



# **Hospital Equity Measures Advisory Committee Supplemental Information**

**(for Reference)**

October 6, 2022



# Health Equity Accreditation for Health Systems

## Health Equity Accreditation Plus

Potential Additional  
Topics for California  
HCAI Hospital Equity  
Report:  
Language & Diversity

- Collect patient language, sexual orientation, and gender identity data (for what % of patients?)
- Provide materials and services in languages of patients

## Potential Additional Topics for California HCAI Hospital Equity Report: Cultural Awareness & Sensitivity

- Analyze capacity of providers to meet language needs and provide culturally appropriate care
- Provide training to all employees on culturally and linguistically appropriate care
- Build a diverse and inclusive workforce

Potential Additional  
Topics for California  
HCAI Hospital Equity  
Report: **Social Risks**

- Collect data about community social risks
- Develop program to mitigate social risks



# National Standards for Culturally and Linguistically Appropriate Services (CLAS) in Health and Health Care

## Potential Additional Topics for California HCAI Hospital Equity Report: **Effective Communication & Engagement**

- Address health literacy and other communication needs
- Ensure competence of individuals providing language assistance
- Recruit and support a culturally and linguistically diverse workforce
- Create culturally and linguistically appropriate conflict and grievance resolution processes