

## Healthcare Payments Data Review Committee Meeting

November 21, 2019

### Speaker Bios

**Shannon McConville** is a senior research associate at the Public Policy Institute of California. Her research interests include health care access, utilization, and outcomes among vulnerable populations and the impact of vocational training programs on economic mobility. Before joining PPIC, she worked at academic research centers at the University of California, Berkeley, Stanford University, and UCLA. She holds a master's in public policy degree from the University of California, Los Angeles.

**Paulette Cha** is a research fellow at the Public Policy Institute of California. Her research focuses on health access for underserved populations, especially children and immigrants. Her previous work includes randomized evaluations of social programs at MDRC and Innovations for Poverty Action. She holds a PhD in health policy/health economics from the University of California, Berkeley.

**Conrad Amenta** has served healthcare associations and nonprofits for fourteen years, including the California Academy of Family Physicians (CAFP), the Canadian Medical Association, the Canadian Pharmacists Association, and The Ottawa Hospital. He is currently the Director of Health Policy and Strategic Initiatives at CAFP. He moved from Ottawa, Canada to San Francisco in 2016.

**Isaac Menashe** is the Deputy Director for Evaluation & Research at Covered California. As the Associate Director for Evaluation & Research, Isaac manages a team within the Covered California Policy, Eligibility & Research Division that is responsible for analytics and research to evaluate the agency's impact and identify actionable insights that can help improve the experience for Covered California consumers. This work includes managing two data warehouse initiatives, an annual member survey, and collaborating with academic research partners to derive new evidence about what is working in the Marketplace.

**Jonah Frohlich:** Jonah Frohlich helps healthcare organizations with strategy, policy and regulatory advice. He works with health systems and academic medical centers, health plans, state governments and philanthropic organizations. To bolster improvements in medical care for individuals and high-risk populations, Jonah leads projects that enable physician-hospital integration, and align IT, clinical, financial and administrative services. Jonah also leads and facilitates complex multi stakeholder engagements and assists health systems and health plans with the development of accountable care organizations and clinical integration initiatives by creating and advancing strategic and business plans. In addition, Jonah publishes reports describing the impact of state and federal policy on public and private markets. Before joining Manatt, Jonah was deputy secretary of health information technology at the California Health and Human Services Agency, where he facilitated policy, statutory and

regulatory changes needed to advance health information exchange. As the administration's top executive and advisor on health IT, Jonah was responsible for coordinating the state's \$1.5 billion initiative for the development, application and use of electronic health records and secure information exchange. As a senior program officer with the California Health Care Foundation, Jonah managed the organization's health IT portfolio, driving efforts to develop electronic health records, disease registries, and state and national data exchange standards. Previously, Jonah was a manager at Brown & Toland Physicians, where he managed, collected, analyzed and reported clinical, quality, financial and utilization data; oversaw clinical integration requirements; and supervised population health and disease management programs.

**Marc Elliot** (Ph.D. Statistics, Rice University): is a senior principal researcher at RAND and holds its Distinguished Chair in Statistics. His areas of interest include health disparities, Medicare, vulnerable populations, healthcare experiences, profiling of health care institutions, survey sampling, experimental design, casual inference, and case-mix adjustment in US and UK applications. He has developed Bayesian methods of estimating race/ethnicity and associated disparities using surname and address information. Elliott led Office of Minority Health work developing novel, cost-effective sampling and analytic methods to improve national health estimates for small racial/ethnic subgroups. Since 2006, he has led the CMS Medicare CAHPS® (Consumer Assessment of Health Providers and Systems) Analysis project, assessing patient experiences for 400,000 surveyed beneficiaries annually. Since 1996, he has participated in the AHRQ CAHPS project (RAND's Co-PI CAHPS IV-V; RAND's lead statistician). Elliott is a Fellow of the American Statistical Association and the first recipient of its Mid-Career Award (Health Policy Section). He has published 375 peer-reviewed articles in a variety of journals. He serves on the editorial boards of Health Services Research and Medical Care Research and Review. In 2014 Elliott was recognized by Thomson Reuters as one of the Top 1% of Cited Scientists 2002-2012. In 2017 Elliott became a member of the Academy Health Methods Council.

**George McGregor** is the president/founder of McGregor & Associates, Inc., located in San Diego, California. The company provides administrative, consulting and financial services for employer health plans for approximately 200,000 people. The firm develops systems and solutions to assist clients with both the basic and complex administrative requirements of providing health care benefits for public sector trust funds, charitable organizations, union and nonunion coalitions and prepaid self-directed plans. Mr. McGregor currently acts as general manager of the California Schools VEBA trust (a joint labor-management trust), directly managing the care of 152,000 members. Additionally, he is a founding director of the California Health Care Coalition, a consumers group in California dedicated to improving the quality of health care for all Californians. His prior experience includes managing a multi-specialty medical group with 45,000 patients and working with an international insurance company helping to start 23 HMO divisions. Mr. McGregor has an M.B.A. from the University of Southern California and B.S. degree in accounting from Arizona State University. Mr. McGregor is a licensed CPA, licensed third party administrator, certified forensic accountant, and a chartered global management accountant as well as holds life and disability agent licenses in multiple states.