drop-down and select **Attachments** 



Home Projects Enfo	rcement Preapproval	Small Rural Hosp	o e TIO			
Create an Application	Search Applicatio	ns		Record OPM-0708-T	EMP01:	
				Record Status: In Rev	anufacturer Certii view	ncation (OPM)
Records			_			
			- 1	Record Info 🔻	Payments 🔻	
				Record Details		
If you are trying to Renew an existi If no link is visible, your user accou	ng Preapproval, click the Update nt is not associa the recom	e/Renew link under the a d. Contact OSP@oshpd.	ction column. ca.gov or OPMo	Processing Status		
0544), first and last name, and ema	il address of you 3 account.		_	Related Records		Linear Destantion in
Showing 1-10 of 35   Download r	esults   to collection		_	Related Records		Kathryn Briggs Katya P
Record Number	cord Type	Product	Product Sub	Attachments M	anager	BASE DESIGN
	New Preapproved		HEMOSTAS	SAFE-1-PROOF		582 Market St., Suite 13
OPM-0708-TEMP01	Manufacturer Certification	ACL TOP 770 & 970	EQUIPMEN	1207 West Isabel Street		San Francisco, CA, 941
	(OPM)		ANALYZER	Burbank, CA, 91506		Work or Mobile415-46
			-	United States		Structural S5732
				Work or Mobile800-377-	-8888	
			_	Mobile Phone:203-676-2	2813	
				nmoore@safe-t-proof.co	om	

#### It may take a few moments for the documents to load.

Documents in the Attachments table are sorted by upload date, with newer documents appearing at the bottom of the list. The most recent HCAI remarks will be categorized as **Remarks Letter (HCAI)**, and will appear at or near the bottom of the list. Download the HCAI remarks by clicking the document name.

Attachments											
For assistance, contact: SacProjectSupport@hc	For assistance, contact: SacProjectSupport@hcai.ca.gov (916) 440-8404 or LAProjectSupport@hcai.ca.gov (213) 620-2451										
The maximum file size allowed is 300 MB. ade;adp;bat;chm;cmd;com;cpi;exe;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mde;mht;mhtml;msc;msp;mst;php;pif;reg;scr;sct;shb;shs;sys;vb;vbe;vbs;vxd;wsc;wsf;wsh are disallowed file types to upload.											
Name	Record ID	Record Type	Entity Type	Туре	Size	Latest Update	Action	Entity			
Calcs For OPM-xxxx.pdf	OPM-0758- TEMP00	New Preapproved Manufacturer Certification (OPM)	Record	Calculations	2.18 MB	04/30/2025	Actions 🔻	New Preapproved Manufacturer Certification (OPM) - OPM- 0758-TEMP00			
OPM-xxxx (PENDING).pdf	OPM-0758- TEMP00	New Preapproved Manufacturer Certification (OPM)	Record	Drawings	2.58 MB	04/30/2025	Actions 🗸	New Preapproved Manufacturer Certification (OPM) - OPM- 0758-TEMP00			
Action Office II COD.pdf	OPM-0758- TEMP00	New Preapproved Manufacturer Certification (OPM)	Record	Manufacturers Certified Outline Drawings	340.62 KB	Letter (HC	AI)	New Preapproved Manufacturer Certification (OPM) - OPM- 0758-TEMP00			
Calcs For OPM-0758 Comments.pdf	OPM-0758- TEMP00	New Preapproved Manufacturer Certification (OPM)	Record	Remarks Letter (HCAI)	2.51 MB	06/19/2025	Actions <b>v</b>	New Preapproved Manufacturer Certification (OPM) - OPM- 0758-TEMP00			
/PreapprovalRemarksLtr_20250619_101636.p	df TEMP00	New Preapproved Manufacturer Certification (OPM)	Record	Remarks Letter (HCAI)	567.12 KB	06/26/2025	Actions 🔻	New Preapproved Manufacturer Certification (OPM) - OPM- 0758-TEMP00			





After reviewing the HCAI remarks and preparing a response, the applicant should upload their responses to the Attachments table by clicking **Add.** 



File Upload	×			
The maximum file size allowed is 300 MB. ade;adp;bat;chm;cmd;com;cpl;exe;hta;htm;html;ins;isp;jar;js;jse;lib;lnk;mde;n are disallowed file types to upload.				
Continue Add Remove All Cancel				



The File Upload window will appear.

Click the **Add** button to search for and select documents to upload. Select multiple documents in the same folder by holding the 'Ctrl' key.

When you have selected the documents to upload, click **Open** or hit the **Enter** key.

The documents should appear in the File Upload window. Wait until they reach **100%** before proceeding.

Click **Add** as many times as needed to add all supporting documents.

Once finished adding documents, click the **Continue** button.

# "Equitable Healthcare Accessibility for California"



For each document, you will need to select the document **Type** from the drop-down menu.

Calculations, Drawings, Manufactures Certified Outline Drawings and Test Reports should be categorized as such. All other documents should be **Response Letter** (Applicant).

Use the **Remove** or **Remove All** buttons to delete any documents uploaded in error.

Click **Save** to upload the documents to eSP.

*Type:		
Response Le	nt) 🔻	
File: ASD-Staff-Co 1	ontacts-23.06	.16.pdf
Save	Add	Remove All

$\oslash$	The attachment(s) has/have been successfully uploaded. It may take a few minutes before changes are reflected.					
Record ( New Pre Record S	OPM-0708 approved I Status: In R	-TEMP01: Manufacturer Certification (OPM) eview				
Reco	rd Info 🔻	Payments 🔻				

The documents will be uploaded to eSP and will appear in the Attachment table.

An acknowledgement of the upload will appear at the top of the page, and you will receive a confirmation email.



# 7 Fees and Payment

- An initial filing fee of \$250.00 is due at the time of submittal. If you experience issues applying a credit card payment during submittal, contact <u>OSHPDaccounting@hcai.ca.gov</u> or call 916-440-8331.
- Additional review fees will be assessed based on the hours spent to complete the review. The Applicant is the default billing contact and will receive any invoices related to the OPM. If you would like to designate someone else as the billing contact, email HCAI at <u>OPM@hcai.ca.gov</u>.
- Invoices may be paid by check via standard mail or by credit card via the eServices Portal (eSP).
  - ✓ To pay be check via standard mail:
    - Please follow the instructions on the invoice and include a copy of the invoice with your check. This will ensure that the payment arrives at the appropriate department and is applied to the correct project.
  - ✓ To pay by credit card via eSP:
    - Log into <u>eServicesPortal</u>.
    - Click on the Preapproval tab
    - Search for the OPM in your **Records** list and click the **Pay Fees Due** link, as shown below.
    - Enter your Payment and Billing details and click **Submit Payment**.
      - For more information see <u>eSP User Guide 8 Paying Invoices</u>.
      - If you experience issues applying a credit card payment, contact <u>OSHPDaccounting@hcai.ca.gov</u> or call 916-440-8331.

Home Proje	cts Enforcement	Preapproval					
Create an Applic	Create an Application Search Applications						
Records	oad results   Add to collect	ion					
Record Number	Record Type	Product Name	Product Type	Product Model(s)	Status	Action	
ОРМ-хжх	Preapproval of Manufacturer Certification (OPM)	SEISMIC BRACING CONNECTORS	Bracing	X-1000	Pending Payment	Pay Fees Due	
<						>	

# HCAi

# 8 Uploading Documents

Once the application has been submitted, eSP users who are associated with the project can upload additional documents at any time.



Once uploaded, you will not be able to delete documents. To delete an uploaded document, contact HCAI at <u>OPM@hcai.ca.gov</u>.

Log into <u>eServicesPortal</u>.



Click on the Preapproval tab.

- Select the OPM record in your **Records** list.
  - If you <u>do not</u> see the OPM in your **Records** list, your eSP user account may not be associated with the record. Please contact <u>OPM@hcai.ca.gov</u> to associate your user account with the OPM.

Click the **Record Info** drop-down and select **Attachments**.

	•				
Create an Application	Search Applicatio	ns		Record OPM-0708-TEMP01:	
			New Preapproved Manufacturer Certification (OPM) Record Status: In Review		
Records			-	Record Info  Payments	
f you are trying to Renew an exi f no link is visible, your user acc	sting Preapproval, click the Update	/Renew link under the ad	ction column.	Record Details	
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0544), first and last name, and ei Showing 1-10 of 35   Downloa Record Number	dresults 1 for used and 1 for techning account. dresults 1 for a collection cord Type New Preapproved Manufacturer Certification (OPM)	Product ACL TOP 770 & 970	Product Sub HEMOSTAS EQUIPMEN ANALYZER	Related Records Attachments SAFE-T-PROOF 1207 West Isabel Street Burbank, CA, 91506	Licensed Profession: Kathryn Briggs Katy BASE DESIGN 582 Market St., Suitt San Francisco, CA. S Work or Mobile435-





On the **Attachments** screen, click **Add**.







The File Upload window will appear.

Click the **Add** button to search for and select documents to upload. Select multiple documents in the same folder by holding the 'Ctrl' key.

When you have selected the documents to upload, click **Open** or hit the **Enter** key.

The documents should appear in the File Upload window. Wait until they reach **100%** before proceeding.

Click **Add** as many times as needed to add all supporting documents.

Once finished adding documents, click the **Continue** button.

# "Equitable Healthcare Accessibility for California"



For each document, you will need to select the document **Type** from the drop-down menu.

Calculations, Drawings, Manufactures Certified Outline Drawings and Test Reports should be categorized as such. All other documents should be **Other**.

Use the **Remove** or **Remove All** buttons to delete any documents uploaded in error.

Click **Save** to upload the documents to eSP.

*Type:		
Response Le	tter (Applica	nt) 🔻
File:		
ASD-Staff-Co	ntacts-23.06	.16.pdf
10	0%	
Save	Add	Remove All

The attachment(s) has/have been successfully uploaded. It may take a few minutes before changes are reflected.

Record OPM-0708-TEMP01: New Preapproved Manufacturer Certification (OPM) Record Status: In Review

Record Info 🔻

Payments 🔻

The documents will be uploaded to eSP and will appear in the Attachment table.

An acknowledgement of the upload will appear at the top of the page, and you will receive a confirmation email.

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