

Agenda III: Behavioral Health Measure Discussion & Vote

Bruce Spurlock, MD | Hospital Quality Measure Expert & HCAI Consultant

Natalie Graves | Hospital Quality Measures Expert, HCAI Consultant



Where We Looked*

*and conversations with hospitals



Example Existing Behavioral Health Measures

- Plan, State level (NCQA, Medicaid)
 - Follow-Up After Hospitalization for Mental Illness
 - Follow Up After Emergency Department Visit for Mental Illness
- Inpatient psychiatric hospitals (IPRQR)
 - To be discussed today
- Clinic level (SAMHSA, AHRQ)
 - Time to initial evaluation
 - Documentation of current medications in medical record
 - Screening for clinical depression and follow-up plan

No standardized, commonly reported behavioral health quality measures for hospitals

Why Is This?

Meaningful Aspects of BH Care Quality, by Delivery System Level

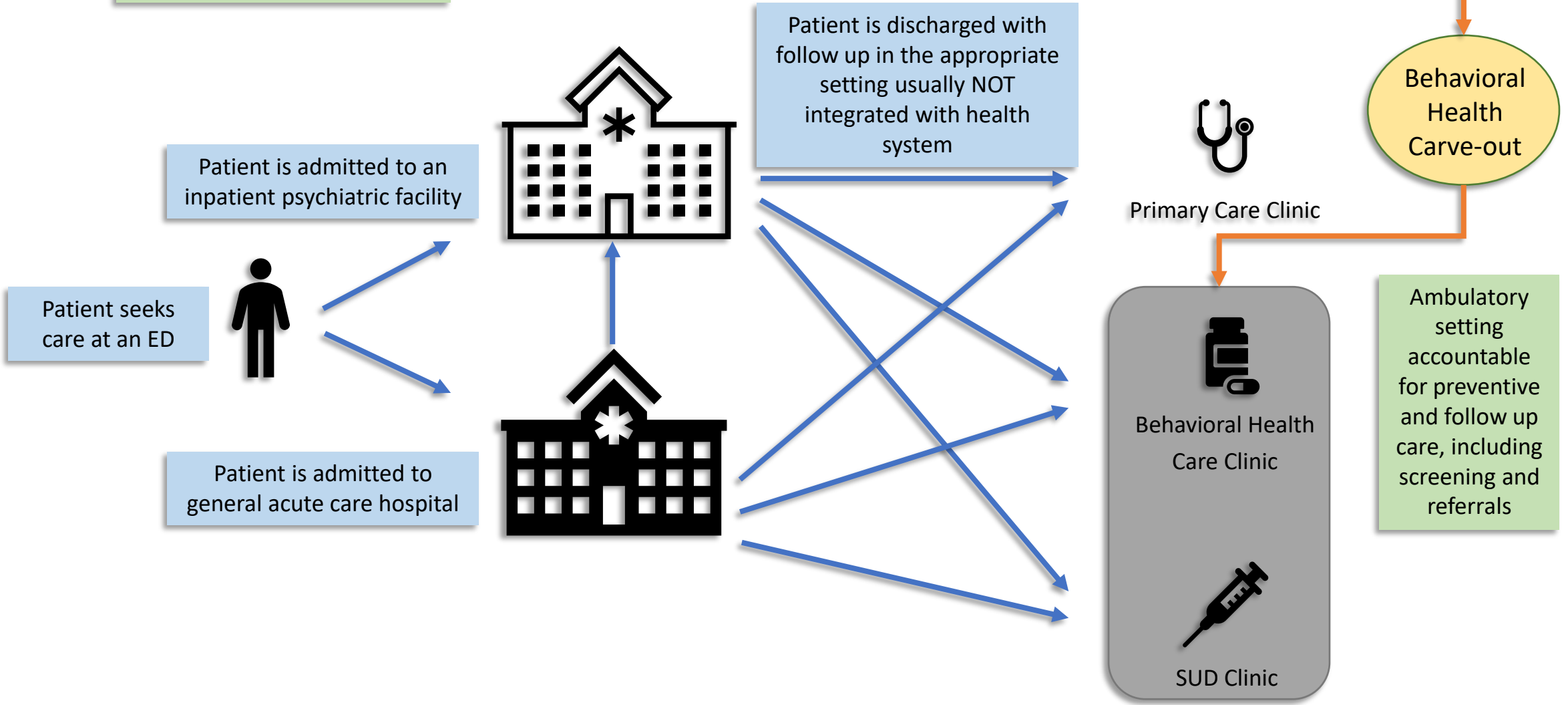
	Measure Category	State	Managed Care	Facility
OUTCOMES	BH symptom and functioning improvement (i.e., measurement-based care)	X	X	X
	Patient goal attainment		X	X
	Patient experience		X	X
	Social outcomes (e.g., kindergarten readiness, crime rate, employment rate)	X		
	BH integration—outcomes and effectiveness	X	X	
	Cost	X	X	
	Equity in BH outcomes	X	X	X
PROCESSES	Social service coordination (e.g., link to social service agency)		X	X
	Health care coordination/referral success		X	X
	Evidence based treatment (e.g., Fidelity to Cognitive Processing Therapy model)	X		X
	Patient goal setting	X	X	X
	BH integration—processes (e.g., data sharing, warm handoffs)		X	X
	Equity (e.g., equitable access to BH care)	X	X	X

Source: Behavioral Health Quality Framework: A Roadmap for Using Measurement to Promote Joint Accountability and Whole-Person Care, NCQA, May 2021. https://www.ncqa.org/wp-content/uploads/2021/07/20210701_Behavioral_Health_Quality_Framework_NCQA_White_Paper.pdf

*Facility = practice or clinic

MCOs accountable for managing population health

Managed Care Organization



Committee Vote

The committee recommends that general acute care hospitals will stratify and report all-cause readmissions measure by behavioral health conditions (exact specifications to be identified in 2023).

Public Comment