HCAi Department of Health Care Access and Information

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To: Primary Care Clinics

Re: Updates/Changes to the Annual Utilization Report (AUR) of Primary Care Clinics - 2021

This document by the Department of Healthcare Access and Information, formerly Office of Statewide Health Planning and Development, details the changes and updates to the 2021 Annual Utilization Report of Primary Care Clinics.

REPORT PAGE 2 – CLINIC SERVICES

This report page includes information on the community and patient care services provided by the clinic, as well as information about languages spoken by patients and staff, and the composition of the clinic's primary care providers. It also provides an accurate picture of the staffing level and volume of services delivered for each type of primary care practitionerat the clinic, regardless of the means by which they are reimbursed (or even whether they are reimbursed).

COMMUNITY SERVICES

Additional Community Services were added to the list beginning with the 2021 report year. Case Management, Line 11; Community Health Workers, Line 14; Eligibility Assistance, Line 17; and Interpretation Services, Line 20 were added. Also, added to the table is the ability to type in Community Services on Lines 27 and 28. Please specify community services not listed and available to patients in these lines.

Community Services (Check one or more boxes for each service provided)		
Line No.		Offered (1)
10	Adult Day Care	
11	Case Management	
12	Child Care	
13	Community Education	
14	Community Health Workers	
15	Community Nutrition	
16	Disaster Relief	
17	Eligibility Assistance	
18	Environmental Health	
19	Homeless	
20	Interpretation Services	
21	Legal	
22	Outreach	
23	Social Services	
24	Substance Abuse	
25	Transportation	
26	Vocational Training Placement	
	Other Community Services - Please Specify Below	
27		
28		

HEALTH SERVICES

Additional Health Services were added to the list beginning with the 2021 report year. Pharmaceuticals, Line 41 and X-Ray, Line 42. Also, added to the table is the ability to type in Health Services on Lines 43 and 44. Please specify health services not listed and available to patients in these lines.

Health Services (Check one or more boxes for each service provided)		
Line No.		Offered (1)
30	Medical	
31	Dental	
32	Vision	
33	Mental Health (Psychology/Psychiatry/Behavioral Health)	
34	Substance Abuse (Alcohol/Drug Services)	
35	Domestic Violence	
36	Basic Lab	
37	Radiological Services	
38	Urgent Care	
39	Pharmacy	
40	Women's Health (Ob-Gyn/Family Planning/Midwives)	
41	Pharmaceuticals	
42	X-Ray	
	Other Health Services - Please Specify Below	
43		
44		

LANGUAGES SPOKEN BY STAFF AND PATIENTS

Additional languages were added to the list beginning with the 2021 report year. Farsi/Pashto, Line 54 and French, Line 55. Also, added to the table is the ability to type in languages on Lines 68 and 69. Please specify the languages not listed in these lines. In Columns 1 and 2, Lines 68 and 69, check (✓) whether Staff, Patient, or both spoke the specified language.

Languages Spoken By Staff and Patients*			
Line No.		Staff (1)	Patients (2)
50	Arabic	☐	☐
51	Armenian	☐	☐
52	Cambodian	☐	☐
53	Chinese	☐	☐
54	Farsi/Pashto	☐	☐
55	French	☐	☐
56	Hindustani	☐	☐
57	Hmong	☐	☐
58	Japanese	☐	☐
59	Korean	☐	☐
60	Laotian	☐	☐
61	Portuguese	☐	☐
62	Punjabi	☐	☐
63	Russian	☐	☐
64	Sign Language	☐	☐
65	Spanish	☐	☐
66	Tagalog	☐	☐
67	Vietnamese	☐	☐
	Other Language - Please Specify Below		
68		☐	☐
69		☐	☐

REPORT PAGE 3 – PATIENT DEMOGRAPHICS

This report page reports an <u>unduplicated</u> count of all persons seen in the clinic during the report period. An individual must have at least one encounter during the year to be counted as a "patient". The total number of patients reported by Race, Ethnicity, Federal Poverty Level, Age Category, Gender, and Patient Coverage must agree.

RACE AND ETHNICITY

This table is a patient count for race and ethnicity organized in a matrix format. This is a new table to the 2021 Annual Utilization Report of Primary Care Clinics. This table combines previously separated Race table and Ethnicity table as a combined single report table to better capture patient's race and ethnicity from clinics. The race categories are on the vertical axis and the ethnicity categories are on the horizontal axis.

Race & Ethnicity

Line No.	Race	Hispanic (1)	Non-Hispanic (2)	Unknown (3)	Total Patients (4)
1	White				
2	Black				
3	Native American / Alaskan Native				
4	Asian / Pacific Islander				
5	More Than One Race				
6	Other / Unknown				
7	Total Patients				

Examples:
- If patients are of Hispanic ethnicity **and** Black race, these patients are reported on line 2, column 1.
- If patients are more than one race **and** unknown or unreported ethnicity, these patients are reported on line 4, column 3.
- If patients do not identify a race or a race not listed **and** unknown or unreported ethnicity, these patients are reported on line 6, column 3.

AGE CATEGORY AND GENDER

This table captures unduplicated patient's age and gender. This is an updated table for the 2021 Annual Utilization Report of Primary Care Clinics. An additional column to capture patients that does not identify as male or female; or unknown or unreported.

Age Category

Line No.		Males (1)	Females (2)	Other/Unknown (3)	Total Patients (4)
30	Under 1 Year				
31	1 - 4 Years				
32	5 - 12 Years				
33	13 - 14 Years				
34	15 - 19 Years				
35	20 - 34 Years				
36	35 - 44 Years				
37	45 - 64 Years				
38	65 and Over				
39	Total Patients				

REPORT PAGE 4 – ENCOUNTERS BY PRINCIPAL DIAGNOSIS

The Encounters by Principal Diagnosis table reflects updated ICD Codes for the 2021 report year.

       Line 18, Column 3 – Z32-Z99 changed from Z40-Z99
       Line 20, Column 3 – Z30-Z31 changed from Z30-Z39

REPORT PAGE 5 – ENCOUNTERS BY PRINCIPAL SERVICE

The Encounters by Principal Service table reflects updated CPT Codes for the 2021 report year.

       Line 1, Column 3 – 99202-99205 changed from 99201-99205
       Line 5, Column 3 – Added 99421-99423
       Line 12, Column 3 – 10030-19499 changed from 10004-19499
       Line 13, Column 3 – 20100-29999 changed from 20005-29999
       Line 15, Column 3 – 33016-37799 changed from 33010-37799
       Line 20, Column 3 – 54000-55920 changed from 54000-55899
       Line 29, Column 3 – Added 0001U-0284U
       Line 30, Column 3 – 90281-99082 changed from 90281-99091
       Line 30, Column 3 – Removed 99170-99199
       Line 33, Column 3 – 0042T-0713T changed from 0042T-0542T