



# HCAI eServices Portal

*Public User Guide*

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Version Number: 1.0

## Section 21


### Applications for Seismic Compliance Plan Review



## 1 Introduction

### Welcome to HCAI Electronic Services Portal (eSP) User Guides

This section details the step-by-step instructions for creating and submitting an application for a Seismic Compliance Plan Review using the HCAI eServices Portal.

**Remember:** Help is available throughout the application. Wherever you see a help  icon, click on the question mark to open help and instructions for that item in the application.

## 2 Project Applications

### 2.1 Page Flow Overview

The predefined steps to create and submit project applications are detailed in this guide. The steps for submitting an Application for Seismic Compliance Plan Reviews are slightly different from those in submitting for New Projects, PADs or Building Permits. Below is an illustration of the page flow steps.

Table 1: eSP Pageflow

Item No.	Item Title	Description
<b>Seismic Compliance Plan Review Applications</b>		
1	Facility Information	Look up and select the facility from HCAI’s facility database. eSP auto-populates the facility, address, and facility owner information.
2	Seismic Compliance Details	Enter an application Name and Description.
3	Contacts	Identify each Project Contact(s) specific to the application. The applicant must be the facility Administrator. Two other contacts may be added. All communication will be sent to all three contacts if they exist.
4	Supporting Documents	Attach the supporting documents. A Compliance Plan is required for Seismic Compliance Plan Reviews.
5	Facility Authorization	Enter a valid Facility PIN code.
6	Review	Final review opportunity of all the data entered on the application for accuracy; edits can still be made if necessary.
7	Confirmation	Application is submitted to HCAI and eSP issues a project ID number. You may print project summary sheet.

## 2.2 Basic rules of page flow

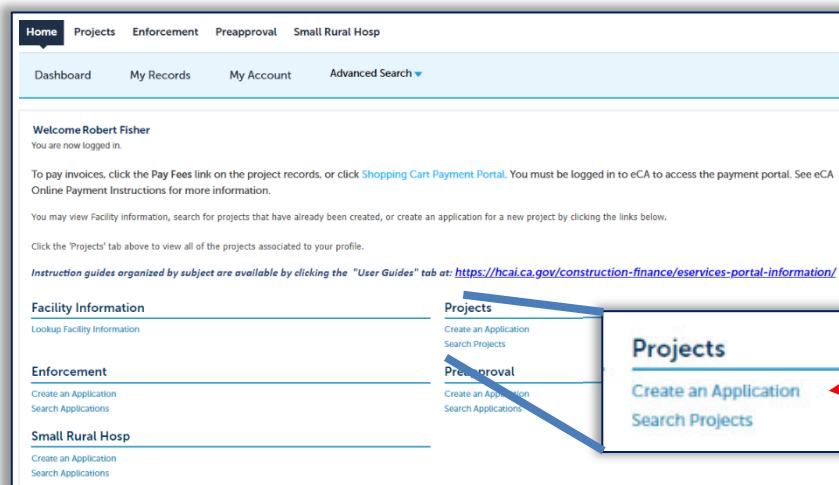
Below are some basic rules of submitting an application using the eServices Portal:

- ✓ When creating an application, follow the page flow in order to avoid errors or missed data.
- ✓ When resuming an existing in-progress application, you will be given the option to start from the beginning or continue where the application was left off.
- ✓ You can navigate back and forth within the completed pages.
- ✓ You must click on **Continue Application** or **Save pending submittal** button to save the data entered on the page.
- ✓ It is recommended that you click the **Save pending submittal** button as needed to prevent data loss due to data entry errors.
- ✓ If any required data is missing from the page, when the **Continue Application** button is clicked, an error message is displayed on the top of the page. You must correct any errors before continuing to the next page flow screen.

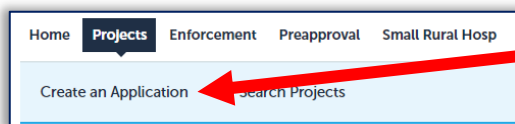
## 2.3 Create and Submit an Application for Seismic Compliance Plan Review

The following information will guide you through the steps necessary to create an Application for Seismic Compliance Plan Review.

### Start - Create a Seismic Compliance Plan Review application



Only registered users may create an Application for a Seismic Compliance Plan Review. Navigate to the **Home** or **Projects** tab and begin by clicking on the



**Create an Application link.**

### Accept HCAI Privacy Policy

Click on the link in the window to review the privacy policy. Check “I have read and accepted the above terms” then click the **Continue Application** button.

**Online Application**

Welcome to the OSHPD eServices Portal Client Access online project tracking system. Using eCA you can submit project applications, pay fees, and track the status of your projects - all from the convenience of your home or office, 24-hours a day.

Please "Allow Pop-ups from This Site" before proceeding. You must accept the OSHPD Privacy Policy below before beginning your application.

**OSHPD Privacy Policy**  
By continuing, I have read and accept the OSHPD privacy policy.  
[http://www.oshpd.ca.gov/General\\_Info/Privacy.html](http://www.oshpd.ca.gov/General_Info/Privacy.html)

I have read and accepted the above terms.

**Continue Application >**

### Select a License

If you are a Licensed Professional (Architect, Engineer, Contractor, IOR), you will be given the opportunity to select your license though licensed professionals are not part of this application. The selection should be ‘None Applicable’. If you are not a Licensed Professional (or if your license has not been associated to your Public User account), this option will not be available.

**Select a License**

Select a license for this record from the list below. The available permit record type(s) is determined by the type of the license associated with your account.

\* Licenses:

- Structural S3566
- None Applicable

**Continue Application >**

### Select Record Type

Select “Compliance Plan Review”.

Search

- Construction Project Applications
  - Application for New Project
  - Expedited Building Permit
- Seismic Compliance Applications
  - Application for Seismic Exit
  - Compliance Plan Review**

**Continue Application >**

Click **Continue Application** to proceed with application.

### Step 1. Enter Facility Information

Enter the HCAI Facility ID or Facility Name then click the **Search** button. If the facility is found, the facility information, address, and owner fields will be automatically populated and become read-only. To re-start the search, click the **Clear** button in Facility section; this clears all previous entered data and allows you to start over. To advance to the next page flow step, click **Continue Application**.

### Step 2. Enter Application Name and Description

Enter an application and description. To advance to the next page flow step, click **Continue Application**.

### Step 3. Add Contacts

The **first** contact entered is the Administrator of the facility.

The **second** and **third** contacts are optional entry. The additional contacts will be sent communications that are sent to the Administrator.

There are two options for entering the Administrator (**Select from Account OR Add New** ).

Clicking **Select from Account** will prompt for with accounts associated to the logged in user. Selecting “Associated Contact” is the preferred option. Click **Continue** to return to page flow.

Clicking **Add New** button prompts for each data field for the contact. When all required fields are entered, click **Continue** button to save the selected contact and return to the page flow.

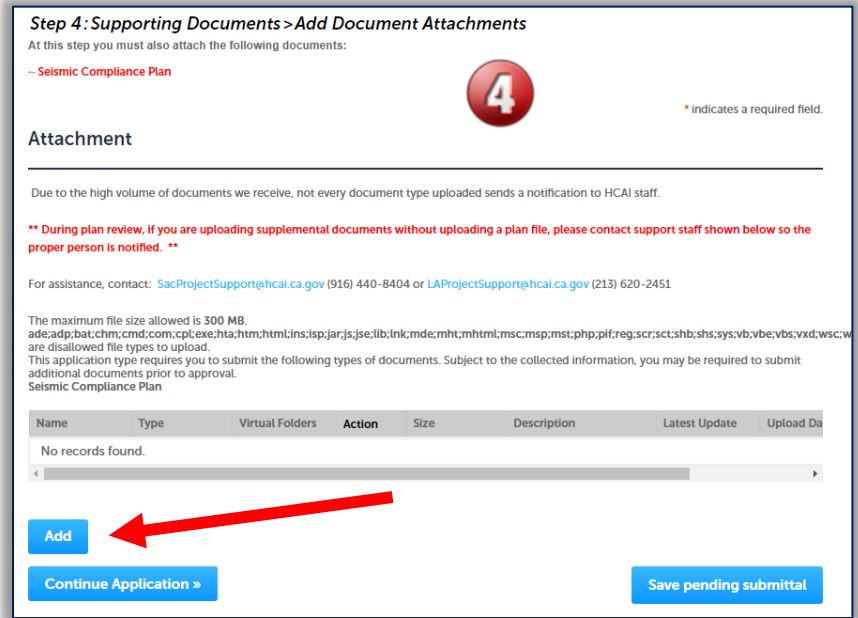
Contact successfully added to application.

Click **Continue Application** to proceed to the next page flow screen.

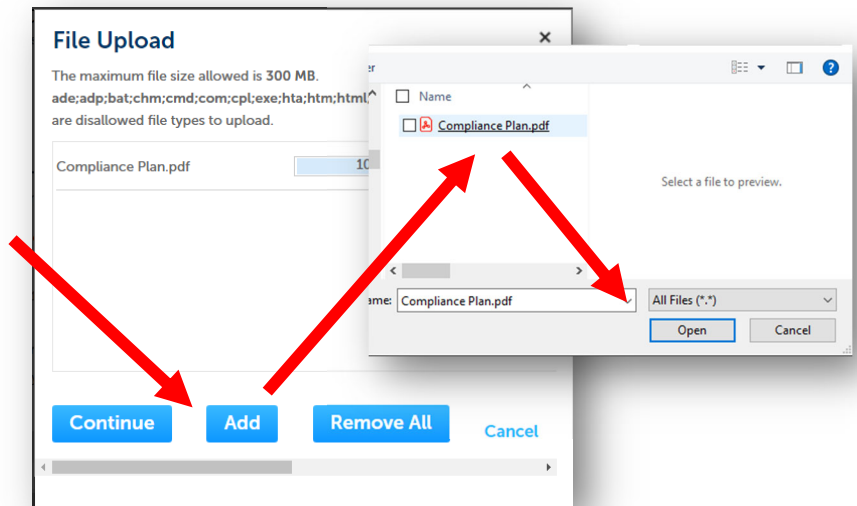
**Step 4. Upload Supporting Documents**

A Seismic Compliance Plan is required during submittal. You cannot proceed beyond this point with uploading a Seismic Compliance Plan. For questions, contact [SeismicComplianceUnit@hcai.ca.gov](mailto:SeismicComplianceUnit@hcai.ca.gov). You can add any other documents that provide supporting information.

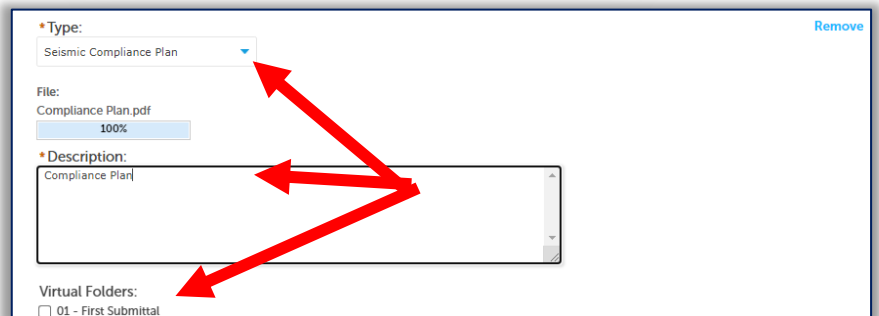
- Start by clicking the **Add** button.




- Click the **Add** button again and browse to find and select supporting documents. Click **Add** as many times needed to locate all supporting documents. Once finished, click **Continue** to return to the attachments page flow page.



- Complete the Type, File Description and Virtual Folder using the dropdown boxes and filling in the description fields and check First Submittal.



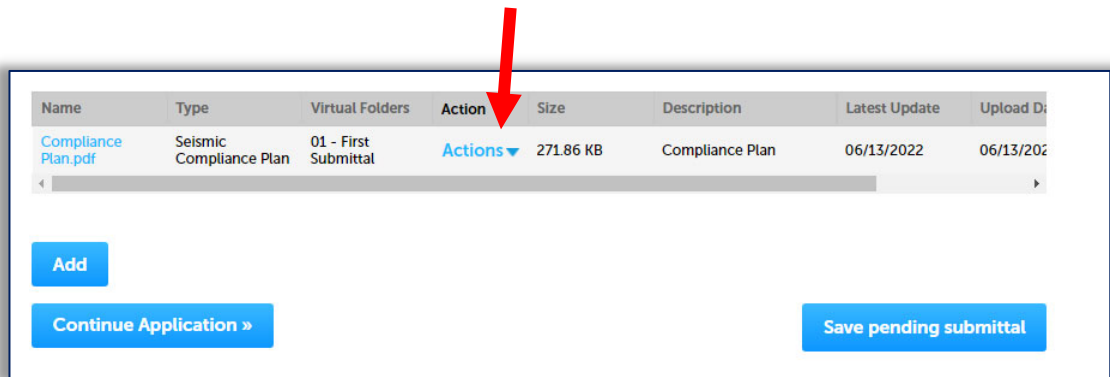
- Click the **Save** button. eSP will copy the files to the HCAI database. An acknowledgement of the upload will appear at the top of the page and you will receive a confirmation email.



**The attachment(s) has/have been successfully uploaded.**  
It may take a few minutes before changes are reflected.



It is important that you wait to see the Actions column populate before navigating away from this page; if you continue prior to the upload completing (Actions column is blank), your files may not transfer to HCAI correctly.



Name	Type	Virtual Folders	Action	Size	Description	Latest Update	Upload Date
Compliance Plan.pdf	Seismic Compliance Plan	01 - First Submittal	Actions	271.86 KB	Compliance Plan	06/13/2022	06/13/2022

Buttons: Add, Continue Application >>, Save pending submittal

**Step 5. Enter Facility PIN code or Save pending submittal.**

***Before entering the Facility PIN Code, it is recommended that you have clicked on “Save pending submittal” at least once!***

If you are authorized by the facility and have obtained a valid Facility PIN, enter it on the screen, then click **Continue Application** button to proceed to the next page flow screen.

If you do not have a valid Facility PIN code, click the **Save pending submittal** button to save the record.

**Authorization**

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**SECURITY**  
Please enter your Facility's six digit PIN below. **You will not be able to complete this project without a valid PIN.** If you do not know your Facility's PIN, click "Save pending submittal" now. This will save your record and issue a temporary project number (e.g. 15TMP-00014).

If you do not know the PIN but a PIN has been issued, forward your temporary application number to the PIN holder.

If your facility has not been issued a PIN, or if you are having any other access issues, please contact eCA's Access Manager at [eCA.Access.Manager@oshpd.ca.gov](mailto:eCA.Access.Manager@oshpd.ca.gov) or call (916) 440-8400.

Facility PIN Code:

Buttons: Continue Application >>, Save pending submittal





If you click the “Save pending submittal” button, the application process stops and you will be redirected to the Project List page. eSP issues a temporary Project ID and displays the application in the Project list. You will receive an email message with the temporary record number. You or other authorized users can “Resume Application” at a later time.

**Your partial application (TMP-SCR22-0003) has been successfully saved.**  
 To resume the application(s), go to the Projects section and click the Resume Application link.

### Projects

To pay invoices, click the Pay Fees link, or click [Shopping Cart Payment Portal](#).  
 You must be logged in to eCA to access the payment portal.  
 See eCA Online Payment Instructions for more information.

Showing 1-10 of 13 | [Download results](#) | [Add to collection](#)

<input type="checkbox"/>	Date	Project Number	Project Type	Project Name	Status	Related	Action	Short Notes
<input type="checkbox"/>	06/12/2022	TMP-SCR22-0003	Compliance Plan Review	Facility Compliance Plan Review		0	<a href="#">Resume Application</a>	

If you enter an invalid Facility PIN, eSP displays an error message at the review step and prevents you from completing the application. You may return to the Security page and re-enter the correct PIN; however, after 3 times entering an incorrect PIN, the application will be locked.

**An error has occurred.**  
 ACA52439-Action Cancelled

You must correctly enter your facility's PIN code to create this project. Please select **Save Pending Submittal** to save your work, then go back into your temp record and proceed to the PIN entry screen.

**Step 6. Review the data entered and makes edits if needed.**

On this screen, click the **Edit** button in each application step to make necessary changes.

Continue Application »

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Save pending submittal

Please review all information below. Click the "Edit" buttons to make changes to sections. Click "Continue Application" to move on.

**Record Type**

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Application for Seismic Ext - SPC

**Facility** Edit

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Facility ID 13333  
 Facility Name Henry Mayo Newhall Hospital  
 Responsible Region: North Los Angeles Region  
 Type of Facility: General Acute Care  
 Geographic Region: North Los Angeles Region  
 County Code: 19 - Los Angeles

Once all data is verified, click **Continue Application** to submit the application.

**Step 7. Project submission confirmation.**

On this final screen, eSP displays an application submission confirmation including the Seismic Plan Review record number. You may print an application summary from this screen. These documents open in a PDF format and may be saved or emailed. You can also view the detailed information about the application by clicking on **View Record Details** button.

Email confirmation is automatically sent to the Public User that started the application and to the Public User that approved the application by entering the PIN.

## **Congratulations! You have successfully submitted an Application for Seismic Compliance Plan Review to HCAI!**

The screenshot shows a confirmation screen with a green header bar containing a checkmark icon and the text: "Your application has been successfully submitted. Please print your record and retain a copy for your records." Below this, a message says "Thank you for using eClient Access to submit your project." To the right is a red circular icon with the number 7. The record number "Your record number is SCR-2022-00001" is displayed in blue. Under the heading "Conditions", it shows "Showing 1-1 of 1" and a list item: "Default - 1 Cleared Facility Northridge earthquake M6.4 34.21 -118.54 over 0.20g since SMRF modifications were done Cleared | | 01/17/1994". Below this, a message states: "You will need this number to check the status of your project. Please print a copy for your records." There are two blue buttons: "Print/View Project" and "Print/View Summary". A message follows: "A licensed professional is now authorized to proceed with work at the designated location." Another message says: "Your record type requires a follow-up inspection once work is completed. You may schedule the inspection now or return to schedule the inspection upon completion of the work. Choose 'View Record Details' to Schedule Inspections, check status, or make other updates." At the bottom, there is a blue button "View Project Details »" with the text "(You must post the record in the work area.)" next to it.